

# Medicare Part C QIC Reconsideration Data for 2017

*Annual Report of Part C QIC Activity on Appeals Received in 2017*

4/23/2018

## ***Notes on CMS Reconsideration Data***

**The enclosed reports reflect data on appeals conducted by Medicare's Part C Independent Review Entity for the period 2017. A brief description of the data follows:**

### **Table 1**

Table 1 displays the distribution of final reconsideration decisions, by the general service classification for the appeal.

Reconsideration cases are included in this table if the case was received at MAXIMUS Federal during 2017. The decisions that are contained in the table reflect MAXIMUS Federal's determination, including reopening decisions if applicable. Please note that updates for later levels of appeals are not reflected in these data (e.g., Administrative Law Judge hearings). At the national level, the impact of subsequent appeals is not great. But the reader should be aware that the appeal process allows for further actions not reflected herein.

*Service* is a global classification of the contested care, based on the dollar value of the most expensive service at issue. A not insignificant portion of cases involve multiple contested services. The classification of a case employed here is based on the plan's account of the major item of contested care. This has obvious limitations, but serves as a crude descriptor of the contested situation.

The five outcomes of appeal presented in the table are *Recons Upheld* (uphold of the plan decision), *Recons Overturned* (overturn of the plan decision), *Recons Partly Overturned* (partial overturn of the plan decision), *Recons Dismissed* (dismissal of the appeal), and *Recons Withdrawn* (*withdrawal* of the appeal). Cases may be dismissed because MAXIMUS Federal does not have jurisdiction (e.g., in the instance where the enrollee is not eligible for benefits under a managed care plan) or because the appeal does not meet other requirements. The latter include appeals brought by representatives without a properly executed appointment of representative form, appeals brought by providers not under contract with the managed care organization without a properly executed Waiver of Liability form, or appeals in which there is no beneficiary liability. Withdrawn cases are valid appeals that have not been decided because a party to the appeal has requested that the appeal not go forward.

### **Table 2**

The second table uses the same conventions as Table 1, substituting the CMS region responsible for oversight of the managed care organization for the service classification. Note that responsible region is the CMS regional office responsible for oversight, which may not be the physical region in which the plan resides.

### **Table 3**

Table 3 presents the distribution of reconsideration decisions by service category within CMS region.

### **Table 4**

Table 4 shows the distribution of appeals in 2017 by appeal priority and service category. Expedited Pre-Service appeals are those that must be completed within 72 hours of receipt of a valid request for appeal.

Standard Pre-Service appeals refer to denials of authorization that do not meet requirements of expedited appeals. Retrospective Claim appeals are those related to denials of payment (i.e., after a service has been provided).

## **Table 5**

Table 5 contains plan specific reconsideration data, sorted by CMS region. Note that the designation of a plan is really a specific contract with CMS. These include Medicare Advantage (MA) plans (coordinated care plans, Medical Savings Account (MSA) plans, and Private Fee-for-Service (PFFS) plans), Cost Contracts, Health Care Prepayment Plans (HCPPs), Demonstration Projects, and PACE plans.

What we commonly think of as a single managed care organization may have multiple contracts at a given time. This is particularly true of the large chain managed care organizations. In some cases such entities will have multiple contracts within a given region, as well as contracts in different regions.

Plans are included in Table 5 if the reconsideration was **received** during 2017, or if the plan had any members enrolled as of July of the year. Enrollment figures are those from the mid-year point (i.e., July). Use of the mid-year figure is an arbitrary convention, employed because many reconsiderations (namely all retrospective denials) lag by months the actual enrollment underlying the dispute.

Some plans with reconsiderations during 2017 may have no enrollment during that calendar period. These reconsiderations reflect prior enrollments in specific contracts, and point to the lag between enrollment and a conflict over care being represented in the reconsideration system. The contract in question may have been terminated or converted to a new contract.

Still other plans do have enrollment during 2017 but have no reconsiderations received during the same time frame. This may also be a reflection of the lag issue, as in the case of new contracts.

Table 5 presents a calculation of the rate of reconsideration per 1,000 members per year. This calculation is based on the sum of reconsiderations received during the year, divided by the mid-year enrollment, multiplied by 1000. The presentation of a rate allows the reader to compare activity across plans even though the plans have widely different enrollment.

The last section of Table 5 gives totals across all plans and regions. Hence the reader can obtain counts of appeals, enrolled beneficiaries, and aggregate data on the rate of appeals nationally and distribution of final decisions.

## **Table 5A**

Table 5A contains information about appeals that are overturned or partly overturned. The two categories are combined, and the sum is given, along with the percent of appeals that are overturned and the rate of overturns per 1,000 members. Data are presented by managed care contract within CMS Region.

## **Table 6**

The final table contains comparable data to Table 5, but only on expedited appeals received during 2017.

**TABLE 1**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2017, by Service**

Appealed Service	Recons 2017	Recons Upheld	%	Recons Overturned	%	Recons Partly Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	19,364	13,246	68.41	888	4.59	67	0.35	5,124	26.46	39	0.20
2-Emergency Room	807	667	82.65	31	3.84	3	0.37	104	12.89	2	0.25
3-Inpatient Hospital	6,602	4,535	68.69	578	8.75	22	0.33	1,459	22.10	8	0.12
4-Clinic (Lab, X-ray)	10,757	7,863	73.10	1,164	10.82	65	0.60	1,651	15.35	14	0.13
5-Nursing Home Care	3,335	2,813	84.35	230	6.90	15	0.45	273	8.19	4	0.12
6-Therapies	1,316	1,027	78.04	77	5.85	25	1.90	185	14.06	2	0.15
7-Ambulance	3,796	3,183	83.85	71	1.87	4	0.11	537	14.15	1	0.03
8-Home Health Care	885	557	62.94	92	10.40	2	0.23	228	25.76	6	0.68
9-DME/Medical Supplies	8,248	7,395	89.66	228	2.76	15	0.18	594	7.20	16	0.19
10-OPD Mental Health	725	635	87.59	20	2.76	0	0.00	65	8.97	5	0.69
11-Hospice Care	408	382	93.63	3	0.74	1	0.25	22	5.39	0	0.00
12-Non-Medicare Benefit	9,738	8,499	87.28	477	4.90	60	0.62	684	7.02	18	0.18
<b>TOTAL All Services</b>	<b>65,981</b>	<b>50,802</b>	<b>76.99</b>	<b>3,859</b>	<b>5.85</b>	<b>279</b>	<b>0.42</b>	<b>10,926</b>	<b>16.56</b>	<b>115</b>	<b>0.17</b>

**TABLE 2**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2017, by Region**

Region	Recons 2017	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
<b>01: Boston</b>	2,107	1,906	90.46	104	4.94	7	0.33	86	4.08	4	0.19
<b>02: New York</b>	6,207	4,791	77.19	490	7.89	31	0.50	879	14.16	16	0.26
<b>03: Philadelphia</b>	3,968	3,499	88.18	223	5.62	18	0.45	218	5.49	10	0.25
<b>04: Atlanta</b>	5,407	4,587	84.83	196	3.62	9	0.17	603	11.15	12	0.22
<b>05: Chicago</b>	7,427	6,010	80.92	523	7.04	40	0.54	843	11.35	11	0.15
<b>06: Dallas</b>	3,931	2,899	73.75	411	10.46	21	0.53	592	15.06	8	0.20
<b>07: Kansas City</b>	6,353	4,342	68.35	390	6.14	32	0.50	1,572	24.74	17	0.27
<b>08: Denver</b>	4,025	3,580	88.94	176	4.37	14	0.35	251	6.24	4	0.10
<b>09: San Francisco</b>	23,703	16,925	71.40	1,028	4.34	86	0.36	5,635	23.77	29	0.12
<b>10: Seattle</b>	2,853	2,263	79.32	318	11.15	21	0.74	247	8.66	4	0.14
<b>TOTAL All Regions</b>	65,981	50,802	76.99	3,859	5.85	279	0.42	10,926	16.56	115	0.17

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2017, by Region and Service**

**Region=01: Boston**

Appealed Service	Recons 2017	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	662	614	92.75	19	2.87	1	0.15	27	4.08	1	0.15
2-Emergency Room	62	62	100.00	0	0.00	0	0.00	0	0.00	0	0.00
3-Inpatient Hospital	159	125	78.62	19	11.95	1	0.63	12	7.55	2	1.26
4-Clinic (Lab, X-ray)	385	335	87.01	30	7.79	4	1.04	16	4.16	0	0.00
5-Nursing Home Care	103	91	88.35	11	10.68	0	0.00	1	0.97	0	0.00
6-Therapies	56	55	98.21	1	1.79	0	0.00	0	0.00	0	0.00
7-Ambulance	130	123	94.62	4	3.08	0	0.00	3	2.31	0	0.00
8-Home Health Care	15	12	80.00	1	6.67	0	0.00	2	13.33	0	0.00
9-DME/Medical Supplies	214	199	92.99	8	3.74	0	0.00	6	2.80	1	0.47
10-OPD Mental Health	26	22	84.62	1	3.85	0	0.00	3	11.54	0	0.00
11-Hospice Care	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	292	265	90.75	10	3.42	1	0.34	16	5.48	0	0.00
<b>TOTAL All Services</b>	<b>2,107</b>	<b>1,906</b>	<b>90.46</b>	<b>104</b>	<b>4.94</b>	<b>7</b>	<b>0.33</b>	<b>86</b>	<b>4.08</b>	<b>4</b>	<b>0.19</b>

**Region=02: New York**

Appealed Service	Recons 2017	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	1,822	1,318	72.34	65	3.57	9	0.49	427	23.44	3	0.16
2-Emergency Room	77	60	77.92	2	2.60	0	0.00	14	18.18	1	1.30
3-Inpatient Hospital	845	542	64.14	164	19.41	5	0.59	134	15.86	0	0.00
4-Clinic (Lab, X-ray)	1,049	762	72.64	121	11.53	5	0.48	159	15.16	2	0.19
5-Nursing Home Care	499	422	84.57	42	8.42	4	0.80	31	6.21	0	0.00
6-Therapies	115	92	80.00	7	6.09	1	0.87	15	13.04	0	0.00
7-Ambulance	230	205	89.13	4	1.74	0	0.00	21	9.13	0	0.00
8-Home Health Care	77	62	80.52	3	3.90	0	0.00	8	10.39	4	5.19
9-DME/Medical Supplies	609	561	92.12	25	4.11	0	0.00	22	3.61	1	0.16
10-OPD Mental Health	120	108	90.00	3	2.50	0	0.00	5	4.17	4	3.33
11-Hospice Care	9	7	77.78	2	22.22	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	755	652	86.36	52	6.89	7	0.93	43	5.70	1	0.13
<b>TOTAL All Services</b>	<b>6,207</b>	<b>4,791</b>	<b>77.19</b>	<b>490</b>	<b>7.89</b>	<b>31</b>	<b>0.50</b>	<b>879</b>	<b>14.16</b>	<b>16</b>	<b>0.26</b>

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2017, by Region and Service**

**Region=03: Philadelphia**

Appealed Service	Recons 2017	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	991	856	86.38	53	5.35	3	0.30	76	7.67	3	0.30
2-Emergency Room	97	95	97.94	0	0.00	0	0.00	2	2.06	0	0.00
3-Inpatient Hospital	577	513	88.91	40	6.93	2	0.35	22	3.81	0	0.00
4-Clinic (Lab, X-ray)	704	590	83.81	58	8.24	3	0.43	50	7.10	3	0.43
5-Nursing Home Care	247	211	85.43	20	8.10	1	0.40	14	5.67	1	0.40
6-Therapies	105	90	85.71	3	2.86	4	3.81	8	7.62	0	0.00
7-Ambulance	189	174	92.06	3	1.59	0	0.00	12	6.35	0	0.00
8-Home Health Care	44	33	75.00	6	13.64	1	2.27	4	9.09	0	0.00
9-DME/Medical Supplies	516	481	93.22	15	2.91	0	0.00	17	3.29	3	0.58
10-OPD Mental Health	37	36	97.30	1	2.70	0	0.00	0	0.00	0	0.00
11-Hospice Care	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
12-Non-Medicare Benefit	458	418	91.27	24	5.24	4	0.87	12	2.62	0	0.00
<b>TOTAL All Services</b>	<b>3,968</b>	<b>3,499</b>	<b>88.18</b>	<b>223</b>	<b>5.62</b>	<b>18</b>	<b>0.45</b>	<b>218</b>	<b>5.49</b>	<b>10</b>	<b>0.25</b>

**Region=04: Atlanta**

Appealed Service	Recons 2017	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	1,931	1,639	84.88	50	2.59	3	0.16	236	12.22	3	0.16
2-Emergency Room	65	59	90.77	2	3.08	0	0.00	4	6.15	0	0.00
3-Inpatient Hospital	469	322	68.66	36	7.68	0	0.00	108	23.03	3	0.64
4-Clinic (Lab, X-ray)	813	687	84.50	31	3.81	2	0.25	92	11.32	1	0.12
5-Nursing Home Care	285	251	88.07	19	6.67	0	0.00	15	5.26	0	0.00
6-Therapies	106	93	87.74	4	3.77	0	0.00	9	8.49	0	0.00
7-Ambulance	351	302	86.04	0	0.00	0	0.00	49	13.96	0	0.00
8-Home Health Care	51	37	72.55	7	13.73	0	0.00	7	13.73	0	0.00
9-DME/Medical Supplies	670	603	90.00	18	2.69	1	0.15	45	6.72	3	0.45
10-OPD Mental Health	68	62	91.18	2	2.94	0	0.00	4	5.88	0	0.00
11-Hospice Care	14	10	71.43	1	7.14	0	0.00	3	21.43	0	0.00
12-Non-Medicare Benefit	584	522	89.38	26	4.45	3	0.51	31	5.31	2	0.34
<b>TOTAL All Services</b>	<b>5,407</b>	<b>4,587</b>	<b>84.83</b>	<b>196</b>	<b>3.62</b>	<b>9</b>	<b>0.17</b>	<b>603</b>	<b>11.15</b>	<b>12</b>	<b>0.22</b>

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2017, by Region and Service**

**Region=05: Chicago**

Appealed Service	Recons 2017	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	2,168	1,730	79.80	132	6.09	7	0.32	296	13.65	3	0.14
2-Emergency Room	47	38	80.85	3	6.38	0	0.00	6	12.77	0	0.00
3-Inpatient Hospital	598	365	61.04	50	8.36	3	0.50	180	30.10	0	0.00
4-Clinic (Lab, X-ray)	1,042	763	73.22	144	13.82	11	1.06	121	11.61	3	0.29
5-Nursing Home Care	617	530	85.90	37	6.00	4	0.65	46	7.46	0	0.00
6-Therapies	213	164	77.00	21	9.86	8	3.76	19	8.92	1	0.47
7-Ambulance	439	414	94.31	5	1.14	1	0.23	19	4.33	0	0.00
8-Home Health Care	185	138	74.59	21	11.35	0	0.00	26	14.05	0	0.00
9-DME/Medical Supplies	856	751	87.73	42	4.91	2	0.23	58	6.78	3	0.35
10-OPD Mental Health	109	97	88.99	2	1.83	0	0.00	10	9.17	0	0.00
11-Hospice Care	11	9	81.82	0	0.00	0	0.00	2	18.18	0	0.00
12-Non-Medicare Benefit	1,142	1,011	88.53	66	5.78	4	0.35	60	5.25	1	0.09
<b>TOTAL All Services</b>	<b>7,427</b>	<b>6,010</b>	<b>80.92</b>	<b>523</b>	<b>7.04</b>	<b>40</b>	<b>0.54</b>	<b>843</b>	<b>11.35</b>	<b>11</b>	<b>0.15</b>

**Region=06: Dallas**

Appealed Service	Recons 2017	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	1,280	956	74.69	89	6.95	7	0.55	224	17.50	4	0.31
2-Emergency Room	78	59	75.64	9	11.54	0	0.00	10	12.82	0	0.00
3-Inpatient Hospital	526	389	73.95	66	12.55	1	0.19	70	13.31	0	0.00
4-Clinic (Lab, X-ray)	647	398	61.51	109	16.85	3	0.46	137	21.17	0	0.00
5-Nursing Home Care	153	114	74.51	21	13.73	1	0.65	16	10.46	1	0.65
6-Therapies	100	66	66.00	9	9.00	5	5.00	20	20.00	0	0.00
7-Ambulance	122	81	66.39	14	11.48	1	0.82	26	21.31	0	0.00
8-Home Health Care	62	33	53.23	25	40.32	0	0.00	4	6.45	0	0.00
9-DME/Medical Supplies	352	298	84.66	17	4.83	0	0.00	36	10.23	1	0.28
10-OPD Mental Health	27	23	85.19	0	0.00	0	0.00	4	14.81	0	0.00
11-Hospice Care	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	580	478	82.41	52	8.97	3	0.52	45	7.76	2	0.34
<b>TOTAL All Services</b>	<b>3,931</b>	<b>2,899</b>	<b>73.75</b>	<b>411</b>	<b>10.46</b>	<b>21</b>	<b>0.53</b>	<b>592</b>	<b>15.06</b>	<b>8</b>	<b>0.20</b>



**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2017, by Region and Service**

**Region=07: Kansas City**

Appealed Service	Recons 2017	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	1,723	962	55.83	85	4.93	5	0.29	666	38.65	5	0.29
2-Emergency Room	110	71	64.55	9	8.18	2	1.82	27	24.55	1	0.91
3-Inpatient Hospital	640	369	57.66	32	5.00	1	0.16	237	37.03	1	0.16
4-Clinic (Lab, X-ray)	1,274	890	69.86	131	10.28	6	0.47	245	19.23	2	0.16
5-Nursing Home Care	186	124	66.67	19	10.22	1	0.54	40	21.51	2	1.08
6-Therapies	120	72	60.00	9	7.50	2	1.67	37	30.83	0	0.00
7-Ambulance	241	169	70.12	4	1.66	0	0.00	68	28.22	0	0.00
8-Home Health Care	63	28	44.44	10	15.87	0	0.00	25	39.68	0	0.00
9-DME/Medical Supplies	673	542	80.53	31	4.61	1	0.15	97	14.41	2	0.30
10-OPD Mental Health	32	26	81.25	1	3.13	0	0.00	5	15.63	0	0.00
11-Hospice Care	14	11	78.57	0	0.00	0	0.00	3	21.43	0	0.00
12-Non-Medicare Benefit	1,277	1,078	84.42	59	4.62	14	1.10	122	9.55	4	0.31
<b>TOTAL All Services</b>	<b>6,353</b>	<b>4,342</b>	<b>68.35</b>	<b>390</b>	<b>6.14</b>	<b>32</b>	<b>0.50</b>	<b>1,572</b>	<b>24.74</b>	<b>17</b>	<b>0.27</b>

**Region=08: Denver**

Appealed Service	Recons 2017	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	994	835	84.00	54	5.43	3	0.30	100	10.06	2	0.20
2-Emergency Room	47	45	95.74	1	2.13	0	0.00	1	2.13	0	0.00
3-Inpatient Hospital	830	744	89.64	35	4.22	2	0.24	49	5.90	0	0.00
4-Clinic (Lab, X-ray)	625	552	88.32	33	5.28	3	0.48	37	5.92	0	0.00
5-Nursing Home Care	324	283	87.35	22	6.79	2	0.62	17	5.25	0	0.00
6-Therapies	64	55	85.94	3	4.69	1	1.56	5	7.81	0	0.00
7-Ambulance	100	95	95.00	2	2.00	0	0.00	2	2.00	1	1.00
8-Home Health Care	16	14	87.50	0	0.00	0	0.00	2	12.50	0	0.00
9-DME/Medical Supplies	519	503	96.92	8	1.54	1	0.19	7	1.35	0	0.00
10-OPD Mental Health	70	67	95.71	1	1.43	0	0.00	2	2.86	0	0.00
11-Hospice Care	45	43	95.56	0	0.00	0	0.00	2	4.44	0	0.00
12-Non-Medicare Benefit	391	344	87.98	17	4.35	2	0.51	27	6.91	1	0.26
<b>TOTAL All Services</b>	<b>4,025</b>	<b>3,580</b>	<b>88.94</b>	<b>176</b>	<b>4.37</b>	<b>14</b>	<b>0.35</b>	<b>251</b>	<b>6.24</b>	<b>4</b>	<b>0.10</b>

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**National Summary of Final Decisions for Cases Received During 2017, by Region and Service**

**Region=09: San Francisco**

Appealed Service	Recons 2017	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	6,928	3,634	52.45	268	3.87	22	0.32	2,991	43.17	13	0.19
2-Emergency Room	192	148	77.08	4	2.08	0	0.00	40	20.83	0	0.00
3-Inpatient Hospital	1,742	1,037	59.53	90	5.17	5	0.29	609	34.96	1	0.06
4-Clinic (Lab, X-ray)	3,685	2,497	67.76	421	11.42	26	0.71	738	20.03	3	0.08
5-Nursing Home Care	804	682	84.83	32	3.98	2	0.25	88	10.95	0	0.00
6-Therapies	323	242	74.92	12	3.72	2	0.62	66	20.43	1	0.31
7-Ambulance	1,875	1,527	81.44	20	1.07	1	0.05	327	17.44	0	0.00
8-Home Health Care	335	180	53.73	8	2.39	0	0.00	145	43.28	2	0.60
9-DME/Medical Supplies	3,503	3,161	90.24	46	1.31	7	0.20	288	8.22	1	0.03
10-OPD Mental Health	199	161	80.90	9	4.52	0	0.00	28	14.07	1	0.50
11-Hospice Care	264	253	95.83	0	0.00	1	0.38	10	3.79	0	0.00
12-Non-Medicare Benefit	3,853	3,403	88.32	118	3.06	20	0.52	305	7.92	7	0.18
<b>TOTAL All Services</b>	<b>23,703</b>	<b>16,925</b>	<b>71.40</b>	<b>1,028</b>	<b>4.34</b>	<b>86</b>	<b>0.36</b>	<b>5,635</b>	<b>23.77</b>	<b>29</b>	<b>0.12</b>

**Region=10: Seattle**

Appealed Service	Recons 2017	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	865	702	81.16	73	8.44	7	0.81	81	9.36	2	0.23
2-Emergency Room	32	30	93.75	1	3.13	1	3.13	0	0.00	0	0.00
3-Inpatient Hospital	216	129	59.72	46	21.30	2	0.93	38	17.59	1	0.46
4-Clinic (Lab, X-ray)	533	389	72.98	86	16.14	2	0.38	56	10.51	0	0.00
5-Nursing Home Care	117	105	89.74	7	5.98	0	0.00	5	4.27	0	0.00
6-Therapies	114	98	85.96	8	7.02	2	1.75	6	5.26	0	0.00
7-Ambulance	119	93	78.15	15	12.61	1	0.84	10	8.40	0	0.00
8-Home Health Care	37	20	54.05	11	29.73	1	2.70	5	13.51	0	0.00
9-DME/Medical Supplies	336	296	88.10	18	5.36	3	0.89	18	5.36	1	0.30
10-OPD Mental Health	37	33	89.19	0	0.00	0	0.00	4	10.81	0	0.00
11-Hospice Care	41	40	97.56	0	0.00	0	0.00	1	2.44	0	0.00
12-Non-Medicare Benefit	406	328	80.79	53	13.05	2	0.49	23	5.67	0	0.00
<b>TOTAL All Services</b>	<b>2,853</b>	<b>2,263</b>	<b>79.32</b>	<b>318</b>	<b>11.15</b>	<b>21</b>	<b>0.74</b>	<b>247</b>	<b>8.66</b>	<b>4</b>	<b>0.14</b>

**TABLE 4**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2017, by Appeal Priority and Service**

**Priority=Expedited Appeal**

Appealed Service	Recons 2017	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	1,667	2.53	1,348	80.86	164	9.84	5	0.30	146	8.76	4	0.24
2-Emergency Room	2	0.00	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
3-Inpatient Hospital	2,406	3.65	2,146	89.19	152	6.32	0	0.00	104	4.32	4	0.17
4-Clinic (Lab, X-ray)	820	1.24	531	64.76	168	20.49	7	0.85	109	13.29	5	0.61
5-Nursing Home Care	2,120	3.21	1,814	85.57	205	9.67	6	0.28	92	4.34	3	0.14
6-Therapies	223	0.34	172	77.13	20	8.97	10	4.48	21	9.42	0	0.00
7-Ambulance	748	1.13	741	99.06	5	0.67	1	0.13	1	0.13	0	0.00
8-Home Health Care	266	0.40	155	58.27	56	21.05	2	0.75	52	19.55	1	0.38
9-DME/Medical Supplies	1,002	1.52	894	89.22	33	3.29	1	0.10	73	7.29	1	0.10
10-OPD Mental Health	33	0.05	22	66.67	3	9.09	0	0.00	8	24.24	0	0.00
11-Hospice Care	3	0.00	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
12-Non-Medicare Benefit	1,453	2.20	1,221	84.03	126	8.67	1	0.07	104	7.16	1	0.07
<b>Priority</b>	<b>10,743</b>	<b>16.28</b>	<b>9,049</b>		<b>932</b>		<b>33</b>		<b>710</b>		<b>19</b>	

**Priority=Standard Service Denial**

Appealed Service	Recons 2017	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	3,324	5.04	2,802	84.30	319	9.60	20	0.60	171	5.14	12	0.36
2-Emergency Room	2	0.00	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
3-Inpatient Hospital	194	0.29	79	40.72	13	6.70	0	0.00	102	52.58	0	0.00
4-Clinic (Lab, X-ray)	1,434	2.17	1,050	73.22	274	19.11	14	0.98	92	6.42	4	0.28
5-Nursing Home Care	107	0.16	79	73.83	6	5.61	0	0.00	22	20.56	0	0.00
6-Therapies	413	0.63	336	81.36	36	8.72	11	2.66	28	6.78	2	0.48
7-Ambulance	545	0.83	537	98.53	1	0.18	1	0.18	6	1.10	0	0.00
8-Home Health Care	228	0.35	182	79.82	26	11.40	0	0.00	20	8.77	0	0.00
9-DME/Medical Supplies	4,108	6.23	3,773	91.85	128	3.12	11	0.27	185	4.50	11	0.27
10-OPD Mental Health	128	0.19	111	86.72	9	7.03	0	0.00	8	6.25	0	0.00
11-Hospice Care	9	0.01	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00
12-Non-Medicare Benefit	3,338	5.06	2,950	88.38	206	6.17	20	0.60	154	4.61	8	0.24
<b>Priority</b>	<b>13,830</b>	<b>20.96</b>	<b>11,908</b>		<b>1,019</b>		<b>77</b>		<b>789</b>		<b>37</b>	

**TABLE 4**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions for Cases Received During 2017, by Appeal Priority and Service**

**Priority=Standard Claim Denial**

Appealed Service	Recons 2017	% of All Cases	Recons Upheld	%	Recons Overturned	%	Recons Partially Overturned	%	Recons Dismissed	%	Recons Withdrawn	%
1-Practitioner Services	14,373	21.78	9,096	63.29	405	2.82	42	0.29	4,807	33.44	23	0.16
2-Emergency Room	803	1.22	664	82.69	30	3.74	3	0.37	104	12.95	2	0.25
3-Inpatient Hospital	4,002	6.07	2,310	57.72	413	10.32	22	0.55	1,253	31.31	4	0.10
4-Clinic (Lab, X-ray)	8,503	12.89	6,282	73.88	722	8.49	44	0.52	1,450	17.05	5	0.06
5-Nursing Home Care	1,108	1.68	920	83.03	19	1.71	9	0.81	159	14.35	1	0.09
6-Therapies	680	1.03	519	76.32	21	3.09	4	0.59	136	20.00	0	0.00
7-Ambulance	2,503	3.79	1,905	76.11	65	2.60	2	0.08	530	21.17	1	0.04
8-Home Health Care	391	0.59	220	56.27	10	2.56	0	0.00	156	39.90	5	1.28
9-DME/Medical Supplies	3,138	4.76	2,728	86.93	67	2.14	3	0.10	336	10.71	4	0.13
10-OPD Mental Health	564	0.85	502	89.01	8	1.42	0	0.00	49	8.69	5	0.89
11-Hospice Care	396	0.60	371	93.69	3	0.76	1	0.25	21	5.30	0	0.00
12-Non-Medicare Benefit	4,947	7.50	4,328	87.49	145	2.93	39	0.79	426	8.61	9	0.18
<b>Priority</b>	<b>41,408</b>	<b>62.75</b>	<b>29,845</b>		<b>1,908</b>		<b>169</b>		<b>9,427</b>		<b>59</b>	
<b>TOTALS:</b>	<b>65,981</b>	<b>100.00</b>	<b>50,802</b>		<b>3,859</b>		<b>279</b>		<b>10,926</b>		<b>115</b>	

**TABLE 5 - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=01: BOSTON

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0137: COMMONWEALTH CARE ALLIANCE,	14,768	1.35	20	19	95.00	1	5.00	0	0.00	0	0.00	0	0.00
H0477: SERENITY CARE, INC.	316	0.00	0	0	-	0	-	0	-	0	-	0	-
H0809: MERCY LIFE, INC.	189	0.00	0	0	-	0	-	0	-	0	-	0	-
H1365: MARTIN'S POINT GENERATIONS A	2,240	2.68	6	4	66.67	1	16.67	0	0.00	1	16.67	0	0.00
H1660: HARVARD PILGRIM HEALTH CARE	6,361	46.85	298	272	91.28	14	4.70	1	0.34	11	3.69	0	0.00
H2218: HARBOR HEALTH SERVICES, INC.	443	0.00	0	0	-	0	-	0	-	0	-	0	-
H2219: FALLON COMMUNITY HEALTH PLAN	1,149	0.00	0	0	-	0	-	0	-	0	-	0	-
H2220: UPHAMS CORNER HEALTH COMMITT	248	0.00	0	0	-	0	-	0	-	0	-	0	-
H2221: CAMBRIDGE PUBLIC HEALTH COMM	365	0.00	0	0	-	0	-	0	-	0	-	0	-
H2222: ELEMENT CARE, INC.	900	0.00	0	0	-	0	-	0	-	0	-	0	-
H2223: ELDER SVC PLN/E BOSTON HEALT	464	0.00	0	0	-	0	-	0	-	0	-	0	-
H2224: SENIOR WHOLE HEALTH, LLC	12,202	2.21	27	19	70.37	3	11.11	1	3.70	4	14.81	0	0.00
H2225: COMMONWEALTH CARE ALLIANCE,	8,017	1.50	12	11	91.67	0	0.00	0	0.00	1	8.33	0	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	36,779	1.25	46	45	97.83	1	2.17	0	0.00	0	0.00	0	0.00
H2256: TUFTS ASSOCIATED HEALTH MAIN	100,454	9.62	966	928	96.07	6	0.62	1	0.10	29	3.00	2	0.21
H2261: BCBS OF MASSACHUSETTS HMO B	12,328	0.89	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2411: FALLON COMMUNITY HEALTH PLAN	-	-	0	0	-	0	-	0	-	0	-	0	-
H2470: FALLON HEALTH WEINBERG, INC.	190	5.26	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4105: PACE ORGANIZATION OF RHODE I	268	0.00	0	0	-	0	-	0	-	0	-	0	-
H4152: BLUE CROSS & BLUE SHIELD OF	54,074	1.90	103	92	89.32	5	4.85	0	0.00	4	3.88	2	1.94
H5591: MARTIN'S POINT GENERATIONS A	39,384	2.31	91	77	84.62	11	12.09	0	0.00	3	3.30	0	0.00
H5992: SENIOR WHOLE HEALTH OF NEW Y	101	0.00	0	0	-	0	-	0	-	0	-	0	-
H6750: HARVARD PILGRIM HEALTH CARE	4,212	35.85	151	135	89.40	9	5.96	1	0.66	6	3.97	0	0.00
H7419: TUFTS HEALTH PUBLIC PLANS, I	3,437	10.47	36	26	72.22	5	13.89	0	0.00	5	13.89	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	9,108	5.16	47	38	80.85	5	10.64	0	0.00	4	8.51	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	19,813	12.11	240	198	82.50	30	12.50	2	0.83	10	4.17	0	0.00
H9576: NEIGHBORHOOD HEALTH PLAN OF	13,837	3.54	49	29	59.18	12	24.49	1	2.04	7	14.29	0	0.00
H9585: BOSTON MEDICAL CENTER HEALTH	254	11.81	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2017 divided by the mid-year (July) enrollment, times 1,000.

**TABLE 5 - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

**Region=02: NEW YORK**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0423: METROPLUS HEALTH PLAN, INC.	8,406	2.38	20	12	60.00	1	5.00	0	0.00	7	35.00	0	0.00
H0811: GUILDNET, INC.	693	11.54	8	3	37.50	0	0.00	0	0.00	5	62.50	0	0.00
H1234: LIFE ST. FRANCIS	268	3.73	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1518: CATHOLIC HEALTH SYSTEM BUFFA	228	8.77	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1777: CATHOLIC SPECIAL NEEDS PLAN,	1,647	1.82	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H1916: THE NEW YORK STATE CATHOLIC	330	0.00	0	0	-	0	-	0	-	0	-	0	-
H2168: VILLAGE SENIOR SERVICES CORP	273	0.00	0	0	-	0	-	0	-	0	-	0	-
H2773: QUALITY HEALTH PLANS OF NEW	3,159	9.18	29	17	58.62	8	27.59	0	0.00	4	13.79	0	0.00
H3018: CENTERS PLAN FOR HEALTHY LIV	22	181.82	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3054: CONSTELLATION HEALTH, LLC.	13,280	0.23	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3129: NORTH SHORE-LIJ HEALTH PLAN,	47	0.00	0	0	-	0	-	0	-	0	-	0	-
H3154: HORIZON INSURANCE COMPANY	23,803	3.32	79	52	65.82	2	2.53	0	0.00	24	30.38	1	1.27
H3305: MVP HEALTH PLAN, INC.	38,224	8.61	329	305	92.71	19	5.78	1	0.30	4	1.22	0	0.00
H3314: HEALTH INSURANCE PLAN OF GRE	165	0.00	0	0	-	0	-	0	-	0	-	0	-
H3321: LORETTO INDEPENDENT LIVING S	535	0.00	0	0	-	0	-	0	-	0	-	0	-
H3322: SENIOR CARE CONNECTION, INC.	184	0.00	0	0	-	0	-	0	-	0	-	0	-
H3327: TOUCHSTONE HEALTH HMO, INC.	-	-	8	5	62.50	2	25.00	0	0.00	1	12.50	0	0.00
H3328: THE NEW YORK STATE CATHOLIC	65,542	2.61	171	104	60.82	10	5.85	1	0.58	56	32.75	0	0.00
H3329: CENTERLIGHT HEALTHCARE, INC.	2,538	0.00	0	0	-	0	-	0	-	0	-	0	-
H3330: HEALTH INSURANCE PLAN OF GRE	110,668	2.82	312	234	75.00	22	7.05	2	0.64	53	16.99	1	0.32
H3331: INDEPENDENT LIVING FOR SENIO	659	0.00	0	0	-	0	-	0	-	0	-	0	-
H3335: EXCELLUS HEALTH PLAN, INC.	47,651	4.66	222	192	86.49	26	11.71	1	0.45	3	1.35	0	0.00
H3337: LIBERTY HEALTH ADVANTAGE, IN	6,695	69.45	465	323	69.46	111	23.87	3	0.65	28	6.02	0	0.00
H3344: INDEPENDENT HEALTH BENEFITS	4,542	9.03	41	36	87.80	1	2.44	1	2.44	3	7.32	0	0.00
H3347: ELDERPLAN, INC.	10,717	9.61	103	69	66.99	23	22.33	2	1.94	9	8.74	0	0.00
H3349: CAPITAL AREA COMMUNITY HP	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	87,184	4.57	398	351	88.19	36	9.05	1	0.25	9	2.26	1	0.25
H3359: HEALTHFIRST HEALTH PLAN, INC	143,886	2.50	360	265	73.61	1	0.28	2	0.56	91	25.28	1	0.28
H3362: INDEPENDENT HEALTH ASSOCIATI	69,066	11.83	817	757	92.66	26	3.18	2	0.24	32	3.92	0	0.00
H3384: HEALTHNOW NEW YORK INC.	24,955	1.48	37	31	83.78	4	10.81	0	0.00	1	2.70	1	2.70

Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2017 divided by the mid-year (July) enrollment, times 1,000.

**TABLE 5 - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3388: CAPITAL DISTRICT PHYSICIANS'	36,896	6.91	255	219	85.88	32	12.55	1	0.39	3	1.18	0	0.00
H3493: LIFE AT LOURDES, INC.	202	0.00	0	0	-	0	-	0	-	0	-	0	-
H3528: CONNECTICARE, INC.	48,992	3.84	188	168	89.36	13	6.91	3	1.60	4	2.13	0	0.00
H4003: MMM HEALTHCARE, LLC	184,141	1.96	360	264	73.33	10	2.78	2	0.56	81	22.50	3	0.83
H4004: MMM HEALTHCARE, LLC	17,347	4.73	82	72	87.80	1	1.22	0	0.00	4	4.88	5	6.10
H4005: TRIPLE S ADVANTAGE, INC.	20,294	0.99	20	20	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4393: CATHOLIC MANAGED LONG TERM C	511	0.00	0	0	-	0	-	0	-	0	-	0	-
H4465: INDEPENDENCE CARE SYSTEM, IN	141	0.00	0	0	-	0	-	0	-	0	-	0	-
H4876: CONSTELLATION HEALTH, LLC.	363	0.00	0	0	-	0	-	0	-	0	-	0	-
H4922: AGEWELL NEW YORK, LLC	3,303	6.96	23	18	78.26	1	4.35	1	4.35	3	13.04	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	3,886	6.43	25	20	80.00	4	16.00	0	0.00	1	4.00	0	0.00
H5141: CLOVER INSURANCE COMPANY	26,475	6.42	170	121	71.18	34	20.00	1	0.59	14	8.24	0	0.00
H5441: HEALTHFIRST HEALTH PLAN, INC	987	1.01	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5526: HEALTHNOW NEW YORK INC.	18,761	1.12	21	16	76.19	4	19.05	0	0.00	1	4.76	0	0.00
H5528: GROUP HEALTH INCORPORATED	59	169.49	10	6	60.00	1	10.00	0	0.00	3	30.00	0	0.00
H5549: VNS CHOICE	19,026	28.49	542	265	48.89	34	6.27	1	0.18	242	44.65	0	0.00
H5577: MCS ADVANTAGE, INC.	196,781	1.84	362	289	79.83	4	1.10	0	0.00	66	18.23	3	0.83
H5774: TRIPLE S ADVANTAGE, INC.	101,573	0.88	89	85	95.51	2	2.25	0	0.00	2	2.25	0	0.00
H5989: CENTERLIGHT HEALTHCARE, INC.	674	35.61	24	5	20.83	8	33.33	1	4.17	10	41.67	0	0.00
H5991: AFFINITY HEALTH PLAN, INC.	13,970	4.08	57	33	57.89	13	22.81	0	0.00	11	19.30	0	0.00
H6308: AGEWELL NEW YORK, LLC	160	6.25	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6334: NY HOTEL TRADES COUNCIL & HO	4,627	0.00	0	0	-	0	-	0	-	0	-	0	-
H6371: LUTHERAN SENIOR HEALTHCARE,	116	0.00	0	0	-	0	-	0	-	0	-	0	-
H6435: ELDERSERVE HEALTH, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H6596: FALLON HEALTH WEINBERG, INC.	85	0.00	0	0	-	0	-	0	-	0	-	0	-
H6745: AMIDA CARE INC.	-	-	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H6776: ELDERSERVE HEALTH, INC.	346	0.00	0	0	-	0	-	0	-	0	-	0	-
H6864: GUILDNET, INC.	623	6.42	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H6887: INSPIRA HEALTH NETWORK LIFE,	220	0.00	0	0	-	0	-	0	-	0	-	0	-
H6988: CENTERS PLAN FOR HEALTHY LIV	1,477	62.97	93	56	60.22	12	12.90	3	3.23	22	23.66	0	0.00
H7522: MMM HEALTHCARE, LLC	3,366	0.59	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H7971: HORIZON INSURANCE COMPANY	58,252	1.03	60	47	78.33	1	1.67	0	0.00	12	20.00	0	0.00

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H8029: ELDERPLAN, INC.	389	0.00	0	0	-	0	-	0	-	0	-	0	-
H8056: AETNA BETTER HEALTH, INC. (N	56	0.00	0	0	-	0	-	0	-	0	-	0	-
H8150: INTEGRA MLTC, INC	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H8266: CONSTELLATION HEALTH, LLC.	7,458	0.00	0	0	-	0	-	0	-	0	-	0	-
H8298: HORIZON HEALTHCARE OF NEW JE	2,862	0.70	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8420: CENTERLIGHT HEALTHCARE, INC.	-	-	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H8490: VNS CHOICE	1,544	99.74	154	99	64.29	4	2.60	0	0.00	51	33.12	0	0.00
H8800: TOTAL SENIOR CARE, INC.	100	0.00	0	0	-	0	-	0	-	0	-	0	-
H8851: SENIOR WHOLE HEALTH OF NEW Y	142	0.00	0	0	-	0	-	0	-	0	-	0	-
H9115: METROPLUS HEALTH PLAN, INC.	190	0.00	0	0	-	0	-	0	-	0	-	0	-
H9122: ALPHACARE OF NEW YORK, INC.	-	-	4	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00
H9323: ACUTE CARE HEALTH SYSTEM, LL	66	0.00	0	0	-	0	-	0	-	0	-	0	-
H9345: VILLAGE SENIOR SERVICES CORP	20	0.00	0	0	-	0	-	0	-	0	-	0	-
H9615: MVP HEALTH PLAN, INC.	22,818	9.38	214	194	90.65	15	7.01	2	0.93	3	1.40	0	0.00
H9859: MVP HEALTH PLAN, INC.	-	-	21	18	85.71	1	4.76	0	0.00	2	9.52	0	0.00
H9869: PARTNERS HEALTH PLAN, INC.	587	6.81	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00

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Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Uphld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
90091: UNITED MINE WORKERS OF AMERI	46,072	0.26	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0147: HEALTHKEEPERS, INC.	12,224	3.68	45	28	62.22	2	4.44	0	0.00	15	33.33	0	0.00
H0819: SENIOR LIFE YORK, INC.	154	0.00	0	0	-	0	-	0	-	0	-	0	-
H1239: KISSITO PACE OF ROANOKE, INC	107	0.00	0	0	-	0	-	0	-	0	-	0	-
H1659: PIEDMONT COMMUNITY HEALTHCAR	5,018	3.39	17	12	70.59	0	0.00	1	5.88	4	23.53	0	0.00
H2064: GEISINGER COMMUNITY HEALTH S	207	0.00	0	0	-	0	-	0	-	0	-	0	-
H2109: THE JOHNS HOPKINS HEALTH SYS	135	0.00	0	0	-	0	-	0	-	0	-	0	-
H2185: LIFEWORKS ADVANTAGE, LLC	610	0.00	0	0	-	0	-	0	-	0	-	0	-
H2386: APPALACHIAN AGENCY FOR SENIO	91	0.00	0	0	-	0	-	0	-	0	-	0	-
H2537: SPIRITRUST LUTHERAN LIFE	78	0.00	0	0	-	0	-	0	-	0	-	0	-
H2563: OPTIMA HEALTH PLAN	2,480	0.40	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2937: SENIOR LIFE GREENSBURG, INC.	183	0.00	0	0	-	0	-	0	-	0	-	0	-
H2941: SENTARA LIFE CARE CORPORATIO	239	0.00	0	0	-	0	-	0	-	0	-	0	-
H2992: SENIORLIFE WASHINGTON, INC.	505	0.00	0	0	-	0	-	0	-	0	-	0	-
H3060: VIECARE BUTLER, LLC	180	0.00	0	0	-	0	-	0	-	0	-	0	-
H3067: VIRGINIA PREMIER HEALTH PLAN	5,484	1.46	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3156: AMERIHEALTH HMO, INC.	-	-	44	39	88.64	2	4.55	0	0.00	3	6.82	0	0.00
H3473: CHARLOTTESVILLE AREA RETIREM	112	0.00	0	0	-	0	-	0	-	0	-	0	-
H3480: HUMANA HEALTH PLAN, INC.	9,201	0.87	8	5	62.50	1	12.50	0	0.00	2	25.00	0	0.00
H3672: HEALTH PLAN OF THE UPPER OHI	13,382	1.72	23	17	73.91	4	17.39	0	0.00	2	8.70	0	0.00
H3890: HOPKINS HEALTH ADVANTAGE, IN	8,006	3.75	30	12	40.00	5	16.67	0	0.00	12	40.00	1	3.33
H3907: UPMC HEALTH PLAN, INC.	134,360	8.11	1,090	1,039	95.32	31	2.84	4	0.37	14	1.28	2	0.18
H3908: TRINITY HEALTH LIFE PENNSYLV	435	0.00	0	0	-	0	-	0	-	0	-	0	-
H3909: QCC INSURANCE COMPANY	9,499	7.47	71	66	92.96	4	5.63	0	0.00	0	0.00	1	1.41
H3916: HIGHMARK SENIOR HEALTH COMPA	147,653	2.02	298	239	80.20	29	9.73	1	0.34	29	9.73	0	0.00
H3917: PITTSBURGH CARE PARTNERSHIP,	549	0.00	0	0	-	0	-	0	-	0	-	0	-
H3918: LIVING INDEPENDENCE FOR THE	556	0.00	0	0	-	0	-	0	-	0	-	0	-
H3919: ST. AGNES CONTINUING CARE CE	693	0.00	0	0	-	0	-	0	-	0	-	0	-
H3923: CAPITAL ADVANTAGE INSURANCE	14,570	2.61	38	35	92.11	2	5.26	0	0.00	1	2.63	0	0.00
H3924: GEISINGER INDEMNITY INSURANC	21,579	0.74	16	15	93.75	1	6.25	0	0.00	0	0.00	0	0.00

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H3925: PENNSYLVANIA PACE, INC.	185	0.00	0	0	-	0	-	0	-	0	-	0	-
H3952: KEYSTONE HEALTH PLAN EAST, I	91,360	8.30	758	692	91.29	40	5.28	2	0.26	22	2.90	2	0.26
H3954: GEISINGER HEALTH PLAN	69,121	1.37	95	89	93.68	3	3.16	0	0.00	3	3.16	0	0.00
H3957: HIGHMARK CHOICE COMPANY	114,917	2.54	292	236	80.82	14	4.79	3	1.03	37	12.67	2	0.68
H3962: KEYSTONE HEALTH PLAN CENTRAL	13,502	3.33	45	41	91.11	3	6.67	0	0.00	1	2.22	0	0.00
H4093: PROVIDER PARTNERS HEALTH PLA	142	0.00	0	0	-	0	-	0	-	0	-	0	-
H4227: VISTA HEALTH PLAN, INC.	5,531	5.24	29	21	72.41	3	10.34	0	0.00	4	13.79	1	3.45
H4279: UPMC FOR YOU, INC	22,954	8.76	201	192	95.52	7	3.48	0	0.00	2	1.00	0	0.00
H4906: C AND O EMPLOYEES' HOSPITAL	2,067	0.00	0	0	-	0	-	0	-	0	-	0	-
H4999: THE LUTHERAN HOME FOR THE AG	114	0.00	0	0	-	0	-	0	-	0	-	0	-
H5037: MOUNTAIN EMPIRE OLDER CITIZE	92	0.00	0	0	-	0	-	0	-	0	-	0	-
H5106: HIGHMARK SENIOR SOLUTIONS CO	4,369	1.60	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H5493: LIFE AT ST. FRANCIS HEALTHCA	206	0.00	0	0	-	0	-	0	-	0	-	0	-
H5533: UPMC HEALTH NETWORK, INC.	8,547	9.59	82	80	97.56	2	2.44	0	0.00	0	0.00	0	0.00
H5812: GEISINGER INDEMNITY INSURANC	-	-	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5902: SENIOR LIFE ALTOONA, INC.	244	0.00	0	0	-	0	-	0	-	0	-	0	-
H5932: GATEWAY HEALTH PLAN, INC.	48,430	4.83	234	206	88.03	13	5.56	1	0.43	13	5.56	1	0.43
H5978: SENIOR LIFE LEHIGH VALLEY, I	288	0.00	0	0	-	0	-	0	-	0	-	0	-
H6188: VIECARE ARMSTRONG, LLC	48	0.00	0	0	-	0	-	0	-	0	-	0	-
H6310: INOVACARES	131	0.00	0	0	-	0	-	0	-	0	-	0	-
H6551: LIFE ST. MARY	228	0.00	0	0	-	0	-	0	-	0	-	0	-
H7660: VIECARE BEAVER, LLC	475	0.00	0	0	-	0	-	0	-	0	-	0	-
H8067: PROVIDER PARTNERS HEALTH PLA	260	0.00	0	0	-	0	-	0	-	0	-	0	-
H8096: CENTRA HEALTH, INC.	197	0.00	0	0	-	0	-	0	-	0	-	0	-
H8604: THP INSURANCE COMPANY	1,768	3.39	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8655: RIVERSIDE RETIREMENT SERVICE	429	0.00	0	0	-	0	-	0	-	0	-	0	-
H8854: UNIVERSITY OF MARYLAND HEALT	6,079	11.19	68	30	44.12	11	16.18	2	2.94	25	36.76	0	0.00
H9068: ALBRIGHT CARE SERVICES	193	0.00	0	0	-	0	-	0	-	0	-	0	-
H9153: WEST VIRGINIA SENIOR ADVANTA	496	0.00	0	0	-	0	-	0	-	0	-	0	-
H9190: GATEWAY HEALTH PLAN OF OHIO,	9,607	11.87	114	99	86.84	1	0.88	0	0.00	14	12.28	0	0.00
H9207: HEALTH PARTNERS PLANS, INC.	19,939	8.73	174	140	80.46	26	14.94	4	2.30	4	2.30	0	0.00
H9408: VIBRA HEALTH PLAN, INC.	945	10.58	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H9412: GEISINGER QUALITY OPTIONS, I	-	-	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H9830: NEWCOURTLAND LIFE PROGRAM	522	0.00	0	0	-	0	-	0	-	0	-	0	-
H9877: VIRGINIA PREMIER HEALTH PLAN	11	0.00	0	0	-	0	-	0	-	0	-	0	-
H9915: MEDSTAR FAMILY CHOICE, INC.	11,062	13.02	144	117	81.25	18	12.50	0	0.00	9	6.25	0	0.00
S5601: SILVERSCRIPT INSURANCE COMPA	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00

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Region=04: ATLANTA

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H0104: BLUE CROSS AND BLUE SHIELD O	83,085	2.01	167	134	80.24	13	7.78	0	0.00	19	11.38	1	0.60
H0105: THE METHODIST OAKS	107	0.00	0	0	-	0	-	0	-	0	-	0	-
H0112: MORSE LIFE HOME CARE, INC.	305	0.00	0	0	-	0	-	0	-	0	-	0	-
H0154: VIVA HEALTH, INC.	46,420	2.22	103	90	87.38	7	6.80	0	0.00	6	5.83	0	0.00
H0174: TODAY'S OPTIONS OF TEXAS, IN	560	16.07	9	7	77.78	1	11.11	0	0.00	0	0.00	1	11.11
H0712: WELLCARE OF CONNECTICUT, INC	7,386	5.42	40	35	87.50	1	2.50	0	0.00	4	10.00	0	0.00
H0839: VOANS SENIOR COMMUNITY CARE	188	0.00	0	0	-	0	-	0	-	0	-	0	-
H0913: WELLCARE HEALTH PLANS OF NEW	2,773	1.44	4	1	25.00	0	0.00	0	0.00	3	75.00	0	0.00
H1016: AVMED, INC.	29,829	1.64	49	41	83.67	1	2.04	1	2.04	5	10.20	1	2.04
H1026: HEALTH OPTIONS, INC.	46,728	6.91	323	257	79.57	8	2.48	1	0.31	57	17.65	0	0.00
H1032: WELLCARE OF FLORIDA, INC.	100,791	3.67	370	319	86.22	7	1.89	0	0.00	44	11.89	0	0.00
H1035: FLORIDA HEALTH CARE PLAN, IN	13,924	4.24	59	31	52.54	2	3.39	0	0.00	25	42.37	1	1.69
H1043: FLORIDA PACE CENTERS, INC.	570	0.00	0	0	-	0	-	0	-	0	-	0	-
H1047: HUMANA INSURANCE COMPANY	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS	37,360	6.24	233	203	87.12	5	2.15	1	0.43	24	10.30	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	44,996	2.53	114	93	81.58	3	2.63	0	0.00	17	14.91	1	0.88
H1264: WELLCARE OF TEXAS, INC.	34,685	6.57	228	197	86.40	1	0.44	0	0.00	30	13.16	0	0.00
H1357: CAROLINA SENIORCARE	188	0.00	0	0	-	0	-	0	-	0	-	0	-
H1416: HARMONY HEALTH PLAN, INC.	76,398	2.76	211	186	88.15	1	0.47	0	0.00	24	11.37	0	0.00
H1500: LIFE ST. JOSEPH OF THE PINES	257	0.00	0	0	-	0	-	0	-	0	-	0	-
H1533: STAYWELL SENIOR CARE, INC.	99	0.00	0	0	-	0	-	0	-	0	-	0	-
H1723: ABSOLUTE TOTAL CARE, INC.	2,180	7.34	16	13	81.25	2	12.50	0	0.00	1	6.25	0	0.00
H1903: WELLCARE HEALTH INSURANCE OF	-	-	91	88	96.70	0	0.00	0	0.00	3	3.30	0	0.00
H2334: EON HEALTH, INC. (SC)	30	0.00	0	0	-	0	-	0	-	0	-	0	-
H2400: SIGNATURE ADVANTAGE, LLC	196	0.00	0	0	-	0	-	0	-	0	-	0	-
H2491: WELLCARE HEALTH INSURANCE OF	18,526	4.48	83	75	90.36	0	0.00	0	0.00	8	9.64	0	0.00
H2533: MOLINA HEALTHCARE OF SOUTH C	1,905	14.17	27	16	59.26	4	14.81	0	0.00	7	25.93	0	0.00
H2758: BEHEALTHY FLORIDA, INC.	8,990	6.90	62	53	85.48	7	11.29	0	0.00	2	3.23	0	0.00
H2775: AMERICAN PROGRESSIVE LIFE &	21,620	3.38	73	62	84.93	3	4.11	0	0.00	8	10.96	0	0.00
H2816: AMERICAN PROGRESSIVE LIFE &	26,414	2.92	77	63	81.82	2	2.60	0	0.00	12	15.58	0	0.00

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H2962: ULTIMATE HEALTH PLANS, INC.	6,142	5.70	35	29	82.86	2	5.71	0	0.00	4	11.43	0	0.00
H3259: VOLUNTEER STATE HEALTH PLAN	14,880	1.95	29	23	79.31	5	17.24	0	0.00	1	3.45	0	0.00
H3291: PRUITTHEALTH PREMIER, INC.	330	0.00	0	0	-	0	-	0	-	0	-	0	-
H3361: WELLCARE OF NEW YORK, INC.	45,609	3.49	159	119	74.84	1	0.63	0	0.00	39	24.53	0	0.00
H3404: BLUE CROSS AND BLUE SHIELD O	31,783	2.52	80	59	73.75	9	11.25	2	2.50	9	11.25	1	1.25
H3430: SUNCOAST PACE, INC.	309	0.00	0	0	-	0	-	0	-	0	-	0	-
H3449: BLUE CROSS AND BLUE SHIELD O	60,776	2.70	164	130	79.27	13	7.93	0	0.00	21	12.80	0	0.00
H3942: ELDERHAUS INC.	114	0.00	0	0	-	0	-	0	-	0	-	0	-
H4053: GREENVILLE HEALTH SYSTEM	32	0.00	0	0	-	0	-	0	-	0	-	0	-
H4074: MERCY LIFE OF ALABAMA	167	0.00	0	0	-	0	-	0	-	0	-	0	-
H4203: PALMETTO HEALTH ALLIANCE	279	0.00	0	0	-	0	-	0	-	0	-	0	-
H4235: SENIOR TOTAL LIFE CARE, INC.	184	0.00	0	0	-	0	-	0	-	0	-	0	-
H4326: PACE @ HOME, INC.	127	0.00	0	0	-	0	-	0	-	0	-	0	-
H4402: ALEXIAN BROTHERS COMMUNITY S	267	0.00	0	0	-	0	-	0	-	0	-	0	-
H4506: SELECTCARE OF TEXAS, INC.	68,352	7.67	524	481	91.79	14	2.67	1	0.19	27	5.15	1	0.19
H5087: EASY CHOICE HEALTH PLAN INC.	25,310	4.46	113	91	80.53	3	2.65	1	0.88	18	15.93	0	0.00
H5427: FREEDOM HEALTH, INC.	73,311	3.41	250	233	93.20	2	0.80	0	0.00	15	6.00	0	0.00
H5430: ONECARE BY CARE1ST HEALTH PL	2,123	2.36	5	4	80.00	0	0.00	0	0.00	0	0.00	1	20.00
H5434: BLUE CROSS AND BLUE SHIELD O	8,556	5.96	51	32	62.75	5	9.80	0	0.00	14	27.45	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	51,770	3.28	170	152	89.41	1	0.59	0	0.00	17	10.00	0	0.00
H5656: SELECTCARE HEALTH PLANS, INC	2,344	9.39	22	16	72.73	1	4.55	0	0.00	5	22.73	0	0.00
H5698: HARMONY HEALTH PLAN, INC.	-	-	85	75	88.24	0	0.00	0	0.00	10	11.76	0	0.00
H5934: HOPE HOSPICE AND COMMUNITY S	340	0.00	0	0	-	0	-	0	-	0	-	0	-
H5938: CAPITAL HEALTH PLAN	20,166	1.49	30	25	83.33	2	6.67	0	0.00	3	10.00	0	0.00
H6059: PACE OF GUILFORD AND ROCKING	177	0.00	0	0	-	0	-	0	-	0	-	0	-
H6306: FIRSTCAROLINACARE INSURANCE	6,152	4.71	29	25	86.21	4	13.79	0	0.00	0	0.00	0	0.00
H6672: EON HEALTH, INC. (GA)	409	0.00	0	0	-	0	-	0	-	0	-	0	-
H6846: COMMUNITY CAREPARTNERS, INC.	113	0.00	0	0	-	0	-	0	-	0	-	0	-
H7917: BLUECROSS BLUESHIELD OF TENN	110,757	8.41	931	846	90.87	43	4.62	1	0.11	38	4.08	3	0.32
H8064: FIRSTCAROLINACARE INSURANCE	985	2.03	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8146: SECURITYCARE OF TENNESSEE, I	3,167	16.42	52	45	86.54	1	1.92	0	0.00	6	11.54	0	0.00
H8170: AMERICA'S 1ST CHOICE OF SOUT	841	7.13	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H8213: SELECT HEALTH OF SOUTH CAROL	3,833	7.04	27	12	44.44	6	22.22	0	0.00	9	33.33	0	0.00
H8289: BAPTIST HEALTH PLAN, INC.	1,209	7.44	9	4	44.44	1	11.11	0	0.00	4	44.44	0	0.00
H9266: PIEDMONT HEALTH SERVICES, IN	273	0.00	0	0	-	0	-	0	-	0	-	0	-
H9403: EON HEALTH, INC. (SC)	291	0.00	0	0	-	0	-	0	-	0	-	0	-
H9589: EON HEALTH, INC. (GA)	41	0.00	0	0	-	0	-	0	-	0	-	0	-
H9730: WELLCARE HEALTH INSURANCE CO	8,835	3.85	34	33	97.06	0	0.00	0	0.00	1	2.94	0	0.00
H9808: CARE N' CARE INSURANCE COMPA	12,142	1.40	17	14	82.35	0	0.00	0	0.00	2	11.76	1	5.88
H9857: PIEDMONT WELLSTAR HEALTHPLAN	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H9870: UNIVERSITY HEALTH CARE, INC.	1,985	9.07	18	6	33.33	0	0.00	1	5.56	11	61.11	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	50,176	4.46	224	160	71.43	15	6.70	0	0.00	49	21.88	0	0.00

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Region=05: CHICAGO

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H0022: BUCKEYE COMMUNITY HEALTH PLA	12,430	2.33	29	22	75.86	4	13.79	0	0.00	3	10.34	0	0.00
H0141: MCLAREN HEALTH PLAN, INC.	622	0.00	0	0	-	0	-	0	-	0	-	0	-
H0192: AMERIHEALTH MICHIGAN, INC.	3,433	3.20	11	6	54.55	1	9.09	0	0.00	4	36.36	0	0.00
H0281: ILLINICARE HEALTH PLAN	6,526	3.37	22	10	45.45	1	4.55	0	0.00	11	50.00	0	0.00
H0336: HUMANA HEALTH PLAN, INC.	6,419	0.93	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H0390: PACE OF SOUTHWEST MICHIGAN,	160	6.25	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0480: MERIDIAN HEALTH PLAN OF MICH	5,767	16.99	98	66	67.35	7	7.14	0	0.00	25	25.51	0	0.00
H0544: CAREMORE HEALTH PLAN	54,301	4.07	221	182	82.35	6	2.71	2	0.90	30	13.57	1	0.45
H0564: BLUE CROSS OF CALIFORNIA	33,495	1.82	61	47	77.05	2	3.28	0	0.00	12	19.67	0	0.00
H0735: UCARE MINNESOTA	836	3.59	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H0927: HEALTH CARE SERVICE CORPORAT	16,047	1.06	17	7	41.18	5	29.41	0	0.00	5	29.41	0	0.00
H1310: COMPREHENSIVE SENIOR CARE CO	300	0.00	0	0	-	0	-	0	-	0	-	0	-
H1394: HMO COLORADO, INC.	1,265	3.95	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H1417: HEALTH ALLIANCE CONNECT, INC	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1463: HEALTH ALLIANCE CONNECT, INC	19,775	12.95	256	211	82.42	42	16.41	1	0.39	2	0.78	0	0.00
H1493: CARESOURCE KENTUCKY CO.	793	10.09	8	4	50.00	0	0.00	0	0.00	4	50.00	0	0.00
H1517: ANTHEM INSURANCE COMPANIES,	2,535	1.97	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H1607: ANTHEM INSURANCE COMPANIES,	1,843	2.71	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H1737: HEALTH ALLIANCE - MIDWEST, I	886	10.16	9	5	55.56	3	33.33	0	0.00	1	11.11	0	0.00
H1846: MOUNT CARMEL HEALTH INSURANC	726	2.75	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1849: ANTHEM HEALTH PLANS OF KENTU	11,025	2.99	33	25	75.76	1	3.03	0	0.00	7	21.21	0	0.00
H1894: AMERIGROUP WASHINGTON, INC.	1,674	4.78	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H1977: UPPER PENINSULA HEALTH PLAN,	4,394	8.88	39	35	89.74	3	7.69	0	0.00	1	2.56	0	0.00
H2034: COMMUNITY CARE HEALTH PLAN,	494	2.02	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2161: UPPER PENINSULA HEALTH PLAN,	219	41.10	9	7	77.78	1	11.11	0	0.00	1	11.11	0	0.00
H2237: INDEPENDENT CARE HEALTH PLAN	7,016	4.99	35	28	80.00	3	8.57	1	2.86	3	8.57	0	0.00
H2312: HEALTH ALLIANCE PLAN OF MICH	-	-	45	39	86.67	2	4.44	2	4.44	2	4.44	0	0.00
H2318: PACE SOUTHEAST MICHIGAN	595	0.00	0	0	-	0	-	0	-	0	-	0	-
H2320: PRIORITY HEALTH	97,289	4.88	475	432	90.95	16	3.37	2	0.42	23	4.84	2	0.42
H2322: ALLIANCE HEALTH AND LIFE INS	3,332	1.80	6	4	66.67	0	0.00	0	0.00	2	33.33	0	0.00

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H2354: HEALTH ALLIANCE PLAN OF MICH	60,814	1.15	70	64	91.43	2	2.86	0	0.00	4	5.71	0	0.00
H2416: PRIMEWEST RURAL MN HEALTH CA	1,952	1.02	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2417: ITASCA MEDICAL CARE	469	0.00	0	0	-	0	-	0	-	0	-	0	-
H2419: SOUTH COUNTRY HEALTH ALLIANC	1,719	0.00	0	0	-	0	-	0	-	0	-	0	-
H2422: HEALTHPARTNERS, INC.	3,158	0.32	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2425: BLUE PLUS	7,909	0.51	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H2456: UCARE MINNESOTA	11,841	0.42	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2458: MEDICA HEALTH PLANS	11,322	0.44	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H2459: UCARE MINNESOTA	81,557	3.73	304	259	85.20	22	7.24	4	1.32	19	6.25	0	0.00
H2461: BLUE CROSS AND BLUE SHIELD O	246,327	0.34	84	73	86.90	8	9.52	0	0.00	1	1.19	2	2.38
H2462: GROUP HEALTH PLAN, INC. (MN)	56,528	1.03	58	52	89.66	3	5.17	1	1.72	2	3.45	0	0.00
H2506: AETNA BETTER HEALTH, INC. (I	7,060	6.37	45	17	37.78	15	33.33	1	2.22	12	26.67	0	0.00
H2531: UNITEDHEALTHCARE COMMUNITY P	14,358	2.58	37	22	59.46	1	2.70	0	0.00	14	37.84	0	0.00
H2591: HEALTH ALLIANCE - MIDWEST, I	78	12.82	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2593: CAREMORE HEALTH PLAN OF ARIZ	12,572	2.86	36	24	66.67	0	0.00	0	0.00	12	33.33	0	0.00
H2835: THE CASCADE PACE, INC.	58	0.00	0	0	-	0	-	0	-	0	-	0	-
H2836: ANTHEM HEALTH PLANS, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H2926: PRIMEWEST RURAL MN HEALTH CA	207	4.83	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2936: LIFECIRCLES	285	0.00	0	0	-	0	-	0	-	0	-	0	-
H3071: COMMUNITY CARE ALLIANCE OF I	5,591	3.76	21	11	52.38	4	19.05	0	0.00	6	28.57	0	0.00
H3233: PREMIER HEALTH INSURING CORP	10,025	11.17	112	89	79.46	14	12.50	0	0.00	9	8.04	0	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	8,905	9.99	89	76	85.39	3	3.37	1	1.12	9	10.11	0	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANC	4,437	2.48	11	7	63.64	3	27.27	0	0.00	1	9.09	0	0.00
H3370: EMPIRE HEALTHCHOICE HMO, INC	68,503	3.15	216	165	76.39	11	5.09	2	0.93	37	17.13	1	0.46
H3416: HEALTHPARTNERS UNITYPOINT HE	305	0.00	0	0	-	0	-	0	-	0	-	0	-
H3447: HEALTHKEEPERS, INC.	4,701	6.17	29	28	96.55	1	3.45	0	0.00	0	0.00	0	0.00
H3471: HEALTH ALLIANCE NORTHWEST HE	6,742	5.34	36	29	80.56	4	11.11	1	2.78	2	5.56	0	0.00
H3536: MATTHEW THORNTON HEALTH PLAN	1,607	3.73	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3613: MCGREGOR PACE	336	0.00	0	0	-	0	-	0	-	0	-	0	-
H3653: PARAMOUNT CARE, INC.	15,979	0.56	9	6	66.67	1	11.11	0	0.00	2	22.22	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	145,293	3.11	452	338	74.78	32	7.08	2	0.44	80	17.70	0	0.00
H3660: SUMMACARE INC.	24,378	6.77	165	149	90.30	8	4.85	2	1.21	5	3.03	1	0.61

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H3664: AULTCARE HEALTH INSURING COR	20,779	2.55	53	48	90.57	2	3.77	1	1.89	2	3.77	0	0.00
H3667: CHOICECARE HEALTH PLANS, INC	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3668: MOUNT CARMEL HEALTH PLAN, IN	54,794	1.95	107	103	96.26	3	2.80	0	0.00	1	0.93	0	0.00
H4036: ANTHEM INSURANCE COMPANIES,	25,492	2.16	55	38	69.09	10	18.18	0	0.00	7	12.73	0	0.00
H4118: THE WASHTENAW PACE	152	0.00	0	0	-	0	-	0	-	0	-	0	-
H4262: BCBS OF MICHIGAN MUTUAL INSU	-	-	0	0	-	0	-	0	-	0	-	0	-
H4346: HMO COLORADO, INC.	7,512	2.66	20	14	70.00	0	0.00	0	0.00	6	30.00	0	0.00
H4497: MEDICAL MUTUAL OF OHIO	8,417	2.14	18	8	44.44	1	5.56	0	0.00	9	50.00	0	0.00
H4875: PRIORITY HEALTH	30,515	6.06	185	171	92.43	8	4.32	1	0.54	5	2.70	0	0.00
H4909: ANTHEM INSURANCE COMPANIES,	974	1.03	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5085: COMMUNITY PACE AT HOME, INC.	-	-	0	0	-	0	-	0	-	0	-	0	-
H5124: FRANCISCAN ACO, INC.	92	0.00	0	0	-	0	-	0	-	0	-	0	-
H5209: CARE WISCONSIN HEALTH PLAN,	1,351	0.74	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5211: SECURITY HEALTH PLAN OF WISC	43,855	2.99	131	123	93.89	6	4.58	0	0.00	2	1.53	0	0.00
H5212: COMMUNITY CARE, INC.	554	0.00	0	0	-	0	-	0	-	0	-	0	-
H5215: NETWORK HEALTH INSURANCE COR	63,257	3.27	207	145	70.05	54	26.09	1	0.48	6	2.90	1	0.48
H5262: GUNDERSEN HEALTH PLAN	14,690	5.17	76	59	77.63	8	10.53	3	3.95	5	6.58	1	1.32
H5264: DEAN HEALTH PLAN, INC.	22,566	1.86	42	33	78.57	4	9.52	0	0.00	5	11.90	0	0.00
H5280: MOLINA HEALTHCARE OF OHIO, I	13,190	7.81	103	66	64.08	22	21.36	3	2.91	12	11.65	0	0.00
H5422: BLUE CROSS BLUE SHIELD HEALT	3,401	3.53	12	7	58.33	0	0.00	0	0.00	5	41.67	0	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	39,273	4.56	179	157	87.71	4	2.23	0	0.00	18	10.06	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	43,013	16.23	698	632	90.54	25	3.58	2	0.29	38	5.44	1	0.14
H5475: MERIDIAN HEALTH PLAN OF MICH	5,431	18.41	100	85	85.00	7	7.00	0	0.00	8	8.00	0	0.00
H5508: ADVANTAGE HEALTH SOLUTIONS,	-	-	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5529: COMMUNITY INSURANCE COMPANY	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5530: ANTHEM HEALTH PLANS OF KENTU	5,226	0.96	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H5610: CARE RESOURCES	215	0.00	0	0	-	0	-	0	-	0	-	0	-
H5685: HAP MIDWEST HEALTH PLAN, INC	508	0.00	0	0	-	0	-	0	-	0	-	0	-
H5703: SOUTH COUNTRY HEALTH ALLIANC	548	0.00	0	0	-	0	-	0	-	0	-	0	-
H5746: AMERIGROUP COMMUNITY CARE OF	2,035	3.93	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5779: MERIDIAN HEALTH PLAN OF ILLI	1,100	14.55	16	10	62.50	4	25.00	0	0.00	2	12.50	0	0.00
H5817: AMERIGROUP TEXAS, INC.	35,336	2.63	93	61	65.59	4	4.30	0	0.00	28	30.11	0	0.00

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H5854: ANTHEM HEALTH PLANS, INC.	28,394	5.81	165	145	87.88	2	1.21	0	0.00	17	10.30	1	0.61
H5883: BLUE CARE NETWORK OF MICHIGA	84,609	0.85	72	61	84.72	6	8.33	0	0.00	5	6.94	0	0.00
H5937: UCARE MINNESOTA	1,374	0.73	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	6,830	68.67	469	442	94.24	8	1.71	0	0.00	19	4.05	0	0.00
H6140: WABASH MEMORIAL HOSPITAL ASS	1,566	0.00	0	0	-	0	-	0	-	0	-	0	-
H6141: SIDNEY HILLMAN HC	623	0.00	0	0	-	0	-	0	-	0	-	0	-
H6142: UNION HEALTH SERVICES, INC.	1,863	0.00	0	0	-	0	-	0	-	0	-	0	-
H6181: HEALTHPLUS NY, LLC	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6298: MEDICAL MUTUAL OF OHIO	6,640	4.97	33	16	48.48	4	12.12	0	0.00	13	39.39	0	0.00
H6360: HEALTHSPAN INTEGRATED CARE	-	-	25	12	48.00	4	16.00	0	0.00	9	36.00	0	0.00
H6396: CARESOURCE	1,171	18.79	22	11	50.00	0	0.00	0	0.00	11	50.00	0	0.00
H6723: MEDICAL MUTUAL OF OHIO	15,878	2.14	34	10	29.41	1	2.94	0	0.00	23	67.65	0	0.00
H6751: HEALTHSPRING OF TENNESSEE, I	4,399	3.41	15	13	86.67	0	0.00	0	0.00	2	13.33	0	0.00
H6786: ANTHEM HEALTH PLANS OF MAINE	70	0.00	0	0	-	0	-	0	-	0	-	0	-
H6787: VOANS SENIOR COMMUNITY CARE	129	0.00	0	0	-	0	-	0	-	0	-	0	-
H7172: AETNA BETTER HEALTH, INC. (O	16,164	7.92	128	92	71.88	26	20.31	1	0.78	9	7.03	0	0.00
H7200: AMERIGROUP TENNESSEE, INC.	10,597	2.17	23	10	43.48	0	0.00	0	0.00	13	56.52	0	0.00
H7220: INDIANA UNIVERSITY HEALTH PL	15,538	3.41	53	39	73.58	5	9.43	0	0.00	9	16.98	0	0.00
H7728: ANTHEM HEALTH PLANS OF NEW H	1,956	3.58	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H7844: MOLINA HEALTHCARE OF MICHIGA	11,014	8.17	90	60	66.67	13	14.44	1	1.11	16	17.78	0	0.00
H7960: HARBOR HEALTH PLAN, INC.	837	4.78	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H8026: AETNA BETTER HEALTH OF MICH	7,710	3.24	25	16	64.00	5	20.00	1	4.00	3	12.00	0	0.00
H8046: MOLINA HEALTHCARE OF ILLINOI	3,762	9.30	35	26	74.29	3	8.57	0	0.00	6	17.14	0	0.00
H8432: EMPIRE HEALTHCHOICE HMO, INC	3,331	2.40	8	5	62.50	3	37.50	0	0.00	0	0.00	0	0.00
H8452: CARESOURCE	20,065	6.48	130	86	66.15	16	12.31	0	0.00	28	21.54	0	0.00
H8552: ANTHEM BLUE CROSS LIFE AND H	9,371	3.84	36	21	58.33	1	2.78	0	0.00	14	38.89	0	0.00
H8769: GENESYS REGIONAL MEDICAL CEN	42	0.00	0	0	-	0	-	0	-	0	-	0	-
H9096: DEAN HEALTH PLAN, INC.	2,346	9.80	23	21	91.30	2	8.70	0	0.00	0	0.00	0	0.00
H9162: CARESOURCE INDIANA, INC.	1,614	29.12	47	35	74.47	2	4.26	0	0.00	10	21.28	0	0.00
H9185: A&D CHARITABLE FOUNDATION, I	86	0.00	0	0	-	0	-	0	-	0	-	0	-
H9487: MICHIGAN COMPLETE HEALTH, IN	2,391	94.52	226	217	96.02	3	1.33	0	0.00	6	2.65	0	0.00
H9525: COMPCARE HEALTH SERVICES INS	4,262	4.69	20	17	85.00	0	0.00	1	5.00	2	10.00	0	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H9572: BCBS OF MICHIGAN MUTUAL INSU	372,262	0.17	62	42	67.74	3	4.84	1	1.61	16	25.81	0	0.00
H9689: HEALTH ALLIANCE CONNECT, INC	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9712: HAP MIDWEST HEALTH PLAN, INC	5,073	5.91	30	7	23.33	2	6.67	0	0.00	21	70.00	0	0.00
H9834: GUNDERSEN HEALTH PLAN OF MIN	729	5.49	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9842: SAINT JOSEPH PACE	35	0.00	0	0	-	0	-	0	-	0	-	0	-
H9886: HMO MISSOURI, INC.	7,812	2.94	23	19	82.61	0	0.00	0	0.00	4	17.39	0	0.00
H9947: BLUE CROSS AND BLUE SHIELD O	4,788	3.34	16	13	81.25	0	0.00	0	0.00	3	18.75	0	0.00
H9954: ANTHEM INSURANCE COMPANIES,	11,406	5.17	59	47	79.66	1	1.69	0	0.00	11	18.64	0	0.00
R5941: ANTHEM INSURANCE COMPANIES,	94,877	2.22	211	145	68.72	16	7.58	1	0.47	49	23.22	0	0.00
S5596: ANTHEM INSURANCE COMPANIES,	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
Unspe: Unspecified	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00

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**Region=06: DALLAS**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0107: HEALTH CARE SERVICE CORPORAT	34,884	2.69	94	41	43.62	27	28.72	2	2.13	24	25.53	0	0.00
H0150: HEALTHSPRING OF ALABAMA, INC	46,976	3.68	173	146	84.39	21	12.14	1	0.58	5	2.89	0	0.00
H0332: KS PLAN ADMINISTRATORS, LLC	31,002	1.58	49	46	93.88	2	4.08	0	0.00	1	2.04	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA,	41,737	5.18	216	178	82.41	20	9.26	1	0.46	17	7.87	0	0.00
H0435: GLOBALHEALTH, INC.	-	-	13	8	61.54	1	7.69	0	0.00	4	30.77	0	0.00
H0439: CIGNA HEALTHCARE OF GEORGIA,	25,893	5.56	144	124	86.11	9	6.25	0	0.00	11	7.64	0	0.00
H1189: CHRISTUS HEALTH PLAN	297	10.10	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1343: FRESENIUS HEALTH PLANS OF TE	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1415: HEALTHSPRING OF TENNESSEE, I	14,156	4.10	58	49	84.48	8	13.79	0	0.00	1	1.72	0	0.00
H1587: ARKANSAS SUPERIOR SELECT, IN	563	0.00	0	0	-	0	-	0	-	0	-	0	-
H1666: HCSC INSURANCE SERVICES COMP	11,386	6.59	75	35	46.67	7	9.33	0	0.00	33	44.00	0	0.00
H1904: PACE GREATER NEW ORLEANS	150	0.00	0	0	-	0	-	0	-	0	-	0	-
H1961: PEOPLES HEALTH, INC.	59,622	4.04	241	231	95.85	6	2.49	0	0.00	4	1.66	0	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, I	15,473	7.37	114	91	79.82	13	11.40	0	0.00	10	8.77	0	0.00
H2165: HEALTHSPRING LIFE & HEALTH I	5,331	5.63	30	23	76.67	4	13.33	1	3.33	2	6.67	0	0.00
H2171: CARE N' CARE INSURANCE COMPA	516	0.00	0	0	-	0	-	0	-	0	-	0	-
H2968: MEMORIAL HERMANN HEALTH INSU	2,138	8.89	19	11	57.89	2	10.53	0	0.00	6	31.58	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	43,005	5.86	252	211	83.73	28	11.11	2	0.79	10	3.97	1	0.40
H3206: PRESBYTERIAN INSURANCE COMPA	3,995	7.51	30	24	80.00	2	6.67	0	0.00	4	13.33	0	0.00
H3251: HEALTH CARE SERVICE CORPORAT	15,520	5.86	91	36	39.56	14	15.38	2	2.20	39	42.86	0	0.00
H3262: FRESENIUS HEALTH PLANS OF NE	23	0.00	0	0	-	0	-	0	-	0	-	0	-
H3333: AMERICAN PROGRESSIVE LIFE &	-	-	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H3706: GLOBALHEALTH, INC.	10,046	7.17	72	63	87.50	4	5.56	0	0.00	5	6.94	0	0.00
H3708: OKLAHOMA SUPERIOR SELECT, IN	202	0.00	0	0	-	0	-	0	-	0	-	0	-
H3755: COMMUNITY CARE HMO, INC	28,313	2.19	62	49	79.03	0	0.00	0	0.00	11	17.74	2	3.23
H3822: HEALTH CARE SERVICE CORPORAT	33,105	3.84	127	44	34.65	25	19.69	1	0.79	57	44.88	0	0.00
H3945: CIGNA HEALTH AND LIFE INSURA	1,573	10.81	17	13	76.47	3	17.65	0	0.00	1	5.88	0	0.00
H3949: BRAVO HEALTH PENNSYLVANIA, I	41,406	5.14	213	192	90.14	18	8.45	0	0.00	2	0.94	1	0.47
H3979: GHS HEALTH MAINTENANCE ORGAN	4,856	8.03	39	14	35.90	8	20.51	0	0.00	17	43.59	0	0.00
H4142: CHEROKEE NATION COMPREHENSIV	150	0.00	0	0	-	0	-	0	-	0	-	0	-

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H4198: COMMUNITYCARE GOVERNMENT PRO	1,773	1.69	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4213: USABLE MUTUAL INSURANCE COMP	14,790	0.14	2	0	0.00	0	0.00	0	0.00	1	50.00	1	50.00
H4305: TOTAL LIFE HEALTHCARE	175	0.00	0	0	-	0	-	0	-	0	-	0	-
H4407: HEALTHSPRING OF TENNESSEE, I	8,896	2.70	24	20	83.33	3	12.50	0	0.00	1	4.17	0	0.00
H4454: HEALTHSPRING OF TENNESSEE, I	79,121	2.82	223	181	81.17	19	8.52	2	0.90	21	9.42	0	0.00
H4513: HEALTHSPRING LIFE & HEALTH I	80,599	3.46	279	252	90.32	18	6.45	1	0.36	6	2.15	2	0.72
H4517: AMARILLO MULTISVC CTR FR THE	121	0.00	0	0	-	0	-	0	-	0	-	0	-
H4518: BIENVIVIR SENIOR HEALTH SERV	890	0.00	0	0	-	0	-	0	-	0	-	0	-
H4528: HEALTHSPRING LIFE & HEALTH I	4,206	3.80	16	12	75.00	2	12.50	0	0.00	2	12.50	0	0.00
H4556: CONSOLIDATED ASSOC OF RAILRO	2,688	0.00	0	0	-	0	-	0	-	0	-	0	-
H4564: SCOTT AND WHITE HEALTH PLAN	29,865	1.37	41	22	53.66	3	7.32	0	0.00	16	39.02	0	0.00
H5213: TOTAL COMMUNITY CARE, L.L.C.	363	0.00	0	0	-	0	-	0	-	0	-	0	-
H5410: HEALTHSPRING OF FLORIDA	44,389	5.61	249	220	88.35	5	2.01	0	0.00	24	9.64	0	0.00
H5421: THE PYRAMID LIFE INSURANCE C	-	-	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5576: VANTAGE HEALTH PLAN, INC.	17,695	4.69	83	60	72.29	6	7.23	1	1.20	15	18.07	1	1.20
H5985: PHOENIX HEALTH PLANS, INC.	-	-	45	28	62.22	2	4.44	0	0.00	15	33.33	0	0.00
H6169: THE PYRAMID LIFE INSURANCE C	-	-	3	0	0.00	2	66.67	0	0.00	1	33.33	0	0.00
H6231: FRANCISCAN PACE, INC.	274	0.00	0	0	-	0	-	0	-	0	-	0	-
H6320: FRESENIUS HEALTH PLANS OF NO	130	23.08	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H6328: CARE N' CARE INSURANCE COMPA	10,275	3.89	40	21	52.50	4	10.00	0	0.00	15	37.50	0	0.00
H6342: COMPLETE HEALTH WITH PACE	25	0.00	0	0	-	0	-	0	-	0	-	0	-
H6453: HMO LOUISIANA, INC.	4,534	9.04	41	36	87.80	4	9.76	1	2.44	0	0.00	0	0.00
H6801: GHS MANAGED HEALTH CARE PLAN	4,162	7.69	32	14	43.75	7	21.88	0	0.00	11	34.38	0	0.00
H6870: SUPERIOR HEALTH PLAN, INC.	8,532	4.57	39	26	66.67	3	7.69	0	0.00	10	25.64	0	0.00
H6941: LIFE PACE	82	0.00	0	0	-	0	-	0	-	0	-	0	-
H6972: HEALTHSPRING LIFE & HEALTH I	984	4.07	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7020: CIGNA HEALTHCARE OF SOUTH CA	6,536	4.28	28	23	82.14	1	3.57	0	0.00	4	14.29	0	0.00
H7114: VALIR PACE FOUNDATION	150	13.33	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7115: MEMORIAL HERMANN HEALTH PLAN	4,628	9.51	44	25	56.82	1	2.27	0	0.00	18	40.91	0	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	2,711	9.22	25	22	88.00	3	12.00	0	0.00	0	0.00	0	0.00
H7833: UNITEDHEALTHCARE COMMUNITY P	4,463	4.71	21	6	28.57	3	14.29	0	0.00	12	57.14	0	0.00
H8091: USABLE MUTUAL INSURANCE COMP	905	0.00	0	0	-	0	-	0	-	0	-	0	-

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H8133: GHS INSURANCE COMPANY	4,310	5.34	23	10	43.48	5	21.74	0	0.00	8	34.78	0	0.00
H8197: MOLINA HEALTHCARE OF TEXAS,	12,165	8.71	106	57	53.77	24	22.64	1	0.94	24	22.64	0	0.00
H8237: INSURANCE COMPANY OF SCOTT A	5,350	12.34	66	57	86.36	0	0.00	0	0.00	9	13.64	0	0.00
H8423: HEALTHSPRING LIFE & HEALTH I	1,328	10.54	14	8	57.14	5	35.71	0	0.00	1	7.14	0	0.00
H8554: GHS INSURANCE COMPANY	2,349	5.11	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8634: HEALTH CARE SERVICE CORPORAT	37,379	6.07	227	64	28.19	55	24.23	4	1.76	104	45.81	0	0.00
H8786: AMERIGROUP TEXAS, INC.	13,566	1.84	25	23	92.00	0	0.00	0	0.00	2	8.00	0	0.00
H9312: FRESENIUS HEALTH PLANS INSUR	274	47.45	13	6	46.15	7	53.85	0	0.00	0	0.00	0	0.00
H9460: CIGNA HEALTHCARE OF ST LOUIS	1,302	8.45	11	9	81.82	1	9.09	1	9.09	0	0.00	0	0.00
H9699: HMO PARTNERS, INC.	3,644	1.10	4	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00
H9725: CIGNA HEALTHCARE OF NORTH CA	5,824	7.55	44	39	88.64	2	4.55	0	0.00	3	6.82	0	0.00
H9998: LUBBOCK REGIONAL MENTAL HEAL	166	0.00	0	0	-	0	-	0	-	0	-	0	-

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**Region=07: KANSAS CITY**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0028: CHA HMO, INC.	17,273	1.51	26	18	69.23	1	3.85	2	7.69	5	19.23	0	0.00
H0108: HUMANA HEALTH PLAN OF CALIFO	-	-	5	1	20.00	1	20.00	0	0.00	3	60.00	0	0.00
H0216: PACE IOWA	207	0.00	0	0	-	0	-	0	-	0	-	0	-
H1019: CAREPLUS HEALTH PLANS, INC.	107,522	2.88	310	295	95.16	4	1.29	2	0.65	9	2.90	0	0.00
H1036: HUMANA MEDICAL PLAN, INC.	457,139	1.11	508	322	63.39	34	6.69	2	0.39	149	29.33	1	0.20
H1352: BLUE-ADVANTAGE PLUS OF KANSA	8,480	10.02	85	73	85.88	12	14.12	0	0.00	0	0.00	0	0.00
H1406: HUMANA HEALTH PLAN, INC.	64,056	1.31	84	50	59.52	2	2.38	0	0.00	31	36.90	1	1.19
H1418: HUMANA INSURANCE COMPANY	-	-	10	8	80.00	0	0.00	0	0.00	2	20.00	0	0.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	7,490	0.93	7	5	71.43	0	0.00	1	14.29	1	14.29	0	0.00
H1510: HUMANA INSURANCE COMPANY	43,182	1.97	85	60	70.59	6	7.06	0	0.00	19	22.35	0	0.00
H1651: MEDICAL ASSOCIATES HEALTH PL	11,262	0.18	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1714: VIA CHRISTI HEALTHCARE OUTRE	209	0.00	0	0	-	0	-	0	-	0	-	0	-
H1716: HUMANA INSURANCE COMPANY	10,473	2.10	22	14	63.64	3	13.64	0	0.00	5	22.73	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	138,576	1.65	228	162	71.05	19	8.33	0	0.00	46	20.18	1	0.44
H2012: HUMANA HEALTH PLAN, INC.	197,992	1.42	282	189	67.02	19	6.74	1	0.35	71	25.18	2	0.71
H2029: HUMANA INSURANCE OF PUERTO R	1,125	0.89	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2450: MEDICA INSURANCE COMPANY	161,447	0.63	101	97	96.04	1	0.99	0	0.00	2	1.98	1	0.99
H2486: HUMANA MEDICAL PLAN OF UTAH,	4,621	1.51	7	4	57.14	1	14.29	0	0.00	2	28.57	0	0.00
H2610: ESSENCE HEALTHCARE, INC.	64,108	6.19	397	357	89.92	28	7.05	2	0.50	10	2.52	0	0.00
H2649: HUMANA HEALTH PLAN, INC.	215,482	1.86	400	250	62.50	21	5.25	1	0.25	128	32.00	0	0.00
H2944: HUMANA INSURANCE COMPANY	9,254	4.43	41	22	53.66	0	0.00	0	0.00	19	46.34	0	0.00
H2949: HUMANA HEALTH PLAN, INC.	44,498	1.42	63	32	50.79	5	7.94	0	0.00	25	39.68	1	1.59
H3170: SAPPHIRE EDGE, INC.	479	0.00	0	0	-	0	-	0	-	0	-	0	-
H3533: HUMANA HEALTH COMPANY OF NEW	13,036	3.07	40	16	40.00	3	7.50	0	0.00	21	52.50	0	0.00
H4007: HUMANA HEALTH PLANS OF PUERT	37,237	0.51	19	14	73.68	1	5.26	0	0.00	4	21.05	0	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN	45,209	2.43	110	51	46.36	9	8.18	0	0.00	50	45.45	0	0.00
H4145: HUMANA REGIONAL HEALTH PLAN,	2,958	0.68	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H4172: NHC ADVANTAGE, LLC	111	0.00	0	0	-	0	-	0	-	0	-	0	-
H4461: CARITEN HEALTH PLAN INC.	110,630	1.86	206	164	79.61	12	5.83	1	0.49	28	13.59	1	0.49
H4490: MISSOURI MEDICARE SELECT, LL	184	0.00	0	0	-	0	-	0	-	0	-	0	-

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**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H4510: HUMANA HEALTH PLAN OF TEXAS,	-	-	3	0	0.00	0	0.00	0	0.00	3	100.00	0	0.00
H5216: HUMANA INSURANCE COMPANY	48,966	1.84	90	62	68.89	4	4.44	0	0.00	23	25.56	1	1.11
H5256: MEDICAL ASSOCIATES CLINIC HE	3,451	0.00	0	0	-	0	-	0	-	0	-	0	-
H5291: HUMANA HEALTH PLAN, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5415: HUMANA HEALTH INSURANCE COMP	96,854	1.67	162	123	75.93	10	6.17	0	0.00	29	17.90	0	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	74,502	1.62	121	86	71.07	4	3.31	0	0.00	31	25.62	0	0.00
H5619: ARCADIAN HEALTH PLAN, INC.	71,959	1.45	104	67	64.42	6	5.77	0	0.00	31	29.81	0	0.00
H5822: MIDLAND CARE CONNECTION	200	0.00	0	0	-	0	-	0	-	0	-	0	-
H5970: HUMANA INSURANCE COMPANY OF	11,350	2.56	29	16	55.17	2	6.90	0	0.00	11	37.93	0	0.00
H6609: HUMANA INSURANCE COMPANY	783,761	1.89	1,484	985	66.37	108	7.28	12	0.81	374	25.20	5	0.34
H6622: HUMANA WI HEALTH ORGANIZATIO	105,907	1.24	131	80	61.07	7	5.34	1	0.76	41	31.30	2	1.53
H6859: HUMANA MEDICAL PLAN OF PENNS	9,814	2.45	24	16	66.67	1	4.17	0	0.00	7	29.17	0	0.00
H7003: PACE NEBRASKA	141	0.00	0	0	-	0	-	0	-	0	-	0	-
H8145: HUMANA INSURANCE COMPANY	102,674	2.02	207	119	57.49	11	5.31	1	0.48	76	36.71	0	0.00
H8424: SIOUXLAND PACE, INC.	159	0.00	0	0	-	0	-	0	-	0	-	0	-
H8908: HUMANA MEDICAL PLAN OF MICH	5,075	2.56	13	6	46.15	1	7.69	0	0.00	6	46.15	0	0.00
H8953: HUMANA HEALTH PLAN OF OHIO,	-	-	29	12	41.38	1	3.45	0	0.00	16	55.17	0	0.00
H9438: BLUESTEM PACE, INC.	29	0.00	0	0	-	0	-	0	-	0	-	0	-
R5826: HUMANA INSURANCE COMPANY	442,617	2.06	912	562	61.62	52	5.70	6	0.66	291	31.91	1	0.11
S5884: HUMANA INSURANCE COMPANY	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00

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**TABLE 5 - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
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**Decisions, by Region and Plan**

Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0523: AETNA HEALTH OF CALIFORNIA I	16,810	2.68	45	43	95.56	2	4.44	0	0.00	0	0.00	0	0.00
H0613: TOTAL LONGTERM CARE, INC.	2,645	0.76	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H0657: COLORADO CHOICE HEALTH PLANS	952	0.00	0	0	-	0	-	0	-	0	-	0	-
H1013: COVENTRY HEALTH PLAN OF FLOR	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1109: AETNA HEALTH INC.(GA)	3,471	2.59	9	8	88.89	1	11.11	0	0.00	0	0.00	0	0.00
H1181: NETWORK HEALTH INSURANCE COR	1,659	3.01	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS	141,660	1.19	169	145	85.80	15	8.88	1	0.59	8	4.73	0	0.00
H1609: AETNA HEALTH INC. (FL)	62,334	1.24	77	66	85.71	8	10.39	0	0.00	3	3.90	0	0.00
H1692: COVENTRY HEALTH CARE OF WEST	6,545	1.99	13	12	92.31	1	7.69	0	0.00	0	0.00	0	0.00
H1994: SELECTHEALTH, INC.	40,836	3.92	160	137	85.63	8	5.00	0	0.00	14	8.75	1	0.63
H2611: COVENTRY HEALTH AND LIFE INS	-	-	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H2663: COVENTRY HEALTH CARE OF MISS	87,818	0.97	85	75	88.24	5	5.88	1	1.18	4	4.71	0	0.00
H2667: COVENTRY HEALTH CARE OF MISS	-	-	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H2672: COVENTRY HEALTH CARE OF MISS	-	-	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2701: NEW WEST HEALTH SERVICES	-	-	10	8	80.00	1	10.00	0	0.00	1	10.00	0	0.00
H2815: VOANS SENIOR COMMUNITY CARE	287	0.00	0	0	-	0	-	0	-	0	-	0	-
H3144: COVENTRY HEALTH CARE OF ILLI	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3152: AETNA HEALTH INC. (NJ)	42,064	3.04	128	118	92.19	3	2.34	0	0.00	7	5.47	0	0.00
H3312: AETNA HEALTH INC. (NY)	10,468	4.01	42	40	95.24	1	2.38	0	0.00	1	2.38	0	0.00
H3503: SANFORD HEART OF AMERICA HEA	326	0.00	0	0	-	0	-	0	-	0	-	0	-
H3597: AETNA HEALTH INC. (ME)	6,311	3.33	21	21	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3765: HEARTLANDPLAINS HEALTH	734	9.54	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H3928: AETNA HEALTH, INC. (LA)	1,701	1.18	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3931: AETNA HEALTH INC. (PA)	61,369	2.43	149	133	89.26	6	4.03	2	1.34	8	5.37	0	0.00
H3959: AETNA HEALTH INC. (PA)	61,521	1.35	83	80	96.39	0	0.00	0	0.00	3	3.61	0	0.00
H4000: MEMORIAL HOSPITAL OF LARAMIE	125	0.00	0	0	-	0	-	0	-	0	-	0	-
H4388: SECURITY HEALTH PLAN OF WISC	3,375	1.19	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H4523: AETNA HEALTH INC. (TX)	29,908	4.11	123	113	91.87	5	4.07	0	0.00	5	4.07	0	0.00
H4524: AETNA LIFE INSURANCE COMPANY	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H4652: UNION PACIFIC RAILROAD EMPLO	11,771	0.00	0	0	-	0	-	0	-	0	-	0	-

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**TABLE 5 - 2017**  
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**Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5167: ROCKY MOUNTAIN HEALTH CARE S	448	0.00	0	0	-	0	-	0	-	0	-	0	-
H5302: AETNA HEALTH INC. (GA)	355	2.82	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5414: AETNA HEALTH INC. (FL)	-	-	18	14	77.78	1	5.56	1	5.56	2	11.11	0	0.00
H5509: COVENTRY HEALTH AND LIFE INS	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H5521: AETNA LIFE INSURANCE COMPANY	791,643	3.00	2,376	2,141	90.11	93	3.91	7	0.29	132	5.56	3	0.13
H5522: HEALTHASSURANCE PENNSYLVANIA	70,029	1.21	85	73	85.88	7	8.24	0	0.00	5	5.88	0	0.00
H5608: DENVER HEALTH MEDICAL PLAN,	4,464	6.72	30	21	70.00	3	10.00	1	3.33	5	16.67	0	0.00
H5613: MVP HEALTH PLAN, INC.	425	18.82	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5793: AETNA HEALTH INC. (CT)	25,404	3.78	96	87	90.63	3	3.13	0	0.00	6	6.25	0	0.00
H6947: QUALCHOICE ADVANTAGE	1,511	13.90	21	11	52.38	1	4.76	0	0.00	9	42.86	0	0.00
H7149: AETNA HEALTH INC. (PA)	6,679	1.80	12	11	91.67	0	0.00	0	0.00	1	8.33	0	0.00
H7195: NORTHLAND PACE PROGRAM	160	0.00	0	0	-	0	-	0	-	0	-	0	-
H7262: TRU COMMUNITY CARE	23	0.00	0	0	-	0	-	0	-	0	-	0	-
H7301: COVENTRY HEALTH CARE OF ILLI	19,881	1.26	25	22	88.00	1	4.00	0	0.00	2	8.00	0	0.00
H7903: CLEARRIVER HEALTH	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H7908: AETNA HEALTH, INC. (PA)	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8649: AETNA HEALTH OF UTAH, INC	6,164	0.97	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00
H9208: RIVERLINK HEALTH	2,141	13.08	28	23	82.14	0	0.00	0	0.00	5	17.86	0	0.00
H9302: SOUNDPATH HEALTH	23,445	6.74	158	131	82.91	4	2.53	0	0.00	23	14.56	0	0.00
R6694: AETNA LIFE INSURANCE COMPANY	4,316	1.85	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00

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**Decisions, by Region and Plan**

**Region=09: SAN FRANCISCO**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0084: CARE IMPROVEMENT PLUS OF TEX	-	-	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H0148: CARE1ST HEALTH PLAN	6,335	2.68	17	10	58.82	1	5.88	0	0.00	6	35.29	0	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	-	-	30	16	53.33	0	0.00	0	0.00	14	46.67	0	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	50,119	2.45	123	59	47.97	2	1.63	1	0.81	61	49.59	0	0.00
H0294: CARE IMPROVEMENT PLUS WISCON	7,846	3.06	24	15	62.50	1	4.17	0	0.00	8	33.33	0	0.00
H0302: MEDISUN, INC.	66,483	12.51	832	535	64.30	79	9.50	5	0.60	212	25.48	1	0.12
H0303: PACIFICARE OF ARIZONA, INC.	-	-	8	4	50.00	0	0.00	0	0.00	4	50.00	0	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	47,739	2.81	134	61	45.52	2	1.49	1	0.75	70	52.24	0	0.00
H0408: UNITEDHEALTHCARE INSURANCE C	-	-	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H0502: THE CONTRA COSTA HEALTH PLAN	434	0.00	0	0	-	0	-	0	-	0	-	0	-
H0504: CALIFORNIA PHYSICIANS' SERVI	84,102	5.59	470	376	80.00	16	3.40	3	0.64	75	15.96	0	0.00
H0524: KAISER FOUNDATION HP, INC.	1,124,037	0.79	885	816	92.20	20	2.26	4	0.45	44	4.97	1	0.11
H0542: ALTAMED HEALTH SERVICES CORP	1,635	0.00	0	0	-	0	-	0	-	0	-	0	-
H0543: UHC OF CALIFORNIA	340,862	1.74	592	452	76.35	13	2.20	1	0.17	124	20.95	2	0.34
H0571: CHINESE COMMUNITY HEALTH PLA	5,403	5.18	28	25	89.29	1	3.57	0	0.00	2	7.14	0	0.00
H0602: ROCKY MOUNTAIN HEALTH MAINTE	23,293	4.72	110	99	90.00	6	5.45	1	0.91	3	2.73	1	0.91
H0609: PACIFICARE OF COLORADO, INC	271,505	1.97	535	340	63.55	14	2.62	0	0.00	180	33.64	1	0.19
H0624: UNITEDHEALTHCARE INSURANCE C	5,812	4.82	28	23	82.14	3	10.71	0	0.00	2	7.14	0	0.00
H0630: KAISER FOUNDATION HP OF CO	107,580	0.90	97	77	79.38	9	9.28	1	1.03	10	10.31	0	0.00
H0710: UNITEDHEALTHCARE INSURANCE C	21,213	8.16	173	154	89.02	6	3.47	0	0.00	13	7.51	0	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	134,114	2.72	365	270	73.97	9	2.47	0	0.00	86	23.56	0	0.00
H0838: UNIVERSAL CARE, INC.	13,356	1.42	19	16	84.21	2	10.53	0	0.00	1	5.26	0	0.00
H1045: PREFERRED CARE PARTNERS, INC	157,724	2.47	389	248	63.75	22	5.66	2	0.51	117	30.08	0	0.00
H1108: UNITEDHEALTHCARE INSURANCE C	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	13,437	4.69	63	35	55.56	3	4.76	2	3.17	23	36.51	0	0.00
H1170: KAISER FOUNDATION HP OF GA,	27,779	2.52	70	66	94.29	2	2.86	0	0.00	2	2.86	0	0.00
H1230: KAISER FOUNDATION HP, INC.	31,262	0.19	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	16,513	1.76	29	17	58.62	2	6.90	1	3.45	9	31.03	0	0.00
H1509: UNITEDHEALTHCARE INSURANCE C	-	-	31	3	9.68	1	3.23	0	0.00	27	87.10	0	0.00
H1537: UNITEDHEALTHCARE INSURANCE C	1,401	3.57	5	4	80.00	0	0.00	0	0.00	0	0.00	1	20.00

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H1944: UNITEDHEALTHCARE OF NEW ENGL	44,760	3.33	149	89	59.73	4	2.68	0	0.00	56	37.58	0	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	1,107,660	4.31	4,773	3,074	64.40	207	4.34	7	0.15	1,481	31.03	4	0.08
H2111: UNITEDHEALTHCARE INSURANCE C	-	-	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2150: KAISER FNDN HP OF THE MID-AT	72,273	0.91	66	63	95.45	1	1.52	0	0.00	2	3.03	0	0.00
H2226: UNITEDHEALTHCARE INSURANCE C	16,074	1.99	32	16	50.00	1	3.13	0	0.00	15	46.88	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	210,183	3.38	711	499	70.18	29	4.08	4	0.56	179	25.18	0	0.00
H2241: GOLDEN STATE MEDICARE HEALTH	8,257	9.57	79	67	84.81	11	13.92	0	0.00	1	1.27	0	0.00
H2406: SIERRA HEALTH AND LIFE INSUR	2,273	2.20	5	3	60.00	0	0.00	0	0.00	1	20.00	1	20.00
H2654: UNITEDHEALTHCARE OF THE MIDW	-	-	89	49	55.06	2	2.25	0	0.00	38	42.70	0	0.00
H2802: UNITEDHEALTHCARE OF THE MIDL	191,072	1.96	375	279	74.40	20	5.33	2	0.53	74	19.73	0	0.00
H2905: SIERRA HEALTH AND LIFE INSUR	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	50,992	1.75	89	85	95.51	0	0.00	0	0.00	4	4.49	0	0.00
H2986: STANFORD HEALTHCARE ADVANTAG	1,899	1.05	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3107: OXFORD HEALTH PLANS (NJ), IN	-	-	121	52	42.98	1	0.83	0	0.00	68	56.20	0	0.00
H3113: OXFORD HEALTH PLANS (NJ), IN	22,973	4.05	93	49	52.69	0	0.00	0	0.00	44	47.31	0	0.00
H3132: AHF MCO OF FLORIDA, INC.	1,469	0.68	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H3164: AMERICHOICE OF NEW JERSEY, I	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H3209: UNITEDHEALTHCARE INSURANCE C	-	-	2	0	0.00	0	0.00	0	0.00	2	100.00	0	0.00
H3237: HEALTH NET COMMUNITY SOLUTIO	15,753	3.94	62	47	75.81	9	14.52	1	1.61	5	8.06	0	0.00
H3307: OXFORD HEALTH PLANS (NY), IN	88,460	3.73	330	219	66.36	11	3.33	0	0.00	100	30.30	0	0.00
H3379: UNITEDHEALTHCARE OF NEW YORK	27,229	2.42	66	44	66.67	3	4.55	0	0.00	19	28.79	0	0.00
H3387: UNITEDHEALTHCARE OF NEW YORK	52,470	5.03	264	163	61.74	2	0.76	0	0.00	98	37.12	1	0.38
H3456: UNITEDHEALTHCARE OF NORTH CA	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3517: HUMBOLDT SENIOR RESOURCE CEN	109	0.00	0	0	-	0	-	0	-	0	-	0	-
H3659: UNITEDHEALTHCARE OF OHIO, IN	-	-	6	2	33.33	0	0.00	0	0.00	4	66.67	0	0.00
H3749: UNITEDHEALTHCARE OF OKLAHOMA	28,104	2.03	57	32	56.14	1	1.75	0	0.00	24	42.11	0	0.00
H3794: CARE IMPROVEMENT PLUS WISCON	2,881	2.78	8	8	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3805: UNITEDHEALTHCARE OF OREGON,	119,123	1.41	168	105	62.50	8	4.76	0	0.00	54	32.14	1	0.60
H3812: UNITEDHEALTHCARE INSURANCE C	-	-	4	0	0.00	0	0.00	0	0.00	4	100.00	0	0.00
H3815: ALIGNMENT HEALTH PLAN	33,682	4.39	148	134	90.54	11	7.43	0	0.00	3	2.03	0	0.00
H3832: HAWAII MEDICAL SERVICE ASSOC	36,336	0.44	16	14	87.50	1	6.25	0	0.00	1	6.25	0	0.00
H3887: UNITEDHEALTHCARE OF THE MIDW	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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H4456: UNITEDHEALTHCARE PLAN OF THE	-	-	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H4514: UNITEDHEALTHCARE COMMUNITY P	29,237	10.84	317	258	81.39	9	2.84	0	0.00	49	15.46	1	0.32
H4522: UNITEDHEALTHCARE INSURANCE C	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF	62,032	1.92	119	86	72.27	8	6.72	1	0.84	24	20.17	0	0.00
H4590: UNITEDHEALTHCARE BENEFITS OF	226,603	1.66	376	269	71.54	7	1.86	2	0.53	98	26.06	0	0.00
H4604: UNITEDHEALTHCARE OF UTAH, IN	63,758	0.58	37	19	51.35	1	2.70	0	0.00	17	45.95	0	0.00
H4931: UNIVERSITY CARE ADVANTAGE, I	7,551	5.83	44	26	59.09	12	27.27	0	0.00	6	13.64	0	0.00
H5005: UNITEDHEALTHCARE OF WASHINGT	-	-	5	1	20.00	0	0.00	0	0.00	4	80.00	0	0.00
H5008: UNITEDHEALTHCARE INSURANCE C	22,416	6.56	147	130	88.44	4	2.72	0	0.00	13	8.84	0	0.00
H5050: KAISER FOUNDATION HEALTH PLA	92,187	11.12	1,025	836	81.56	46	4.49	8	0.78	133	12.98	2	0.20
H5172: COMMUNITY HEALTH GROUP	5,258	0.57	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	414,677	2.08	861	641	74.45	38	4.41	0	0.00	180	20.91	2	0.23
H5322: CARE IMPROVEMENT PLUS SOUTH	10,648	5.17	55	38	69.09	2	3.64	0	0.00	15	27.27	0	0.00
H5355: IEHP HEALTH ACCESS	24,280	3.50	85	70	82.35	8	9.41	2	2.35	5	5.88	0	0.00
H5386: SHARP HEALTH PLAN	1,017	8.85	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00
H5403: ON LOK SENIOR HEALTH SERVICE	1,258	0.00	0	0	-	0	-	0	-	0	-	0	-
H5405: CENTER FOR ELDERS INDEPENDEN	604	0.00	0	0	-	0	-	0	-	0	-	0	-
H5406: SUTTER HEALTH SACRAMENTO SIE	242	0.00	0	0	-	0	-	0	-	0	-	0	-
H5420: MEDICA HEALTHCARE PLANS, INC	41,311	2.35	97	60	61.86	9	9.28	0	0.00	28	28.87	0	0.00
H5424: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5425: SCAN HEALTH PLAN	185,739	6.37	1,184	1,064	89.86	60	5.07	4	0.34	50	4.22	6	0.51
H5433: ORANGE COUNTY HEALTH AUTHORI	1,358	16.20	22	22	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5435: UNITEDHEALTHCARE INSURANCE C	30,731	11.62	357	163	45.66	12	3.36	1	0.28	181	50.70	0	0.00
H5440: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5507: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5516: UNITEDHEALTHCARE INSURANCE C	-	-	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00
H5532: UNITEDHEALTHCARE INSURANCE C	-	-	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NE	18,728	5.93	111	89	80.18	6	5.41	1	0.90	14	12.61	1	0.90
H5587: HEALTH CHOICE ARIZONA, INC.	9,864	11.76	116	86	74.14	14	12.07	2	1.72	14	12.07	0	0.00
H5609: CALIFORNIA PHYSICIANS' SERVI	7,125	3.51	25	21	84.00	0	0.00	0	0.00	3	12.00	1	4.00
H5629: COMMUNITY ELDERCARE OF SAN D	484	0.00	0	0	-	0	-	0	-	0	-	0	-
H5640: IEHP HEALTH ACCESS	-	-	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00

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**TABLE 5 - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5649: CENTRAL HEALTH PLAN OF CALIF	35,134	2.02	71	49	69.01	4	5.63	1	1.41	17	23.94	0	0.00
H5652: SIERRA HEALTH AND LIFE INSUR	4,727	3.17	15	12	80.00	0	0.00	0	0.00	3	20.00	0	0.00
H5852: AIDS HEALTHCARE FOUNDATION	735	1.36	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H5928: CARE1ST HEALTH PLAN	60,779	5.07	308	246	79.87	17	5.52	0	0.00	45	14.61	0	0.00
H5943: SCAN HEALTH PLAN	1,348	13.35	18	15	83.33	3	16.67	0	0.00	0	0.00	0	0.00
H5945: PROMINENCE HEALTHFIRST	5,565	3.41	19	19	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5948: ARTA MEDICARE HEALTH PLAN, I	-	-	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5969: ALOHACARE	1,116	4.48	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H6050: KAISER FOUNDATION HP, INC.	48	0.00	0	0	-	0	-	0	-	0	-	0	-
H6052: KAISER FOUNDATION HP, INC.	754	0.00	0	0	-	0	-	0	-	0	-	0	-
H6053: SANTE FE EMPLOYEES HOSPITAL	657	0.00	0	0	-	0	-	0	-	0	-	0	-
H6079: TOTAL LONGTERM CARE, INC.	292	0.00	0	0	-	0	-	0	-	0	-	0	-
H6229: BLUE CROSS OF CALIFORNIA PAR	6,995	3.29	23	17	73.91	0	0.00	0	0.00	6	26.09	0	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH	3,742	24.85	93	47	50.54	1	1.08	0	0.00	45	48.39	0	0.00
H6623: MARICOPA COUNTY SPECIAL HEAL	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7086: COMMUNITY HEALTH GROUP	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7187: UNITEDHEALTHCARE OF WISCONSI	-	-	19	13	68.42	0	0.00	0	0.00	6	31.58	0	0.00
H7501: ORANGE COUNTY HEALTH AUTHORI	106	9.43	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7680: PROMINENCE HEALTHFIRST OF TE	1,587	1.26	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7855: BRANDMAN CENTERS FOR SENIOR	186	5.38	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7885: SAN MATEO HEALTH COMMISSION	9,345	12.09	113	87	76.99	12	10.62	3	2.65	11	9.73	0	0.00
H7890: SANTA CLARA COUNTY HEALTH AU	7,525	5.71	43	26	60.47	2	4.65	0	0.00	15	34.88	0	0.00
H8016: ORANGE COUNTY HEALTH AUTHORI	15,589	15.14	236	196	83.05	20	8.47	5	2.12	15	6.36	0	0.00
H8258: LOCAL INITIATIVE HEALTH AUTH	14,985	5.67	85	68	80.00	9	10.59	1	1.18	7	8.24	0	0.00
H8677: MOLINA HEALTHCARE OF CALIFOR	12,285	5.86	72	45	62.50	15	20.83	1	1.39	11	15.28	0	0.00
H8748: UNITEDHEALTHCARE INSURANCE C	8,370	3.11	26	20	76.92	0	0.00	0	0.00	6	23.08	0	0.00
H8764: ASPIRE HEALTH PLAN	2,360	11.44	27	23	85.19	4	14.81	0	0.00	0	0.00	0	0.00
H9003: KAISER FOUNDATION HP OF THE	87,754	1.36	119	112	94.12	3	2.52	0	0.00	4	3.36	0	0.00
H9104: SCAN HEALTH PLAN	75	13.33	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9592: CENTRAL VALLEY MEDICAL SERVI	207	0.00	0	0	-	0	-	0	-	0	-	0	-
H9616: CENTRO DE SALUD DE LA COMUNI	154	0.00	0	0	-	0	-	0	-	0	-	0	-
R3175: UNITEDHEALTHCARE INSURANCE C	3,906	1.79	7	4	57.14	0	0.00	0	0.00	3	42.86	0	0.00

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**TABLE 5 - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
R3444: CARE IMPROVEMENT PLUS SOUTH	78,805	5.48	432	285	65.97	20	4.63	2	0.46	125	28.94	0	0.00
R5287: UNITEDHEALTHCARE INSURANCE C	-	-	301	122	40.53	4	1.33	2	0.66	173	57.48	0	0.00
R5329: SIERRA HEALTH AND LIFE INSUR	2,030	1.97	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
R5342: UNITEDHEALTHCARE INSURANCE C	132,448	4.58	606	370	61.06	18	2.97	1	0.17	217	35.81	0	0.00
R6801: CARE IMPROVEMENT PLUS OF TEX	103,004	7.64	787	566	71.92	15	1.91	2	0.25	203	25.79	1	0.13
R7444: UNITEDHEALTHCARE INSURANCE C	453,710	3.32	1,505	1,120	74.42	86	5.71	11	0.73	288	19.14	0	0.00
R9896: CARE IMPROVEMENT PLUS SOUTH	-	-	945	710	75.13	19	2.01	0	0.00	215	22.75	1	0.11

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**TABLE 5 - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Uphld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0062: SUPERIOR HEALTHPLAN COMMUNIT	292	0.00	0	0	-	0	-	0	-	0	-	0	-
H0351: HEALTH NET OF ARIZONA, INC.	21,761	7.26	158	134	84.81	17	10.76	0	0.00	7	4.43	0	0.00
H0490: MOLINA HEALTHCARE OF OHIO, I	237	4.22	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H0545: INTER VALLEY HEALTH PLAN, IN	24,803	2.10	52	48	92.31	3	5.77	0	0.00	1	1.92	0	0.00
H0562: HEALTH NET OF CALIFORNIA,INC	125,295	3.74	469	400	85.29	38	8.10	3	0.64	27	5.76	1	0.21
H0908: BUCKEYE COMMUNITY HEALTH PLA	554	3.61	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H1302: BLUE CROSS OF IDAHO CARE PLU	718	6.96	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H1304: REGENCE BLUESHIELD OF IDAHO	5,499	3.09	17	15	88.24	1	5.88	1	5.88	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO CARE PLU	23,234	7.49	174	129	74.14	15	8.62	1	0.57	29	16.67	0	0.00
H1372: MARQUIS ADVANTAGE, INC.	292	0.00	0	0	-	0	-	0	-	0	-	0	-
H1969: REGENCE BLUESHIELD OF IDAHO	2,067	3.39	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H1997: REGENCE BLUESHIELD	2,799	4.29	12	11	91.67	0	0.00	0	0.00	1	8.33	0	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	3,007	0.33	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2810: GROUP HEALTH OPTIONS	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2879: MOLINA HEALTHCARE OF WISCONS	959	8.34	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H2906: HOMETOWN HEALTH PLAN, INC.	3,573	5.04	18	10	55.56	0	0.00	0	0.00	8	44.44	0	0.00
H2960: HOMETOWN HEALTH PLAN, INC.	14,241	7.79	111	68	61.26	29	26.13	0	0.00	14	12.61	0	0.00
H3561: HEALTH NET COMMUNITY SOLUTIO	16,710	2.99	50	36	72.00	8	16.00	0	0.00	6	12.00	0	0.00
H3809: PROVIDENCE HEALTH & SERVICES	1,229	0.00	0	0	-	0	-	0	-	0	-	0	-
H3810: ALLCARE HEALTH PLAN, INC.	1,830	21.86	40	39	97.50	0	0.00	0	0.00	1	2.50	0	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	5,113	2.93	15	13	86.67	0	0.00	0	0.00	2	13.33	0	0.00
H3813: MODA HEALTH PLAN, INC.	16,930	7.68	130	94	72.31	25	19.23	1	0.77	10	7.69	0	0.00
H3814: ATRIO HEALTH PLANS	2,319	3.02	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	49,783	2.21	110	101	91.82	7	6.36	0	0.00	2	1.82	0	0.00
H3818: FAMILYCARE HEALTH PLANS, INC	3,519	3.98	14	7	50.00	1	7.14	2	14.29	4	28.57	0	0.00
H3864: PACIFICSOURCE COMMUNITY HEAL	23,687	5.23	124	108	87.10	13	10.48	0	0.00	3	2.42	0	0.00
H4605: REGENCE BLUECROSS BLUESHIELD	8,834	1.70	15	12	80.00	1	6.67	0	0.00	2	13.33	0	0.00
H4754: PACIFICSOURCE COMMUNITY HEAL	11,681	4.02	47	39	82.98	7	14.89	0	0.00	0	0.00	1	2.13
H5007: PROVIDENCE HEALTH SYSTEM	571	3.50	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5009: REGENCE BLUESHIELD	20,322	2.26	46	42	91.30	2	4.35	1	2.17	1	2.17	0	0.00

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**TABLE 5 - 2017**  
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**Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H5010: ASURIS NORTHWEST HEALTH	1,060	5.66	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5190: SUNSHINE STATE HEALTH PLAN,	1,087	2.76	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5294: SUPERIOR HEALTH PLAN, INC.	1,088	2.76	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
H5439: HEALTH NET LIFE INSURANCE CO	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5520: HEALTH NET LIFE INSURANCE CO	36,306	2.81	102	85	83.33	9	8.82	2	1.96	6	5.88	0	0.00
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,513	8.59	13	12	92.31	0	0.00	0	0.00	1	7.69	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, I	9,066	14.01	127	74	58.27	32	25.20	2	1.57	19	14.96	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	4,094	8.06	33	23	69.70	1	3.03	0	0.00	9	27.27	0	0.00
H5823: MOLINA HEALTHCARE OF WASHING	9,601	11.35	109	79	72.48	19	17.43	0	0.00	11	10.09	0	0.00
H5826: COMMUNITY HEALTH PLAN OF WAS	7,517	5.06	38	24	63.16	5	13.16	0	0.00	9	23.68	0	0.00
H5859: HEALTH PLAN OF CAREOREGON, I	12,927	3.56	46	41	89.13	2	4.35	1	2.17	2	4.35	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	10,685	10.48	112	72	64.29	26	23.21	1	0.89	13	11.61	0	0.00
H5995: ATRIO HEALTH PLANS	3,293	4.56	15	14	93.33	1	6.67	0	0.00	0	0.00	0	0.00
H6237: REGENCE BLUECROSS BLUESHIELD	6,841	2.78	19	18	94.74	0	0.00	0	0.00	1	5.26	0	0.00
H6743: ATRIO HEALTH PLANS	10,017	2.70	27	23	85.19	2	7.41	0	0.00	2	7.41	0	0.00
H6815: HEALTH NET HEALTH PLAN OF OR	33,449	2.75	92	82	89.13	7	7.61	0	0.00	3	3.26	0	0.00
H6951: TRILLIUM COMMUNITY HEALTH PL	182	0.00	0	0	-	0	-	0	-	0	-	0	-
H7006: ATRIO HEALTH PLANS	3,455	3.18	11	10	90.91	1	9.09	0	0.00	0	0.00	0	0.00
H7173: PEACH STATE HEALTH PLAN, INC	432	6.94	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7245: PREMIERA BLUE CROSS	20,072	5.53	111	98	88.29	6	5.41	2	1.80	5	4.50	0	0.00
H7678: MOLINA HEALTHCARE OF TEXAS,	2,001	9.00	18	12	66.67	0	0.00	1	5.56	5	27.78	0	0.00
H8130: MOLINA HEALTHCARE OF FLORIDA	2,442	16.38	40	32	80.00	5	12.50	0	0.00	3	7.50	0	0.00
H8189: MANAGED HEALTH SERVICES, WIS	969	6.19	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8506: MODA HEALTH PLAN, INC.	649	6.16	4	1	25.00	2	50.00	0	0.00	1	25.00	0	0.00
H9047: PROVIDENCE HEALTH ASSURANCE	52,325	4.22	221	177	80.09	18	8.14	2	0.90	23	10.41	1	0.45
H9082: MOLINA HEALTHCARE OF NEW MEX	4,804	10.62	51	28	54.90	12	23.53	1	1.96	9	17.65	1	1.96
H9110: REGENCE BLUECROSS BLUESHIELD	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9276: SUNSHINE HEALTH COMMUNITY SO	121	0.00	0	0	-	0	-	0	-	0	-	0	-
H9287: HEALTH NET COMMUNITY SOLUTIO	1,648	3.03	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
H9595: MOLINA HEALTHCARE OF VIRGINI	-	-	0	0	-	0	-	0	-	0	-	0	-
H9811: MAGNOLIA HEALTH PLAN, INC.	336	0.00	0	0	-	0	-	0	-	0	-	0	-

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**TABLE 5 - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

**Region=TOTAL ALL REGIONS**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Upheld</b>	<b>% Uphld</b>	<b>Recons Overturned</b>	<b>% Overt</b>	<b>Recons Partially Overturned</b>	<b>% PrtOv</b>	<b>Recons Dismissed</b>	<b>% Dismiss</b>	<b>Recons Withdrawn</b>	<b>% WthDr</b>
<b>TOTAL</b>	19,827,189	3.33	65,981	50,802	76.99	3,859	5.85	279	0.42	10,926	16.56	115	0.17

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**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

**Region=01: BOSTON**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
H0137: COMMONWEALTH CARE ALLIANCE,	14,768	1.35	20	1	0.07	5.00
H0477: SERENITY CARE, INC.	316	0.00	0	0	0.00	-
H0809: MERCY LIFE, INC.	189	0.00	0	0	0.00	-
H1365: MARTIN'S POINT GENERATIONS A	2,240	2.68	6	1	0.45	16.67
H1660: HARVARD PILGRIM HEALTH CARE	6,361	46.85	298	15	2.36	5.03
H2218: HARBOR HEALTH SERVICES, INC.	443	0.00	0	0	0.00	-
H2219: FALLON COMMUNITY HEALTH PLAN	1,149	0.00	0	0	0.00	-
H2220: UPHAMS CORNER HEALTH COMMITT	248	0.00	0	0	0.00	-
H2221: CAMBRIDGE PUBLIC HEALTH COMM	365	0.00	0	0	0.00	-
H2222: ELEMENT CARE, INC.	900	0.00	0	0	0.00	-
H2223: ELDER SVC PLN/E BOSTON HEALT	464	0.00	0	0	0.00	-
H2224: SENIOR WHOLE HEALTH, LLC	12,202	2.21	27	4	0.33	14.81
H2225: COMMONWEALTH CARE ALLIANCE,	8,017	1.50	12	0	0.00	0.00
H2230: BCBS OF MASSACHUSETTS HMO B	36,779	1.25	46	1	0.03	2.17
H2256: TUFTS ASSOCIATED HEALTH MAIN	100,454	9.62	966	7	0.07	0.72
H2261: BCBS OF MASSACHUSETTS HMO B	12,328	0.89	11	0	0.00	0.00
H2411: FALLON COMMUNITY HEALTH PLAN	-	-	0	0	-	-
H2470: FALLON HEALTH WEINBERG, INC.	190	5.26	1	0	0.00	0.00
H4105: PACE ORGANIZATION OF RHODE I	268	0.00	0	0	0.00	-
H4152: BLUE CROSS & BLUE SHIELD OF	54,074	1.90	103	5	0.09	4.85
H5591: MARTIN'S POINT GENERATIONS A	39,384	2.31	91	11	0.28	12.09
H5992: SENIOR WHOLE HEALTH OF NEW Y	101	0.00	0	0	0.00	-
H6750: HARVARD PILGRIM HEALTH CARE	4,212	35.85	151	10	2.37	6.62
H7419: TUFTS HEALTH PUBLIC PLANS, I	3,437	10.47	36	5	1.45	13.89
H8578: HEALTH NEW ENGLAND, INC.	9,108	5.16	47	5	0.55	10.64
H9001: FALLON COMMUNITY HEALTH PLAN	19,813	12.11	240	32	1.62	13.33
H9576: NEIGHBORHOOD HEALTH PLAN OF	13,837	3.54	49	13	0.94	26.53
H9585: BOSTON MEDICAL CENTER HEALTH	254	11.81	3	1	3.94	33.33

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**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

**Region=02: NEW YORK**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
H0423: METROPLUS HEALTH PLAN, INC.	8,406	2.38	20	1	0.12	5.00
H0811: GUILDNET, INC.	693	11.54	8	0	0.00	0.00
H1234: LIFE ST. FRANCIS	268	3.73	1	1	3.73	100.00
H1518: CATHOLIC HEALTH SYSTEM BUFFA	228	8.77	2	0	0.00	0.00
H1777: CATHOLIC SPECIAL NEEDS PLAN,	1,647	1.82	3	0	0.00	0.00
H1916: THE NEW YORK STATE CATHOLIC	330	0.00	0	0	0.00	-
H2168: VILLAGE SENIOR SERVICES CORP	273	0.00	0	0	0.00	-
H2773: QUALITY HEALTH PLANS OF NEW	3,159	9.18	29	8	2.53	27.59
H3018: CENTERS PLAN FOR HEALTHY LIV	22	181.82	4	0	0.00	0.00
H3054: CONSTELLATION HEALTH, LLC.	13,280	0.23	3	0	0.00	0.00
H3129: NORTH SHORE-LIJ HEALTH PLAN,	47	0.00	0	0	0.00	-
H3154: HORIZON INSURANCE COMPANY	23,803	3.32	79	2	0.08	2.53
H3305: MVP HEALTH PLAN, INC.	38,224	8.61	329	20	0.52	6.08
H3314: HEALTH INSURANCE PLAN OF GRE	165	0.00	0	0	0.00	-
H3321: LORETTO INDEPENDENT LIVING S	535	0.00	0	0	0.00	-
H3322: SENIOR CARE CONNECTION, INC.	184	0.00	0	0	0.00	-
H3327: TOUCHSTONE HEALTH HMO, INC.	-	-	8	2	-	25.00
H3328: THE NEW YORK STATE CATHOLIC	65,542	2.61	171	11	0.17	6.43
H3329: CENTERLIGHT HEALTHCARE, INC.	2,538	0.00	0	0	0.00	-
H3330: HEALTH INSURANCE PLAN OF GRE	110,668	2.82	312	24	0.22	7.69
H3331: INDEPENDENT LIVING FOR SENIO	659	0.00	0	0	0.00	-
H3335: EXCELLUS HEALTH PLAN, INC.	47,651	4.66	222	27	0.57	12.16
H3337: LIBERTY HEALTH ADVANTAGE, IN	6,695	69.45	465	114	17.03	24.52
H3344: INDEPENDENT HEALTH BENEFITS	4,542	9.03	41	2	0.44	4.88
H3347: ELDERPLAN, INC.	10,717	9.61	103	25	2.33	24.27
H3349: CAPITAL AREA COMMUNITY HP	-	-	1	0	-	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	87,184	4.57	398	37	0.42	9.30
H3359: HEALTHFIRST HEALTH PLAN, INC	143,886	2.50	360	3	0.02	0.83
H3362: INDEPENDENT HEALTH ASSOCIATI	69,066	11.83	817	28	0.41	3.43
H3384: HEALTHNOW NEW YORK INC.	24,955	1.48	37	4	0.16	10.81

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**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3388: CAPITAL DISTRICT PHYSICIANS'	36,896	6.91	255	33	0.89	12.94
H3493: LIFE AT LOURDES, INC.	202	0.00	0	0	0.00	-
H3528: CONNECTICARE, INC.	48,992	3.84	188	16	0.33	8.51
H4003: MMM HEALTHCARE, LLC	184,141	1.96	360	12	0.07	3.33
H4004: MMM HEALTHCARE, LLC	17,347	4.73	82	1	0.06	1.22
H4005: TRIPLE S ADVANTAGE, INC.	20,294	0.99	20	0	0.00	0.00
H4393: CATHOLIC MANAGED LONG TERM C	511	0.00	0	0	0.00	-
H4465: INDEPENDENCE CARE SYSTEM, IN	141	0.00	0	0	0.00	-
H4876: CONSTELLATION HEALTH, LLC.	363	0.00	0	0	0.00	-
H4922: AGEWELL NEW YORK, LLC	3,303	6.96	23	2	0.61	8.70
H5042: CDPHP UNIVERSAL BENEFITS, IN	3,886	6.43	25	4	1.03	16.00
H5141: CLOVER INSURANCE COMPANY	26,475	6.42	170	35	1.32	20.59
H5441: HEALTHFIRST HEALTH PLAN, INC	987	1.01	1	1	1.01	100.00
H5526: HEALTHNOW NEW YORK INC.	18,761	1.12	21	4	0.21	19.05
H5528: GROUP HEALTH INCORPORATED	59	169.49	10	1	16.95	10.00
H5549: VNS CHOICE	19,026	28.49	542	35	1.84	6.46
H5577: MCS ADVANTAGE, INC.	196,781	1.84	362	4	0.02	1.10
H5774: TRIPLE S ADVANTAGE, INC.	101,573	0.88	89	2	0.02	2.25
H5989: CENTERLIGHT HEALTHCARE, INC.	674	35.61	24	9	13.35	37.50
H5991: AFFINITY HEALTH PLAN, INC.	13,970	4.08	57	13	0.93	22.81
H6308: AGEWELL NEW YORK, LLC	160	6.25	1	0	0.00	0.00
H6334: NY HOTEL TRADES COUNCIL & HO	4,627	0.00	0	0	0.00	-
H6371: LUTHERAN SENIOR HEALTHCARE,	116	0.00	0	0	0.00	-
H6435: ELDERSERVE HEALTH, INC.	-	-	0	0	-	-
H6596: FALLON HEALTH WEINBERG, INC.	85	0.00	0	0	0.00	-
H6745: AMIDA CARE INC.	-	-	3	0	-	0.00
H6776: ELDERSERVE HEALTH, INC.	346	0.00	0	0	0.00	-
H6864: GUILDNET, INC.	623	6.42	4	0	0.00	0.00
H6887: INSPIRA HEALTH NETWORK LIFE,	220	0.00	0	0	0.00	-
H6988: CENTERS PLAN FOR HEALTHY LIV	1,477	62.97	93	15	10.16	16.13
H7522: MMM HEALTHCARE, LLC	3,366	0.59	2	0	0.00	0.00
H7971: HORIZON INSURANCE COMPANY	58,252	1.03	60	1	0.02	1.67

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**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H8029: ELDERPLAN, INC.	389	0.00	0	0	0.00	-
H8056: AETNA BETTER HEALTH, INC. (N	56	0.00	0	0	0.00	-
H8150: INTEGRA MLTC, INC	-	-	1	0	-	0.00
H8266: CONSTELLATION HEALTH, LLC.	7,458	0.00	0	0	0.00	-
H8298: HORIZON HEALTHCARE OF NEW JE	2,862	0.70	2	0	0.00	0.00
H8420: CENTERLIGHT HEALTHCARE, INC.	-	-	2	2	-	100.00
H8490: VNS CHOICE	1,544	99.74	154	4	2.59	2.60
H8800: TOTAL SENIOR CARE, INC.	100	0.00	0	0	0.00	-
H8851: SENIOR WHOLE HEALTH OF NEW Y	142	0.00	0	0	0.00	-
H9115: METROPLUS HEALTH PLAN, INC.	190	0.00	0	0	0.00	-
H9122: ALPHACARE OF NEW YORK, INC.	-	-	4	0	-	0.00
H9323: ACUTE CARE HEALTH SYSTEM, LL	66	0.00	0	0	0.00	-
H9345: VILLAGE SENIOR SERVICES CORP	20	0.00	0	0	0.00	-
H9615: MVP HEALTH PLAN, INC.	22,818	9.38	214	17	0.75	7.94
H9859: MVP HEALTH PLAN, INC.	-	-	21	1	-	4.76
H9869: PARTNERS HEALTH PLAN, INC.	587	6.81	4	0	0.00	0.00

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**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
90091: UNITED MINE WORKERS OF AMERI	46,072	0.26	12	0	0.00	0.00
H0147: HEALTHKEEPERS, INC.	12,224	3.68	45	2	0.16	4.44
H0819: SENIOR LIFE YORK, INC.	154	0.00	0	0	0.00	-
H1239: KISSITO PACE OF ROANOKE, INC	107	0.00	0	0	0.00	-
H1659: PIEDMONT COMMUNITY HEALTHCAR	5,018	3.39	17	1	0.20	5.88
H2064: GEISINGER COMMUNITY HEALTH S	207	0.00	0	0	0.00	-
H2109: THE JOHNS HOPKINS HEALTH SYS	135	0.00	0	0	0.00	-
H2185: LIFEWORKS ADVANTAGE, LLC	610	0.00	0	0	0.00	-
H2386: APPALACHIAN AGENCY FOR SENIO	91	0.00	0	0	0.00	-
H2537: SPIRITTRUST LUTHERAN LIFE	78	0.00	0	0	0.00	-
H2563: OPTIMA HEALTH PLAN	2,480	0.40	1	0	0.00	0.00
H2937: SENIOR LIFE GREENSBURG, INC.	183	0.00	0	0	0.00	-
H2941: SENTARA LIFE CARE CORPORATIO	239	0.00	0	0	0.00	-
H2992: SENIORLIFE WASHINGTON, INC.	505	0.00	0	0	0.00	-
H3060: VIECARE BUTLER, LLC	180	0.00	0	0	0.00	-
H3067: VIRGINIA PREMIER HEALTH PLAN	5,484	1.46	8	0	0.00	0.00
H3156: AMERIHEALTH HMO, INC.	-	-	44	2	-	4.55
H3473: CHARLOTTESVILLE AREA RETIREM	112	0.00	0	0	0.00	-
H3480: HUMANA HEALTH PLAN, INC.	9,201	0.87	8	1	0.11	12.50
H3672: HEALTH PLAN OF THE UPPER OHI	13,382	1.72	23	4	0.30	17.39
H3890: HOPKINS HEALTH ADVANTAGE, IN	8,006	3.75	30	5	0.62	16.67
H3907: UPMC HEALTH PLAN, INC.	134,360	8.11	1,090	35	0.26	3.21
H3908: TRINITY HEALTH LIFE PENNSYLV	435	0.00	0	0	0.00	-
H3909: QCC INSURANCE COMPANY	9,499	7.47	71	4	0.42	5.63
H3916: HIGHMARK SENIOR HEALTH COMPA	147,653	2.02	298	30	0.20	10.07
H3917: PITTSBURGH CARE PARTNERSHIP,	549	0.00	0	0	0.00	-
H3918: LIVING INDEPENDENCE FOR THE	556	0.00	0	0	0.00	-
H3919: ST. AGNES CONTINUING CARE CE	693	0.00	0	0	0.00	-
H3923: CAPITAL ADVANTAGE INSURANCE	14,570	2.61	38	2	0.14	5.26
H3924: GEISINGER INDEMNITY INSURANC	21,579	0.74	16	1	0.05	6.25

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**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3925: PENNSYLVANIA PACE, INC.	185	0.00	0	0	0.00	-
H3952: KEYSTONE HEALTH PLAN EAST, I	91,360	8.30	758	42	0.46	5.54
H3954: GEISINGER HEALTH PLAN	69,121	1.37	95	3	0.04	3.16
H3957: HIGHMARK CHOICE COMPANY	114,917	2.54	292	17	0.15	5.82
H3962: KEYSTONE HEALTH PLAN CENTRAL	13,502	3.33	45	3	0.22	6.67
H4093: PROVIDER PARTNERS HEALTH PLA	142	0.00	0	0	0.00	-
H4227: VISTA HEALTH PLAN, INC.	5,531	5.24	29	3	0.54	10.34
H4279: UPMC FOR YOU, INC	22,954	8.76	201	7	0.30	3.48
H4906: C AND O EMPLOYEES' HOSPITAL	2,067	0.00	0	0	0.00	-
H4999: THE LUTHERAN HOME FOR THE AG	114	0.00	0	0	0.00	-
H5037: MOUNTAIN EMPIRE OLDER CITIZE	92	0.00	0	0	0.00	-
H5106: HIGHMARK SENIOR SOLUTIONS CO	4,369	1.60	7	1	0.23	14.29
H5493: LIFE AT ST. FRANCIS HEALTHCA	206	0.00	0	0	0.00	-
H5533: UPMC HEALTH NETWORK, INC.	8,547	9.59	82	2	0.23	2.44
H5812: GEISINGER INDEMNITY INSURANC	-	-	3	0	-	0.00
H5902: SENIOR LIFE ALTOONA, INC.	244	0.00	0	0	0.00	-
H5932: GATEWAY HEALTH PLAN, INC.	48,430	4.83	234	14	0.29	5.98
H5978: SENIOR LIFE LEHIGH VALLEY, I	288	0.00	0	0	0.00	-
H6188: VIECARE ARMSTRONG, LLC	48	0.00	0	0	0.00	-
H6310: INOVACARES	131	0.00	0	0	0.00	-
H6551: LIFE ST. MARY	228	0.00	0	0	0.00	-
H7660: VIECARE BEAVER, LLC	475	0.00	0	0	0.00	-
H8067: PROVIDER PARTNERS HEALTH PLA	260	0.00	0	0	0.00	-
H8096: CENTRA HEALTH, INC.	197	0.00	0	0	0.00	-
H8604: THP INSURANCE COMPANY	1,768	3.39	6	0	0.00	0.00
H8655: RIVERSIDE RETIREMENT SERVICE	429	0.00	0	0	0.00	-
H8854: UNIVERSITY OF MARYLAND HEALT	6,079	11.19	68	13	2.14	19.12
H9068: ALBRIGHT CARE SERVICES	193	0.00	0	0	0.00	-
H9153: WEST VIRGINIA SENIOR ADVANTA	496	0.00	0	0	0.00	-
H9190: GATEWAY HEALTH PLAN OF OHIO,	9,607	11.87	114	1	0.10	0.88
H9207: HEALTH PARTNERS PLANS, INC.	19,939	8.73	174	30	1.50	17.24
H9408: VIBRA HEALTH PLAN, INC.	945	10.58	10	0	0.00	0.00

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**by Region and Managed Care Organization**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
<b>H9412: GEISINGER QUALITY OPTIONS, I</b>	-	-	4	0	-	0.00
<b>H9830: NEWCOURTLAND LIFE PROGRAM</b>	522	0.00	0	0	0.00	-
<b>H9877: VIRGINIA PREMIER HEALTH PLAN</b>	11	0.00	0	0	0.00	-
<b>H9915: MEDSTAR FAMILY CHOICE, INC.</b>	11,062	13.02	144	18	1.63	12.50
<b>S5601: SILVERSCRIPT INSURANCE COMPA</b>	-	-	1	0	-	0.00

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**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
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**by Region and Managed Care Organization**

**Region=04: ATLANTA**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
H0104: BLUE CROSS AND BLUE SHIELD O	83,085	2.01	167	13	0.16	7.78
H0105: THE METHODIST OAKS	107	0.00	0	0	0.00	-
H0112: MORSE LIFE HOME CARE, INC.	305	0.00	0	0	0.00	-
H0154: VIVA HEALTH, INC.	46,420	2.22	103	7	0.15	6.80
H0174: TODAY'S OPTIONS OF TEXAS, IN	560	16.07	9	1	1.79	11.11
H0712: WELLCARE OF CONNECTICUT, INC	7,386	5.42	40	1	0.14	2.50
H0839: VOANS SENIOR COMMUNITY CARE	188	0.00	0	0	0.00	-
H0913: WELLCARE HEALTH PLANS OF NEW	2,773	1.44	4	0	0.00	0.00
H1016: AVMED, INC.	29,829	1.64	49	2	0.07	4.08
H1026: HEALTH OPTIONS, INC.	46,728	6.91	323	9	0.19	2.79
H1032: WELLCARE OF FLORIDA, INC.	100,791	3.67	370	7	0.07	1.89
H1035: FLORIDA HEALTH CARE PLAN, IN	13,924	4.24	59	2	0.14	3.39
H1043: FLORIDA PACE CENTERS, INC.	570	0.00	0	0	0.00	-
H1047: HUMANA INSURANCE COMPANY	-	-	1	0	-	0.00
H1099: HEALTH FIRST HEALTH PLANS	37,360	6.24	233	6	0.16	2.58
H1112: WELLCARE OF GEORGIA, INC.	44,996	2.53	114	3	0.07	2.63
H1264: WELLCARE OF TEXAS, INC.	34,685	6.57	228	1	0.03	0.44
H1357: CAROLINA SENIORCARE	188	0.00	0	0	0.00	-
H1416: HARMONY HEALTH PLAN, INC.	76,398	2.76	211	1	0.01	0.47
H1500: LIFE ST. JOSEPH OF THE PINES	257	0.00	0	0	0.00	-
H1533: STAYWELL SENIOR CARE, INC.	99	0.00	0	0	0.00	-
H1723: ABSOLUTE TOTAL CARE, INC.	2,180	7.34	16	2	0.92	12.50
H1903: WELLCARE HEALTH INSURANCE OF	-	-	91	0	-	0.00
H2334: EON HEALTH, INC. (SC)	30	0.00	0	0	0.00	-
H2400: SIGNATURE ADVANTAGE, LLC	196	0.00	0	0	0.00	-
H2491: WELLCARE HEALTH INSURANCE OF	18,526	4.48	83	0	0.00	0.00
H2533: MOLINA HEALTHCARE OF SOUTH C	1,905	14.17	27	4	2.10	14.81
H2758: BEHEALTHY FLORIDA, INC.	8,990	6.90	62	7	0.78	11.29
H2775: AMERICAN PROGRESSIVE LIFE &	21,620	3.38	73	3	0.14	4.11
H2816: AMERICAN PROGRESSIVE LIFE &	26,414	2.92	77	2	0.08	2.60

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**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2962: ULTIMATE HEALTH PLANS, INC.	6,142	5.70	35	2	0.33	5.71
H3259: VOLUNTEER STATE HEALTH PLAN	14,880	1.95	29	5	0.34	17.24
H3291: PRUITTHEALTH PREMIER, INC.	330	0.00	0	0	0.00	-
H3361: WELLCARE OF NEW YORK, INC.	45,609	3.49	159	1	0.02	0.63
H3404: BLUE CROSS AND BLUE SHIELD O	31,783	2.52	80	11	0.35	13.75
H3430: SUNCOAST PACE, INC.	309	0.00	0	0	0.00	-
H3449: BLUE CROSS AND BLUE SHIELD O	60,776	2.70	164	13	0.21	7.93
H3942: ELDERHAUS INC.	114	0.00	0	0	0.00	-
H4053: GREENVILLE HEALTH SYSTEM	32	0.00	0	0	0.00	-
H4074: MERCY LIFE OF ALABAMA	167	0.00	0	0	0.00	-
H4203: PALMETTO HEALTH ALLIANCE	279	0.00	0	0	0.00	-
H4235: SENIOR TOTAL LIFE CARE, INC.	184	0.00	0	0	0.00	-
H4326: PACE @ HOME, INC.	127	0.00	0	0	0.00	-
H4402: ALEXIAN BROTHERS COMMUNITY S	267	0.00	0	0	0.00	-
H4506: SELECTCARE OF TEXAS, INC.	68,352	7.67	524	15	0.22	2.86
H5087: EASY CHOICE HEALTH PLAN INC.	25,310	4.46	113	4	0.16	3.54
H5427: FREEDOM HEALTH, INC.	73,311	3.41	250	2	0.03	0.80
H5430: ONECARE BY CARE1ST HEALTH PL	2,123	2.36	5	0	0.00	0.00
H5434: BLUE CROSS AND BLUE SHIELD O	8,556	5.96	51	5	0.58	9.80
H5594: OPTIMUM HEALTHCARE, INC.	51,770	3.28	170	1	0.02	0.59
H5656: SELECTCARE HEALTH PLANS, INC	2,344	9.39	22	1	0.43	4.55
H5698: HARMONY HEALTH PLAN, INC.	-	-	85	0	-	0.00
H5934: HOPE HOSPICE AND COMMUNITY S	340	0.00	0	0	0.00	-
H5938: CAPITAL HEALTH PLAN	20,166	1.49	30	2	0.10	6.67
H6059: PACE OF GUILFORD AND ROCKING	177	0.00	0	0	0.00	-
H6306: FIRSTCAROLINACARE INSURANCE	6,152	4.71	29	4	0.65	13.79
H6672: EON HEALTH, INC. (GA)	409	0.00	0	0	0.00	-
H6846: COMMUNITY CAREPARTNERS, INC.	113	0.00	0	0	0.00	-
H7917: BLUECROSS BLUESHIELD OF TENN	110,757	8.41	931	44	0.40	4.73
H8064: FIRSTCAROLINACARE INSURANCE	985	2.03	2	0	0.00	0.00
H8146: SECURITYCARE OF TENNESSEE, I	3,167	16.42	52	1	0.32	1.92
H8170: AMERICA'S 1ST CHOICE OF SOUT	841	7.13	6	0	0.00	0.00

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**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
H8213: SELECT HEALTH OF SOUTH CAROL	3,833	7.04	27	6	1.57	22.22
H8289: BAPTIST HEALTH PLAN, INC.	1,209	7.44	9	1	0.83	11.11
H9266: PIEDMONT HEALTH SERVICES, IN	273	0.00	0	0	0.00	-
H9403: EON HEALTH, INC. (SC)	291	0.00	0	0	0.00	-
H9589: EON HEALTH, INC. (GA)	41	0.00	0	0	0.00	-
H9730: WELLCARE HEALTH INSURANCE CO	8,835	3.85	34	0	0.00	0.00
H9808: CARE N' CARE INSURANCE COMPA	12,142	1.40	17	0	0.00	0.00
H9857: PIEDMONT WELLSTAR HEALTHPLAN	-	-	1	0	-	0.00
H9870: UNIVERSITY HEALTH CARE, INC.	1,985	9.07	18	1	0.50	5.56
R3332: BLUE CROSS AND BLUE SHIELD O	50,176	4.46	224	15	0.30	6.70

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**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

**Region=05: CHICAGO**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
H0022: BUCKEYE COMMUNITY HEALTH PLA	12,430	2.33	29	4	0.32	13.79
H0141: MCLAREN HEALTH PLAN, INC.	622	0.00	0	0	0.00	-
H0192: AMERIHEALTH MICHIGAN, INC.	3,433	3.20	11	1	0.29	9.09
H0281: ILLINICARE HEALTH PLAN	6,526	3.37	22	1	0.15	4.55
H0336: HUMANA HEALTH PLAN, INC.	6,419	0.93	6	0	0.00	0.00
H0390: PACE OF SOUTHWEST MICHIGAN,	160	6.25	1	0	0.00	0.00
H0480: MERIDIAN HEALTH PLAN OF MICH	5,767	16.99	98	7	1.21	7.14
H0544: CAREMORE HEALTH PLAN	54,301	4.07	221	8	0.15	3.62
H0564: BLUE CROSS OF CALIFORNIA	33,495	1.82	61	2	0.06	3.28
H0735: UCARE MINNESOTA	836	3.59	3	1	1.20	33.33
H0927: HEALTH CARE SERVICE CORPORAT	16,047	1.06	17	5	0.31	29.41
H1310: COMPREHENSIVE SENIOR CARE CO	300	0.00	0	0	0.00	-
H1394: HMO COLORADO, INC.	1,265	3.95	5	0	0.00	0.00
H1417: HEALTH ALLIANCE CONNECT, INC	-	-	2	0	-	0.00
H1463: HEALTH ALLIANCE CONNECT, INC	19,775	12.95	256	43	2.17	16.80
H1493: CARESOURCE KENTUCKY CO.	793	10.09	8	0	0.00	0.00
H1517: ANTHEM INSURANCE COMPANIES,	2,535	1.97	5	1	0.39	20.00
H1607: ANTHEM INSURANCE COMPANIES,	1,843	2.71	5	0	0.00	0.00
H1737: HEALTH ALLIANCE - MIDWEST, I	886	10.16	9	3	3.39	33.33
H1846: MOUNT CARMEL HEALTH INSURANC	726	2.75	2	0	0.00	0.00
H1849: ANTHEM HEALTH PLANS OF KENTU	11,025	2.99	33	1	0.09	3.03
H1894: AMERIGROUP WASHINGTON, INC.	1,674	4.78	8	0	0.00	0.00
H1977: UPPER PENINSULA HEALTH PLAN,	4,394	8.88	39	3	0.68	7.69
H2034: COMMUNITY CARE HEALTH PLAN,	494	2.02	1	0	0.00	0.00
H2161: UPPER PENINSULA HEALTH PLAN,	219	41.10	9	1	4.57	11.11
H2237: INDEPENDENT CARE HEALTH PLAN	7,016	4.99	35	4	0.57	11.43
H2312: HEALTH ALLIANCE PLAN OF MICH	-	-	45	4	-	8.89
H2318: PACE SOUTHEAST MICHIGAN	595	0.00	0	0	0.00	-
H2320: PRIORITY HEALTH	97,289	4.88	475	18	0.19	3.79
H2322: ALLIANCE HEALTH AND LIFE INS	3,332	1.80	6	0	0.00	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H2354: HEALTH ALLIANCE PLAN OF MICH	60,814	1.15	70	2	0.03	2.86
H2416: PRIMEWEST RURAL MN HEALTH CA	1,952	1.02	2	0	0.00	0.00
H2417: ITASCA MEDICAL CARE	469	0.00	0	0	0.00	-
H2419: SOUTH COUNTRY HEALTH ALLIANC	1,719	0.00	0	0	0.00	-
H2422: HEALTHPARTNERS, INC.	3,158	0.32	1	0	0.00	0.00
H2425: BLUE PLUS	7,909	0.51	4	1	0.13	25.00
H2456: UCARE MINNESOTA	11,841	0.42	5	0	0.00	0.00
H2458: MEDICA HEALTH PLANS	11,322	0.44	5	0	0.00	0.00
H2459: UCARE MINNESOTA	81,557	3.73	304	26	0.32	8.55
H2461: BLUE CROSS AND BLUE SHIELD O	246,327	0.34	84	8	0.03	9.52
H2462: GROUP HEALTH PLAN, INC. (MN)	56,528	1.03	58	4	0.07	6.90
H2506: AETNA BETTER HEALTH, INC. (I	7,060	6.37	45	16	2.27	35.56
H2531: UNITEDHEALTHCARE COMMUNITY P	14,358	2.58	37	1	0.07	2.70
H2591: HEALTH ALLIANCE - MIDWEST, I	78	12.82	1	1	12.82	100.00
H2593: CAREMORE HEALTH PLAN OF ARIZ	12,572	2.86	36	0	0.00	0.00
H2835: THE CASCADE PACE, INC.	58	0.00	0	0	0.00	-
H2836: ANTHEM HEALTH PLANS, INC.	-	-	0	0	-	-
H2926: PRIMEWEST RURAL MN HEALTH CA	207	4.83	1	1	4.83	100.00
H2936: LIFECIRCLES	285	0.00	0	0	0.00	-
H3071: COMMUNITY CARE ALLIANCE OF I	5,591	3.76	21	4	0.72	19.05
H3233: PREMIER HEALTH INSURING CORP	10,025	11.17	112	14	1.40	12.50
H3240: AMERIGROUP NEW JERSEY, INC.	8,905	9.99	89	4	0.45	4.49
H3342: EMPIRE HEALTHCHOICE ASSURANC	4,437	2.48	11	3	0.68	27.27
H3370: EMPIRE HEALTHCHOICE HMO, INC	68,503	3.15	216	13	0.19	6.02
H3416: HEALTHPARTNERS UNITYPOINT HE	305	0.00	0	0	0.00	-
H3447: HEALTHKEEPERS, INC.	4,701	6.17	29	1	0.21	3.45
H3471: HEALTH ALLIANCE NORTHWEST HE	6,742	5.34	36	5	0.74	13.89
H3536: MATTHEW THORNTON HEALTH PLAN	1,607	3.73	6	0	0.00	0.00
H3613: MCGREGOR PACE	336	0.00	0	0	0.00	-
H3653: PARAMOUNT CARE, INC.	15,979	0.56	9	1	0.06	11.11
H3655: COMMUNITY INSURANCE COMPANY	145,293	3.11	452	34	0.23	7.52
H3660: SUMMACARE INC.	24,378	6.77	165	10	0.41	6.06

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H3664: AULTCARE HEALTH INSURING COR	20,779	2.55	53	3	0.14	5.66
H3667: CHOICECARE HEALTH PLANS, INC	-	-	1	0	-	0.00
H3668: MOUNT CARMEL HEALTH PLAN, IN	54,794	1.95	107	3	0.05	2.80
H4036: ANTHEM INSURANCE COMPANIES,	25,492	2.16	55	10	0.39	18.18
H4118: THE WASHTENAW PACE	152	0.00	0	0	0.00	-
H4262: BCBS OF MICHIGAN MUTUAL INSU	-	-	0	0	-	-
H4346: HMO COLORADO, INC.	7,512	2.66	20	0	0.00	0.00
H4497: MEDICAL MUTUAL OF OHIO	8,417	2.14	18	1	0.12	5.56
H4875: PRIORITY HEALTH	30,515	6.06	185	9	0.29	4.86
H4909: ANTHEM INSURANCE COMPANIES,	974	1.03	1	0	0.00	0.00
H5085: COMMUNITY PACE AT HOME, INC.	-	-	0	0	-	-
H5124: FRANCISCAN ACO, INC.	92	0.00	0	0	0.00	-
H5209: CARE WISCONSIN HEALTH PLAN,	1,351	0.74	1	0	0.00	0.00
H5211: SECURITY HEALTH PLAN OF WISC	43,855	2.99	131	6	0.14	4.58
H5212: COMMUNITY CARE, INC.	554	0.00	0	0	0.00	-
H5215: NETWORK HEALTH INSURANCE COR	63,257	3.27	207	55	0.87	26.57
H5262: GUNDERSEN HEALTH PLAN	14,690	5.17	76	11	0.75	14.47
H5264: DEAN HEALTH PLAN, INC.	22,566	1.86	42	4	0.18	9.52
H5280: MOLINA HEALTHCARE OF OHIO, I	13,190	7.81	103	25	1.90	24.27
H5422: BLUE CROSS BLUE SHIELD HEALT	3,401	3.53	12	0	0.00	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	39,273	4.56	179	4	0.10	2.23
H5471: SIMPLY HEALTHCARE PLANS, INC	43,013	16.23	698	27	0.63	3.87
H5475: MERIDIAN HEALTH PLAN OF MICH	5,431	18.41	100	7	1.29	7.00
H5508: ADVANTAGE HEALTH SOLUTIONS,	-	-	2	1	-	50.00
H5529: COMMUNITY INSURANCE COMPANY	-	-	2	0	-	0.00
H5530: ANTHEM HEALTH PLANS OF KENTU	5,226	0.96	5	0	0.00	0.00
H5610: CARE RESOURCES	215	0.00	0	0	0.00	-
H5685: HAP MIDWEST HEALTH PLAN, INC	508	0.00	0	0	0.00	-
H5703: SOUTH COUNTRY HEALTH ALLIANC	548	0.00	0	0	0.00	-
H5746: AMERIGROUP COMMUNITY CARE OF	2,035	3.93	8	0	0.00	0.00
H5779: MERIDIAN HEALTH PLAN OF ILLI	1,100	14.55	16	4	3.64	25.00
H5817: AMERIGROUP TEXAS, INC.	35,336	2.63	93	4	0.11	4.30

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5854: ANTHEM HEALTH PLANS, INC.	28,394	5.81	165	2	0.07	1.21
H5883: BLUE CARE NETWORK OF MICHIGA	84,609	0.85	72	6	0.07	8.33
H5937: UCARE MINNESOTA	1,374	0.73	1	1	0.73	100.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	6,830	68.67	469	8	1.17	1.71
H6140: WABASH MEMORIAL HOSPITAL ASS	1,566	0.00	0	0	0.00	-
H6141: SIDNEY HILLMAN HC	623	0.00	0	0	0.00	-
H6142: UNION HEALTH SERVICES, INC.	1,863	0.00	0	0	0.00	-
H6181: HEALTHPLUS NY, LLC	-	-	1	0	-	0.00
H6298: MEDICAL MUTUAL OF OHIO	6,640	4.97	33	4	0.60	12.12
H6360: HEALTHSPAN INTEGRATED CARE	-	-	25	4	-	16.00
H6396: CARESOURCE	1,171	18.79	22	0	0.00	0.00
H6723: MEDICAL MUTUAL OF OHIO	15,878	2.14	34	1	0.06	2.94
H6751: HEALTHSPRING OF TENNESSEE, I	4,399	3.41	15	0	0.00	0.00
H6786: ANTHEM HEALTH PLANS OF MAINE	70	0.00	0	0	0.00	-
H6787: VOANS SENIOR COMMUNITY CARE	129	0.00	0	0	0.00	-
H7172: AETNA BETTER HEALTH, INC. (O	16,164	7.92	128	27	1.67	21.09
H7200: AMERIGROUP TENNESSEE, INC.	10,597	2.17	23	0	0.00	0.00
H7220: INDIANA UNIVERSITY HEALTH PL	15,538	3.41	53	5	0.32	9.43
H7728: ANTHEM HEALTH PLANS OF NEW H	1,956	3.58	7	0	0.00	0.00
H7844: MOLINA HEALTHCARE OF MICHIGA	11,014	8.17	90	14	1.27	15.56
H7960: HARBOR HEALTH PLAN, INC.	837	4.78	4	0	0.00	0.00
H8026: AETNA BETTER HEALTH OF MICH	7,710	3.24	25	6	0.78	24.00
H8046: MOLINA HEALTHCARE OF ILLINOI	3,762	9.30	35	3	0.80	8.57
H8432: EMPIRE HEALTHCHOICE HMO, INC	3,331	2.40	8	3	0.90	37.50
H8452: CARESOURCE	20,065	6.48	130	16	0.80	12.31
H8552: ANTHEM BLUE CROSS LIFE AND H	9,371	3.84	36	1	0.11	2.78
H8769: GENESYS REGIONAL MEDICAL CEN	42	0.00	0	0	0.00	-
H9096: DEAN HEALTH PLAN, INC.	2,346	9.80	23	2	0.85	8.70
H9162: CARESOURCE INDIANA, INC.	1,614	29.12	47	2	1.24	4.26
H9185: A&D CHARITABLE FOUNDATION, I	86	0.00	0	0	0.00	-
H9487: MICHIGAN COMPLETE HEALTH, IN	2,391	94.52	226	3	1.25	1.33
H9525: COMPCARE HEALTH SERVICES INS	4,262	4.69	20	1	0.23	5.00

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**by Region and Managed Care Organization**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
<b>H9572: BCBS OF MICHIGAN MUTUAL INSU</b>	372,262	0.17	62	4	0.01	6.45
<b>H9689: HEALTH ALLIANCE CONNECT, INC</b>	-	-	1	0	-	0.00
<b>H9712: HAP MIDWEST HEALTH PLAN, INC</b>	5,073	5.91	30	2	0.39	6.67
<b>H9834: GUNDERSEN HEALTH PLAN OF MIN</b>	729	5.49	4	0	0.00	0.00
<b>H9842: SAINT JOSEPH PACE</b>	35	0.00	0	0	0.00	-
<b>H9886: HMO MISSOURI, INC.</b>	7,812	2.94	23	0	0.00	0.00
<b>H9947: BLUE CROSS AND BLUE SHIELD O</b>	4,788	3.34	16	0	0.00	0.00
<b>H9954: ANTHEM INSURANCE COMPANIES,</b>	11,406	5.17	59	1	0.09	1.69
<b>R5941: ANTHEM INSURANCE COMPANIES,</b>	94,877	2.22	211	17	0.18	8.06
<b>S5596: ANTHEM INSURANCE COMPANIES,</b>	-	-	1	0	-	0.00
<b>Unspe: Unspecified</b>	-	-	2	0	-	0.00

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**TABLE 5A - 2017**  
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**by Region and Managed Care Organization**

**Region=06: DALLAS**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
H0107: HEALTH CARE SERVICE CORPORAT	34,884	2.69	94	29	0.83	30.85
H0150: HEALTHSPRING OF ALABAMA, INC	46,976	3.68	173	22	0.47	12.72
H0332: KS PLAN ADMINISTRATORS, LLC	31,002	1.58	49	2	0.06	4.08
H0354: CIGNA HEALTHCARE OF ARIZONA,	41,737	5.18	216	21	0.50	9.72
H0435: GLOBALHEALTH, INC.	-	-	13	1	-	7.69
H0439: CIGNA HEALTHCARE OF GEORGIA,	25,893	5.56	144	9	0.35	6.25
H1189: CHRISTUS HEALTH PLAN	297	10.10	3	0	0.00	0.00
H1343: FRESENIUS HEALTH PLANS OF TE	-	-	1	0	-	0.00
H1415: HEALTHSPRING OF TENNESSEE, I	14,156	4.10	58	8	0.57	13.79
H1587: ARKANSAS SUPERIOR SELECT, IN	563	0.00	0	0	0.00	-
H1666: HCSC INSURANCE SERVICES COMP	11,386	6.59	75	7	0.61	9.33
H1904: PACE GREATER NEW ORLEANS	150	0.00	0	0	0.00	-
H1961: PEOPLES HEALTH, INC.	59,622	4.04	241	6	0.10	2.49
H2108: BRAVO HEALTH MID-ATLANTIC, I	15,473	7.37	114	13	0.84	11.40
H2165: HEALTHSPRING LIFE & HEALTH I	5,331	5.63	30	5	0.94	16.67
H2171: CARE N' CARE INSURANCE COMPA	516	0.00	0	0	0.00	-
H2968: MEMORIAL HERMANN HEALTH INSU	2,138	8.89	19	2	0.94	10.53
H3204: PRESBYTERIAN HEALTH PLAN	43,005	5.86	252	30	0.70	11.90
H3206: PRESBYTERIAN INSURANCE COMPA	3,995	7.51	30	2	0.50	6.67
H3251: HEALTH CARE SERVICE CORPORAT	15,520	5.86	91	16	1.03	17.58
H3262: FRESENIUS HEALTH PLANS OF NE	23	0.00	0	0	0.00	-
H3333: AMERICAN PROGRESSIVE LIFE &	-	-	4	1	-	25.00
H3706: GLOBALHEALTH, INC.	10,046	7.17	72	4	0.40	5.56
H3708: OKLAHOMA SUPERIOR SELECT, IN	202	0.00	0	0	0.00	-
H3755: COMMUNITY CARE HMO, INC	28,313	2.19	62	0	0.00	0.00
H3822: HEALTH CARE SERVICE CORPORAT	33,105	3.84	127	26	0.79	20.47
H3945: CIGNA HEALTH AND LIFE INSURA	1,573	10.81	17	3	1.91	17.65
H3949: BRAVO HEALTH PENNSYLVANIA, I	41,406	5.14	213	18	0.43	8.45
H3979: GHS HEALTH MAINTENANCE ORGAN	4,856	8.03	39	8	1.65	20.51
H4142: CHEROKEE NATION COMPREHENSIV	150	0.00	0	0	0.00	-

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2017 divided by the mid-year enrollment, times 1,000.

**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4198: COMMUNITYCARE GOVERNMENT PRO	1,773	1.69	3	0	0.00	0.00
H4213: USABLE MUTUAL INSURANCE COMP	14,790	0.14	2	0	0.00	0.00
H4305: TOTAL LIFE HEALTHCARE	175	0.00	0	0	0.00	-
H4407: HEALTHSPRING OF TENNESSEE, I	8,896	2.70	24	3	0.34	12.50
H4454: HEALTHSPRING OF TENNESSEE, I	79,121	2.82	223	21	0.27	9.42
H4513: HEALTHSPRING LIFE & HEALTH I	80,599	3.46	279	19	0.24	6.81
H4517: AMARILLO MULTISVC CTR FR THE	121	0.00	0	0	0.00	-
H4518: BIENVIVIR SENIOR HEALTH SERV	890	0.00	0	0	0.00	-
H4528: HEALTHSPRING LIFE & HEALTH I	4,206	3.80	16	2	0.48	12.50
H4556: CONSOLIDATED ASSOC OF RAILRO	2,688	0.00	0	0	0.00	-
H4564: SCOTT AND WHITE HEALTH PLAN	29,865	1.37	41	3	0.10	7.32
H5213: TOTAL COMMUNITY CARE, L.L.C.	363	0.00	0	0	0.00	-
H5410: HEALTHSPRING OF FLORIDA	44,389	5.61	249	5	0.11	2.01
H5421: THE PYRAMID LIFE INSURANCE C	-	-	2	1	-	50.00
H5576: VANTAGE HEALTH PLAN, INC.	17,695	4.69	83	7	0.40	8.43
H5985: PHOENIX HEALTH PLANS, INC.	-	-	45	2	-	4.44
H6169: THE PYRAMID LIFE INSURANCE C	-	-	3	2	-	66.67
H6231: FRANCISCAN PACE, INC.	274	0.00	0	0	0.00	-
H6320: FRESENIUS HEALTH PLANS OF NO	130	23.08	3	2	15.38	66.67
H6328: CARE N' CARE INSURANCE COMPA	10,275	3.89	40	4	0.39	10.00
H6342: COMPLETE HEALTH WITH PACE	25	0.00	0	0	0.00	-
H6453: HMO LOUISIANA, INC.	4,534	9.04	41	5	1.10	12.20
H6801: GHS MANAGED HEALTH CARE PLAN	4,162	7.69	32	7	1.68	21.88
H6870: SUPERIOR HEALTH PLAN, INC.	8,532	4.57	39	3	0.35	7.69
H6941: LIFE PACE	82	0.00	0	0	0.00	-
H6972: HEALTHSPRING LIFE & HEALTH I	984	4.07	4	0	0.00	0.00
H7020: CIGNA HEALTHCARE OF SOUTH CA	6,536	4.28	28	1	0.15	3.57
H7114: VALIR PACE FOUNDATION	150	13.33	2	0	0.00	0.00
H7115: MEMORIAL HERMANN HEALTH PLAN	4,628	9.51	44	1	0.22	2.27
H7787: HEALTHSPRING LIFE & HEALTH I	2,711	9.22	25	3	1.11	12.00
H7833: UNITEDHEALTHCARE COMMUNITY P	4,463	4.71	21	3	0.67	14.29
H8091: USABLE MUTUAL INSURANCE COMP	905	0.00	0	0	0.00	-

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**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
H8133: GHS INSURANCE COMPANY	4,310	5.34	23	5	1.16	21.74
H8197: MOLINA HEALTHCARE OF TEXAS,	12,165	8.71	106	25	2.06	23.58
H8237: INSURANCE COMPANY OF SCOTT A	5,350	12.34	66	0	0.00	0.00
H8423: HEALTHSPRING LIFE & HEALTH I	1,328	10.54	14	5	3.77	35.71
H8554: GHS INSURANCE COMPANY	2,349	5.11	12	0	0.00	0.00
H8634: HEALTH CARE SERVICE CORPORAT	37,379	6.07	227	59	1.58	25.99
H8786: AMERIGROUP TEXAS, INC.	13,566	1.84	25	0	0.00	0.00
H9312: FRESENIUS HEALTH PLANS INSUR	274	47.45	13	7	25.55	53.85
H9460: CIGNA HEALTHCARE OF ST LOUIS	1,302	8.45	11	2	1.54	18.18
H9699: HMO PARTNERS, INC.	3,644	1.10	4	0	0.00	0.00
H9725: CIGNA HEALTHCARE OF NORTH CA	5,824	7.55	44	2	0.34	4.55
H9998: LUBBOCK REGIONAL MENTAL HEAL	166	0.00	0	0	0.00	-

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**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

**Region=07: KANSAS CITY**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
H0028: CHA HMO, INC.	17,273	1.51	26	3	0.17	11.54
H0108: HUMANA HEALTH PLAN OF CALIFO	-	-	5	1	-	20.00
H0216: PACE IOWA	207	0.00	0	0	0.00	-
H1019: CAREPLUS HEALTH PLANS, INC.	107,522	2.88	310	6	0.06	1.94
H1036: HUMANA MEDICAL PLAN, INC.	457,139	1.11	508	36	0.08	7.09
H1352: BLUE-ADVANTAGE PLUS OF KANSA	8,480	10.02	85	12	1.42	14.12
H1406: HUMANA HEALTH PLAN, INC.	64,056	1.31	84	2	0.03	2.38
H1418: HUMANA INSURANCE COMPANY	-	-	10	0	-	0.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	7,490	0.93	7	1	0.13	14.29
H1510: HUMANA INSURANCE COMPANY	43,182	1.97	85	6	0.14	7.06
H1651: MEDICAL ASSOCIATES HEALTH PL	11,262	0.18	2	0	0.00	0.00
H1714: VIA CHRISTI HEALTHCARE OUTRE	209	0.00	0	0	0.00	-
H1716: HUMANA INSURANCE COMPANY	10,473	2.10	22	3	0.29	13.64
H1951: HUMANA HEALTH BENEFIT PLAN O	138,576	1.65	228	19	0.14	8.33
H2012: HUMANA HEALTH PLAN, INC.	197,992	1.42	282	20	0.10	7.09
H2029: HUMANA INSURANCE OF PUERTO R	1,125	0.89	1	1	0.89	100.00
H2450: MEDICA INSURANCE COMPANY	161,447	0.63	101	1	0.01	0.99
H2486: HUMANA MEDICAL PLAN OF UTAH,	4,621	1.51	7	1	0.22	14.29
H2610: ESSENCE HEALTHCARE, INC.	64,108	6.19	397	30	0.47	7.56
H2649: HUMANA HEALTH PLAN, INC.	215,482	1.86	400	22	0.10	5.50
H2944: HUMANA INSURANCE COMPANY	9,254	4.43	41	0	0.00	0.00
H2949: HUMANA HEALTH PLAN, INC.	44,498	1.42	63	5	0.11	7.94
H3170: SAPPHIRE EDGE, INC.	479	0.00	0	0	0.00	-
H3533: HUMANA HEALTH COMPANY OF NEW	13,036	3.07	40	3	0.23	7.50
H4007: HUMANA HEALTH PLANS OF PUERT	37,237	0.51	19	1	0.03	5.26
H4141: HUMANA EMPLOYERS HEALTH PLAN	45,209	2.43	110	9	0.20	8.18
H4145: HUMANA REGIONAL HEALTH PLAN,	2,958	0.68	2	0	0.00	0.00
H4172: NHC ADVANTAGE, LLC	111	0.00	0	0	0.00	-
H4461: CARITEN HEALTH PLAN INC.	110,630	1.86	206	13	0.12	6.31
H4490: MISSOURI MEDICARE SELECT, LL	184	0.00	0	0	0.00	-

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**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4510: HUMANA HEALTH PLAN OF TEXAS,	-	-	3	0	-	0.00
H5216: HUMANA INSURANCE COMPANY	48,966	1.84	90	4	0.08	4.44
H5256: MEDICAL ASSOCIATES CLINIC HE	3,451	0.00	0	0	0.00	-
H5291: HUMANA HEALTH PLAN, INC.	-	-	1	0	-	0.00
H5415: HUMANA HEALTH INSURANCE COMP	96,854	1.67	162	10	0.10	6.17
H5525: HUMANA BENEFIT PLAN OF ILLIN	74,502	1.62	121	4	0.05	3.31
H5619: ARCADIAN HEALTH PLAN, INC.	71,959	1.45	104	6	0.08	5.77
H5822: MIDLAND CARE CONNECTION	200	0.00	0	0	0.00	-
H5970: HUMANA INSURANCE COMPANY OF	11,350	2.56	29	2	0.18	6.90
H6609: HUMANA INSURANCE COMPANY	783,761	1.89	1,484	120	0.15	8.09
H6622: HUMANA WI HEALTH ORGANIZATIO	105,907	1.24	131	8	0.08	6.11
H6859: HUMANA MEDICAL PLAN OF PENNS	9,814	2.45	24	1	0.10	4.17
H7003: PACE NEBRASKA	141	0.00	0	0	0.00	-
H8145: HUMANA INSURANCE COMPANY	102,674	2.02	207	12	0.12	5.80
H8424: SIOUXLAND PACE, INC.	159	0.00	0	0	0.00	-
H8908: HUMANA MEDICAL PLAN OF MICH	5,075	2.56	13	1	0.20	7.69
H8953: HUMANA HEALTH PLAN OF OHIO,	-	-	29	1	-	3.45
H9438: BLUESTEM PACE, INC.	29	0.00	0	0	0.00	-
R5826: HUMANA INSURANCE COMPANY	442,617	2.06	912	58	0.13	6.36
S5884: HUMANA INSURANCE COMPANY	-	-	2	0	-	0.00

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**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Region=08: DENVER

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0523: AETNA HEALTH OF CALIFORNIA I	16,810	2.68	45	2	0.12	4.44
H0613: TOTAL LONGTERM CARE, INC.	2,645	0.76	2	1	0.38	50.00
H0657: COLORADO CHOICE HEALTH PLANS	952	0.00	0	0	0.00	-
H1013: COVENTRY HEALTH PLAN OF FLOR	-	-	1	0	-	0.00
H1109: AETNA HEALTH INC.(GA)	3,471	2.59	9	1	0.29	11.11
H1181: NETWORK HEALTH INSURANCE COR	1,659	3.01	5	1	0.60	20.00
H1608: COVENTRY HEALTH AND LIFE INS	141,660	1.19	169	16	0.11	9.47
H1609: AETNA HEALTH INC. (FL)	62,334	1.24	77	8	0.13	10.39
H1692: COVENTRY HEALTH CARE OF WEST	6,545	1.99	13	1	0.15	7.69
H1994: SELECTHEALTH, INC.	40,836	3.92	160	8	0.20	5.00
H2611: COVENTRY HEALTH AND LIFE INS	-	-	1	1	-	100.00
H2663: COVENTRY HEALTH CARE OF MISS	87,818	0.97	85	6	0.07	7.06
H2667: COVENTRY HEALTH CARE OF MISS	-	-	6	0	-	0.00
H2672: COVENTRY HEALTH CARE OF MISS	-	-	5	0	-	0.00
H2701: NEW WEST HEALTH SERVICES	-	-	10	1	-	10.00
H2815: VOANS SENIOR COMMUNITY CARE	287	0.00	0	0	0.00	-
H3144: COVENTRY HEALTH CARE OF ILLI	-	-	1	1	-	100.00
H3152: AETNA HEALTH INC. (NJ)	42,064	3.04	128	3	0.07	2.34
H3312: AETNA HEALTH INC. (NY)	10,468	4.01	42	1	0.10	2.38
H3503: SANFORD HEART OF AMERICA HEA	326	0.00	0	0	0.00	-
H3597: AETNA HEALTH INC. (ME)	6,311	3.33	21	0	0.00	0.00
H3765: HEARTLANDPLAINS HEALTH	734	9.54	7	0	0.00	0.00
H3928: AETNA HEALTH, INC. (LA)	1,701	1.18	2	0	0.00	0.00
H3931: AETNA HEALTH INC. (PA)	61,369	2.43	149	8	0.13	5.37
H3959: AETNA HEALTH INC. (PA)	61,521	1.35	83	0	0.00	0.00
H4000: MEMORIAL HOSPITAL OF LARAMIE	125	0.00	0	0	0.00	-
H4388: SECURITY HEALTH PLAN OF WISC	3,375	1.19	4	1	0.30	25.00
H4523: AETNA HEALTH INC. (TX)	29,908	4.11	123	5	0.17	4.07
H4524: AETNA LIFE INSURANCE COMPANY	-	-	1	0	-	0.00
H4652: UNION PACIFIC RAILROAD EMPLO	11,771	0.00	0	0	0.00	-

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**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5167: ROCKY MOUNTAIN HEALTH CARE S	448	0.00	0	0	0.00	-
H5302: AETNA HEALTH INC. (GA)	355	2.82	1	0	0.00	0.00
H5414: AETNA HEALTH INC. (FL)	-	-	18	2	-	11.11
H5509: COVENTRY HEALTH AND LIFE INS	-	-	2	0	-	0.00
H5521: AETNA LIFE INSURANCE COMPANY	791,643	3.00	2,376	100	0.13	4.21
H5522: HEALTHASSURANCE PENNSYLVANIA	70,029	1.21	85	7	0.10	8.24
H5608: DENVER HEALTH MEDICAL PLAN,	4,464	6.72	30	4	0.90	13.33
H5613: MVP HEALTH PLAN, INC.	425	18.82	8	0	0.00	0.00
H5793: AETNA HEALTH INC. (CT)	25,404	3.78	96	3	0.12	3.13
H6947: QUALCHOICE ADVANTAGE	1,511	13.90	21	1	0.66	4.76
H7149: AETNA HEALTH INC. (PA)	6,679	1.80	12	0	0.00	0.00
H7195: NORTHLAND PACE PROGRAM	160	0.00	0	0	0.00	-
H7262: TRU COMMUNITY CARE	23	0.00	0	0	0.00	-
H7301: COVENTRY HEALTH CARE OF ILLI	19,881	1.26	25	1	0.05	4.00
H7903: CLEARRIVER HEALTH	-	-	1	0	-	0.00
H7908: AETNA HEALTH, INC. (PA)	-	-	1	0	-	0.00
H8649: AETNA HEALTH OF UTAH, INC	6,164	0.97	6	2	0.32	33.33
H9208: RIVERLINK HEALTH	2,141	13.08	28	0	0.00	0.00
H9302: SOUNDPATH HEALTH	23,445	6.74	158	4	0.17	2.53
R6694: AETNA LIFE INSURANCE COMPANY	4,316	1.85	8	1	0.23	12.50

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**Annual Report of Medicare Reconsideration Activity:**  
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**by Region and Managed Care Organization**

Region=09: SAN FRANCISCO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H0084: CARE IMPROVEMENT PLUS OF TEX	-	-	3	2	-	66.67
H0148: CARE1ST HEALTH PLAN	6,335	2.68	17	1	0.16	5.88
H0151: UNITEDHEALTHCARE OF ALABAMA,	-	-	30	0	-	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	50,119	2.45	123	3	0.06	2.44
H0294: CARE IMPROVEMENT PLUS WISCON	7,846	3.06	24	1	0.13	4.17
H0302: MEDISUN, INC.	66,483	12.51	832	84	1.26	10.10
H0303: PACIFICARE OF ARIZONA, INC.	-	-	8	0	-	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	47,739	2.81	134	3	0.06	2.24
H0408: UNITEDHEALTHCARE INSURANCE C	-	-	5	0	-	0.00
H0502: THE CONTRA COSTA HEALTH PLAN	434	0.00	0	0	0.00	-
H0504: CALIFORNIA PHYSICIANS' SERVI	84,102	5.59	470	19	0.23	4.04
H0524: KAISER FOUNDATION HP, INC.	1,124,037	0.79	885	24	0.02	2.71
H0542: ALTAMED HEALTH SERVICES CORP	1,635	0.00	0	0	0.00	-
H0543: UHC OF CALIFORNIA	340,862	1.74	592	14	0.04	2.36
H0571: CHINESE COMMUNITY HEALTH PLA	5,403	5.18	28	1	0.19	3.57
H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE	23,293	4.72	110	7	0.30	6.36
H0609: PACIFICARE OF COLORADO, INC	271,505	1.97	535	14	0.05	2.62
H0624: UNITEDHEALTHCARE INSURANCE C	5,812	4.82	28	3	0.52	10.71
H0630: KAISER FOUNDATION HP OF CO	107,580	0.90	97	10	0.09	10.31
H0710: UNITEDHEALTHCARE INSURANCE C	21,213	8.16	173	6	0.28	3.47
H0755: OXFORD HEALTH PLANS (CT), INC	134,114	2.72	365	9	0.07	2.47
H0838: UNIVERSAL CARE, INC.	13,356	1.42	19	2	0.15	10.53
H1045: PREFERRED CARE PARTNERS, INC	157,724	2.47	389	24	0.15	6.17
H1108: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	13,437	4.69	63	5	0.37	7.94
H1170: KAISER FOUNDATION HP OF GA,	27,779	2.52	70	2	0.07	2.86
H1230: KAISER FOUNDATION HP, INC.	31,262	0.19	6	0	0.00	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	16,513	1.76	29	3	0.18	10.34
H1509: UNITEDHEALTHCARE INSURANCE C	-	-	31	1	-	3.23
H1537: UNITEDHEALTHCARE INSURANCE C	1,401	3.57	5	0	0.00	0.00

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Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H1944: UNITEDHEALTHCARE OF NEW ENGL	44,760	3.33	149	4	0.09	2.68
H2001: SIERRA HEALTH AND LIFE INSUR	1,107,660	4.31	4,773	214	0.19	4.48
H2111: UNITEDHEALTHCARE INSURANCE C	-	-	3	0	-	0.00
H2150: KAISER FNDN HP OF THE MID-AT	72,273	0.91	66	1	0.01	1.52
H2226: UNITEDHEALTHCARE INSURANCE C	16,074	1.99	32	1	0.06	3.13
H2228: UNITEDHEALTHCARE INSURANCE C	210,183	3.38	711	33	0.16	4.64
H2241: GOLDEN STATE MEDICARE HEALTH	8,257	9.57	79	11	1.33	13.92
H2406: SIERRA HEALTH AND LIFE INSUR	2,273	2.20	5	0	0.00	0.00
H2654: UNITEDHEALTHCARE OF THE MIDW	-	-	89	2	-	2.25
H2802: UNITEDHEALTHCARE OF THE MIDL	191,072	1.96	375	22	0.12	5.87
H2905: SIERRA HEALTH AND LIFE INSUR	-	-	2	0	-	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	50,992	1.75	89	0	0.00	0.00
H2986: STANFORD HEALTHCARE ADVANTAG	1,899	1.05	2	0	0.00	0.00
H3107: OXFORD HEALTH PLANS (NJ), IN	-	-	121	1	-	0.83
H3113: OXFORD HEALTH PLANS (NJ), IN	22,973	4.05	93	0	0.00	0.00
H3132: AHF MCO OF FLORIDA, INC.	1,469	0.68	1	1	0.68	100.00
H3164: AMERICHOICE OF NEW JERSEY, I	-	-	2	0	-	0.00
H3209: UNITEDHEALTHCARE INSURANCE C	-	-	2	0	-	0.00
H3237: HEALTH NET COMMUNITY SOLUTIO	15,753	3.94	62	10	0.63	16.13
H3307: OXFORD HEALTH PLANS (NY), IN	88,460	3.73	330	11	0.12	3.33
H3379: UNITEDHEALTHCARE OF NEW YORK	27,229	2.42	66	3	0.11	4.55
H3387: UNITEDHEALTHCARE OF NEW YORK	52,470	5.03	264	2	0.04	0.76
H3456: UNITEDHEALTHCARE OF NORTH CA	-	-	1	0	-	0.00
H3517: HUMBOLDT SENIOR RESOURCE CEN	109	0.00	0	0	0.00	-
H3659: UNITEDHEALTHCARE OF OHIO, IN	-	-	6	0	-	0.00
H3749: UNITEDHEALTHCARE OF OKLAHOMA	28,104	2.03	57	1	0.04	1.75
H3794: CARE IMPROVEMENT PLUS WISCON	2,881	2.78	8	0	0.00	0.00
H3805: UNITEDHEALTHCARE OF OREGON,	119,123	1.41	168	8	0.07	4.76
H3812: UNITEDHEALTHCARE INSURANCE C	-	-	4	0	-	0.00
H3815: ALIGNMENT HEALTH PLAN	33,682	4.39	148	11	0.33	7.43
H3832: HAWAII MEDICAL SERVICE ASSOC	36,336	0.44	16	1	0.03	6.25
H3887: UNITEDHEALTHCARE OF THE MIDW	-	-	1	0	-	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2017 divided by the mid-year enrollment, times 1,000.

**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H4456: UNITEDHEALTHCARE PLAN OF THE	-	-	2	0	-	0.00
H4514: UNITEDHEALTHCARE COMMUNITY P	29,237	10.84	317	9	0.31	2.84
H4522: UNITEDHEALTHCARE INSURANCE C	-	-	2	0	-	0.00
H4527: PHYSICIANS HEALTH CHOICE OF	62,032	1.92	119	9	0.15	7.56
H4590: UNITEDHEALTHCARE BENEFITS OF	226,603	1.66	376	9	0.04	2.39
H4604: UNITEDHEALTHCARE OF UTAH, IN	63,758	0.58	37	1	0.02	2.70
H4931: UNIVERSITY CARE ADVANTAGE, I	7,551	5.83	44	12	1.59	27.27
H5005: UNITEDHEALTHCARE OF WASHINGT	-	-	5	0	-	0.00
H5008: UNITEDHEALTHCARE INSURANCE C	22,416	6.56	147	4	0.18	2.72
H5050: KAISER FOUNDATION HEALTH PLA	92,187	11.12	1,025	54	0.59	5.27
H5172: COMMUNITY HEALTH GROUP	5,258	0.57	3	0	0.00	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	414,677	2.08	861	38	0.09	4.41
H5322: CARE IMPROVEMENT PLUS SOUTH	10,648	5.17	55	2	0.19	3.64
H5355: IEHP HEALTH ACCESS	24,280	3.50	85	10	0.41	11.76
H5386: SHARP HEALTH PLAN	1,017	8.85	9	0	0.00	0.00
H5403: ON LOK SENIOR HEALTH SERVICE	1,258	0.00	0	0	0.00	-
H5405: CENTER FOR ELDERS INDEPENDEN	604	0.00	0	0	0.00	-
H5406: SUTTER HEALTH SACRAMENTO SIE	242	0.00	0	0	0.00	-
H5420: MEDICA HEALTHCARE PLANS, INC	41,311	2.35	97	9	0.22	9.28
H5424: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00
H5425: SCAN HEALTH PLAN	185,739	6.37	1,184	64	0.34	5.41
H5433: ORANGE COUNTY HEALTH AUTHORI	1,358	16.20	22	0	0.00	0.00
H5435: UNITEDHEALTHCARE INSURANCE C	30,731	11.62	357	13	0.42	3.64
H5440: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00
H5507: UNITEDHEALTHCARE INSURANCE C	-	-	1	0	-	0.00
H5516: UNITEDHEALTHCARE INSURANCE C	-	-	7	0	-	0.00
H5532: UNITEDHEALTHCARE INSURANCE C	-	-	3	0	-	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NE	18,728	5.93	111	7	0.37	6.31
H5587: HEALTH CHOICE ARIZONA, INC.	9,864	11.76	116	16	1.62	13.79
H5609: CALIFORNIA PHYSICIANS' SERVI	7,125	3.51	25	0	0.00	0.00
H5629: COMMUNITY ELDERCARE OF SAN D	484	0.00	0	0	0.00	-
H5640: IEHP HEALTH ACCESS	-	-	1	1	-	100.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2017 divided by the mid-year enrollment, times 1,000.

**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5649: CENTRAL HEALTH PLAN OF CALIF	35,134	2.02	71	5	0.14	7.04
H5652: SIERRA HEALTH AND LIFE INSUR	4,727	3.17	15	0	0.00	0.00
H5852: AIDS HEALTHCARE FOUNDATION	735	1.36	1	0	0.00	0.00
H5928: CARE1ST HEALTH PLAN	60,779	5.07	308	17	0.28	5.52
H5943: SCAN HEALTH PLAN	1,348	13.35	18	3	2.23	16.67
H5945: PROMINENCE HEALTHFIRST	5,565	3.41	19	0	0.00	0.00
H5948: ARTA MEDICARE HEALTH PLAN, I	-	-	6	0	-	0.00
H5969: ALOHACARE	1,116	4.48	5	0	0.00	0.00
H6050: KAISER FOUNDATION HP, INC.	48	0.00	0	0	0.00	-
H6052: KAISER FOUNDATION HP, INC.	754	0.00	0	0	0.00	-
H6053: SANTE FE EMPLOYEES HOSPITAL	657	0.00	0	0	0.00	-
H6079: TOTAL LONGTERM CARE, INC.	292	0.00	0	0	0.00	-
H6229: BLUE CROSS OF CALIFORNIA PAR	6,995	3.29	23	0	0.00	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH	3,742	24.85	93	1	0.27	1.08
H6623: MARICOPA COUNTY SPECIAL HEAL	-	-	1	0	-	0.00
H7086: COMMUNITY HEALTH GROUP	-	-	1	0	-	0.00
H7187: UNITEDHEALTHCARE OF WISCONSI	-	-	19	0	-	0.00
H7501: ORANGE COUNTY HEALTH AUTHORI	106	9.43	1	0	0.00	0.00
H7680: PROMINENCE HEALTHFIRST OF TE	1,587	1.26	2	0	0.00	0.00
H7855: BRANDMAN CENTERS FOR SENIOR	186	5.38	1	0	0.00	0.00
H7885: SAN MATEO HEALTH COMMISSION	9,345	12.09	113	15	1.61	13.27
H7890: SANTA CLARA COUNTY HEALTH AU	7,525	5.71	43	2	0.27	4.65
H8016: ORANGE COUNTY HEALTH AUTHORI	15,589	15.14	236	25	1.60	10.59
H8258: LOCAL INITIATIVE HEALTH AUTH	14,985	5.67	85	10	0.67	11.76
H8677: MOLINA HEALTHCARE OF CALIFOR	12,285	5.86	72	16	1.30	22.22
H8748: UNITEDHEALTHCARE INSURANCE C	8,370	3.11	26	0	0.00	0.00
H8764: ASPIRE HEALTH PLAN	2,360	11.44	27	4	1.69	14.81
H9003: KAISER FOUNDATION HP OF THE	87,754	1.36	119	3	0.03	2.52
H9104: SCAN HEALTH PLAN	75	13.33	1	0	0.00	0.00
H9592: CENTRAL VALLEY MEDICAL SERVI	207	0.00	0	0	0.00	-
H9616: CENTRO DE SALUD DE LA COMUNI	154	0.00	0	0	0.00	-
R3175: UNITEDHEALTHCARE INSURANCE C	3,906	1.79	7	0	0.00	0.00

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2017 divided by the mid-year enrollment, times 1,000.

**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
<b>R3444: CARE IMPROVEMENT PLUS SOUTH</b>	78,805	5.48	432	22	0.28	5.09
<b>R5287: UNITEDHEALTHCARE INSURANCE C</b>	-	-	301	6	-	1.99
<b>R5329: SIERRA HEALTH AND LIFE INSUR</b>	2,030	1.97	4	0	0.00	0.00
<b>R5342: UNITEDHEALTHCARE INSURANCE C</b>	132,448	4.58	606	19	0.14	3.14
<b>R6801: CARE IMPROVEMENT PLUS OF TEX</b>	103,004	7.64	787	17	0.17	2.16
<b>R7444: UNITEDHEALTHCARE INSURANCE C</b>	453,710	3.32	1,505	97	0.21	6.45
<b>R9896: CARE IMPROVEMENT PLUS SOUTH</b>	-	-	945	19	-	2.01

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2017 divided by the mid-year enrollment, times 1,000.

**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

**Region=10: SEATTLE**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
H0062: SUPERIOR HEALTHPLAN COMMUNIT	292	0.00	0	0	0.00	-
H0351: HEALTH NET OF ARIZONA, INC.	21,761	7.26	158	17	0.78	10.76
H0490: MOLINA HEALTHCARE OF OHIO, I	237	4.22	1	0	0.00	0.00
H0545: INTER VALLEY HEALTH PLAN, IN	24,803	2.10	52	3	0.12	5.77
H0562: HEALTH NET OF CALIFORNIA, INC	125,295	3.74	469	41	0.33	8.74
H0908: BUCKEYE COMMUNITY HEALTH PLA	554	3.61	2	1	1.81	50.00
H1302: BLUE CROSS OF IDAHO CARE PLU	718	6.96	5	1	1.39	20.00
H1304: REGENCE BLUESHIELD OF IDAHO	5,499	3.09	17	2	0.36	11.76
H1350: BLUE CROSS OF IDAHO CARE PLU	23,234	7.49	174	16	0.69	9.20
H1372: MARQUIS ADVANTAGE, INC.	292	0.00	0	0	0.00	-
H1969: REGENCE BLUESHIELD OF IDAHO	2,067	3.39	7	0	0.00	0.00
H1997: REGENCE BLUESHIELD	2,799	4.29	12	0	0.00	0.00
H2174: TRILLIUM COMMUNITY HEALTH PL	3,007	0.33	1	0	0.00	0.00
H2810: GROUP HEALTH OPTIONS	-	-	1	0	-	0.00
H2879: MOLINA HEALTHCARE OF WISCONS	959	8.34	8	0	0.00	0.00
H2906: HOMETOWN HEALTH PLAN, INC.	3,573	5.04	18	0	0.00	0.00
H2960: HOMETOWN HEALTH PLAN, INC.	14,241	7.79	111	29	2.04	26.13
H3561: HEALTH NET COMMUNITY SOLUTIO	16,710	2.99	50	8	0.48	16.00
H3809: PROVIDENCE HEALTH & SERVICES	1,229	0.00	0	0	0.00	-
H3810: ALLCARE HEALTH PLAN, INC.	1,830	21.86	40	0	0.00	0.00
H3811: SAMARITAN HEALTH PLANS, INC.	5,113	2.93	15	0	0.00	0.00
H3813: MODA HEALTH PLAN, INC.	16,930	7.68	130	26	1.54	20.00
H3814: ATRIO HEALTH PLANS	2,319	3.02	7	0	0.00	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	49,783	2.21	110	7	0.14	6.36
H3818: FAMILYCARE HEALTH PLANS, INC	3,519	3.98	14	3	0.85	21.43
H3864: PACIFICSOURCE COMMUNITY HEAL	23,687	5.23	124	13	0.55	10.48
H4605: REGENCE BLUECROSS BLUESHIELD	8,834	1.70	15	1	0.11	6.67
H4754: PACIFICSOURCE COMMUNITY HEAL	11,681	4.02	47	7	0.60	14.89
H5007: PROVIDENCE HEALTH SYSTEM	571	3.50	2	0	0.00	0.00
H5009: REGENCE BLUESHIELD	20,322	2.26	46	3	0.15	6.52

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2017 divided by the mid-year enrollment, times 1,000.

**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Overturned	Rate Overturn per 1,000 Members	Percent Recons Overturned
H5010: ASURIS NORTHWEST HEALTH	1,060	5.66	6	0	0.00	0.00
H5190: SUNSHINE STATE HEALTH PLAN,	1,087	2.76	3	0	0.00	0.00
H5294: SUPERIOR HEALTH PLAN, INC.	1,088	2.76	3	0	0.00	0.00
H5439: HEALTH NET LIFE INSURANCE CO	-	-	1	0	-	0.00
H5520: HEALTH NET LIFE INSURANCE CO	36,306	2.81	102	11	0.30	10.78
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,513	8.59	13	0	0.00	0.00
H5628: MOLINA HEALTHCARE OF UTAH, I	9,066	14.01	127	34	3.75	26.77
H5810: MOLINA HEALTHCARE OF CALIFOR	4,094	8.06	33	1	0.24	3.03
H5823: MOLINA HEALTHCARE OF WASHING	9,601	11.35	109	19	1.98	17.43
H5826: COMMUNITY HEALTH PLAN OF WAS	7,517	5.06	38	5	0.67	13.16
H5859: HEALTH PLAN OF CAREOREGON, I	12,927	3.56	46	3	0.23	6.52
H5926: MOLINA HEALTHCARE OF MICHIGA	10,685	10.48	112	27	2.53	24.11
H5995: ATRIO HEALTH PLANS	3,293	4.56	15	1	0.30	6.67
H6237: REGENCE BLUECROSS BLUESHIELD	6,841	2.78	19	0	0.00	0.00
H6743: ATRIO HEALTH PLANS	10,017	2.70	27	2	0.20	7.41
H6815: HEALTH NET HEALTH PLAN OF OR	33,449	2.75	92	7	0.21	7.61
H6951: TRILLIUM COMMUNITY HEALTH PL	182	0.00	0	0	0.00	-
H7006: ATRIO HEALTH PLANS	3,455	3.18	11	1	0.29	9.09
H7173: PEACH STATE HEALTH PLAN, INC	432	6.94	3	0	0.00	0.00
H7245: PREMERA BLUE CROSS	20,072	5.53	111	8	0.40	7.21
H7678: MOLINA HEALTHCARE OF TEXAS,	2,001	9.00	18	1	0.50	5.56
H8130: MOLINA HEALTHCARE OF FLORIDA	2,442	16.38	40	5	2.05	12.50
H8189: MANAGED HEALTH SERVICES, WIS	969	6.19	6	0	0.00	0.00
H8506: MODA HEALTH PLAN, INC.	649	6.16	4	2	3.08	50.00
H9047: PROVIDENCE HEALTH ASSURANCE	52,325	4.22	221	20	0.38	9.05
H9082: MOLINA HEALTHCARE OF NEW MEX	4,804	10.62	51	13	2.71	25.49
H9110: REGENCE BLUECROSS BLUESHIELD	-	-	1	0	-	0.00
H9276: SUNSHINE HEALTH COMMUNITY SO	121	0.00	0	0	0.00	-
H9287: HEALTH NET COMMUNITY SOLUTIO	1,648	3.03	5	1	0.61	20.00
H9595: MOLINA HEALTHCARE OF VIRGINI	-	-	0	0	-	-
H9811: MAGNOLIA HEALTH PLAN, INC.	336	0.00	0	0	0.00	-

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2017 divided by the mid-year enrollment, times 1,000.

**TABLE 5A - 2017**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2017, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

**Region=TOTAL ALL REGIONS**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Overturned</b>	<b>Rate Overturn per 1,000 Members</b>	<b>Percent Recons Overturned</b>
<b>TOTAL</b>	19,827,189	3.33	65,981	4,138	0.21	6.27

RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2017 divided by the mid-year enrollment, times 1,000.



**TABLE 6 - 2017 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

**Region=01: BOSTON**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Upheld</b>	<b>% Uphld</b>	<b>Recons Overturned</b>	<b>% Overt</b>	<b>Recons Partially Overturned</b>	<b>% PrtOv</b>	<b>Recons Dismissed</b>	<b>% Dismiss</b>	<b>Recons Withdrawn</b>	<b>% WthDr</b>
H0137: COMMONWEALTH CARE ALLIANCE,	14,768	0.27	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1365: MARTIN'S POINT GENERATIONS A	2,240	0.45	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1660: HARVARD PILGRIM HEALTH CARE	6,361	4.72	30	28	93.33	2	6.67	0	0.00	0	0.00	0	0.00
H2224: SENIOR WHOLE HEALTH, LLC	12,202	0.74	9	6	66.67	2	22.22	0	0.00	1	11.11	0	0.00
H2256: TUFTS ASSOCIATED HEALTH MAIN	100,454	0.71	71	65	91.55	2	2.82	0	0.00	4	5.63	0	0.00
H2261: BCBS OF MASSACHUSETTS HMO B	12,328	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4152: BLUE CROSS & BLUE SHIELD OF	54,074	0.48	26	20	76.92	2	7.69	0	0.00	2	7.69	2	7.69
H5591: MARTIN'S POINT GENERATIONS A	39,384	0.33	13	7	53.85	6	46.15	0	0.00	0	0.00	0	0.00
H6750: HARVARD PILGRIM HEALTH CARE	4,212	3.09	13	11	84.62	2	15.38	0	0.00	0	0.00	0	0.00
H7419: TUFTS HEALTH PUBLIC PLANS, I	3,437	6.98	24	15	62.50	5	20.83	0	0.00	4	16.67	0	0.00
H8578: HEALTH NEW ENGLAND, INC.	9,108	1.21	11	9	81.82	2	18.18	0	0.00	0	0.00	0	0.00
H9001: FALLON COMMUNITY HEALTH PLAN	19,813	2.88	57	42	73.68	14	24.56	1	1.75	0	0.00	0	0.00
H9576: NEIGHBORHOOD HEALTH PLAN OF	13,837	1.66	23	12	52.17	8	34.78	1	4.35	2	8.70	0	0.00
H9585: BOSTON MEDICAL CENTER HEALTH	254	7.87	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00

Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.

**TABLE 6 - 2017 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

**Region=02: NEW YORK**

<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Upheld</b>	<b>% Uphld</b>	<b>Recons Overturned</b>	<b>% Overt</b>	<b>Recons Partially Overturned</b>	<b>% PrtOv</b>	<b>Recons Dismissed</b>	<b>% Dismiss</b>	<b>Recons Withdrawn</b>	<b>% WthDr</b>
H0423: METROPLUS HEALTH PLAN, INC.	8,406	0.12	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1234: LIFE ST. FRANCIS	268	3.73	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H2773: QUALITY HEALTH PLANS OF NEW	3,159	1.27	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H3154: HORIZON INSURANCE COMPANY	23,803	0.21	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H3305: MVP HEALTH PLAN, INC.	38,224	2.33	89	81	91.01	8	8.99	0	0.00	0	0.00	0	0.00
H3328: THE NEW YORK STATE CATHOLIC	65,542	0.43	28	22	78.57	4	14.29	0	0.00	2	7.14	0	0.00
H3330: HEALTH INSURANCE PLAN OF GRE	110,668	0.51	56	36	64.29	9	16.07	1	1.79	9	16.07	1	1.79
H3335: EXCELLUS HEALTH PLAN, INC.	47,651	1.43	68	56	82.35	9	13.24	1	1.47	2	2.94	0	0.00
H3337: LIBERTY HEALTH ADVANTAGE, IN	6,695	2.09	14	10	71.43	3	21.43	0	0.00	1	7.14	0	0.00
H3344: INDEPENDENT HEALTH BENEFITS	4,542	0.44	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3347: ELDERPLAN, INC.	10,717	1.21	13	7	53.85	6	46.15	0	0.00	0	0.00	0	0.00
H3349: CAPITAL AREA COMMUNITY HP	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3351: EXCELLUS HEALTH PLAN, INC.	87,184	1.32	115	94	81.74	18	15.65	0	0.00	3	2.61	0	0.00
H3359: HEALTHFIRST HEALTH PLAN, INC	143,886	0.17	24	14	58.33	0	0.00	0	0.00	10	41.67	0	0.00
H3362: INDEPENDENT HEALTH ASSOCIATI	69,066	1.06	73	66	90.41	6	8.22	0	0.00	1	1.37	0	0.00
H3384: HEALTHNOW NEW YORK INC.	24,955	0.28	7	5	71.43	0	0.00	0	0.00	1	14.29	1	14.29
H3388: CAPITAL DISTRICT PHYSICIANS'	36,896	3.36	124	109	87.90	15	12.10	0	0.00	0	0.00	0	0.00
H3528: CONNECTICARE, INC.	48,992	0.47	23	17	73.91	6	26.09	0	0.00	0	0.00	0	0.00
H4003: MMM HEALTHCARE, LLC	184,141	0.05	9	7	77.78	1	11.11	0	0.00	1	11.11	0	0.00
H4004: MMM HEALTHCARE, LLC	17,347	0.12	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H4922: AGEWELL NEW YORK, LLC	3,303	0.61	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5042: CDPHP UNIVERSAL BENEFITS, IN	3,886	3.35	13	11	84.62	2	15.38	0	0.00	0	0.00	0	0.00
H5141: CLOVER INSURANCE COMPANY	26,475	2.04	54	41	75.93	8	14.81	0	0.00	5	9.26	0	0.00
H5549: VNS CHOICE	19,026	0.26	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H5577: MCS ADVANTAGE, INC.	196,781	0.02	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H5774: TRIPLE S ADVANTAGE, INC.	101,573	0.08	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H5991: AFFINITY HEALTH PLAN, INC.	13,970	1.22	17	7	41.18	7	41.18	0	0.00	3	17.65	0	0.00
H6988: CENTERS PLAN FOR HEALTHY LIV	1,477	2.71	4	0	0.00	2	50.00	1	25.00	1	25.00	0	0.00
H7971: HORIZON INSURANCE COMPANY	58,252	0.24	14	14	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8490: VNS CHOICE	1,544	1.30	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9615: MVP HEALTH PLAN, INC.	22,818	2.50	57	54	94.74	3	5.26	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2017 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=03: PHILADELPHIA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0147: HEALTHKEEPERS, INC.	12,224	0.74	9	8	88.89	0	0.00	0	0.00	1	11.11	0	0.00
H3156: AMERIHEALTH HMO, INC.	-	-	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H3480: HUMANA HEALTH PLAN, INC.	9,201	0.22	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3672: HEALTH PLAN OF THE UPPER OHI	13,382	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3890: HOPKINS HEALTH ADVANTAGE, IN	8,006	0.25	2	0	0.00	2	100.00	0	0.00	0	0.00	0	0.00
H3907: UPMC HEALTH PLAN, INC.	134,360	0.93	125	112	89.60	7	5.60	0	0.00	6	4.80	0	0.00
H3909: QCC INSURANCE COMPANY	9,499	1.79	17	16	94.12	1	5.88	0	0.00	0	0.00	0	0.00
H3916: HIGHMARK SENIOR HEALTH COMPA	147,653	0.75	111	94	84.68	15	13.51	1	0.90	1	0.90	0	0.00
H3923: CAPITAL ADVANTAGE INSURANCE	14,570	0.34	5	3	60.00	2	40.00	0	0.00	0	0.00	0	0.00
H3924: GEISINGER INDEMNITY INSURANC	21,579	0.37	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H3952: KEYSTONE HEALTH PLAN EAST, I	91,360	2.77	253	215	84.98	25	9.88	0	0.00	11	4.35	2	0.79
H3954: GEISINGER HEALTH PLAN	69,121	0.75	52	48	92.31	2	3.85	0	0.00	2	3.85	0	0.00
H3957: HIGHMARK CHOICE COMPANY	114,917	0.99	114	93	81.58	8	7.02	2	1.75	10	8.77	1	0.88
H3962: KEYSTONE HEALTH PLAN CENTRAL	13,502	0.44	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00
H4227: VISTA HEALTH PLAN, INC.	5,531	0.90	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4279: UPMC FOR YOU, INC	22,954	1.57	36	34	94.44	1	2.78	0	0.00	1	2.78	0	0.00
H5106: HIGHMARK SENIOR SOLUTIONS CO	4,369	0.23	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5533: UPMC HEALTH NETWORK, INC.	8,547	1.17	10	10	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5932: GATEWAY HEALTH PLAN, INC.	48,430	1.09	53	47	88.68	6	11.32	0	0.00	0	0.00	0	0.00
H8604: THP INSURANCE COMPANY	1,768	1.13	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8854: UNIVERSITY OF MARYLAND HEALT	6,079	0.49	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9190: GATEWAY HEALTH PLAN OF OHIO,	9,607	0.42	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H9207: HEALTH PARTNERS PLANS, INC.	19,939	1.55	31	23	74.19	7	22.58	1	3.23	0	0.00	0	0.00
H9408: VIBRA HEALTH PLAN, INC.	945	2.12	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9915: MEDSTAR FAMILY CHOICE, INC.	11,062	0.99	11	8	72.73	3	27.27	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2017 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=04: ATLANTA

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0104: BLUE CROSS AND BLUE SHIELD O	83,085	0.61	51	43	84.31	5	9.80	0	0.00	3	5.88	0	0.00
H0154: VIVA HEALTH, INC.	46,420	0.62	29	26	89.66	2	6.90	0	0.00	1	3.45	0	0.00
H0913: WELLCARE HEALTH PLANS OF NEW	2,773	0.36	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H1016: AVMED, INC.	29,829	0.60	18	16	88.89	1	5.56	0	0.00	1	5.56	0	0.00
H1026: HEALTH OPTIONS, INC.	46,728	1.16	54	48	88.89	3	5.56	0	0.00	3	5.56	0	0.00
H1032: WELLCARE OF FLORIDA, INC.	100,791	0.16	16	10	62.50	3	18.75	0	0.00	3	18.75	0	0.00
H1035: FLORIDA HEALTH CARE PLAN, IN	13,924	0.14	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1099: HEALTH FIRST HEALTH PLANS	37,360	0.64	24	24	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1112: WELLCARE OF GEORGIA, INC.	44,996	0.09	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1264: WELLCARE OF TEXAS, INC.	34,685	0.17	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1416: HARMONY HEALTH PLAN, INC.	76,398	0.08	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1723: ABSOLUTE TOTAL CARE, INC.	2,180	0.92	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2491: WELLCARE HEALTH INSURANCE OF	18,526	0.05	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2533: MOLINA HEALTHCARE OF SOUTH C	1,905	7.35	14	7	50.00	3	21.43	0	0.00	4	28.57	0	0.00
H2758: BEHEALTHY FLORIDA, INC.	8,990	0.67	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H2775: AMERICAN PROGRESSIVE LIFE &	21,620	0.69	15	13	86.67	2	13.33	0	0.00	0	0.00	0	0.00
H3259: VOLUNTEER STATE HEALTH PLAN	14,880	0.20	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3361: WELLCARE OF NEW YORK, INC.	45,609	0.13	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3404: BLUE CROSS AND BLUE SHIELD O	31,783	0.94	30	23	76.67	4	13.33	0	0.00	2	6.67	1	3.33
H3449: BLUE CROSS AND BLUE SHIELD O	60,776	0.97	59	48	81.36	6	10.17	0	0.00	5	8.47	0	0.00
H4506: SELECTCARE OF TEXAS, INC.	68,352	2.24	153	141	92.16	4	2.61	0	0.00	8	5.23	0	0.00
H5087: EASY CHOICE HEALTH PLAN INC.	25,310	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5427: FREEDOM HEALTH, INC.	73,311	0.50	37	36	97.30	0	0.00	0	0.00	1	2.70	0	0.00
H5434: BLUE CROSS AND BLUE SHIELD O	8,556	0.82	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H5594: OPTIMUM HEALTHCARE, INC.	51,770	0.62	32	32	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5656: SELECTCARE HEALTH PLANS, INC	2,344	0.85	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5698: HARMONY HEALTH PLAN, INC.	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5938: CAPITAL HEALTH PLAN	20,166	0.15	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H6306: FIRSTCAROLINACARE INSURANCE	6,152	0.16	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H7917: BLUECROSS BLUESHIELD OF TENN	110,757	1.03	114	83	72.81	19	16.67	0	0.00	11	9.65	1	0.88
H8146: SECURITYCARE OF TENNESSEE, I	3,167	0.95	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H8213: SELECT HEALTH OF SOUTH CAROL	3,833	0.78	3	1	33.33	1	33.33	0	0.00	1	33.33	0	0.00
H8289: BAPTIST HEALTH PLAN, INC.	1,209	0.83	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2017 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
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**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H9730: WELLCARE HEALTH INSURANCE CO	8,835	0.34	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9808: CARE N' CARE INSURANCE COMPA	12,142	0.16	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9870: UNIVERSITY HEALTH CARE, INC.	1,985	1.51	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00
R3332: BLUE CROSS AND BLUE SHIELD O	50,176	0.84	42	32	76.19	7	16.67	0	0.00	3	7.14	0	0.00

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**TABLE 6 - 2017 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=05: CHICAGO

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0022: BUCKEYE COMMUNITY HEALTH PLA	12,430	0.08	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0192: AMERIHEALTH MICHIGAN, INC.	3,433	0.29	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0336: HUMANA HEALTH PLAN, INC.	6,419	0.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0390: PACE OF SOUTHWEST MICHIGAN,	160	6.25	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0480: MERIDIAN HEALTH PLAN OF MICH	5,767	0.52	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0544: CAREMORE HEALTH PLAN	54,301	0.55	30	28	93.33	1	3.33	0	0.00	1	3.33	0	0.00
H0564: BLUE CROSS OF CALIFORNIA	33,495	0.33	11	9	81.82	0	0.00	0	0.00	2	18.18	0	0.00
H0927: HEALTH CARE SERVICE CORPORAT	16,047	0.50	8	5	62.50	2	25.00	0	0.00	1	12.50	0	0.00
H1463: HEALTH ALLIANCE CONNECT, INC	19,775	6.98	138	120	86.96	18	13.04	0	0.00	0	0.00	0	0.00
H1607: ANTHEM INSURANCE COMPANIES,	1,843	0.54	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1737: HEALTH ALLIANCE - MIDWEST, I	886	3.39	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1849: ANTHEM HEALTH PLANS OF KENTU	11,025	0.45	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H2312: HEALTH ALLIANCE PLAN OF MICH	-	-	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H2320: PRIORITY HEALTH	97,289	0.15	15	10	66.67	5	33.33	0	0.00	0	0.00	0	0.00
H2322: ALLIANCE HEALTH AND LIFE INS	3,332	0.30	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2354: HEALTH ALLIANCE PLAN OF MICH	60,814	0.18	11	8	72.73	2	18.18	0	0.00	1	9.09	0	0.00
H2459: UCARE MINNESOTA	81,557	0.12	10	9	90.00	1	10.00	0	0.00	0	0.00	0	0.00
H2461: BLUE CROSS AND BLUE SHIELD O	246,327	0.03	8	6	75.00	1	12.50	0	0.00	0	0.00	1	12.50
H2462: GROUP HEALTH PLAN, INC. (MN)	56,528	0.14	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H2506: AETNA BETTER HEALTH, INC. (I	7,060	3.54	25	10	40.00	11	44.00	1	4.00	3	12.00	0	0.00
H2531: UNITEDHEALTHCARE COMMUNITY P	14,358	0.35	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H2593: CAREMORE HEALTH PLAN OF ARIZ	12,572	0.24	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3233: PREMIER HEALTH INSURING CORP	10,025	1.70	17	12	70.59	4	23.53	0	0.00	1	5.88	0	0.00
H3240: AMERIGROUP NEW JERSEY, INC.	8,905	2.58	23	17	73.91	3	13.04	0	0.00	3	13.04	0	0.00
H3342: EMPIRE HEALTHCHOICE ASSURANC	4,437	0.68	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H3370: EMPIRE HEALTHCHOICE HMO, INC	68,503	0.72	49	35	71.43	2	4.08	0	0.00	12	24.49	0	0.00
H3471: HEALTH ALLIANCE NORTHWEST HE	6,742	1.33	9	7	77.78	2	22.22	0	0.00	0	0.00	0	0.00
H3536: MATTHEW THORNTON HEALTH PLAN	1,607	0.62	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3655: COMMUNITY INSURANCE COMPANY	145,293	0.98	143	105	73.43	17	11.89	0	0.00	21	14.69	0	0.00
H3660: SUMMACARE INC.	24,378	0.74	18	13	72.22	3	16.67	0	0.00	1	5.56	1	5.56
H3664: AULTCARE HEALTH INSURING COR	20,779	0.24	5	3	60.00	0	0.00	0	0.00	2	40.00	0	0.00
H3667: CHOICECARE HEALTH PLANS, INC	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3668: MOUNT CARMEL HEALTH PLAN, IN	54,794	0.53	29	28	96.55	1	3.45	0	0.00	0	0.00	0	0.00

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**Expedited Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H4036: ANTHEM INSURANCE COMPANIES,	25,492	0.82	21	17	80.95	3	14.29	0	0.00	1	4.76	0	0.00
H4346: HMO COLORADO, INC.	7,512	0.40	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4875: PRIORITY HEALTH	30,515	0.07	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5211: SECURITY HEALTH PLAN OF WISC	43,855	1.41	62	61	98.39	1	1.61	0	0.00	0	0.00	0	0.00
H5215: NETWORK HEALTH INSURANCE COR	63,257	1.09	69	47	68.12	22	31.88	0	0.00	0	0.00	0	0.00
H5262: GUNDERSEN HEALTH PLAN	14,690	0.20	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H5264: DEAN HEALTH PLAN, INC.	22,566	0.22	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H5280: MOLINA HEALTHCARE OF OHIO, I	13,190	3.11	41	29	70.73	10	24.39	1	2.44	1	2.44	0	0.00
H5422: BLUE CROSS BLUE SHIELD HEALT	3,401	1.47	5	2	40.00	0	0.00	0	0.00	3	60.00	0	0.00
H5431: HEALTHSUN HEALTH PLANS, INC.	39,273	1.32	52	51	98.08	1	1.92	0	0.00	0	0.00	0	0.00
H5471: SIMPLY HEALTHCARE PLANS, INC	43,013	1.12	48	42	87.50	3	6.25	0	0.00	3	6.25	0	0.00
H5475: MERIDIAN HEALTH PLAN OF MICH	5,431	0.55	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H5779: MERIDIAN HEALTH PLAN OF ILLI	1,100	0.91	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H5817: AMERIGROUP TEXAS, INC.	35,336	0.45	16	11	68.75	1	6.25	0	0.00	4	25.00	0	0.00
H5854: ANTHEM HEALTH PLANS, INC.	28,394	0.63	18	16	88.89	1	5.56	0	0.00	1	5.56	0	0.00
H5883: BLUE CARE NETWORK OF MICHIGA	84,609	0.04	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6080: MERIDIAN HEALTH PLAN OF ILLI	6,830	2.34	16	11	68.75	3	18.75	0	0.00	2	12.50	0	0.00
H6396: CARESOURCE	1,171	0.85	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6723: MEDICAL MUTUAL OF OHIO	15,878	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6751: HEALTHSPRING OF TENNESSEE, I	4,399	1.14	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7172: AETNA BETTER HEALTH, INC. (O	16,164	0.49	8	4	50.00	2	25.00	0	0.00	2	25.00	0	0.00
H7220: INDIANA UNIVERSITY HEALTH PL	15,538	0.58	9	9	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7728: ANTHEM HEALTH PLANS OF NEW H	1,956	0.51	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H7844: MOLINA HEALTHCARE OF MICHIGA	11,014	2.45	27	20	74.07	5	18.52	0	0.00	2	7.41	0	0.00
H8026: AETNA BETTER HEALTH OF MICH	7,710	0.39	3	1	33.33	1	33.33	1	33.33	0	0.00	0	0.00
H8046: MOLINA HEALTHCARE OF ILLINOI	3,762	3.72	14	11	78.57	2	14.29	0	0.00	1	7.14	0	0.00
H8432: EMPIRE HEALTHCHOICE HMO, INC	3,331	0.90	3	1	33.33	2	66.67	0	0.00	0	0.00	0	0.00
H8452: CARESOURCE	20,065	0.15	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8552: ANTHEM BLUE CROSS LIFE AND H	9,371	0.43	4	2	50.00	0	0.00	0	0.00	2	50.00	0	0.00
H9096: DEAN HEALTH PLAN, INC.	2,346	1.71	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H9162: CARESOURCE INDIANA, INC.	1,614	0.62	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9487: MICHIGAN COMPLETE HEALTH, IN	2,391	0.84	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H9525: COMPCARE HEALTH SERVICES INS	4,262	0.23	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H9572: BCBS OF MICHIGAN MUTUAL INSU	372,262	0.04	16	9	56.25	1	6.25	0	0.00	6	37.50	0	0.00
H9886: HMO MISSOURI, INC.	7,812	0.51	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00

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**TABLE 6 - 2017 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H9947: BLUE CROSS AND BLUE SHIELD O	4,788	1.04	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H9954: ANTHEM INSURANCE COMPANIES,	11,406	1.23	14	11	78.57	0	0.00	0	0.00	3	21.43	0	0.00
R5941: ANTHEM INSURANCE COMPANIES,	94,877	0.74	70	48	68.57	6	8.57	0	0.00	16	22.86	0	0.00

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**TABLE 6 - 2017 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=06: DALLAS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0107: HEALTH CARE SERVICE CORPORAT	34,884	0.54	19	11	57.89	7	36.84	0	0.00	1	5.26	0	0.00
H0150: HEALTHSPRING OF ALABAMA, INC	46,976	1.02	48	35	72.92	11	22.92	0	0.00	2	4.17	0	0.00
H0332: KS PLAN ADMINISTRATORS, LLC	31,002	0.19	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0354: CIGNA HEALTHCARE OF ARIZONA,	41,737	1.29	54	43	79.63	7	12.96	0	0.00	4	7.41	0	0.00
H0439: CIGNA HEALTHCARE OF GEORGIA,	25,893	1.27	33	28	84.85	4	12.12	0	0.00	1	3.03	0	0.00
H1415: HEALTHSPRING OF TENNESSEE, I	14,156	1.13	16	13	81.25	2	12.50	0	0.00	1	6.25	0	0.00
H1666: HCSC INSURANCE SERVICES COMP	11,386	0.61	7	4	57.14	2	28.57	0	0.00	1	14.29	0	0.00
H1961: PEOPLES HEALTH, INC.	59,622	0.79	47	42	89.36	4	8.51	0	0.00	1	2.13	0	0.00
H2108: BRAVO HEALTH MID-ATLANTIC, I	15,473	2.65	41	34	82.93	7	17.07	0	0.00	0	0.00	0	0.00
H2165: HEALTHSPRING LIFE & HEALTH I	5,331	3.19	17	11	64.71	3	17.65	1	5.88	2	11.76	0	0.00
H2968: MEMORIAL HERMANN HEALTH INSU	2,138	0.47	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3204: PRESBYTERIAN HEALTH PLAN	43,005	0.26	11	7	63.64	4	36.36	0	0.00	0	0.00	0	0.00
H3251: HEALTH CARE SERVICE CORPORAT	15,520	0.77	12	9	75.00	1	8.33	1	8.33	1	8.33	0	0.00
H3706: GLOBALHEALTH, INC.	10,046	0.20	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3755: COMMUNITY CARE HMO, INC	28,313	0.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3822: HEALTH CARE SERVICE CORPORAT	33,105	0.21	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H3945: CIGNA HEALTH AND LIFE INSURA	1,573	3.81	6	3	50.00	2	33.33	0	0.00	1	16.67	0	0.00
H3949: BRAVO HEALTH PENNSYLVANIA, I	41,406	2.83	117	104	88.89	12	10.26	0	0.00	0	0.00	1	0.85
H3979: GHS HEALTH MAINTENANCE ORGAN	4,856	1.03	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4407: HEALTHSPRING OF TENNESSEE, I	8,896	0.90	8	6	75.00	2	25.00	0	0.00	0	0.00	0	0.00
H4454: HEALTHSPRING OF TENNESSEE, I	79,121	0.61	48	36	75.00	9	18.75	1	2.08	2	4.17	0	0.00
H4513: HEALTHSPRING LIFE & HEALTH I	80,599	1.63	131	120	91.60	9	6.87	0	0.00	2	1.53	0	0.00
H4528: HEALTHSPRING LIFE & HEALTH I	4,206	1.90	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H4564: SCOTT AND WHITE HEALTH PLAN	29,865	0.10	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5410: HEALTHSPRING OF FLORIDA	44,389	0.52	23	22	95.65	0	0.00	0	0.00	1	4.35	0	0.00
H5576: VANTAGE HEALTH PLAN, INC.	17,695	0.06	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6320: FRESENIUS HEALTH PLANS OF NO	130	7.69	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6328: CARE N' CARE INSURANCE COMPA	10,275	0.58	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6453: HMO LOUISIANA, INC.	4,534	5.07	23	21	91.30	2	8.70	0	0.00	0	0.00	0	0.00
H6870: SUPERIOR HEALTH PLAN, INC.	8,532	0.23	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H6972: HEALTHSPRING LIFE & HEALTH I	984	1.02	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7020: CIGNA HEALTHCARE OF SOUTH CA	6,536	0.61	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H7787: HEALTHSPRING LIFE & HEALTH I	2,711	4.06	11	9	81.82	2	18.18	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2017 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H7833: UNITEDHEALTHCARE COMMUNITY P	4,463	0.45	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8133: GHS INSURANCE COMPANY	4,310	0.93	4	3	75.00	0	0.00	0	0.00	1	25.00	0	0.00
H8197: MOLINA HEALTHCARE OF TEXAS,	12,165	2.30	28	20	71.43	7	25.00	0	0.00	1	3.57	0	0.00
H8237: INSURANCE COMPANY OF SCOTT A	5,350	0.75	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8554: GHS INSURANCE COMPANY	2,349	1.70	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8634: HEALTH CARE SERVICE CORPORAT	37,379	0.80	30	11	36.67	13	43.33	1	3.33	5	16.67	0	0.00
H8786: AMERIGROUP TEXAS, INC.	13,566	0.88	12	12	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9460: CIGNA HEALTHCARE OF ST LOUIS	1,302	2.30	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H9725: CIGNA HEALTHCARE OF NORTH CA	5,824	1.72	10	8	80.00	1	10.00	0	0.00	1	10.00	0	0.00

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**TABLE 6 - 2017 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

**Region=07: KANSAS CITY**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0028: CHA HMO, INC.	17,273	0.23	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H1019: CAREPLUS HEALTH PLANS, INC.	107,522	0.73	78	75	96.15	2	2.56	0	0.00	1	1.28	0	0.00
H1036: HUMANA MEDICAL PLAN, INC.	457,139	0.13	60	39	65.00	5	8.33	0	0.00	16	26.67	0	0.00
H1352: BLUE-ADVANTAGE PLUS OF KANSA	8,480	4.48	38	30	78.95	8	21.05	0	0.00	0	0.00	0	0.00
H1406: HUMANA HEALTH PLAN, INC.	64,056	0.11	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00
H1468: HUMANA BENEFIT PLAN OF ILLIN	7,490	0.27	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1510: HUMANA INSURANCE COMPANY	43,182	0.49	21	16	76.19	3	14.29	0	0.00	2	9.52	0	0.00
H1716: HUMANA INSURANCE COMPANY	10,473	0.10	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
H1951: HUMANA HEALTH BENEFIT PLAN O	138,576	0.36	50	34	68.00	6	12.00	0	0.00	9	18.00	1	2.00
H2012: HUMANA HEALTH PLAN, INC.	197,992	0.20	39	25	64.10	7	17.95	0	0.00	7	17.95	0	0.00
H2450: MEDICA INSURANCE COMPANY	161,447	0.01	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2486: HUMANA MEDICAL PLAN OF UTAH,	4,621	0.43	2	0	0.00	1	50.00	0	0.00	1	50.00	0	0.00
H2610: ESSENCE HEALTHCARE, INC.	64,108	2.51	161	145	90.06	15	9.32	0	0.00	1	0.62	0	0.00
H2649: HUMANA HEALTH PLAN, INC.	215,482	0.28	61	42	68.85	8	13.11	0	0.00	11	18.03	0	0.00
H2944: HUMANA INSURANCE COMPANY	9,254	0.11	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2949: HUMANA HEALTH PLAN, INC.	44,498	0.18	8	4	50.00	1	12.50	0	0.00	3	37.50	0	0.00
H3533: HUMANA HEALTH COMPANY OF NEW	13,036	0.77	10	4	40.00	1	10.00	0	0.00	5	50.00	0	0.00
H4007: HUMANA HEALTH PLANS OF PUERT	37,237	0.13	5	1	20.00	1	20.00	0	0.00	3	60.00	0	0.00
H4141: HUMANA EMPLOYERS HEALTH PLAN	45,209	0.13	6	5	83.33	1	16.67	0	0.00	0	0.00	0	0.00
H4461: CARITEN HEALTH PLAN INC.	110,630	0.24	26	20	76.92	2	7.69	0	0.00	4	15.38	0	0.00
H5216: HUMANA INSURANCE COMPANY	48,966	0.27	13	6	46.15	2	15.38	0	0.00	5	38.46	0	0.00
H5415: HUMANA HEALTH INSURANCE COMP	96,854	0.29	28	21	75.00	2	7.14	0	0.00	5	17.86	0	0.00
H5525: HUMANA BENEFIT PLAN OF ILLIN	74,502	0.34	25	18	72.00	1	4.00	0	0.00	6	24.00	0	0.00
H5619: ARCADIAN HEALTH PLAN, INC.	71,959	0.10	7	5	71.43	1	14.29	0	0.00	1	14.29	0	0.00
H5970: HUMANA INSURANCE COMPANY OF	11,350	0.44	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6609: HUMANA INSURANCE COMPANY	783,761	0.37	292	212	72.60	26	8.90	2	0.68	52	17.81	0	0.00
H6622: HUMANA WI HEALTH ORGANIZATIO	105,907	0.20	21	14	66.67	2	9.52	0	0.00	5	23.81	0	0.00
H8145: HUMANA INSURANCE COMPANY	102,674	0.19	20	18	90.00	0	0.00	0	0.00	2	10.00	0	0.00
H8908: HUMANA MEDICAL PLAN OF MICH	5,075	0.39	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H8953: HUMANA HEALTH PLAN OF OHIO,	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5826: HUMANA INSURANCE COMPANY	442,617	0.22	99	68	68.69	8	8.08	1	1.01	22	22.22	0	0.00

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**TABLE 6 - 2017 EXPEDITED APPEALS**  
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**Decisions, by Region and Plan**

**Region=08: DENVER**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0523: AETNA HEALTH OF CALIFORNIA I	16,810	0.71	12	11	91.67	1	8.33	0	0.00	0	0.00	0	0.00
H1109: AETNA HEALTH INC.(GA)	3,471	0.86	3	2	66.67	1	33.33	0	0.00	0	0.00	0	0.00
H1181: NETWORK HEALTH INSURANCE COR	1,659	1.21	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1608: COVENTRY HEALTH AND LIFE INS	141,660	0.42	59	49	83.05	8	13.56	0	0.00	2	3.39	0	0.00
H1609: AETNA HEALTH INC. (FL)	62,334	0.34	21	15	71.43	4	19.05	0	0.00	2	9.52	0	0.00
H1692: COVENTRY HEALTH CARE OF WEST	6,545	0.76	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1994: SELECTHEALTH, INC.	40,836	0.05	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H2663: COVENTRY HEALTH CARE OF MISS	87,818	0.34	30	26	86.67	3	10.00	1	3.33	0	0.00	0	0.00
H2667: COVENTRY HEALTH CARE OF MISS	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3152: AETNA HEALTH INC. (NJ)	42,064	0.86	36	32	88.89	2	5.56	0	0.00	2	5.56	0	0.00
H3312: AETNA HEALTH INC. (NY)	10,468	1.05	11	10	90.91	1	9.09	0	0.00	0	0.00	0	0.00
H3597: AETNA HEALTH INC. (ME)	6,311	0.63	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3931: AETNA HEALTH INC. (PA)	61,369	0.77	47	43	91.49	2	4.26	0	0.00	2	4.26	0	0.00
H3959: AETNA HEALTH INC. (PA)	61,521	0.65	40	38	95.00	0	0.00	0	0.00	2	5.00	0	0.00
H4523: AETNA HEALTH INC. (TX)	29,908	1.44	43	40	93.02	1	2.33	0	0.00	2	4.65	0	0.00
H5521: AETNA LIFE INSURANCE COMPANY	791,643	0.94	743	682	91.79	42	5.65	3	0.40	15	2.02	1	0.13
H5522: HEALTHASSURANCE PENNSYLVANIA	70,029	0.61	43	39	90.70	4	9.30	0	0.00	0	0.00	0	0.00
H5608: DENVER HEALTH MEDICAL PLAN,	4,464	0.45	2	1	50.00	1	50.00	0	0.00	0	0.00	0	0.00
H5793: AETNA HEALTH INC. (CT)	25,404	1.10	28	27	96.43	0	0.00	0	0.00	1	3.57	0	0.00
H7149: AETNA HEALTH INC. (PA)	6,679	0.75	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7301: COVENTRY HEALTH CARE OF ILLI	19,881	0.60	12	10	83.33	1	8.33	0	0.00	1	8.33	0	0.00
H9208: RIVERLINK HEALTH	2,141	0.93	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9302: SOUNDPATH HEALTH	23,445	0.30	7	5	71.43	1	14.29	0	0.00	1	14.29	0	0.00
R6694: AETNA LIFE INSURANCE COMPANY	4,316	1.16	5	5	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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**TABLE 6 - 2017 EXPEDITED APPEALS**  
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**Decisions, by Region and Plan**

**Region=09: SAN FRANCISCO**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0148: CARE1ST HEALTH PLAN	6,335	0.16	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0151: UNITEDHEALTHCARE OF ALABAMA,	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0251: UNITEDHEALTHCARE PLAN OF THE	50,119	0.14	7	3	42.86	1	14.29	0	0.00	3	42.86	0	0.00
H0294: CARE IMPROVEMENT PLUS WISCON	7,846	0.13	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0302: MEDISUN, INC.	66,483	1.07	71	66	92.96	5	7.04	0	0.00	0	0.00	0	0.00
H0321: ARIZONA PHYSICIANS IPA, INC.	47,739	0.23	11	7	63.64	0	0.00	0	0.00	4	36.36	0	0.00
H0504: CALIFORNIA PHYSICIANS' SERVI	84,102	0.57	48	33	68.75	5	10.42	0	0.00	10	20.83	0	0.00
H0524: KAISER FOUNDATION HP, INC.	1,124,037	0.10	110	104	94.55	4	3.64	0	0.00	1	0.91	1	0.91
H0543: UHC OF CALIFORNIA	340,862	0.49	166	142	85.54	1	0.60	0	0.00	22	13.25	1	0.60
H0571: CHINESE COMMUNITY HEALTH PLA	5,403	0.19	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0609: PACIFICARE OF COLORADO, INC	271,505	0.25	68	55	80.88	1	1.47	0	0.00	12	17.65	0	0.00
H0624: UNITEDHEALTHCARE INSURANCE C	5,812	2.24	13	13	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0630: KAISER FOUNDATION HP OF CO	107,580	0.05	5	2	40.00	2	40.00	1	20.00	0	0.00	0	0.00
H0710: UNITEDHEALTHCARE INSURANCE C	21,213	0.14	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H0755: OXFORD HEALTH PLANS (CT), IN	134,114	0.38	51	45	88.24	0	0.00	0	0.00	6	11.76	0	0.00
H0838: UNIVERSAL CARE, INC.	13,356	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1045: PREFERRED CARE PARTNERS, INC	157,724	0.37	59	50	84.75	1	1.69	0	0.00	8	13.56	0	0.00
H1111: UNITEDHEALTHCARE OF GEORGIA,	13,437	0.07	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1170: KAISER FOUNDATION HP OF GA,	27,779	0.22	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1286: UNITEDHEALTHCARE INSURANCE C	16,513	0.24	4	2	50.00	1	25.00	0	0.00	1	25.00	0	0.00
H1944: UNITEDHEALTHCARE OF NEW ENGL	44,760	0.29	13	11	84.62	0	0.00	0	0.00	2	15.38	0	0.00
H2001: SIERRA HEALTH AND LIFE INSUR	1,107,660	0.68	749	705	94.13	7	0.93	0	0.00	37	4.94	0	0.00
H2150: KAISER FNDN HP OF THE MID-AT	72,273	0.07	5	4	80.00	0	0.00	0	0.00	1	20.00	0	0.00
H2226: UNITEDHEALTHCARE INSURANCE C	16,074	0.12	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H2228: UNITEDHEALTHCARE INSURANCE C	210,183	0.42	88	72	81.82	0	0.00	0	0.00	16	18.18	0	0.00
H2241: GOLDEN STATE MEDICARE HEALTH	8,257	2.91	24	20	83.33	4	16.67	0	0.00	0	0.00	0	0.00
H2654: UNITEDHEALTHCARE OF THE MIDW	-	-	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2802: UNITEDHEALTHCARE OF THE MIDL	191,072	0.40	76	70	92.11	0	0.00	0	0.00	6	7.89	0	0.00
H2931: HEALTH PLAN OF NEVADA, INC.	50,992	0.59	30	30	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3113: OXFORD HEALTH PLANS (NJ), IN	22,973	0.26	6	5	83.33	0	0.00	0	0.00	1	16.67	0	0.00
H3237: HEALTH NET COMMUNITY SOLUTIO	15,753	0.25	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3307: OXFORD HEALTH PLANS (NY), IN	88,460	0.37	33	25	75.76	1	3.03	0	0.00	7	21.21	0	0.00
H3379: UNITEDHEALTHCARE OF NEW YORK	27,229	0.11	3	2	66.67	0	0.00	0	0.00	1	33.33	0	0.00

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**TABLE 6 - 2017 EXPEDITED APPEALS**  
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**Expedited Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H3387: UNITEDHEALTHCARE OF NEW YORK	52,470	0.13	7	5	71.43	0	0.00	0	0.00	2	28.57	0	0.00
H3749: UNITEDHEALTHCARE OF OKLAHOMA	28,104	0.50	14	11	78.57	1	7.14	0	0.00	2	14.29	0	0.00
H3794: CARE IMPROVEMENT PLUS WISCON	2,881	1.04	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3805: UNITEDHEALTHCARE OF OREGON,	119,123	0.21	25	19	76.00	1	4.00	0	0.00	5	20.00	0	0.00
H3815: ALIGNMENT HEALTH PLAN	33,682	0.65	22	20	90.91	2	9.09	0	0.00	0	0.00	0	0.00
H3832: HAWAII MEDICAL SERVICE ASSOC	36,336	0.08	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H4514: UNITEDHEALTHCARE COMMUNITY P	29,237	2.70	79	76	96.20	1	1.27	0	0.00	2	2.53	0	0.00
H4527: PHYSICIANS HEALTH CHOICE OF	62,032	0.35	22	21	95.45	0	0.00	0	0.00	1	4.55	0	0.00
H4590: UNITEDHEALTHCARE BENEFITS OF	226,603	0.32	73	64	87.67	1	1.37	0	0.00	8	10.96	0	0.00
H4604: UNITEDHEALTHCARE OF UTAH, IN	63,758	0.13	8	7	87.50	0	0.00	0	0.00	1	12.50	0	0.00
H4931: UNIVERSITY CARE ADVANTAGE, I	7,551	0.66	5	3	60.00	2	40.00	0	0.00	0	0.00	0	0.00
H5008: UNITEDHEALTHCARE INSURANCE C	22,416	0.76	17	17	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5050: KAISER FOUNDATION HEALTH PLA	92,187	2.98	275	249	90.55	21	7.64	1	0.36	4	1.45	0	0.00
H5253: UNITEDHEALTHCARE OF WISCONSI	414,677	0.39	160	146	91.25	1	0.63	0	0.00	12	7.50	1	0.63
H5322: CARE IMPROVEMENT PLUS SOUTH	10,648	0.66	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H5355: IEHP HEALTH ACCESS	24,280	0.25	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00
H5386: SHARP HEALTH PLAN	1,017	0.98	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5420: MEDICA HEALTHCARE PLANS, INC	41,311	0.44	18	14	77.78	2	11.11	0	0.00	2	11.11	0	0.00
H5425: SCAN HEALTH PLAN	185,739	0.71	132	113	85.61	11	8.33	0	0.00	7	5.30	1	0.76
H5435: UNITEDHEALTHCARE INSURANCE C	30,731	0.65	20	17	85.00	0	0.00	0	0.00	3	15.00	0	0.00
H5580: SOUTHWEST CATHOLIC HEALTH NE	18,728	0.43	8	7	87.50	1	12.50	0	0.00	0	0.00	0	0.00
H5587: HEALTH CHOICE ARIZONA, INC.	9,864	2.94	29	22	75.86	3	10.34	1	3.45	3	10.34	0	0.00
H5609: CALIFORNIA PHYSICIANS' SERVI	7,125	0.14	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5649: CENTRAL HEALTH PLAN OF CALIF	35,134	0.11	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5652: SIERRA HEALTH AND LIFE INSUR	4,727	0.21	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5928: CARE1ST HEALTH PLAN	60,779	0.18	11	9	81.82	2	18.18	0	0.00	0	0.00	0	0.00
H5945: PROMINENCE HEALTHFIRST	5,565	0.18	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5969: ALOHACARE	1,116	0.90	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H6528: CARE IMPROVEMENT PLUS SOUTH	3,742	0.27	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7501: ORANGE COUNTY HEALTH AUTHORI	106	9.43	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7885: SAN MATEO HEALTH COMMISSION	9,345	0.86	8	7	87.50	0	0.00	1	12.50	0	0.00	0	0.00
H7890: SANTA CLARA COUNTY HEALTH AU	7,525	0.53	4	4	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8016: ORANGE COUNTY HEALTH AUTHORI	15,589	0.71	11	10	90.91	0	0.00	1	9.09	0	0.00	0	0.00
H8258: LOCAL INITIATIVE HEALTH AUTH	14,985	0.20	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H8677: MOLINA HEALTHCARE OF CALIFOR	12,285	0.90	11	7	63.64	3	27.27	1	9.09	0	0.00	0	0.00

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**Decisions, by Region and Plan**

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H8748: UNITEDHEALTHCARE INSURANCE C	8,370	0.24	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H8764: ASPIRE HEALTH PLAN	2,360	0.85	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H9003: KAISER FOUNDATION HP OF THE	87,754	0.06	5	4	80.00	1	20.00	0	0.00	0	0.00	0	0.00
R3175: UNITEDHEALTHCARE INSURANCE C	3,906	0.26	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
R3444: CARE IMPROVEMENT PLUS SOUTH	78,805	0.72	57	54	94.74	1	1.75	0	0.00	2	3.51	0	0.00
R5329: SIERRA HEALTH AND LIFE INSUR	2,030	0.49	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
R5342: UNITEDHEALTHCARE INSURANCE C	132,448	0.26	35	31	88.57	1	2.86	0	0.00	3	8.57	0	0.00
R6801: CARE IMPROVEMENT PLUS OF TEX	103,004	1.26	130	122	93.85	0	0.00	0	0.00	7	5.38	1	0.77
R7444: UNITEDHEALTHCARE INSURANCE C	453,710	0.84	381	363	95.28	1	0.26	1	0.26	16	4.20	0	0.00
R9896: CARE IMPROVEMENT PLUS SOUTH	-	-	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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Region=10: SEATTLE

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Uphld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
H0351: HEALTH NET OF ARIZONA, INC.	21,761	0.64	14	11	78.57	2	14.29	0	0.00	1	7.14	0	0.00
H0545: INTER VALLEY HEALTH PLAN, IN	24,803	0.08	2	1	50.00	0	0.00	0	0.00	1	50.00	0	0.00
H0562: HEALTH NET OF CALIFORNIA,INC	125,295	0.79	99	90	90.91	8	8.08	0	0.00	1	1.01	0	0.00
H1304: REGENCE BLUESHIELD OF IDAHO	5,499	0.73	4	3	75.00	1	25.00	0	0.00	0	0.00	0	0.00
H1350: BLUE CROSS OF IDAHO CARE PLU	23,234	0.52	12	10	83.33	2	16.67	0	0.00	0	0.00	0	0.00
H1969: REGENCE BLUESHIELD OF IDAHO	2,067	0.97	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H1997: REGENCE BLUESHIELD	2,799	1.07	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H2879: MOLINA HEALTHCARE OF WISCONS	959	1.04	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H3561: HEALTH NET COMMUNITY SOLUTIO	16,710	0.84	14	11	78.57	2	14.29	0	0.00	1	7.14	0	0.00
H3813: MODA HEALTH PLAN, INC.	16,930	1.24	21	10	47.62	9	42.86	0	0.00	2	9.52	0	0.00
H3814: ATRIO HEALTH PLANS	2,319	0.43	1	0	0.00	0	0.00	0	0.00	1	100.00	0	0.00
H3817: REGENCE BLUECROSS BLUESHIELD	49,783	0.64	32	30	93.75	1	3.13	0	0.00	1	3.13	0	0.00
H3818: FAMILYCARE HEALTH PLANS, INC	3,519	0.28	1	0	0.00	0	0.00	1	100.00	0	0.00	0	0.00
H3864: PACIFCSOURCE COMMUNITY HEAL	23,687	1.60	38	30	78.95	8	21.05	0	0.00	0	0.00	0	0.00
H4605: REGENCE BLUECROSS BLUESHIELD	8,834	0.57	5	3	60.00	1	20.00	0	0.00	1	20.00	0	0.00
H4754: PACIFCSOURCE COMMUNITY HEAL	11,681	0.60	7	6	85.71	1	14.29	0	0.00	0	0.00	0	0.00
H5009: REGENCE BLUESHIELD	20,322	0.54	11	11	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5010: ASURIS NORTHWEST HEALTH	1,060	0.94	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5294: SUPERIOR HEALTH PLAN, INC.	1,088	0.92	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5520: HEALTH NET LIFE INSURANCE CO	36,306	0.44	16	13	81.25	3	18.75	0	0.00	0	0.00	0	0.00
H5590: BRIDGEWAY HEALTH SOLUTIONS	1,513	0.66	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5628: MOLINA HEALTHCARE OF UTAH, I	9,066	4.74	43	23	53.49	17	39.53	1	2.33	2	4.65	0	0.00
H5810: MOLINA HEALTHCARE OF CALIFOR	4,094	1.71	7	6	85.71	0	0.00	0	0.00	1	14.29	0	0.00
H5823: MOLINA HEALTHCARE OF WASHING	9,601	3.12	30	24	80.00	4	13.33	0	0.00	2	6.67	0	0.00
H5826: COMMUNITY HEALTH PLAN OF WAS	7,517	0.27	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H5859: HEALTH PLAN OF CAREOREGON, I	12,927	0.54	7	4	57.14	2	28.57	0	0.00	1	14.29	0	0.00
H5926: MOLINA HEALTHCARE OF MICHIGA	10,685	5.52	59	40	67.80	16	27.12	0	0.00	3	5.08	0	0.00
H5995: ATRIO HEALTH PLANS	3,293	0.61	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6237: REGENCE BLUECROSS BLUESHIELD	6,841	0.15	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6743: ATRIO HEALTH PLANS	10,017	0.10	1	1	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H6815: HEALTH NET HEALTH PLAN OF OR	33,449	0.39	13	10	76.92	3	23.08	0	0.00	0	0.00	0	0.00
H7006: ATRIO HEALTH PLANS	3,455	0.58	2	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00
H7245: PREMIERA BLUE CROSS	20,072	0.15	3	3	100.00	0	0.00	0	0.00	0	0.00	0	0.00

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<b>Contract</b>	<b>Mid-Yr Enroll</b>	<b>Rate/ 1,000</b>	<b>Recons 2017</b>	<b>Recons Upheld</b>	<b>% Uphld</b>	<b>Recons Overturned</b>	<b>% Overt</b>	<b>Recons Partially Overturned</b>	<b>% PrtOv</b>	<b>Recons Dismissed</b>	<b>% Dismiss</b>	<b>Recons Withdrawn</b>	<b>% WthDr</b>
<b>H7678: MOLINA HEALTHCARE OF TEXAS,</b>	2,001	3.00	6	6	100.00	0	0.00	0	0.00	0	0.00	0	0.00
<b>H8130: MOLINA HEALTHCARE OF FLORIDA</b>	2,442	2.46	6	4	66.67	2	33.33	0	0.00	0	0.00	0	0.00
<b>H8506: MODA HEALTH PLAN, INC.</b>	649	1.54	1	0	0.00	1	100.00	0	0.00	0	0.00	0	0.00
<b>H9047: PROVIDENCE HEALTH ASSURANCE</b>	52,325	0.34	18	15	83.33	2	11.11	0	0.00	1	5.56	0	0.00
<b>H9082: MOLINA HEALTHCARE OF NEW MEX</b>	4,804	3.12	15	6	40.00	5	33.33	1	6.67	3	20.00	0	0.00

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**Expedited Reconsiderations Received During 2017, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=TOTAL ALL REGIONS

Contract	Mid-Yr Enroll	Rate/ 1,000	Recons 2017	Recons Upheld	% Uphld	Recons Overturned	% Overt	Recons Partially Overturned	% PrtOv	Recons Dismissed	% Dismiss	Recons Withdrawn	% WthDr
<b>TOTAL</b>	19,827,189	0.54	10,743	9,049	84.23	932	8.68	33	0.31	710	6.61	19	0.18

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