

**TABLE 1**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2010, by Service**

| Appealed Service               | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partly<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %    | Total \$      | \$<br>Overturned | \$<br>Upheld | \$<br>Dismissed | \$<br>W/drawn |
|--------------------------------|----------------|------------------|-------|----------------------|-------|--------------------------------|------|---------------------|-------|---------------------|------|---------------|------------------|--------------|-----------------|---------------|
| <b>1-Practitioner Services</b> | 17753          | 6282             | 35.39 | 1371                 | 7.72  | 249                            | 1.40 | 9216                | 51.91 | 635                 | 3.58 | \$25,104,517  | \$2,114,787      | \$9,059,432  | \$13032346      | \$897,953     |
| <b>2-Emergency Room</b>        | 2129           | 554              | 26.02 | 288                  | 13.53 | 37                             | 1.74 | 1151                | 54.06 | 99                  | 4.65 | \$1,943,777   | \$279,835        | \$522,693    | \$1,050,863     | \$90,387      |
| <b>3-Inpatient Hospital</b>    | 5750           | 2310             | 40.17 | 718                  | 12.49 | 124                            | 2.16 | 2435                | 42.35 | 163                 | 2.83 | \$59,742,615  | \$8,104,216      | \$24645127   | \$25299699      | \$1,693,573   |
| <b>4-Clinic (Lab, X-ray)</b>   | 13819          | 4024             | 29.12 | 1606                 | 11.62 | 163                            | 1.18 | 7419                | 53.69 | 607                 | 4.39 | \$12,572,388  | \$1,535,271      | \$3,735,143  | \$6,749,732     | \$552,243     |
| <b>5-Nursing Home Care</b>     | 3108           | 1910             | 61.45 | 354                  | 11.39 | 156                            | 5.02 | 623                 | 20.05 | 65                  | 2.09 | \$48,665,002  | \$6,764,247      | \$31128064   | \$9,754,922     | \$1,017,769   |
| <b>6-Therapies</b>             | 1592           | 761              | 47.80 | 180                  | 11.31 | 46                             | 2.89 | 530                 | 33.29 | 75                  | 4.71 | \$1,881,887   | \$239,964        | \$926,759    | \$626,508       | \$88,657      |
| <b>7-Ambulance</b>             | 3543           | 1701             | 48.01 | 160                  | 4.52  | 13                             | 0.37 | 1582                | 44.65 | 87                  | 2.46 | \$4,381,699   | \$205,914        | \$2,111,699  | \$1,956,491     | \$107,595     |
| <b>8-Home Health Care</b>      | 628            | 250              | 39.81 | 67                   | 10.67 | 7                              | 1.11 | 282                 | 44.90 | 22                  | 3.50 | \$2,112,121   | \$237,109        | \$852,584    | \$948,437       | \$73,992      |
| <b>9-DME/Medical Supplies</b>  | 7305           | 4185             | 57.29 | 662                  | 9.06  | 74                             | 1.01 | 2125                | 29.09 | 259                 | 3.55 | \$7,765,580   | \$743,072        | \$4,488,197  | \$2,258,981     | \$275,330     |
| <b>10-OPD Mental Health</b>    | 573            | 247              | 43.11 | 33                   | 5.76  | 11                             | 1.92 | 264                 | 46.07 | 18                  | 3.14 | \$969,854     | \$65,165         | \$427,379    | \$446,844       | \$30,467      |
| <b>11-Hospice Care</b>         | 158            | 98               | 62.03 | 7                    | 4.43  | 7                              | 4.43 | 43                  | 27.22 | 3                   | 1.90 | \$219,805     | \$14,607         | \$141,204    | \$59,820        | \$4,174       |
| <b>12-Non-Medicare Benefit</b> | 6062           | 3394             | 55.99 | 722                  | 11.91 | 118                            | 1.95 | 1640                | 27.05 | 188                 | 3.10 | \$5,709,555   | \$735,593        | \$3,252,243  | \$1,544,650     | \$177,070     |
| <b>TOTAL All Services</b>      | 62420          | 25716            | 41.20 | 6168                 | 9.88  | 1005                           | 1.61 | 27310               | 43.75 | 2221                | 3.56 | \$171,068,801 | \$21039779       | \$81290523   | \$63729292      | \$5,009,208   |

*Dollar figures are estimates based on records received during 2010 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.*

**TABLE 2**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2010, by Region**

| Region                   | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %     | Total \$      | \$<br>Overturned | \$ Upheld    | \$<br>Dismissed | \$<br>W/drawn |
|--------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|-------|---------------|------------------|--------------|-----------------|---------------|
| <b>01: Boston</b>        | 2006           | 1307             | 65.15 | 255                  | 12.71 | 41                                | 2.04 | 354                 | 17.65 | 49                  | 2.44  | \$7,528,830   | \$873,123        | \$5,535,207  | \$980,381       | \$140,119     |
| <b>02: New York</b>      | 5539           | 2261             | 40.82 | 804                  | 14.52 | 112                               | 2.02 | 2228                | 40.22 | 134                 | 2.42  | \$18,365,323  | \$2,678,877      | \$9,328,704  | \$5,970,569     | \$387,173     |
| <b>03: Philadelphia</b>  | 3520           | 2073             | 58.89 | 363                  | 10.31 | 59                                | 1.68 | 979                 | 27.81 | 46                  | 1.31  | \$11,739,919  | \$1,502,785      | \$7,497,626  | \$2,565,028     | \$174,479     |
| <b>04: Atlanta</b>       | 8021           | 1774             | 22.12 | 401                  | 5.00  | 45                                | 0.56 | 5690                | 70.94 | 111                 | 1.38  | \$17,289,896  | \$1,340,669      | \$4,263,559  | \$11,435,893    | \$249,775     |
| <b>05: Chicago</b>       | 3568           | 2152             | 60.31 | 673                  | 18.86 | 112                               | 3.14 | 436                 | 12.22 | 195                 | 5.47  | \$11,420,668  | \$2,504,529      | \$6,835,111  | \$1,542,641     | \$538,386     |
| <b>06: Dallas</b>        | 2393           | 850              | 35.52 | 147                  | 6.14  | 31                                | 1.30 | 808                 | 33.77 | 557                 | 23.28 | \$5,933,797   | \$544,420        | \$2,382,939  | \$2,020,204     | \$986,234     |
| <b>07: Kansas City</b>   | 9759           | 3675             | 37.66 | 865                  | 8.86  | 158                               | 1.62 | 4891                | 50.12 | 170                 | 1.74  | \$19,361,800  | \$1,963,368      | \$8,273,014  | \$8,776,302     | \$349,117     |
| <b>08: Denver</b>        | 3976           | 1234             | 31.04 | 344                  | 8.65  | 62                                | 1.56 | 2211                | 55.61 | 125                 | 3.14  | \$11,194,273  | \$1,274,094      | \$4,441,298  | \$5,181,009     | \$297,871     |
| <b>09: San Francisco</b> | 20275          | 8599             | 42.41 | 2003                 | 9.88  | 323                               | 1.59 | 8725                | 43.03 | 625                 | 3.08  | \$59,003,147  | \$7,321,683      | \$27,428,982 | \$22,833,035    | \$1,419,446   |
| <b>10: Seattle</b>       | 3363           | 1791             | 53.26 | 313                  | 9.31  | 62                                | 1.84 | 988                 | 29.38 | 209                 | 6.21  | \$9,231,148   | \$1,036,230      | \$5,304,082  | \$2,424,229     | \$466,608     |
| <b>TOTAL All Regions</b> | 62420          | 25716            | 41.20 | 6168                 | 9.88  | 1005                              | 1.61 | 27310               | 43.75 | 2221                | 3.56  | \$171,068,801 | \$21,039,779     | \$81,290,523 | \$63,729,292    | \$5,009,208   |

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**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2010, by Region and Service**

**Region=01: Boston**

| Appealed Service          | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %    | Total \$    | \$<br>Overturned | \$ Upheld   |
|---------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|------|-------------|------------------|-------------|
| <b>TOTAL All Services</b> | 2006           | 1307             | 65.15 | 255                  | 12.71 | 41                                | 2.04 | 354                 | 17.65 | 49                  | 2.44 | \$7,528,830 | \$873,123        | \$5,535,207 |
| 1-Practitioner Services   | 539            | 338              | 62.71 | 68                   | 12.62 | 14                                | 2.60 | 99                  | 18.37 | 20                  | 3.71 | \$762,200   | \$106,058        | \$487,864   |
| 2-Emergency Room          | 43             | 30               | 69.77 | 2                    | 4.65  | 0                                 | 0.00 | 11                  | 25.58 | 0                   | 0.00 | \$39,259    | \$1,826          | \$27,390    |
| 3-Inpatient Hospital      | 133            | 101              | 75.94 | 11                   | 8.27  | 4                                 | 3.01 | 13                  | 9.77  | 4                   | 3.01 | \$1,381,873 | \$135,070        | \$1,070,172 |
| 4-Clinic (Lab, X-ray)     | 295            | 155              | 52.54 | 60                   | 20.34 | 5                                 | 1.69 | 67                  | 22.71 | 8                   | 2.71 | \$268,388   | \$56,862         | \$143,292   |
| 5-Nursing Home Care       | 269            | 203              | 75.46 | 26                   | 9.67  | 8                                 | 2.97 | 29                  | 10.78 | 3                   | 1.12 | \$4,211,997 | \$469,739        | \$3,241,202 |
| 6-Therapies               | 89             | 54               | 60.67 | 16                   | 17.98 | 4                                 | 4.49 | 11                  | 12.36 | 4                   | 4.49 | \$105,206   | \$21,278         | \$66,197    |
| 7-Ambulance               | 149            | 95               | 63.76 | 11                   | 7.38  | 1                                 | 0.67 | 39                  | 26.17 | 3                   | 2.01 | \$184,271   | \$14,222         | \$118,107   |
| 8-Home Health Care        | 32             | 17               | 53.13 | 2                    | 6.25  | 0                                 | 0.00 | 13                  | 40.63 | 0                   | 0.00 | \$107,624   | \$6,727          | \$57,175    |
| 9-DME/Medical Supplies    | 211            | 143              | 67.77 | 21                   | 9.95  | 2                                 | 0.95 | 43                  | 20.38 | 2                   | 0.95 | \$224,304   | \$23,387         | \$153,079   |
| 10-OPD Mental Health      | 16             | 11               | 68.75 | 1                    | 6.25  | 0                                 | 0.00 | 3                   | 18.75 | 1                   | 6.25 | \$27,081    | \$1,693          | \$18,618    |
| 12-Non-Medicare Benefit   | 230            | 160              | 69.57 | 37                   | 16.09 | 3                                 | 1.30 | 26                  | 11.30 | 4                   | 1.74 | \$216,628   | \$36,262         | \$152,110   |

**Region=02: New York**

| Appealed Service          | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %    | Total \$     | \$<br>Overturned | \$ Upheld   |
|---------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|------|--------------|------------------|-------------|
| <b>TOTAL All Services</b> | 5539           | 2261             | 40.82 | 804                  | 14.52 | 112                               | 2.02 | 2228                | 40.22 | 134                 | 2.42 | \$18,365,323 | \$2,678,877      | \$9,328,704 |
| 1-Practitioner Services   | 1181           | 432              | 36.58 | 109                  | 9.23  | 9                                 | 0.76 | 612                 | 51.82 | 19                  | 1.61 | \$1,670,052  | \$160,500        | \$617,255   |
| 2-Emergency Room          | 57             | 21               | 36.84 | 6                    | 10.53 | 0                                 | 0.00 | 25                  | 43.86 | 5                   | 8.77 | \$52,041     | \$5,478          | \$19,173    |
| 3-Inpatient Hospital      | 655            | 281              | 42.90 | 68                   | 10.38 | 28                                | 4.27 | 265                 | 40.46 | 13                  | 1.98 | \$6,805,463  | \$851,982        | \$3,065,056 |
| 4-Clinic (Lab, X-ray)     | 1561           | 461              | 29.53 | 286                  | 18.32 | 10                                | 0.64 | 758                 | 48.56 | 46                  | 2.95 | \$1,420,182  | \$264,749        | \$423,962   |
| 5-Nursing Home Care       | 412            | 259              | 62.86 | 56                   | 13.59 | 22                                | 5.34 | 67                  | 16.26 | 8                   | 1.94 | \$6,451,088  | \$1,049,085      | \$4,227,655 |
| 6-Therapies               | 197            | 96               | 48.73 | 32                   | 16.24 | 8                                 | 4.06 | 53                  | 26.90 | 8                   | 4.06 | \$232,872    | \$42,555         | \$118,209   |

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| Appealed Service        | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %    | Total \$  | \$<br>Overturned | \$ Upheld |
|-------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|------|-----------|------------------|-----------|
| 7-Ambulance             | 128            | 40               | 31.25 | 9                    | 7.03  | 2                                 | 1.56 | 73                  | 57.03 | 4                   | 3.13 | \$158,300 | \$12,367         | \$50,706  |
| 8-Home Health Care      | 85             | 42               | 49.41 | 16                   | 18.82 | 2                                 | 2.35 | 22                  | 25.88 | 3                   | 3.53 | \$285,876 | \$57,175         | \$144,620 |
| 9-DME/Medical Supplies  | 595            | 360              | 60.50 | 82                   | 13.78 | 10                                | 1.68 | 127                 | 21.34 | 16                  | 2.69 | \$632,515 | \$92,485         | \$388,013 |
| 10-OPD Mental Health    | 34             | 12               | 35.29 | 1                    | 2.94  | 0                                 | 0.00 | 20                  | 58.82 | 1                   | 2.94 | \$57,548  | \$1,693          | \$20,311  |
| 11-Hospice Care         | 5              | 4                | 80.00 | 0                    | 0.00  | 0                                 | 0.00 | 1                   | 20.00 | 0                   | 0.00 | \$6,956   | \$0              | \$5,565   |
| 12-Non-Medicare Benefit | 629            | 253              | 40.22 | 139                  | 22.10 | 21                                | 3.34 | 205                 | 32.59 | 11                  | 1.75 | \$592,430 | \$140,808        | \$248,180 |

**Region=03: Philadelphia**

| Appealed Service          | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %     | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %    | Total \$     | \$<br>Overturned | \$ Upheld   |
|---------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|-------|---------------------|-------|---------------------|------|--------------|------------------|-------------|
| <b>TOTAL All Services</b> | 3520           | 2073             | 58.89 | 363                  | 10.31 | 59                                | 1.68  | 979                 | 27.81 | 46                  | 1.31 | \$11,739,919 | \$1,502,785      | \$7,497,626 |
| 1-Practitioner Services   | 532            | 233              | 43.80 | 57                   | 10.71 | 8                                 | 1.50  | 227                 | 42.67 | 7                   | 1.32 | \$752,301    | \$86,260         | \$335,142   |
| 2-Emergency Room          | 74             | 28               | 37.84 | 6                    | 8.11  | 2                                 | 2.70  | 38                  | 51.35 | 0                   | 0.00 | \$67,562     | \$6,391          | \$26,477    |
| 3-Inpatient Hospital      | 406            | 276              | 67.98 | 43                   | 10.59 | 2                                 | 0.49  | 75                  | 18.47 | 10                  | 2.46 | \$4,218,348  | \$457,161        | \$2,878,036 |
| 4-Clinic (Lab, X-ray)     | 432            | 173              | 40.05 | 81                   | 18.75 | 12                                | 2.78  | 157                 | 36.34 | 9                   | 2.08 | \$393,029    | \$79,152         | \$162,852   |
| 5-Nursing Home Care       | 271            | 166              | 61.25 | 36                   | 13.28 | 16                                | 5.90  | 51                  | 18.82 | 2                   | 0.74 | \$4,243,313  | \$688,951        | \$2,724,489 |
| 6-Therapies               | 129            | 88               | 68.22 | 14                   | 10.85 | 4                                 | 3.10  | 23                  | 17.83 | 0                   | 0.00 | \$152,490    | \$18,913         | \$106,388   |
| 7-Ambulance               | 454            | 325              | 71.59 | 9                    | 1.98  | 0                                 | 0.00  | 118                 | 25.99 | 2                   | 0.44 | \$561,471    | \$11,130         | \$401,934   |
| 8-Home Health Care        | 46             | 23               | 50.00 | 11                   | 23.91 | 1                                 | 2.17  | 10                  | 21.74 | 1                   | 2.17 | \$154,710    | \$38,677         | \$79,036    |
| 9-DME/Medical Supplies    | 647            | 431              | 66.62 | 70                   | 10.82 | 8                                 | 1.24  | 128                 | 19.78 | 10                  | 1.55 | \$687,793    | \$78,666         | \$462,427   |
| 10-OPD Mental Health      | 13             | 8                | 61.54 | 0                    | 0.00  | 2                                 | 15.38 | 3                   | 23.08 | 0                   | 0.00 | \$22,004     | \$1,693          | \$15,233    |
| 11-Hospice Care           | 2              | 1                | 50.00 | 0                    | 0.00  | 0                                 | 0.00  | 1                   | 50.00 | 0                   | 0.00 | \$2,782      | \$0              | \$1,391     |
| 12-Non-Medicare Benefit   | 514            | 321              | 62.45 | 36                   | 7.00  | 4                                 | 0.78  | 148                 | 28.79 | 5                   | 0.97 | \$484,116    | \$35,791         | \$304,221   |

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**Region=04: Atlanta**

| Appealed Service               | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %    | Total \$     | \$<br>Overturned | \$<br>Upheld |
|--------------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|------|--------------|------------------|--------------|
| <b>TOTAL All Services</b>      | 8021           | 1774             | 22.12 | 401                  | 5.00  | 45                                | 0.56 | 5690                | 70.94 | 111                 | 1.38 | \$17,289,896 | \$1,340,669      | \$4,263,559  |
| <b>1-Practitioner Services</b> | 2472           | 382              | 15.45 | 72                   | 2.91  | 13                                | 0.53 | 1967                | 79.57 | 38                  | 1.54 | \$3,495,655  | \$111,007        | \$549,378    |
| <b>2-Emergency Room</b>        | 117            | 14               | 11.97 | 6                    | 5.13  | 1                                 | 0.85 | 96                  | 82.05 | 0                   | 0.00 | \$106,821    | \$5,935          | \$13,239     |
| <b>3-Inpatient Hospital</b>    | 658            | 161              | 24.47 | 56                   | 8.51  | 1                                 | 0.15 | 430                 | 65.35 | 10                  | 1.52 | \$6,836,633  | \$587,036        | \$1,677,988  |
| <b>4-Clinic (Lab, X-ray)</b>   | 2803           | 518              | 18.48 | 93                   | 3.32  | 12                                | 0.43 | 2147                | 76.60 | 33                  | 1.18 | \$2,550,141  | \$90,069         | \$476,730    |
| <b>5-Nursing Home Care</b>     | 135            | 50               | 37.04 | 22                   | 16.30 | 4                                 | 2.96 | 57                  | 42.22 | 2                   | 1.48 | \$2,113,827  | \$375,792        | \$814,215    |
| <b>6-Therapies</b>             | 136            | 46               | 33.82 | 12                   | 8.82  | 3                                 | 2.21 | 74                  | 54.41 | 1                   | 0.74 | \$160,764    | \$15,958         | \$56,149     |
| <b>7-Ambulance</b>             | 460            | 104              | 22.61 | 29                   | 6.30  | 1                                 | 0.22 | 321                 | 69.78 | 5                   | 1.09 | \$568,891    | \$36,483         | \$129,237    |
| <b>8-Home Health Care</b>      | 70             | 9                | 12.86 | 1                    | 1.43  | 0                                 | 0.00 | 60                  | 85.71 | 0                   | 0.00 | \$235,428    | \$3,363          | \$30,269     |
| <b>9-DME/Medical Supplies</b>  | 567            | 237              | 41.80 | 41                   | 7.23  | 4                                 | 0.71 | 275                 | 48.50 | 10                  | 1.76 | \$602,749    | \$45,711         | \$254,069    |
| <b>10-OPD Mental Health</b>    | 65             | 27               | 41.54 | 2                    | 3.08  | 0                                 | 0.00 | 34                  | 52.31 | 2                   | 3.08 | \$110,018    | \$3,385          | \$45,700     |
| <b>11-Hospice Care</b>         | 5              | 2                | 40.00 | 0                    | 0.00  | 0                                 | 0.00 | 3                   | 60.00 | 0                   | 0.00 | \$6,956      | \$0              | \$2,782      |
| <b>12-Non-Medicare Benefit</b> | 533            | 224              | 42.03 | 67                   | 12.57 | 6                                 | 1.13 | 226                 | 42.40 | 10                  | 1.88 | \$502,011    | \$65,930         | \$213,802    |

**Region=05: Chicago**

| Appealed Service               | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %     | Total \$     | \$<br>Overturned | \$<br>Upheld |
|--------------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|-------|--------------|------------------|--------------|
| <b>TOTAL All Services</b>      | 3568           | 2152             | 60.31 | 673                  | 18.86 | 112                               | 3.14 | 436                 | 12.22 | 195                 | 5.47  | \$11,420,668 | \$2,504,529      | \$6,835,111  |
| <b>1-Practitioner Services</b> | 938            | 584              | 62.26 | 164                  | 17.48 | 31                                | 3.30 | 109                 | 11.62 | 50                  | 5.33  | \$1,326,426  | \$253,831        | \$847,753    |
| <b>2-Emergency Room</b>        | 40             | 15               | 37.50 | 10                   | 25.00 | 3                                 | 7.50 | 3                   | 7.50  | 9                   | 22.50 | \$36,520     | \$10,500         | \$15,065     |
| <b>3-Inpatient Hospital</b>    | 392            | 215              | 54.85 | 86                   | 21.94 | 11                                | 2.81 | 58                  | 14.80 | 22                  | 5.61  | \$4,072,888  | \$950,687        | \$2,290,999  |
| <b>4-Clinic (Lab, X-ray)</b>   | 776            | 407              | 52.45 | 201                  | 25.90 | 22                                | 2.84 | 94                  | 12.11 | 52                  | 6.70  | \$705,997    | \$192,875        | \$380,292    |

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**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2010, by Region and Service**

| Appealed Service        | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %     | Total \$    | \$<br>Overturned | \$<br>Upheld |
|-------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|-------|-------------|------------------|--------------|
| 5-Nursing Home Care     | 255            | 144              | 56.47 | 47                   | 18.43 | 21                                | 8.24 | 35                  | 13.73 | 8                   | 3.14  | \$3,992,785 | \$900,334        | \$2,419,158  |
| 6-Therapies             | 108            | 55               | 50.93 | 18                   | 16.67 | 3                                 | 2.78 | 20                  | 18.52 | 12                  | 11.11 | \$127,666   | \$23,051         | \$66,788     |
| 7-Ambulance             | 112            | 82               | 73.21 | 9                    | 8.04  | 2                                 | 1.79 | 16                  | 14.29 | 3                   | 2.68  | \$138,513   | \$12,367         | \$102,648    |
| 8-Home Health Care      | 15             | 11               | 73.33 | 2                    | 13.33 | 1                                 | 6.67 | 1                   | 6.67  | 0                   | 0.00  | \$50,449    | \$8,408          | \$38,677     |
| 9-DME/Medical Supplies  | 450            | 299              | 66.44 | 73                   | 16.22 | 5                                 | 1.11 | 55                  | 12.22 | 18                  | 4.00  | \$478,372   | \$80,260         | \$320,510    |
| 10-OPD Mental Health    | 44             | 30               | 68.18 | 8                    | 18.18 | 2                                 | 4.55 | 2                   | 4.55  | 2                   | 4.55  | \$74,474    | \$15,233         | \$52,470     |
| 11-Hospice Care         | 9              | 8                | 88.89 | 0                    | 0.00  | 0                                 | 0.00 | 1                   | 11.11 | 0                   | 0.00  | \$12,521    | \$0              | \$11,129     |
| 12-Non-Medicare Benefit | 429            | 302              | 70.40 | 55                   | 12.82 | 11                                | 2.56 | 42                  | 9.79  | 19                  | 4.43  | \$404,058   | \$56,983         | \$289,622    |

**Region=06: Dallas**

| Appealed Service          | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %     | Total \$    | \$<br>Overturned | \$<br>Upheld |
|---------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|-------|-------------|------------------|--------------|
| <b>TOTAL All Services</b> | 2393           | 850              | 35.52 | 147                  | 6.14  | 31                                | 1.30 | 808                 | 33.77 | 557                 | 23.28 | \$5,933,797 | \$544,420        | \$2,382,939  |
| 1-Practitioner Services   | 759            | 234              | 30.83 | 46                   | 6.06  | 5                                 | 0.66 | 289                 | 38.08 | 185                 | 24.37 | \$1,073,302 | \$68,584         | \$334,435    |
| 2-Emergency Room          | 38             | 16               | 42.11 | 1                    | 2.63  | 1                                 | 2.63 | 17                  | 44.74 | 3                   | 7.89  | \$34,694    | \$1,370          | \$15,065     |
| 3-Inpatient Hospital      | 185            | 64               | 34.59 | 6                    | 3.24  | 0                                 | 0.00 | 90                  | 48.65 | 25                  | 13.51 | \$1,922,154 | \$62,340         | \$664,961    |
| 4-Clinic (Lab, X-ray)     | 489            | 87               | 17.79 | 25                   | 5.11  | 6                                 | 1.23 | 158                 | 32.31 | 213                 | 43.56 | \$444,887   | \$25,474         | \$81,881     |
| 5-Nursing Home Care       | 93             | 48               | 51.61 | 16                   | 17.20 | 8                                 | 8.60 | 14                  | 15.05 | 7                   | 7.53  | \$1,456,192 | \$313,160        | \$814,215    |
| 6-Therapies               | 68             | 22               | 32.35 | 2                    | 2.94  | 1                                 | 1.47 | 26                  | 38.24 | 17                  | 25.00 | \$80,382    | \$2,955          | \$26,597     |
| 7-Ambulance               | 54             | 22               | 40.74 | 1                    | 1.85  | 0                                 | 0.00 | 19                  | 35.19 | 12                  | 22.22 | \$66,783    | \$1,237          | \$27,208     |
| 8-Home Health Care        | 50             | 17               | 34.00 | 4                    | 8.00  | 3                                 | 6.00 | 16                  | 32.00 | 10                  | 20.00 | \$168,163   | \$18,498         | \$62,220     |
| 9-DME/Medical Supplies    | 400            | 205              | 51.25 | 33                   | 8.25  | 3                                 | 0.75 | 104                 | 26.00 | 55                  | 13.75 | \$425,220   | \$36,675         | \$219,520    |
| 10-OPD Mental Health      | 23             | 8                | 34.78 | 0                    | 0.00  | 0                                 | 0.00 | 11                  | 47.83 | 4                   | 17.39 | \$38,930    | \$0              | \$13,541     |

*Dollar figures are estimates based on records received during 2010 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.*

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2010, by Region and Service**

| Appealed Service        | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %    | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %     | Total \$  | \$<br>Overturned | \$ Upheld |
|-------------------------|----------------|------------------|-------|----------------------|------|-----------------------------------|------|---------------------|-------|---------------------|-------|-----------|------------------|-----------|
| 11-Hospice Care         | 6              | 4                | 66.67 | 0                    | 0.00 | 0                                 | 0.00 | 1                   | 16.67 | 1                   | 16.67 | \$8,347   | \$0              | \$5,565   |
| 12-Non-Medicare Benefit | 228            | 123              | 53.95 | 13                   | 5.70 | 4                                 | 1.75 | 63                  | 27.63 | 25                  | 10.96 | \$214,744 | \$14,128         | \$117,733 |

**Region=07: Kansas City**

| Appealed Service          | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %     | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %    | Total \$     | \$<br>Overturned | \$ Upheld   |
|---------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|-------|---------------------|-------|---------------------|------|--------------|------------------|-------------|
| <b>TOTAL All Services</b> | 9759           | 3675             | 37.66 | 865                  | 8.86  | 158                               | 1.62  | 4891                | 50.12 | 170                 | 1.74 | \$19,361,800 | \$1,963,368      | \$8,273,014 |
| 1-Practitioner Services   | 3200           | 1106             | 34.56 | 187                  | 5.84  | 45                                | 1.41  | 1816                | 56.75 | 46                  | 1.44 | \$4,525,120  | \$296,254        | \$1,595,812 |
| 2-Emergency Room          | 190            | 50               | 26.32 | 7                    | 3.68  | 4                                 | 2.11  | 128                 | 67.37 | 1                   | 0.53 | \$173,470    | \$8,217          | \$47,476    |
| 3-Inpatient Hospital      | 478            | 219              | 45.82 | 39                   | 8.16  | 7                                 | 1.46  | 201                 | 42.05 | 12                  | 2.51 | \$4,966,430  | \$441,576        | \$2,311,779 |
| 4-Clinic (Lab, X-ray)     | 2309           | 640              | 27.72 | 251                  | 10.87 | 19                                | 0.82  | 1368                | 59.25 | 31                  | 1.34 | \$2,100,705  | \$237,000        | \$590,909   |
| 5-Nursing Home Care       | 248            | 123              | 49.60 | 28                   | 11.29 | 16                                | 6.45  | 78                  | 31.45 | 3                   | 1.21 | \$3,883,179  | \$563,687        | \$2,051,195 |
| 6-Therapies               | 311            | 111              | 35.69 | 52                   | 16.72 | 12                                | 3.86  | 131                 | 42.12 | 5                   | 1.61 | \$367,630    | \$68,561         | \$138,305   |
| 7-Ambulance               | 384            | 110              | 28.65 | 18                   | 4.69  | 4                                 | 1.04  | 245                 | 63.80 | 7                   | 1.82 | \$474,900    | \$24,734         | \$138,513   |
| 8-Home Health Care        | 71             | 19               | 26.76 | 6                    | 8.45  | 0                                 | 0.00  | 44                  | 61.97 | 2                   | 2.82 | \$238,791    | \$20,180         | \$63,902    |
| 9-DME/Medical Supplies    | 1047           | 474              | 45.27 | 89                   | 8.50  | 8                                 | 0.76  | 454                 | 43.36 | 22                  | 2.10 | \$1,113,013  | \$98,864         | \$508,138   |
| 10-OPD Mental Health      | 93             | 30               | 32.26 | 5                    | 5.38  | 2                                 | 2.15  | 56                  | 60.22 | 0                   | 0.00 | \$157,411    | \$10,156         | \$52,470    |
| 11-Hospice Care           | 36             | 16               | 44.44 | 3                    | 8.33  | 5                                 | 13.89 | 12                  | 33.33 | 0                   | 0.00 | \$50,082     | \$7,651          | \$25,737    |
| 12-Non-Medicare Benefit   | 1392           | 777              | 55.82 | 180                  | 12.93 | 36                                | 2.59  | 358                 | 25.72 | 41                  | 2.95 | \$1,311,069  | \$186,488        | \$748,779   |

*Dollar figures are estimates based on records received during 2010 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.*

**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2010, by Region and Service**

**Region=08: Denver**

| Appealed Service          | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %    | Total \$     | \$<br>Overturned | \$ Upheld   |
|---------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|------|--------------|------------------|-------------|
| <b>TOTAL All Services</b> | 3976           | 1234             | 31.04 | 344                  | 8.65  | 62                                | 1.56 | 2211                | 55.61 | 125                 | 3.14 | \$11,194,273 | \$1,274,094      | \$4,441,298 |
| 1-Practitioner Services   | 1236           | 299              | 24.19 | 78                   | 6.31  | 19                                | 1.54 | 813                 | 65.78 | 27                  | 2.18 | \$1,747,828  | \$123,734        | \$436,250   |
| 2-Emergency Room          | 591            | 103              | 17.43 | 41                   | 6.94  | 17                                | 2.88 | 386                 | 65.31 | 44                  | 7.45 | \$539,583    | \$45,194         | \$101,800   |
| 3-Inpatient Hospital      | 493            | 186              | 37.73 | 44                   | 8.92  | 7                                 | 1.42 | 245                 | 49.70 | 11                  | 2.23 | \$5,122,280  | \$493,526        | \$1,968,909 |
| 4-Clinic (Lab, X-ray)     | 682            | 162              | 23.75 | 86                   | 12.61 | 5                                 | 0.73 | 404                 | 59.24 | 25                  | 3.67 | \$620,477    | \$80,516         | \$149,660   |
| 5-Nursing Home Care       | 136            | 81               | 59.56 | 26                   | 19.12 | 5                                 | 3.68 | 20                  | 14.71 | 4                   | 2.94 | \$2,129,485  | \$446,252        | \$1,307,441 |
| 6-Therapies               | 57             | 32               | 56.14 | 3                    | 5.26  | 0                                 | 0.00 | 21                  | 36.84 | 1                   | 1.75 | \$67,379     | \$3,546          | \$37,827    |
| 7-Ambulance               | 159            | 54               | 33.96 | 7                    | 4.40  | 0                                 | 0.00 | 96                  | 60.38 | 2                   | 1.26 | \$196,638    | \$8,657          | \$66,783    |
| 8-Home Health Care        | 49             | 18               | 36.73 | 4                    | 8.16  | 0                                 | 0.00 | 25                  | 51.02 | 2                   | 4.08 | \$164,799    | \$13,453         | \$60,539    |
| 9-DME/Medical Supplies    | 283            | 134              | 47.35 | 18                   | 6.36  | 4                                 | 1.41 | 125                 | 44.17 | 2                   | 0.71 | \$300,843    | \$21,261         | \$144,575   |
| 10-OPD Mental Health      | 37             | 10               | 27.03 | 1                    | 2.70  | 0                                 | 0.00 | 25                  | 67.57 | 1                   | 2.70 | \$62,626     | \$1,693          | \$16,926    |
| 11-Hospice Care           | 9              | 5                | 55.56 | 0                    | 0.00  | 0                                 | 0.00 | 4                   | 44.44 | 0                   | 0.00 | \$12,521     | \$0              | \$6,956     |
| 12-Non-Medicare Benefit   | 244            | 150              | 61.48 | 36                   | 14.75 | 5                                 | 2.05 | 47                  | 19.26 | 6                   | 2.46 | \$229,814    | \$36,262         | \$143,634   |

**Region=09: San Francisco**

| Appealed Service          | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %    | Total \$     | \$<br>Overturned | \$ Upheld     |
|---------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|------|--------------|------------------|---------------|
| <b>TOTAL All Services</b> | 20275          | 8599             | 42.41 | 2003                 | 9.88  | 323                               | 1.59 | 8725                | 43.03 | 625                 | 3.08 | \$59,003,147 | \$7,321,683      | \$274,289,820 |
| 1-Practitioner Services   | 6021           | 2245             | 37.29 | 492                  | 8.17  | 88                                | 1.46 | 2993                | 49.71 | 203                 | 3.37 | \$8,514,296  | \$757,958        | \$3,236,875   |
| 2-Emergency Room          | 921            | 259              | 28.12 | 207                  | 22.48 | 9                                 | 0.98 | 421                 | 45.71 | 25                  | 2.71 | \$840,873    | \$193,100        | \$240,576     |
| 3-Inpatient Hospital      | 2089           | 667              | 31.93 | 349                  | 16.71 | 62                                | 2.97 | 974                 | 46.63 | 37                  | 1.77 | \$21,704,752 | \$3,948,208      | \$7,252,234   |
| 4-Clinic (Lab, X-ray)     | 3951           | 1208             | 30.57 | 470                  | 11.90 | 55                                | 1.39 | 2072                | 52.44 | 146                 | 3.70 | \$3,594,580  | \$452,621        | \$1,124,046   |
| 5-Nursing Home Care       | 1090           | 710              | 65.14 | 67                   | 6.15  | 50                                | 4.59 | 239                 | 21.93 | 24                  | 2.20 | \$17,067,198 | \$1,440,534      | \$115,086,150 |

*Dollar figures are estimates based on records received during 2010 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.*



**TABLE 3**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2010, by Region and Service**

| Appealed Service        | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %    | Total \$    | \$<br>Overturned | \$<br>Upheld |
|-------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|------|-------------|------------------|--------------|
| 6-Therapies             | 372            | 189              | 50.81 | 18                   | 4.84  | 6                                 | 1.61 | 139                 | 37.37 | 20                  | 5.38 | \$439,737   | \$24,824         | \$226,961    |
| 7-Ambulance             | 1342           | 745              | 55.51 | 56                   | 4.17  | 2                                 | 0.15 | 514                 | 38.30 | 25                  | 1.86 | \$1,659,678 | \$70,493         | \$922,593    |
| 8-Home Health Care      | 187            | 78               | 41.71 | 20                   | 10.70 | 0                                 | 0.00 | 85                  | 45.45 | 4                   | 2.14 | \$628,928   | \$67,265         | \$262,334    |
| 9-DME/Medical Supplies  | 2589           | 1545             | 59.68 | 196                  | 7.57  | 25                                | 0.97 | 722                 | 27.89 | 101                 | 3.90 | \$2,752,236 | \$221,646        | \$1,655,700  |
| 10-OPD Mental Health    | 212            | 90               | 42.45 | 12                   | 5.66  | 5                                 | 2.36 | 101                 | 47.64 | 4                   | 1.89 | \$358,829   | \$24,543         | \$156,565    |
| 11-Hospice Care         | 63             | 43               | 68.25 | 2                    | 3.17  | 2                                 | 3.17 | 15                  | 23.81 | 1                   | 1.59 | \$87,644    | \$4,174          | \$61,211     |
| 12-Non-Medicare Benefit | 1438           | 820              | 57.02 | 114                  | 7.93  | 19                                | 1.32 | 450                 | 31.29 | 35                  | 2.43 | \$1,354,395 | \$116,320        | \$781,273    |

**Region=10: Seattle**

| Appealed Service          | Recons<br>2010 | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %     | Total \$    | \$<br>Overturned | \$<br>Upheld |
|---------------------------|----------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|-------|-------------|------------------|--------------|
| <b>TOTAL All Services</b> | 3363           | 1791             | 53.26 | 313                  | 9.31  | 62                                | 1.84 | 988                 | 29.38 | 209                 | 6.21  | \$9,231,148 | \$1,036,230      | \$5,304,082  |
| 1-Practitioner Services   | 875            | 429              | 49.03 | 98                   | 11.20 | 17                                | 1.94 | 291                 | 33.26 | 40                  | 4.57  | \$1,237,338 | \$150,602        | \$618,669    |
| 2-Emergency Room          | 58             | 18               | 31.03 | 2                    | 3.45  | 0                                 | 0.00 | 26                  | 44.83 | 12                  | 20.69 | \$52,954    | \$1,826          | \$16,434     |
| 3-Inpatient Hospital      | 261            | 140              | 53.64 | 16                   | 6.13  | 2                                 | 0.77 | 84                  | 32.18 | 19                  | 7.28  | \$2,711,795 | \$176,630        | \$1,464,993  |
| 4-Clinic (Lab, X-ray)     | 521            | 213              | 40.88 | 53                   | 10.17 | 17                                | 3.26 | 194                 | 37.24 | 44                  | 8.45  | \$474,001   | \$55,952         | \$201,518    |
| 5-Nursing Home Care       | 199            | 126              | 63.32 | 30                   | 15.08 | 6                                 | 3.02 | 33                  | 16.58 | 4                   | 2.01  | \$3,115,938 | \$516,713        | \$2,019,879  |
| 6-Therapies               | 125            | 68               | 54.40 | 13                   | 10.40 | 5                                 | 4.00 | 32                  | 25.60 | 7                   | 5.60  | \$147,761   | \$18,322         | \$83,337     |
| 7-Ambulance               | 301            | 124              | 41.20 | 11                   | 3.65  | 1                                 | 0.33 | 141                 | 46.84 | 24                  | 7.97  | \$372,253   | \$14,222         | \$153,972    |
| 8-Home Health Care        | 23             | 16               | 69.57 | 1                    | 4.35  | 0                                 | 0.00 | 6                   | 26.09 | 0                   | 0.00  | \$77,355    | \$3,363          | \$53,812     |
| 9-DME/Medical Supplies    | 516            | 357              | 69.19 | 39                   | 7.56  | 5                                 | 0.97 | 92                  | 17.83 | 23                  | 4.46  | \$548,534   | \$44,117         | \$382,166    |
| 10-OPD Mental Health      | 36             | 21               | 58.33 | 3                    | 8.33  | 0                                 | 0.00 | 9                   | 25.00 | 3                   | 8.33  | \$60,933    | \$5,078          | \$35,544     |
| 11-Hospice Care           | 23             | 15               | 65.22 | 2                    | 8.70  | 0                                 | 0.00 | 5                   | 21.74 | 1                   | 4.35  | \$31,997    | \$2,782          | \$20,868     |
| 12-Non-Medicare Benefit   | 425            | 264              | 62.12 | 45                   | 10.59 | 9                                 | 2.12 | 75                  | 17.65 | 32                  | 7.53  | \$400,290   | \$46,622         | \$252,889    |

*Dollar figures are estimates based on records received during 2010 with cost data. Mean values by service category are applied to all records with that service. Partial overturn decisions have the dollar value apportioned to the appropriate category, equally divided between \$ Upheld and \$ Overturned.*

**TABLE 4**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2010, by Appeal Priority and Service**

**Priority=Expedited Appeal**

| Appealed Service        | Recons<br>2010 | % of All<br>Cases | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %     | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %    | Total \$            |
|-------------------------|----------------|-------------------|------------------|-------|----------------------|-------|-----------------------------------|-------|---------------------|-------|---------------------|------|---------------------|
| 1-Practitioner Services | 679            | 1.09              | 458              | 67.45 | 117                  | 17.23 | 18                                | 2.65  | 39                  | 5.74  | 47                  | 6.92 | \$960,174           |
| 3-Inpatient Hospital    | 879            | 1.42              | 589              | 67.01 | 138                  | 15.70 | 8                                 | 0.91  | 105                 | 11.95 | 39                  | 4.44 | \$9,132,828         |
| 4-Clinic (Lab, X-ray)   | 715            | 1.15              | 317              | 44.34 | 236                  | 33.01 | 13                                | 1.82  | 80                  | 11.19 | 69                  | 9.65 | \$650,500           |
| 5-Nursing Home Care     | 1753           | 2.82              | 1190             | 67.88 | 226                  | 12.89 | 74                                | 4.22  | 233                 | 13.29 | 30                  | 1.71 | \$27,448,439        |
| 6-Therapies             | 261            | 0.42              | 118              | 45.21 | 57                   | 21.84 | 22                                | 8.43  | 60                  | 22.99 | 4                   | 1.53 | \$308,525           |
| 7-Ambulance             | 26             | 0.04              | 12               | 46.15 | 1                    | 3.85  | 0                                 | 0.00  | 13                  | 50.00 | 0                   | 0.00 | \$32,155            |
| 8-Home Health Care      | 103            | 0.17              | 58               | 56.31 | 27                   | 26.21 | 3                                 | 2.91  | 11                  | 10.68 | 4                   | 3.88 | \$346,415           |
| 9-DME/Medical Supplies  | 339            | 0.55              | 192              | 56.64 | 40                   | 11.80 | 10                                | 2.95  | 90                  | 26.55 | 7                   | 2.06 | \$360,374           |
| 10-OPD Mental Health    | 8              | 0.01              | 6                | 75.00 | 0                    | 0.00  | 1                                 | 12.50 | 1                   | 12.50 | 0                   | 0.00 | \$13,541            |
| 11-Hospice Care         | 6              | 0.01              | 2                | 33.33 | 0                    | 0.00  | 0                                 | 0.00  | 4                   | 66.67 | 0                   | 0.00 | \$8,347             |
| 12-Non-Medicare Benefit | 325            | 0.52              | 171              | 52.62 | 103                  | 31.69 | 5                                 | 1.54  | 35                  | 10.77 | 11                  | 3.38 | \$306,104           |
| <b>Priority</b>         | <b>5094</b>    | <b>8.21</b>       | <b>3113</b>      |       | <b>945</b>           |       | <b>154</b>                        |       | <b>671</b>          |       | <b>211</b>          |      | <b>\$39,567,401</b> |

**Priority=Standard Service Denial**

| Appealed Service        | Recons<br>2010 | % of All<br>Cases | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %    | Total \$    |
|-------------------------|----------------|-------------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|------|-------------|
| 1-Practitioner Services | 2548           | 4.10              | 1540             | 60.44 | 435                  | 17.07 | 44                                | 1.73 | 423                 | 16.60 | 106                 | 4.16 | \$3,603,127 |
| 2-Emergency Room        | 2              | 0.00              | 1                | 50.00 | 0                    | 0.00  | 0                                 | 0.00 | 1                   | 50.00 | 0                   | 0.00 | \$1,826     |
| 3-Inpatient Hospital    | 46             | 0.07              | 7                | 15.22 | 1                    | 2.17  | 0                                 | 0.00 | 35                  | 76.09 | 3                   | 6.52 | \$477,941   |
| 4-Clinic (Lab, X-ray)   | 1744           | 2.81              | 761              | 43.64 | 419                  | 24.03 | 20                                | 1.15 | 439                 | 25.17 | 105                 | 6.02 | \$1,586,674 |
| 5-Nursing Home Care     | 42             | 0.07              | 3                | 7.14  | 1                    | 2.38  | 0                                 | 0.00 | 36                  | 85.71 | 2                   | 4.76 | \$657,635   |
| 6-Therapies             | 526            | 0.85              | 293              | 55.70 | 77                   | 14.64 | 19                                | 3.61 | 118                 | 22.43 | 19                  | 3.61 | \$621,779   |
| 7-Ambulance             | 96             | 0.15              | 32               | 33.33 | 1                    | 1.04  | 1                                 | 1.04 | 57                  | 59.38 | 5                   | 5.21 | \$118,725   |
| 8-Home Health Care      | 155            | 0.25              | 88               | 56.77 | 18                   | 11.61 | 1                                 | 0.65 | 46                  | 29.68 | 2                   | 1.29 | \$521,304   |
| 9-DME/Medical Supplies  | 4232           | 6.82              | 2791             | 65.95 | 414                  | 9.78  | 42                                | 0.99 | 843                 | 19.92 | 142                 | 3.36 | \$4,498,828 |
| 10-OPD Mental Health    | 98             | 0.16              | 67               | 68.37 | 12                   | 12.24 | 4                                 | 4.08 | 11                  | 11.22 | 4                   | 4.08 | \$165,874   |

**TABLE 4**  
**Annual Report of Medicare Reconsideration Results:**  
**National Summary of Final Decisions and Value of Contested Claims**  
**for Cases Decided During 2010, by Appeal Priority and Service**

| Appealed Service                    | Recons<br>2010 | % of All<br>Cases | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %     | Total \$                    |
|-------------------------------------|----------------|-------------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|-------|-----------------------------|
| 11-Hospice Care                     | 5              | 0.01              | 2                | 40.00 | 0                    | 0.00  | 0                                 | 0.00 | 2                   | 40.00 | 1                   | 20.00 | \$6,956                     |
| 12-Non-Medicare Benefit<br>Priority | 1475<br>10969  | 2.38<br>17.67     | 703<br>6288      | 47.66 | 289<br>1667          | 19.59 | 29<br>160                         | 1.97 | 413<br>2424         | 28.00 | 41<br>430           | 2.78  | \$1,389,244<br>\$13,649,912 |

Priority=Standard Claim Denial

| Appealed Service        | Recons<br>2010 | % of All<br>Cases | Recons<br>Upheld | %     | Recons<br>Overturned | %     | Recons<br>Partially<br>Overturned | %    | Recons<br>Dismissed | %     | Recons<br>Withdrawn | %    | Total \$      |
|-------------------------|----------------|-------------------|------------------|-------|----------------------|-------|-----------------------------------|------|---------------------|-------|---------------------|------|---------------|
| 1-Practitioner Services | 14526          | 23.40             | 4284             | 29.49 | 819                  | 5.64  | 187                               | 1.29 | 8754                | 60.26 | 482                 | 3.32 | \$20,541,217  |
| 2-Emergency Room        | 2127           | 3.43              | 553              | 26.00 | 288                  | 13.54 | 37                                | 1.74 | 1150                | 54.07 | 99                  | 4.65 | \$1,941,951   |
| 3-Inpatient Hospital    | 4825           | 7.77              | 1714             | 35.52 | 579                  | 12.00 | 116                               | 2.40 | 2295                | 47.56 | 121                 | 2.51 | \$50,131,847  |
| 4-Clinic (Lab, X-ray)   | 11360          | 18.30             | 2946             | 25.93 | 951                  | 8.37  | 130                               | 1.14 | 6900                | 60.74 | 433                 | 3.81 | \$10,335,214  |
| 5-Nursing Home Care     | 1313           | 2.12              | 717              | 54.61 | 127                  | 9.67  | 82                                | 6.25 | 354                 | 26.96 | 33                  | 2.51 | \$20,558,928  |
| 6-Therapies             | 805            | 1.30              | 350              | 43.48 | 46                   | 5.71  | 5                                 | 0.62 | 352                 | 43.73 | 52                  | 6.46 | \$951,582     |
| 7-Ambulance             | 3421           | 5.51              | 1657             | 48.44 | 158                  | 4.62  | 12                                | 0.35 | 1512                | 44.20 | 82                  | 2.40 | \$4,230,819   |
| 8-Home Health Care      | 370            | 0.60              | 104              | 28.11 | 22                   | 5.95  | 3                                 | 0.81 | 225                 | 60.81 | 16                  | 4.32 | \$1,244,403   |
| 9-DME/Medical Supplies  | 2734           | 4.40              | 1202             | 43.96 | 208                  | 7.61  | 22                                | 0.80 | 1192                | 43.60 | 110                 | 4.02 | \$2,906,379   |
| 10-OPD Mental Health    | 467            | 0.75              | 174              | 37.26 | 21                   | 4.50  | 6                                 | 1.28 | 252                 | 53.96 | 14                  | 3.00 | \$790,440     |
| 11-Hospice Care         | 147            | 0.24              | 94               | 63.95 | 7                    | 4.76  | 7                                 | 4.76 | 37                  | 25.17 | 2                   | 1.36 | \$204,502     |
| 12-Non-Medicare Benefit | 4262           | 6.87              | 2520             | 59.13 | 330                  | 7.74  | 84                                | 1.97 | 1192                | 27.97 | 136                 | 3.19 | \$4,014,207   |
| Priority                | 46357          | 74.68             | 16315            |       | 3556                 |       | 691                               |      | 24215               |       | 1580                |      | \$117,851,488 |
| TOTAL:                  | 62420          | 100.55            | 25716            |       | 6168                 |       | 1005                              |      | 27310               |       | 2221                |      | \$171,068,801 |

**TABLE 5 - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2010, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=01: BOSTON

| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0318: AETNA HEALTH INC.            | 1,905            | 6.82           | 13             | 6                | 46.15      | 0                    | 0.00       | 1                                 | 7.69       | 6                   | 46.15        | 0                   | 0.00       |
| H0322: AETNA LIFE INSURANCE COMPANY | -                | -              | 4              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 3                   | 75.00        | 1                   | 25.00      |
| H0346: PACE VERMONT, INC.           | 72               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H0523: AETNA HEALTH OF CALIFORNIA,I | 31,825           | 4.24           | 135            | 83               | 61.48      | 19                   | 14.07      | 1                                 | 0.74       | 29                  | 21.48        | 3                   | 2.22       |
| H0705: CONSTITUTION HEALTHCARE INC. | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H0768: AETNA LIFE INSURANCE COMPANY | -                | -              | 3              | 1                | 33.33      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 66.67        | 0                   | 0.00       |
| H0901: AETNA HEALTH INC.            | 240              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H1109: AETNA HEALTH INC.(GEORGIA)   | 3,443            | 2.61           | 9              | 2                | 22.22      | 1                    | 11.11      | 0                                 | 0.00       | 6                   | 66.67        | 0                   | 0.00       |
| H1110: AETNA LIFE INSURANCE COMPANY | 1,024            | 11.72          | 12             | 8                | 66.67      | 1                    | 8.33       | 0                                 | 0.00       | 3                   | 25.00        | 0                   | 0.00       |
| H1365: MARTIN'S POINT GENERATIONS,  | 366              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H1419: AETNA HEALTH, INC.           | 873              | 2.29           | 2              | 1                | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1420: AETNA LIFE INSURANCE COMPANY | -                | -              | 3              | 3                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2047: AETNA LIFE INSURANCE COMPANY | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2112: AETNA HEALTH, INC.           | 6,219            | 3.22           | 20             | 12               | 60.00      | 2                    | 10.00      | 0                                 | 0.00       | 5                   | 25.00        | 1                   | 5.00       |
| H2206: HARVARD PILGRIM HEALTH CARE  | -                | -              | 8              | 5                | 62.50      | 2                    | 25.00      | 1                                 | 12.50      | 0                   | 0.00         | 0                   | 0.00       |
| H2218: HARBOR HEALTH SERVICES       | 336              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2219: FALLON COMMUNITY HEALTH PLAN | 709              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2220: UPHAMS CORNER HEALTH COMMITT | 164              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2221: ELDER SRVC PLN/CAMBRIDGE HEA | 211              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2222: ELDER SERVICE PLAN OF THE NO | 666              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2223: ELDER SVC PLN/E BOSTON HEALT | 272              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2224: SENIOR WHOLE HEALTH, LLC     | 5,902            | 1.02           | 6              | 2                | 33.33      | 2                    | 33.33      | 1                                 | 16.67      | 1                   | 16.67        | 0                   | 0.00       |
| H2225: COMMONWEALTH CARE ALLIANCE,  | 2,527            | 3.56           | 9              | 5                | 55.56      | 2                    | 22.22      | 1                                 | 11.11      | 1                   | 11.11        | 0                   | 0.00       |
| H2229: TUFTS ASSOCIATED HMO, INC.   | -                | -              | 6              | 5                | 83.33      | 1                    | 16.67      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2230: BLUE CROSS AND BLUE SHIELD O | 11,964           | 1.34           | 16             | 11               | 68.75      | 4                    | 25.00      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 6.25       |

*Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2010 divided by the mid-year (July) enrollment, times 1,000.*

**TABLE 5 - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2010, and Distribution of Final**  
**Decisions, by Region and Plan**

| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H2232: MASSACHUSETTS GENERAL PHYSIC | -                | -              | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2256: TUFTS ASSOCIATED HMO, INC.   | 81,816           | 1.53           | 125            | 107              | 85.60      | 10                   | 8.00       | 2                                 | 1.60       | 3                   | 2.40         | 3                   | 2.40       |
| H2261: BLUE CROSS AND BLUE SHIELD O | 15,801           | 3.23           | 51             | 44               | 86.27      | 4                    | 7.84       | 1                                 | 1.96       | 1                   | 1.96         | 1                   | 1.96       |
| H2266: TUFTS HEALTH PLAN OF NEW ENG | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2320: PRIORITY HEALTH              | 37,680           | 1.38           | 52             | 30               | 57.69      | 13                   | 25.00      | 1                                 | 1.92       | 7                   | 13.46        | 1                   | 1.92       |
| H2411: FALLON COMMUNITY HEALTH PLAN | 626              | 3.19           | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3057: TUFTS ASSOCIATED HEALTH MAIN | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3152: AETNA HEALTH, INC.           | 39,159           | 4.32           | 169            | 98               | 57.99      | 24                   | 14.20      | 2                                 | 1.18       | 36                  | 21.30        | 9                   | 5.33       |
| H3312: AETNA HEALTH INC.            | 15,528           | 4.57           | 71             | 43               | 60.56      | 7                    | 9.86       | 2                                 | 2.82       | 19                  | 26.76        | 0                   | 0.00       |
| H3597: AETNA HEALTH                 | 2,585            | 1.16           | 3              | 2                | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H3623: AETNA HEALTH, INC.           | 5,488            | 3.64           | 20             | 11               | 55.00      | 2                    | 10.00      | 0                                 | 0.00       | 7                   | 35.00        | 0                   | 0.00       |
| H3624: AETNA LIFE INSURANCE COMPANY | -                | -              | 11             | 6                | 54.55      | 1                    | 9.09       | 0                                 | 0.00       | 4                   | 36.36        | 0                   | 0.00       |
| H3931: AETNA HEALTH INC             | 49,989           | 2.30           | 115            | 76               | 66.09      | 11                   | 9.57       | 8                                 | 6.96       | 19                  | 16.52        | 1                   | 0.87       |
| H4105: PACE ORGANIZATION OF RHODE I | 182              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H4152: BLUE CROSS & BLUE SHIELD OF  | 33,356           | 3.63           | 121            | 61               | 50.41      | 16                   | 13.22      | 4                                 | 3.31       | 36                  | 29.75        | 4                   | 3.31       |
| H4362: AETNA LIFE INSURANCE COMPANY | -                | -              | 5              | 5                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4523: AETNA HEALTH INC.            | 6,233            | 2.09           | 13             | 6                | 46.15      | 2                    | 15.38      | 0                                 | 0.00       | 5                   | 38.46        | 0                   | 0.00       |
| H4524: AETNA LIFE INSURANCE COMPANY | 4,944            | 5.06           | 25             | 19               | 76.00      | 3                    | 12.00      | 1                                 | 4.00       | 2                   | 8.00         | 0                   | 0.00       |
| H4875: PRIORITY HEALTH              | 7,344            | 1.63           | 12             | 11               | 91.67      | 1                    | 8.33       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4910: AETNA HEALTH INC.            | 460              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5144: AETNA LIFE INSURANCE COMPANY | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5414: AETNA HEALTH INC.            | 3,491            | 4.30           | 15             | 11               | 73.33      | 1                    | 6.67       | 0                                 | 0.00       | 3                   | 20.00        | 0                   | 0.00       |
| H5437: AETNA LIFE INSURANCE COMPANY | -                | -              | 9              | 5                | 55.56      | 3                    | 33.33      | 0                                 | 0.00       | 1                   | 11.11        | 0                   | 0.00       |
| H5510: AETNA LIFE INSURANCE COMPANY | -                | -              | 5              | 3                | 60.00      | 1                    | 20.00      | 0                                 | 0.00       | 1                   | 20.00        | 0                   | 0.00       |
| H5512: AETNA LIFE INSURANCE COMPANY | -                | -              | 126            | 81               | 64.29      | 14                   | 11.11      | 1                                 | 0.79       | 29                  | 23.02        | 1                   | 0.79       |
| H5521: AETNA LIFE INSURANCE COMPANY | 164,294          | 1.30           | 213            | 154              | 72.30      | 30                   | 14.08      | 2                                 | 0.94       | 17                  | 7.98         | 10                  | 4.69       |

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**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2010, and Distribution of Final**  
**Decisions, by Region and Plan**

| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5531: AETNA LIFE INSURANCE COMPANY | -                | -              | 7              | 5                | 71.43      | 0                    | 0.00       | 2                                 | 28.57      | 0                   | 0.00         | 0                   | 0.00       |
| H5591: MARTIN'S POINT GENERATIONS,  | 5,827            | 0.17           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5736: AETNA LIFE INSURANCE COMPANY | 94,902           | 2.14           | 203            | 126              | 62.07      | 19                   | 9.36       | 2                                 | 0.99       | 53                  | 26.11        | 3                   | 1.48       |
| H5793: AETNA HEALTH INC.            | 3,933            | 5.09           | 20             | 10               | 50.00      | 3                    | 15.00      | 0                                 | 0.00       | 6                   | 30.00        | 1                   | 5.00       |
| H5813: AETNA HEALTH, INC            | 2,089            | 3.83           | 8              | 7                | 87.50      | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 12.50      |
| H5832: AETNA HEALTH INC.            | 143              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5950: AETNA HEALTH INC.            | 26               | 38.46          | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H5992: SENIOR WHOLE HEALTH, LLC     | 711              | 7.03           | 5              | 2                | 40.00      | 2                    | 40.00      | 0                                 | 0.00       | 1                   | 20.00        | 0                   | 0.00       |
| H6923: AETNA HEALTH                 | 1,349            | 7.41           | 10             | 4                | 40.00      | 0                    | 0.00       | 1                                 | 10.00      | 5                   | 50.00        | 0                   | 0.00       |
| H7226: HARVARD PILGRIM HEALTH CARE  | 31,064           | 0.23           | 7              | 4                | 57.14      | 1                    | 14.29      | 1                                 | 14.29      | 1                   | 14.29        | 0                   | 0.00       |
| H7908: AETNA HEALTH                 | 901              | 6.66           | 6              | 3                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 3                   | 50.00        | 0                   | 0.00       |
| H8578: HEALTH NEW ENGLAND, INC.     | 4,006            | 1.25           | 5              | 5                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H8684: AETNA LIFE INSURANCE COMPANY | 524              | 1.91           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H9001: FALLON COMMUNITY HEALTH PLAN | 30,594           | 10.23          | 313            | 213              | 68.05      | 51                   | 16.29      | 6                                 | 1.92       | 35                  | 11.18        | 8                   | 2.56       |
| R5595: AETNA LIFE INSURANCE COMPANY | -                | -              | 5              | 4                | 80.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 20.00        | 0                   | 0.00       |

**Region=02: NEW YORK**

| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| E6036: ASOCIACION DE MAESTROS DE PU | 2,209            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H0046: PROSALUD HMO CORPORATION     | -                | -              | 4              | 2                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 50.00        | 0                   | 0.00       |
| H0423: METROPLUS HEALTH PLAN, INC.  | 3,631            | 15.70          | 57             | 38               | 66.67      | 3                    | 5.26       | 1                                 | 1.75       | 14                  | 24.56        | 1                   | 1.75       |
| H1234: LIFE ST. FRANCIS             | 71               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H1518: CATHOLIC HEALTH SYSTEM BUFFA | 32               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H1777: CATHOLIC SPECIAL NEEDS PLAN, | 757              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |

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**TABLE 5 - 2010**  
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**Reconsiderations Received During 2010, and Distribution of Final**  
**Decisions, by Region and Plan**

| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H3154: HORIZON HEALTHCARE OF NEW JE | 51,648           | 7.63           | 394            | 200              | 50.76      | 123                  | 31.22      | 6                                 | 1.52       | 51                  | 12.94        | 14                  | 3.55       |
| H3159: UNITED HEALTHCARE OF NEW JER | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3214: FIRST MEDICAL HEALTH PLAN (O | -                | -              | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3240: AMERIGROUP NEW JERSEY, INC.  | 2,128            | 19.27          | 41             | 17               | 41.46      | 2                    | 4.88       | 0                                 | 0.00       | 22                  | 53.66        | 0                   | 0.00       |
| H3304: EXCELLUS HEALTH PLAN, INC.   | 42               | 23.81          | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3305: MVP HEALTH PLAN, INC.        | 68,881           | 1.76           | 121            | 86               | 71.07      | 16                   | 13.22      | 7                                 | 5.79       | 9                   | 7.44         | 3                   | 2.48       |
| H3314: HEALTH INSURANCE PLAN OF GRE | 1,137            | 2.64           | 3              | 1                | 33.33      | 1                    | 33.33      | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H3321: INDEPENDENT LIVING SRVCS OF  | 397              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3322: SENIOR CARE CONNECTION, INC. | 114              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3327: TOUCHSTONE HEALTH HMO, INC.  | 16,684           | 17.08          | 285            | 116              | 40.70      | 52                   | 18.25      | 11                                | 3.86       | 101                 | 35.44        | 5                   | 1.75       |
| H3328: NEW YORK STATE CATHOLIC HLTH | 8,223            | 4.62           | 38             | 14               | 36.84      | 11                   | 28.95      | 0                                 | 0.00       | 13                  | 34.21        | 0                   | 0.00       |
| H3329: COMPREHENSIVE CARE MANAGEMEN | 2,097            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3330: HEALTH INSURANCE PLAN OF GRE | 127,756          | 6.33           | 809            | 326              | 40.30      | 70                   | 8.65       | 23                                | 2.84       | 373                 | 46.11        | 17                  | 2.10       |
| H3331: INDEPENDENT LIVING FOR SENIO | 276              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3335: EXCELLUS HEALTH PLAN, INC.   | 29,409           | 5.64           | 166            | 90               | 54.22      | 48                   | 28.92      | 1                                 | 0.60       | 25                  | 15.06        | 2                   | 1.20       |
| H3337: LIBERTY HEALTH ADVANTAGE, IN | 4,042            | 12.62          | 51             | 8                | 15.69      | 5                    | 9.80       | 0                                 | 0.00       | 38                  | 74.51        | 0                   | 0.00       |
| H3338: NATIONAL HEALTH PLAN NETWORK | 152              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3344: INDEPENDENT HEALTH BENEFITS  | 3,492            | 3.15           | 11             | 8                | 72.73      | 2                    | 18.18      | 0                                 | 0.00       | 1                   | 9.09         | 0                   | 0.00       |
| H3346: MVP HEALTH PLAN, INC.        | 2,285            | 1.75           | 4              | 4                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3347: ELDERPLAN, INC.              | 12,489           | 34.19          | 427            | 74               | 17.33      | 8                    | 1.87       | 2                                 | 0.47       | 338                 | 79.16        | 5                   | 1.17       |
| H3350: PRUDENTIAL HCP OF NEW YORK,  | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H3351: EXCELLUS HEALTH PLAN, INC.   | 52,263           | 3.96           | 207            | 117              | 56.52      | 44                   | 21.26      | 9                                 | 4.35       | 33                  | 15.94        | 4                   | 1.93       |
| H3356: EXCELLUS HEALTH PLAN, INC.   | 2,246            | 1.78           | 4              | 2                | 50.00      | 1                    | 25.00      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 25.00      |
| H3359: MANAGED HEALTH, INC.         | 90,762           | 7.32           | 664            | 118              | 17.77      | 79                   | 11.90      | 12                                | 1.81       | 438                 | 65.96        | 17                  | 2.56       |
| H3362: INDEPENDENT HEALTH ASSOCIATI | 53,684           | 1.66           | 89             | 64               | 71.91      | 13                   | 14.61      | 1                                 | 1.12       | 11                  | 12.36        | 0                   | 0.00       |
| H3366: TOUCHSTONE HEALTH HMO, INC.  | 101              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H3378: MDNY HEALTHCARE, INC.        | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3384: HEALTHNOW NEW YORK INC       | 38,348           | 2.22           | 85             | 65               | 76.47      | 11                   | 12.94      | 1                                 | 1.18       | 2                   | 2.35         | 6                   | 7.06       |
| H3388: CAPITAL DISTRICT PHYSICIANS' | 21,228           | 3.63           | 77             | 54               | 70.13      | 12                   | 15.58      | 2                                 | 2.60       | 7                   | 9.09         | 2                   | 2.60       |
| H3493: LIFE AT LOURDES, INC.        | 93               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3528: CONNECTICARE, INC.           | 14,028           | 6.06           | 85             | 49               | 57.65      | 11                   | 12.94      | 0                                 | 0.00       | 23                  | 27.06        | 2                   | 2.35       |
| H4003: MMM HEALTHCARE, INC.         | 133,516          | 1.54           | 205            | 118              | 57.56      | 53                   | 25.85      | 3                                 | 1.46       | 19                  | 9.27         | 12                  | 5.85       |
| H4004: PREFERRED MEDICARE CHOICE, I | 50,310           | 1.77           | 89             | 47               | 52.81      | 36                   | 40.45      | 2                                 | 2.25       | 3                   | 3.37         | 1                   | 1.12       |
| H4005: TRIPLE-S SALUD, INC.         | 38,989           | 3.77           | 147            | 89               | 60.54      | 33                   | 22.45      | 1                                 | 0.68       | 17                  | 11.56        | 7                   | 4.76       |
| H4006: MCS ADVANTAGE INC.           | 65,871           | 1.94           | 128            | 68               | 53.13      | 27                   | 21.09      | 2                                 | 1.56       | 27                  | 21.09        | 4                   | 3.13       |
| H4011: FIRST MEDICAL HEALTH PLAN, I | 13,577           | 1.47           | 20             | 7                | 35.00      | 9                    | 45.00      | 0                                 | 0.00       | 4                   | 20.00        | 0                   | 0.00       |
| H4012: TRIPLE-S SALUD, INC.         | 15,097           | 2.38           | 36             | 20               | 55.56      | 10                   | 27.78      | 0                                 | 0.00       | 4                   | 11.11        | 2                   | 5.56       |
| H4393: CATHOLIC MANAGED LONG TERM C | 35               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5042: CDPHP UNIVERSAL BENEFITS, IN | 4,618            | 3.68           | 17             | 13               | 76.47      | 2                    | 11.76      | 0                                 | 0.00       | 1                   | 5.88         | 1                   | 5.88       |
| H5526: HEALTHNOW NEW YORK INC.      | 21,089           | 2.61           | 55             | 29               | 52.73      | 18                   | 32.73      | 1                                 | 1.82       | 4                   | 7.27         | 3                   | 5.45       |
| H5528: GROUP HEALTH INCORPORATED    | 25,596           | 8.17           | 209            | 72               | 34.45      | 22                   | 10.53      | 3                                 | 1.44       | 101                 | 48.33        | 11                  | 5.26       |
| H5549: VNS CHOICE                   | 5,027            | 43.76          | 220            | 90               | 40.91      | 20                   | 9.09       | 14                                | 6.36       | 92                  | 41.82        | 4                   | 1.82       |
| H5577: MCS ADVANTAGE INC.           | 54,867           | 1.04           | 57             | 28               | 49.12      | 15                   | 26.32      | 0                                 | 0.00       | 9                   | 15.79        | 5                   | 8.77       |
| H5732: TRIPLE-S SALUD, INC.         | 1,341            | 2.24           | 3              | 2                | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H5746: AMERIGROUP NEW MEXICO, INC.  | 1,425            | 24.56          | 35             | 10               | 28.57      | 1                    | 2.86       | 0                                 | 0.00       | 24                  | 68.57        | 0                   | 0.00       |
| H5774: AMERICAN HEALTH, INC.        | 35,081           | 3.14           | 110            | 43               | 39.09      | 15                   | 13.64      | 3                                 | 2.73       | 48                  | 43.64        | 1                   | 0.91       |
| H5817: AMERIGROUP TEXAS, INC.       | 6,927            | 11.26          | 78             | 34               | 43.59      | 6                    | 7.69       | 0                                 | 0.00       | 38                  | 48.72        | 0                   | 0.00       |
| H5821: MAPFRE LIFE INSURANCE COMPAN | 9,812            | 0.61           | 6              | 4                | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 33.33        | 0                   | 0.00       |
| H5887: FIRST MEDICAL HEALTH PLAN, I | 2,311            | 5.19           | 12             | 8                | 66.67      | 3                    | 25.00      | 0                                 | 0.00       | 1                   | 8.33         | 0                   | 0.00       |
| H5896: AMERIGROUP MARYLAND, INC.    | 3,193            | 15.66          | 50             | 18               | 36.00      | 4                    | 8.00       | 1                                 | 2.00       | 27                  | 54.00        | 0                   | 0.00       |
| H5989: COMPREHENSIVE CARE MANAGEMEN | 155              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5991: AFFINITY HEALTH PLAN, INC.   | 2,453            | 6.11           | 15             | 6                | 40.00      | 0                    | 0.00       | 2                                 | 13.33      | 7                   | 46.67        | 0                   | 0.00       |

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|---|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H6181: AMERIGROUP NEW YORK, LLC   | 781              | 26.89          | 21             | 10               | 47.62      | 2                    | 9.52       | 0                                 | 0.00       | 9                   | 42.86        | 0                   | 0.00       |
| H6264: HEALTHPLUS PHSP, INC.  | 866              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H6331: BORO MEDICAL CENTER  | 1,467            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H6334: NY HOTEL TRADES COUNCIL and<br>H6371: LUTERHAN SENIOR HEALTHCARE,                            | 3,977            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H6806: MVP HEALTH PLAN, INC.  | 16,541           | 0.18           | 3              | 1                | 33.33      | 1                    | 33.33      | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H6864: GUILDNET, INC.   | 224              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H7015: HEALTHFIRST HEALTH PLAN OF N<br>H7200: AMERIGROUP TENNESSEE, INC.                            | 4,704            | 0.43           | 2              | 0                | 0.00       | 1                    | 50.00      | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| H8800: TOTAL SENIOR CARE, INC.  | 1,210            | 19.01          | 23             | 10               | 43.48      | 0                    | 0.00       | 0                                 | 0.00       | 12                  | 52.17        | 1                   | 4.35       |
| H8991: AMERIGROUP FLORIDA, INC.   | 35               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H8991: AMERIGROUP FLORIDA, INC.   | 2,015            | 29.78          | 60             | 23               | 38.33      | 6                    | 10.00      | 1                                 | 1.67       | 29                  | 48.33        | 1                   | 1.67       |
| H9101: ELDERPLAN, INC. - SHMO<br>H9519: INDEPENDENT HEALTH BENEFITS<br>H9615: MVP HEALTH PLAN, INC. | 3,317            | 83.21          | 276            | 32               | 11.59      | 2                    | 0.72       | 2                                 | 0.72       | 240                 | 86.96        | 0                   | 0.00       |
| H9519: INDEPENDENT HEALTH BENEFITS  | 737              | 1.36           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H9615: MVP HEALTH PLAN, INC.  | 4,301            | 2.33           | 10             | 5                | 50.00      | 3                    | 30.00      | 0                                 | 0.00       | 1                   | 10.00        | 1                   | 10.00      |
| H9859: MVP HEALTH PLAN, INC.  | 6,709            | 3.43           | 23             | 17               | 73.91      | 2                    | 8.70       | 1                                 | 4.35       | 2                   | 8.70         | 1                   | 4.35       |
| S5555: MCS ADVANTAGE, INC.  | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |

**Region=03: PHILADELPHIA**

| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| 90091: UNITED MINE WORKERS OF AMERI | 33,448           | 0.51           | 17             | 13               | 76.47      | 1                    | 5.88       | 0                                 | 0.00       | 3                   | 17.65        | 0                   | 0.00       |
| H0084: CARE IMPROVEMENT PLUS OF TEX | 939              | 1.06           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1254: UPMC HEALTH BENEFITS, INC.   | 1,227            | 11.41          | 14             | 1                | 7.14       | 0                    | 0.00       | 0                                 | 0.00       | 13                  | 92.86        | 0                   | 0.00       |
| H1643: HM HEALTH INSURANCE COMPANY  | 260              | 15.38          | 4              | 3                | 75.00      | 0                    | 0.00       | 1                                 | 25.00      | 0                   | 0.00         | 0                   | 0.00       |
| H2064: GEISINGER COMMUNITY HEALTH S | 145              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H2109: JOHNS HOPKINS HEALTH SYSTEM, | 134              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2169: UPMC HEALTH PLAN INC.        | 77               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2386: APPALACHIAN AGENCY FOR SENIO | 30               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2537: LIFE LUTHERAN                | 31               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2699: LIFE AT HOME, LLC            | 87               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2941: SENTARA LIFE CARE CORPORATIO | 130              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3156: AMERIHEALTH HMO_INC          | 1,529            | 11.12          | 17             | 8                | 47.06      | 1                    | 5.88       | 0                                 | 0.00       | 7                   | 41.18        | 1                   | 5.88       |
| H3672: HOMETOWN HEALTH PLAN         | 5,241            | 2.86           | 15             | 13               | 86.67      | 2                    | 13.33      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3907: UNIVERSITY OF PITTSBURGH MED | 88,527           | 4.65           | 412            | 87               | 21.12      | 16                   | 3.88       | 3                                 | 0.73       | 300                 | 72.82        | 6                   | 1.46       |
| H3908: TRUSTEES OF THE UNIVERSITY O | 384              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3909: QCC INSURANCE COMPANY        | 6,604            | 8.33           | 55             | 34               | 61.82      | 7                    | 12.73      | 3                                 | 5.45       | 9                   | 16.36        | 2                   | 3.64       |
| H3915: HEALTH ASSURANCE PENNSYLVANI | -                | -              | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3916: HIGHMARK, INC.               | 120,098          | 6.19           | 744            | 498              | 66.94      | 95                   | 12.77      | 12                                | 1.61       | 136                 | 18.28        | 3                   | 0.40       |
| H3917: PITTSBURGH CARE PARTNERSHIP, | 325              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3918: LIVING INDEPENDENCE FOR THE  | 357              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3919: ST. AGNES CONTINUING CARE CE | 305              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3923: CAPITAL ADVANTAGE INSURANCE  | 9,612            | 4.16           | 40             | 28               | 70.00      | 7                    | 17.50      | 1                                 | 2.50       | 4                   | 10.00        | 0                   | 0.00       |
| H3924: GEISINGER INDEMNITY INSURANC | 2,702            | 2.96           | 8              | 4                | 50.00      | 1                    | 12.50      | 0                                 | 0.00       | 3                   | 37.50        | 0                   | 0.00       |
| H3925: PENNSYLVANIA PACE, INC.      | 179              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3952: KEYSTONE HEALTH PLAN EAST, I | 84,891           | 5.44           | 462            | 261              | 56.49      | 56                   | 12.12      | 8                                 | 1.73       | 120                 | 25.97        | 17                  | 3.68       |
| H3954: GEISINGER HEALTH PLAN        | 40,905           | 8.70           | 356            | 277              | 77.81      | 6                    | 1.69       | 2                                 | 0.56       | 71                  | 19.94        | 0                   | 0.00       |
| H3957: KEYSTONE HEALTH PLAN WEST, I | 153,916          | 5.45           | 839            | 552              | 65.79      | 80                   | 9.54       | 14                                | 1.67       | 181                 | 21.57        | 12                  | 1.43       |
| H3962: KEYSTONE HEALTH PLAN CENTRAL | 16,056           | 4.17           | 67             | 35               | 52.24      | 12                   | 17.91      | 3                                 | 4.48       | 17                  | 25.37        | 0                   | 0.00       |
| H4906: C AND O EMPLOYEES' HOSPITAL  | 2,767            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H4908: OPTIMA HEALTH INSURANCE COMP | 8,069            | 0.62           | 5              | 3                | 60.00      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 40.00        | 0                   | 0.00       |
| H5037: MOUNTAIN EMPIRE OLDER CITIZE | 59               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5106: HIGHMARK HEALTH INSURANCE CO | 16,658           | 3.24           | 54             | 32               | 59.26      | 3                    | 5.56       | 0                                 | 0.00       | 19                  | 35.19        | 0                   | 0.00       |
| H5151: HEALTH PLAN OF THE UPPER OHI | 9,669            | 1.97           | 19             | 12               | 63.16      | 7                    | 36.84      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5533: UPMC HEALTH NETWORK          | 1,386            | 2.16           | 3              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 3                   | 100.00       | 0                   | 0.00       |
| H5665: CARE IMPROVEMENT PLUS OF MA  | 775              | 7.74           | 6              | 4                | 66.67      | 1                    | 16.67      | 0                                 | 0.00       | 1                   | 16.67        | 0                   | 0.00       |
| H5812: GEISINGER INDEMNITY INSURANC | 2,700            | 5.19           | 14             | 7                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 7                   | 50.00        | 0                   | 0.00       |
| H5932: GATEWAY HEALTH PLAN, INC.    | 25,526           | 3.37           | 86             | 53               | 61.63      | 21                   | 24.42      | 2                                 | 2.33       | 10                  | 11.63        | 0                   | 0.00       |
| H5978: PHI LIFE                     | 18               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H6421: BRAVO HEALTH MID- ATLANTIC I | 167              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H6528: CARE IMPROVEMENT PLUS SOUTH  | 344              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H6551: LIFE ST. MARY, INC.          | 23               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H7406: BRAVO HEALTH INSURANCE COMPA | 469              | 2.13           | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H7660: VIECARE BEAVER LLC DBA LIFE  | 162              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H8050: CARILION CLINIC MEDICARE RES | 260              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H8096: CENTRA HEALTH, INC.          | 56               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H8105: BRAVO HEALTH INSURANCE COMPA | 17               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H8604: THP INSURANCE COMPANY        | 372              | 5.38           | 2              | 1                | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H8655: RIVERSIDE RETIREMENT SERVICE | 258              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H9670: UPMC HEALTH BENEFITS, INC.   | 23               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H9793: HIGHMARK, INC.               | 20,098           | 2.74           | 55             | 36               | 65.45      | 3                    | 5.45       | 3                                 | 5.45       | 12                  | 21.82        | 1                   | 1.82       |
| R3444: CARE IMPROVEMENT PLUS SOUTH  | 16,236           | 2.40           | 39             | 19               | 48.72      | 6                    | 15.38      | 2                                 | 5.13       | 11                  | 28.21        | 1                   | 2.56       |
| R6801: CARE IMPROVEMENT PLUS OF TEX | 20,232           | 2.82           | 57             | 26               | 45.61      | 12                   | 21.05      | 2                                 | 3.51       | 17                  | 29.82        | 0                   | 0.00       |
| R9896: CARE IMPROVEMENT PLUS SOUTH  | 40,936           | 3.08           | 126            | 64               | 50.79      | 24                   | 19.05      | 3                                 | 2.38       | 32                  | 25.40        | 3                   | 2.38       |

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**Decisions, by Region and Plan**

Region=04: ATLANTA

| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0102: UNITED HEALTHCARE INSURANCE  | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H0104: BLUE CROSS AND BLUE SHIELD O | 62,253           | 2.55           | 159            | 28               | 17.61      | 35                   | 22.01      | 2                                 | 1.26       | 91                  | 57.23        | 3                   | 1.89       |
| H0105: THE METHODIST OAKS           | 61               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H0117: WELLCARE OF OHIO, INC.       | 2,737            | 46.40          | 127            | 9                | 7.09       | 1                    | 0.79       | 0                                 | 0.00       | 115                 | 90.55        | 2                   | 1.57       |
| H0154: VIVA HEALTH, INC.            | 32,630           | 3.13           | 102            | 67               | 65.69      | 12                   | 11.76      | 2                                 | 1.96       | 18                  | 17.65        | 3                   | 2.94       |
| H0712: WELLCARE OF CONNECTICUT, INC | 2,882            | 15.61          | 45             | 11               | 24.44      | 1                    | 2.22       | 0                                 | 0.00       | 32                  | 71.11        | 1                   | 2.22       |
| H0913: WELLCARE HEALTH PLANS OF NEW | 1,601            | 34.35          | 55             | 8                | 14.55      | 0                    | 0.00       | 0                                 | 0.00       | 47                  | 85.45        | 0                   | 0.00       |
| H0967: WELLCARE HEALTH INSURANCE OF | -                | -              | 3              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 3                   | 100.00       | 0                   | 0.00       |
| H0979: AMERICA'S 1ST CHOICE INSURAN | 8,452            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H1016: AVMED, INC                   | 23,450           | 2.64           | 62             | 38               | 61.29      | 16                   | 25.81      | 0                                 | 0.00       | 3                   | 4.84         | 5                   | 8.06       |
| H1025: FLORIDA 1ST HEALTH PLANS, IN | -                | -              | 7              | 5                | 71.43      | 2                    | 28.57      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1026: HEALTH OPTIONS, INC          | 15,298           | 21.31          | 326            | 124              | 38.04      | 31                   | 9.51       | 5                                 | 1.53       | 161                 | 49.39        | 5                   | 1.53       |
| H1032: WELL CARE OF FLORIDA, INC.   | 61,146           | 11.19          | 684            | 148              | 21.64      | 20                   | 2.92       | 6                                 | 0.88       | 491                 | 71.78        | 19                  | 2.78       |
| H1035: FLORIDA HEALTH CARE PLAN, IN | 13,856           | 5.20           | 72             | 49               | 68.06      | 21                   | 29.17      | 0                                 | 0.00       | 2                   | 2.78         | 0                   | 0.00       |
| H1043: FLORIDA PACE CENTERS, INC.   | 169              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H1045: PREFERRED CARE PARTNERS INC. | 31,823           | 16.15          | 514            | 76               | 14.79      | 53                   | 10.31      | 3                                 | 0.58       | 378                 | 73.54        | 4                   | 0.78       |
| H1099: HEALTH FIRST HEALTH PLANS, I | 22,995           | 11.05          | 254            | 109              | 42.91      | 21                   | 8.27       | 3                                 | 1.18       | 118                 | 46.46        | 3                   | 1.18       |
| H1112: WELLCARE OF GEORGIA, INC.    | 5,853            | 18.79          | 110            | 14               | 12.73      | 6                    | 5.45       | 0                                 | 0.00       | 90                  | 81.82        | 0                   | 0.00       |
| H1216: HARMONY HEALTH PLAN OF ILLIN | 1,158            | 31.09          | 36             | 2                | 5.56       | 1                    | 2.78       | 0                                 | 0.00       | 33                  | 91.67        | 0                   | 0.00       |
| H1264: WELLCARE OF TEXAS, INC.      | 5,446            | 43.52          | 237            | 27               | 11.39      | 0                    | 0.00       | 0                                 | 0.00       | 207                 | 87.34        | 3                   | 1.27       |
| H1340: WELLCARE HEALTH INSURANCE OF | -                | -              | 19             | 6                | 31.58      | 1                    | 5.26       | 2                                 | 10.53      | 10                  | 52.63        | 0                   | 0.00       |
| H1416: HARMONY HEALTH PLAN OF ILLIN | 10,519           | 28.61          | 301            | 79               | 26.25      | 2                    | 0.66       | 0                                 | 0.00       | 216                 | 71.76        | 4                   | 1.33       |
| H1657: HARMONY HEALTH PLANS OF ILLI | 760              | 144.74         | 110            | 70               | 63.64      | 1                    | 0.91       | 0                                 | 0.00       | 37                  | 33.64        | 2                   | 1.82       |
| H1807: UNIVERSITY HEALTH CARE, INC. | 9,608            | 0.10           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1903: WELLCARE OF LOUISIANA, INC.  | 3,287            | 30.73          | 101            | 24               | 23.76      | 2                    | 1.98       | 0                                 | 0.00       | 74                  | 73.27        | 1                   | 0.99       |

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| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H2491: WELLCARE HEALTH INSURANCE OF | 602              | 11.63          | 7              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 7                   | 100.00       | 0                   | 0.00       |
| H2773: QUALITY HEALTH PLANS OF NEW  | 18               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3292: WELLCARE HEALTH INSURANCE OF | -                | -              | 5              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 5                   | 100.00       | 0                   | 0.00       |
| H3361: WELLCARE_OF NEW YORK, INC.   | 19,161           | 27.71          | 531            | 121              | 22.79      | 7                    | 1.32       | 0                                 | 0.00       | 396                 | 74.58        | 7                   | 1.32       |
| H3404: BLUE CROSS AND BLUE SHIELD O | 6,195            | 3.55           | 22             | 9                | 40.91      | 4                    | 18.18      | 0                                 | 0.00       | 6                   | 27.27        | 3                   | 13.64      |
| H3430: NEIGHBORLY CARE NETWORK, INC | 53               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3449: BLUE CROSS AND BLUE SHIELD O | 44,778           | 2.90           | 130            | 76               | 58.46      | 8                    | 6.15       | 0                                 | 0.00       | 42                  | 32.31        | 4                   | 3.08       |
| H3518: BLUE CROSS BLUE SHIELD OF FL | 1,511            | 2.65           | 4              | 2                | 50.00      | 2                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3942: ELDERHAUS INC.               | 47               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H4155: PUBLIC HEALTH TRUST OF MIAMI | 1,036            | 4.83           | 5              | 4                | 80.00      | 1                    | 20.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4203: PALMETTO HEALTH ALLIANCE     | 314              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H4204: INSTIL HEALTH INSURANCE COMP | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H4205: BLUE CROSS AND BLUE SHIELD O | 6,580            | 4.26           | 28             | 12               | 42.86      | 7                    | 25.00      | 1                                 | 3.57       | 4                   | 14.29        | 4                   | 14.29      |
| H4209: BLUE CROSS AND BLUE SHIELD O | 4,860            | 8.23           | 40             | 15               | 37.50      | 12                   | 30.00      | 6                                 | 15.00      | 5                   | 12.50        | 2                   | 5.00       |
| H4402: ALEXIAN BROTHERS COMMUNITY S | 301              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H4459: UNITED HEALTHCARE OF TENNESS | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4464: ALEXIAN BROTHERS HEALTH SYST | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H4577: WELLCARE HEALTH INSURANCE OF | -                | -              | 16             | 14               | 87.50      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 12.50        | 0                   | 0.00       |
| H4979: BLUECROSS BLUESHIELD OF TENN | 3,725            | 0.81           | 3              | 2                | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 33.33      |
| H5402: QUALITY HEALTH PLANS, INC.   | 14,751           | 27.32          | 403            | 53               | 13.15      | 17                   | 4.22       | 1                                 | 0.25       | 328                 | 81.39        | 4                   | 0.99       |
| H5404: UNIVERSAL HEALTH CARE, INC.  | 16,676           | 18.71          | 312            | 120              | 38.46      | 33                   | 10.58      | 0                                 | 0.00       | 157                 | 50.32        | 2                   | 0.64       |
| H5420: MEDICA HEALTHCARE PLANS, INC | 26,608           | 10.03          | 267            | 102              | 38.20      | 9                    | 3.37       | 1                                 | 0.37       | 155                 | 58.05        | 0                   | 0.00       |
| H5427: FREEDOM HEALTH PLAN, INC.    | 46,155           | 32.74          | 1,511          | 84               | 5.56       | 4                    | 0.26       | 1                                 | 0.07       | 1402                | 92.79        | 20                  | 1.32       |
| H5429: UNIVERSAL HEALTH CARE, INC.  | 1,217            | 12.33          | 15             | 7                | 46.67      | 3                    | 20.00      | 0                                 | 0.00       | 5                   | 33.33        | 0                   | 0.00       |
| H5431: HEALTHSUN HEALTH PLANS, INC. | 3,722            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5434: BLUE CROSS AND BLUE SHIELD O | 7,807            | 8.33           | 65             | 28               | 43.08      | 4                    | 6.15       | 1                                 | 1.54       | 31                  | 47.69        | 1                   | 1.54       |

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| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5500: UNITED HEALTHCARE INSURANCE  | -                | -              | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5594: OPTIMUM HEALTHCARE, INC.     | 11,999           | 11.92          | 143            | 11               | 7.69       | 0                    | 0.00       | 0                                 | 0.00       | 131                 | 91.61        | 1                   | 0.70       |
| H5696: PHYSICIANS UNITED PLAN, INC. | 13,026           | 59.34          | 773            | 53               | 6.86       | 20                   | 2.59       | 5                                 | 0.65       | 692                 | 89.52        | 3                   | 0.39       |
| H5820: UNIVERSAL HEALTH CARE INSURA | 23,775           | 10.64          | 253            | 82               | 32.41      | 22                   | 8.70       | 1                                 | 0.40       | 147                 | 58.10        | 1                   | 0.40       |
| H5884: BLUECROSS BLUESHIELD OF TENN | 19,839           | 2.67           | 53             | 20               | 37.74      | 10                   | 18.87      | 0                                 | 0.00       | 23                  | 43.40        | 0                   | 0.00       |
| H5934: HOPE HOSPICE AND COMMUNITY S | 112              | 8.93           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5938: CAPITAL HEALTH PLAN          | 10,359           | 1.25           | 13             | 8                | 61.54      | 3                    | 23.08      | 0                                 | 0.00       | 0                   | 0.00         | 2                   | 15.38      |
| H6499: WELLCARE HEALTH INSURANCE OF | -                | -              | 8              | 2                | 25.00      | 1                    | 12.50      | 2                                 | 25.00      | 3                   | 37.50        | 0                   | 0.00       |
| H6642: UNIVERSAL HMO OF TEXAS, INC. | 664              | 7.53           | 5              | 3                | 60.00      | 1                    | 20.00      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 20.00      |
| H7917: BLUE CROSS BLUE SHIELD OF TE | 19,641           | 1.88           | 37             | 22               | 59.46      | 3                    | 8.11       | 1                                 | 2.70       | 11                  | 29.73        | 0                   | 0.00       |
| H9266: PIEDMONT HEALTH SERVICES, IN | 62               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H9720: AMERICA'S 1ST CHOICE HEALTH  | 6,625            | 0.30           | 2              | 1                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| R3332: BLUE CROSS AND BLUE SHIELD O | 11,644           | 3.35           | 39             | 27               | 69.23      | 2                    | 5.13       | 2                                 | 5.13       | 8                   | 20.51        | 0                   | 0.00       |

**Region=05: CHICAGO**

| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0087: HEALTH ALLIANCE MEDICAL PLAN | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H0141: CARESOURCE MICHIGAN          | 289              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H0496: SUMMA INSURANCE COMPANY      | -                | -              | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H0540: UNICARE LIFE AND HEALTH INS. | 64,778           | 6.33           | 410            | 238              | 58.05      | 71                   | 17.32      | 8                                 | 1.95       | 54                  | 13.17        | 39                  | 9.51       |
| H0564: BLUE CROSS OF CALIFORNIA     | 14,082           | 2.41           | 34             | 24               | 70.59      | 5                    | 14.71      | 0                                 | 0.00       | 1                   | 2.94         | 4                   | 11.76      |
| H0974: HMO MINNESOTA D/B/A BLUE PLU | 890              | 8.99           | 8              | 5                | 62.50      | 1                    | 12.50      | 0                                 | 0.00       | 2                   | 25.00        | 0                   | 0.00       |
| H1310: COMPREHENSIVE SENIOR CARE CO | 76               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H1408: OSF HEALTHPLANS, INC.        | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H1417: HEALTH ALLIANCE MEDICAL PLAN | 4,254            | 1.88           | 8              | 6                | 75.00      | 0                    | 0.00       | 1                                 | 12.50      | 1                   | 12.50        | 0                   | 0.00       |
| H1463: HEALTH ALLIANCE MEDICAL PLAN | 6,261            | 0.96           | 6              | 6                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1517: ANTHEM INSURANCE COMPANIES,  | 1,229            | 1.63           | 2              | 1                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 50.00      |
| H1553: CLARIAN HEALTH PLANS, INC.   | 564              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H1558: WELBORN HEALTH PLAN          | 936              | 6.41           | 6              | 3                | 50.00      | 1                    | 16.67      | 1                                 | 16.67      | 1                   | 16.67        | 0                   | 0.00       |
| H1595: HEALTHPLUS INSURANCE COMPANY | 736              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H1607: ANTHEM INSURANCE COMPANIES,  | 3,796            | 2.37           | 9              | 4                | 44.44      | 3                    | 33.33      | 0                                 | 0.00       | 1                   | 11.11        | 1                   | 11.11      |
| H1689: ANTHEM INSURANCE COMPANIES,  | 44,868           | 6.40           | 287            | 188              | 65.51      | 49                   | 17.07      | 6                                 | 2.09       | 27                  | 9.41         | 17                  | 5.92       |
| H1846: MOUNT CARMEL HEALTH INSURANC | 726              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H1849: ANTHEM HEALTH PLANS OF KENTU | 7,274            | 3.85           | 28             | 14               | 50.00      | 7                    | 25.00      | 0                                 | 0.00       | 5                   | 17.86        | 2                   | 7.14       |
| H2034: COMMUNITY CARE HEALTH PLAN,  | 64               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2237: INDEPENDENT CARE HEALTH PLAN | 3,777            | 1.59           | 6              | 5                | 83.33      | 1                    | 16.67      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2301: HEALTH CENTRAL (BLUECARE)    | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 100.00     |
| H2312: HEALTH ALLIANCE PLAN OF MICH | 37,267           | 1.15           | 43             | 31               | 72.09      | 3                    | 6.98       | 1                                 | 2.33       | 8                   | 18.60        | 0                   | 0.00       |
| H2314: BLUE CARE, INC.              | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 1                                 | 100.00     | 0                   | 0.00         | 0                   | 0.00       |
| H2318: HENRY FORD HEALTH SYSTEM     | 193              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2319: BLUE CROSS BLUE SHIELD OF MI | 60,158           | 6.48           | 390            | 207              | 53.08      | 57                   | 14.62      | 16                                | 4.10       | 80                  | 20.51        | 30                  | 7.69       |
| H2322: ALLIANCE HEALTH AND LIFE INS | 4,053            | 1.23           | 5              | 2                | 40.00      | 0                    | 0.00       | 1                                 | 20.00      | 1                   | 20.00        | 1                   | 20.00      |
| H2323: FIDELIS SECURECARE OF MICHIG | 630              | 34.92          | 22             | 11               | 50.00      | 8                    | 36.36      | 1                                 | 4.55       | 2                   | 9.09         | 0                   | 0.00       |
| H2354: HEALTHPLUS OF MICHIGAN       | 13,261           | 0.08           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2407: UCARE MINNESOTA              | -                | -              | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2409: MEDICA INSURANCE COMPANY     | 271              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2410: MEDICA HEALTH PLANS          | 19,826           | 0.50           | 10             | 10               | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2416: PRIMEWEST HEALTH SYSTEM      | 2,234            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2417: ITASCA MEDICAL CARE          | 461              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2419: SOUTH COUNTRY HEALTH ALLIANC | 1,850            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H2422: HEALTHPARTNERS, INC.         | 2,836            | 1.41           | 4              | 3                | 75.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 25.00        | 0                   | 0.00       |
| H2425: BLUE PLUS                    | 10,503           | 6.28           | 66             | 48               | 72.73      | 9                    | 13.64      | 2                                 | 3.03       | 6                   | 9.09         | 1                   | 1.52       |
| H2450: MEDICA INSURANCE COMPANY     | 85,593           | 1.05           | 90             | 63               | 70.00      | 22                   | 24.44      | 1                                 | 1.11       | 3                   | 3.33         | 1                   | 1.11       |
| H2456: UCARE MINNESOTA              | 8,763            | 1.03           | 9              | 8                | 88.89      | 1                    | 11.11      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2457: METROPOLITAN HEALTH PLAN     | 720              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2458: MEDICA HEALTH PLANS          | 9,134            | 0.66           | 6              | 2                | 33.33      | 1                    | 16.67      | 0                                 | 0.00       | 3                   | 50.00        | 0                   | 0.00       |
| H2459: UCARE MINNESOTA              | 73,113           | 1.11           | 81             | 64               | 79.01      | 7                    | 8.64       | 2                                 | 2.47       | 8                   | 9.88         | 0                   | 0.00       |
| H2461: BLUE CROSS BLUE SHIELD OF MI | 26,441           | 1.10           | 29             | 18               | 62.07      | 5                    | 17.24      | 2                                 | 6.90       | 4                   | 13.79        | 0                   | 0.00       |
| H2462: GROUP HEALTH INC,            | 37,938           | 1.08           | 41             | 35               | 85.37      | 1                    | 2.44       | 1                                 | 2.44       | 4                   | 9.76         | 0                   | 0.00       |
| H2613: HEALTHY ALLIANCE LIFE INSURA | 2,602            | 5.00           | 13             | 11               | 84.62      | 1                    | 7.69       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 7.69       |
| H2926: PRIMEWEST HEALTH SYSTEM      | 189              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2936: LIFECIRCLES                  | 93               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2997: ROCKY MOUNTAIN HOSPITAL AND  | 796              | 5.03           | 4              | 4                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3044: NHP OF INDIANA, LLC          | 2,371            | 5.48           | 13             | 6                | 46.15      | 5                    | 38.46      | 0                                 | 0.00       | 2                   | 15.38        | 0                   | 0.00       |
| H3342: EMPIRE HEALTHCHOICE ASSURANC | 21,244           | 3.39           | 72             | 43               | 59.72      | 12                   | 16.67      | 1                                 | 1.39       | 12                  | 16.67        | 4                   | 5.56       |
| H3370: EMPIRE HEALTHCHOICE HMO, INC | 63,307           | 6.54           | 414            | 230              | 55.56      | 100                  | 24.15      | 12                                | 2.90       | 41                  | 9.90         | 31                  | 7.49       |
| H3613: CONCORDIA CARE               | 169              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3614: TRIHEALTH SENIORLINK         | 429              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3620: MCKINLEY LIFE INSURANCE COMP | 694              | 4.32           | 3              | 3                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3653: PARAMOUNT CARE, INC          | 14,508           | 1.79           | 26             | 15               | 57.69      | 2                    | 7.69       | 0                                 | 0.00       | 8                   | 30.77        | 1                   | 3.85       |
| H3655: COMMUNITY INSURANCE COMPANY  | 82,778           | 2.95           | 244            | 123              | 50.41      | 62                   | 25.41      | 8                                 | 3.28       | 33                  | 13.52        | 18                  | 7.38       |
| H3660: SUMMACARE INC.               | 23,051           | 1.87           | 43             | 34               | 79.07      | 7                    | 16.28      | 0                                 | 0.00       | 2                   | 4.65         | 0                   | 0.00       |
| H3664: MCKINLEY LIFE INSURANCE COMP | 18,324           | 1.42           | 26             | 21               | 80.77      | 4                    | 15.38      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 3.85       |
| H3668: MT. CARMEL HEALTH PLAN, INC. | 27,411           | 1.75           | 48             | 23               | 47.92      | 7                    | 14.58      | 0                                 | 0.00       | 17                  | 35.42        | 1                   | 2.08       |
| H3679: TRIHEALTH                    | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H4036: ANTHEM INSURANCE COMPANIES,  | 3,918            | 3.32           | 13             | 7                | 53.85      | 4                    | 30.77      | 0                                 | 0.00       | 1                   | 7.69         | 1                   | 7.69       |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H4270: UCARE WISCONSIN, INC.        | 5,119            | 1.37           | 7              | 7                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4836: MEDICAL MUTUAL OF OHIO       | 1,221            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H4909: ANTHEM HEALTH PLANS OF VIRGI | 2,270            | 2.64           | 6              | 4                | 66.67      | 0                    | 0.00       | 1                                 | 16.67      | 0                   | 0.00         | 1                   | 16.67      |
| H5206: PARTNERSHIP HEALTH PLAN, INC | 1,620            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5207: COMMUNITY CARE HEALTH PLAN,  | 240              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5209: CARE WISCONSIN HEALTH PLAN,  | 850              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5211: SECURITY HEALTH PLAN OF WISC | 27,914           | 1.00           | 28             | 21               | 75.00      | 2                    | 7.14       | 1                                 | 3.57       | 4                   | 14.29        | 0                   | 0.00       |
| H5212: COMMUNITY CARE, INC.         | 736              | 4.08           | 3              | 2                | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H5215: NETWORK HEALTH INSURANCE COR | 34,680           | 1.21           | 42             | 21               | 50.00      | 11                   | 26.19      | 4                                 | 9.52       | 5                   | 11.90        | 1                   | 2.38       |
| H5262: GUNDERSEN LUTHERAN HEALTH PL | 11,898           | 3.61           | 43             | 33               | 76.74      | 9                    | 20.93      | 1                                 | 2.33       | 0                   | 0.00         | 0                   | 0.00       |
| H5304: EMPIRE HEALTHCHOICE ASSURANC | 3,727            | 3.49           | 13             | 10               | 76.92      | 1                    | 7.69       | 0                                 | 0.00       | 2                   | 15.38        | 0                   | 0.00       |
| H5419: BLUE CROSS OF CALIFORNIA     | 6,498            | 10.62          | 69             | 41               | 59.42      | 13                   | 18.84      | 4                                 | 5.80       | 6                   | 8.70         | 5                   | 7.25       |
| H5422: BLUE CROSS BLUE SHIELD OF GE | 1,822            | 9.33           | 17             | 7                | 41.18      | 6                    | 35.29      | 0                                 | 0.00       | 3                   | 17.65        | 1                   | 5.88       |
| H5485: MCKINLEY LIFE INSURANCE COMP | 1,949            | 1.54           | 3              | 2                | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 33.33      |
| H5508: ADVANTAGE HEALTH SOLUTIONS,  | 4,087            | 5.87           | 24             | 11               | 45.83      | 3                    | 12.50      | 0                                 | 0.00       | 9                   | 37.50        | 1                   | 4.17       |
| H5529: COMMUNITY INSURANCE COMPANY  | 13,929           | 2.58           | 36             | 18               | 50.00      | 11                   | 30.56      | 0                                 | 0.00       | 4                   | 11.11        | 3                   | 8.33       |
| H5530: ANTHEM HEALTH PLANS OF KENTU | 3,543            | 3.10           | 11             | 9                | 81.82      | 1                    | 9.09       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 9.09       |
| H5575: FIDELIS SECURECARE OF NORTH  | 380              | 42.11          | 16             | 12               | 75.00      | 1                    | 6.25       | 0                                 | 0.00       | 3                   | 18.75        | 0                   | 0.00       |
| H5610: CARE RESOURCES, INC.         | 190              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5679: HMO COLORADO, INC.           | 643              | 3.11           | 2              | 0                | 0.00       | 0                    | 0.00       | 1                                 | 50.00      | 1                   | 50.00        | 0                   | 0.00       |
| H5685: MIDWEST HEALTH PLAN, INC.    | 407              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5703: SOUTH COUNTRY HEALTH ALLIANC | 709              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5750: METROPOLITAN HEALTH PLAN     | 217              | 9.22           | 2              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 100.00       | 0                   | 0.00       |
| H5854: ANTHEM HEALTH PLANS, INC     | 2,403            | 9.16           | 22             | 13               | 59.09      | 5                    | 22.73      | 0                                 | 0.00       | 2                   | 9.09         | 2                   | 9.09       |
| H5883: BLUE CARE NETWORK OF MICHIGA | 35,464           | 2.51           | 89             | 57               | 64.04      | 15                   | 16.85      | 7                                 | 7.87       | 6                   | 6.74         | 4                   | 4.49       |
| H5893: CARE WISCONSIN HEALTH PLAN,  | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5980: FIDELIS SECURECARE OF TEXAS, | 113              | 44.25          | 5              | 0                | 0.00       | 1                    | 20.00      | 0                                 | 0.00       | 4                   | 80.00        | 0                   | 0.00       |
| H6140: WABASH MEM. HOSPITAL         | 1,781            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H6141: SIDNEY HILLMAN HC            | 908              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H6142: UNION HEALTH SERVICES, INC.  | 1,436            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H6143: UNION MEDICAL CENTER         | 802              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H6178: CARESOURCE                   | 727              | 1.38           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H7220: CLARIAN HEALTH PLANS, INC.   | 7,223            | 0.55           | 4              | 2                | 50.00      | 2                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H7475: CARE WISCONSIN HEALTH PLAN,  | 133              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H7526: MEDICA HEALTH PLANS          | 913              | 4.38           | 4              | 1                | 25.00      | 0                    | 0.00       | 0                                 | 0.00       | 3                   | 75.00        | 0                   | 0.00       |
| H8822: ADVANTAGE HEALTH SOLUTIONS,  | 695              | 15.83          | 11             | 7                | 63.64      | 1                    | 9.09       | 0                                 | 0.00       | 2                   | 18.18        | 1                   | 9.09       |
| H8836: MENNONITE MUTUAL AID ASSOCIA | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H9005: HEALTHPARTNERS, INC.         | 620              | 1.61           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H9007: NICOLLECT/EITEL              | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H9313: MEDICAL MUTUAL OF OHIO       | 1,885            | 0.53           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H9452: ROCKY MOUNTAIN HOSPITAL AND  | 929              | 13.99          | 13             | 9                | 69.23      | 2                    | 15.38      | 0                                 | 0.00       | 1                   | 7.69         | 1                   | 7.69       |
| H9572: BLUE CROSS BLUE SHIELD OF MI | 16,623           | 2.71           | 45             | 21               | 46.67      | 16                   | 35.56      | 4                                 | 8.89       | 1                   | 2.22         | 3                   | 6.67       |
| R5941: ANTHEM INSURANCE COMPANIES,  | 73,373           | 1.89           | 139            | 73               | 52.52      | 32                   | 23.02      | 10                                | 7.19       | 11                  | 7.91         | 13                  | 9.35       |
| R9943: ANTHEM BLUE CROSS LIFE AND H | 60,054           | 6.33           | 380            | 244              | 64.21      | 85                   | 22.37      | 14                                | 3.68       | 36                  | 9.47         | 1                   | 0.26       |
| S5596: ANTHEM INSURANCE COMPANIES,  | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |

**Region=06: DALLAS**

| MCO                                | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0320: ARCADIAN HEALTH PLAN, INC.  | 5,266            | 3.04           | 16             | 13               | 81.25      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 12.50        | 1                   | 6.25       |
| H0332: KS PLAN ADMINISTRATORS, LLC | 14,685           | 1.23           | 18             | 11               | 61.11      | 2                    | 11.11      | 0                                 | 0.00       | 2                   | 11.11        | 3                   | 16.67      |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H1904: PACE GREATER NEW ORLEANS     | 104              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H1961: PEOPLES HEALTH, INC.         | 43,562           | 2.16           | 94             | 61               | 64.89      | 5                    | 5.32       | 3                                 | 3.19       | 23                  | 24.47        | 2                   | 2.13       |
| H2775: AMERICAN PROGRESSIVE LIFE &  | 11,450           | 3.49           | 40             | 14               | 35.00      | 1                    | 2.50       | 0                                 | 0.00       | 25                  | 62.50        | 0                   | 0.00       |
| H2899: ARCADIAN HEALTH PLAN OF NORT | 3,282            | 0.91           | 3              | 1                | 33.33      | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 2                   | 66.67      |
| H3059: PHYSICIANS HEALTH CHOICE OF  | 2,004            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3204: PRESBYTERIAN HEALTH PLAN     | 21,498           | 5.02           | 108            | 64               | 59.26      | 8                    | 7.41       | 1                                 | 0.93       | 33                  | 30.56        | 2                   | 1.85       |
| H3206: PRESBYTERIAN INSURANCE COMPA | 5,109            | 4.89           | 25             | 14               | 56.00      | 1                    | 4.00       | 0                                 | 0.00       | 9                   | 36.00        | 1                   | 4.00       |
| H3208: HCSC INSURANCE SERVICES COMP | -                | -              | 4              | 4                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3251: LOVELACE HEALTH SYSTEM, INC. | 28,427           | 2.01           | 57             | 48               | 84.21      | 6                    | 10.53      | 0                                 | 0.00       | 2                   | 3.51         | 1                   | 1.75       |
| H3333: AMERICAN PROGRESSIVE LIFE/HL | 48,855           | 3.15           | 154            | 60               | 38.96      | 6                    | 3.90       | 4                                 | 2.60       | 81                  | 52.60        | 3                   | 1.95       |
| H3437: THE PYRAMID LIFE INSURANCE C | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H3533: ARCADIAN HEALTH PLAN OF NEW  | 1,211            | 1.65           | 2              | 0                | 0.00       | 1                    | 50.00      | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| H3706: TODAYS OPTIONS OF OKLAHOMA,  | 7,814            | 16.89          | 132            | 13               | 9.85       | 2                    | 1.52       | 0                                 | 0.00       | 27                  | 20.45        | 90                  | 68.18      |
| H3708: SELECTCARE OF OKLAHOMA, INC. | 134              | 7.46           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3709: HCSC INSURANCE SERVICES COMP | 1,798            | 7.23           | 13             | 8                | 61.54      | 1                    | 7.69       | 0                                 | 0.00       | 4                   | 30.77        | 0                   | 0.00       |
| H3755: COMMUNITY CARE HMO, INC      | 26,781           | 7.28           | 195            | 73               | 37.44      | 17                   | 8.72       | 3                                 | 1.54       | 97                  | 49.74        | 5                   | 2.56       |
| H4125: ARCADIAN HEALTH PLAN         | 1,299            | 3.85           | 5              | 4                | 80.00      | 1                    | 20.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4142: CHEROKEE NATION COMPREHENSIV | 55               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H4213: ARKANSAS BCBS, A MUTUAL INSU | 9,546            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H4305: TOTAL LIFE HEALTHCARE        | 35               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H4504: HUMANA HP OF TEXAS           | -                | -              | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4506: SELECTCARE OF TEXAS, L.L.C.  | 49,267           | 8.44           | 416            | 98               | 23.56      | 30                   | 7.21       | 4                                 | 0.96       | 99                  | 23.80        | 185                 | 44.47      |
| H4517: AMARILLO MULTISVC CTR FR THE | 132              | 7.58           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4518: BIENVIVIR SENIOR HEALTH SERV | 758              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H4525: SHA, L.L.C                   | 2,479            | 3.23           | 8              | 2                | 25.00      | 3                    | 37.50      | 0                                 | 0.00       | 3                   | 37.50        | 0                   | 0.00       |
| H4526: EL PASO FIRST HEALTH PLANS,  | -                | -              | 2              | 0                | 0.00       | 0                    | 0.00       | 1                                 | 50.00      | 1                   | 50.00        | 0                   | 0.00       |

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| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H4529: ARCADIAN HEALTH PLAN, INC.   | 14,287           | 1.89           | 27             | 16               | 59.26      | 2                    | 7.41       | 1                                 | 3.70       | 5                   | 18.52        | 3                   | 11.11      |
| H4531: HCSC INSURANCE SERVICES COMP | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4564: SCOTT AND WHITE HEALTH PLAN  | 23,986           | 1.75           | 42             | 28               | 66.67      | 9                    | 21.43      | 1                                 | 2.38       | 3                   | 7.14         | 1                   | 2.38       |
| H4572: HUMANA HEALTH PLAN OF TEXAS  | -                | -              | 2              | 1                | 50.00      | 0                    | 0.00       | 1                                 | 50.00      | 0                   | 0.00         | 0                   | 0.00       |
| H4580: HMO BLUE,NORTHEAST TEXAS     | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H5213: TOTAL COMMUNITY CARE, L.L.C. | 376              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5301: PENNSYLVANIA LIFE INSURANCE  | 262              | 7.63           | 2              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 50.00        | 1                   | 50.00      |
| H5378: THE PYRAMID LIFE INSURANCE C | 14,676           | 2.73           | 40             | 12               | 30.00      | 1                    | 2.50       | 2                                 | 5.00       | 24                  | 60.00        | 1                   | 2.50       |
| H5416: ARCADIAN HEALTH PLAN, INC.   | 7,718            | 3.11           | 24             | 15               | 62.50      | 5                    | 20.83      | 0                                 | 0.00       | 2                   | 8.33         | 2                   | 8.33       |
| H5421: THE PYRAMID LIFE INSURANCE C | 151,782          | 3.36           | 510            | 190              | 37.25      | 28                   | 5.49       | 8                                 | 1.57       | 283                 | 55.49        | 1                   | 0.20       |
| H5576: VANTAGE HEALTH PLAN, INC.    | 5,021            | 8.17           | 41             | 20               | 48.78      | 4                    | 9.76       | 0                                 | 0.00       | 15                  | 36.59        | 2                   | 4.88       |
| H5578: ARCADIAN HEALTH PLAN OF GEOR | 3,588            | 1.11           | 4              | 4                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5619: ARCADIAN HEALTH PLAN, INC.   | 6,240            | 1.60           | 10             | 6                | 60.00      | 1                    | 10.00      | 0                                 | 0.00       | 3                   | 30.00        | 0                   | 0.00       |
| H5656: SELECTCARE HEALTH PLANS, INC | 7,467            | 38.97          | 291            | 25               | 8.59       | 4                    | 1.37       | 0                                 | 0.00       | 36                  | 12.37        | 226                 | 77.66      |
| H5700: ARKANSAS COMMUNITY CARE, INC | 10,397           | 1.73           | 18             | 12               | 66.67      | 3                    | 16.67      | 1                                 | 5.56       | 2                   | 11.11        | 0                   | 0.00       |
| H5783: ARCADIAN HEALTH PLAN, INC.   | 6,651            | 1.65           | 11             | 7                | 63.64      | 0                    | 0.00       | 0                                 | 0.00       | 3                   | 27.27        | 1                   | 9.09       |
| H5849: ARKANSAS BLUE CROSS AND BLUE | -                | -              | 5              | 1                | 20.00      | 4                    | 80.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5909: AMERICAN PROGRESSIVE LIFE AN | 146              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H6120: PHYSICIANS HEALTH CHOICE OF  | 78               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H6231: FRANCISCAN PACE, INC.        | 90               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H6328: CARE N' CARE INSURANCE COMPA | 1,907            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H7179: ARCADIAN HEALTH PLAN OF LOUI | 4,724            | 0.64           | 3              | 2                | 66.67      | 1                    | 33.33      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H7252: PHYSICIANS HEALTH CHOICE OF  | 1,339            | 0.75           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H8172: THE PYRAMID LIFE INSURANCE C | -                | -              | 4              | 3                | 75.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 25.00        | 0                   | 0.00       |
| H8742: ABRI HEALTH PLAN, INC        | 3,032            | 19.46          | 59             | 14               | 23.73      | 1                    | 1.69       | 1                                 | 1.69       | 19                  | 32.20        | 24                  | 40.68      |
| H9998: LUBBOCK REGIONAL MENTAL HEAL | -                | -              | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |

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Region=07: KANSAS CITY

| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0108: HUMANA HEALTH PLAN OF CALIFO | 637              | 6.28           | 4              | 1                | 25.00      | 1                    | 25.00      | 0                                 | 0.00       | 2                   | 50.00        | 0                   | 0.00       |
| H0248: HUMANA INSURANCE COMPANY     | 3,577            | 5.87           | 21             | 9                | 42.86      | 4                    | 19.05      | 2                                 | 9.52       | 6                   | 28.57        | 0                   | 0.00       |
| H0307: HUMANA HEALTH PLAN, INC.     | 13,860           | 11.26          | 156            | 25               | 16.03      | 13                   | 8.33       | 0                                 | 0.00       | 114                 | 73.08        | 4                   | 2.56       |
| H0317: HUMANA INSURANCE COMPANY     | 8,421            | 12.23          | 103            | 35               | 33.98      | 9                    | 8.74       | 0                                 | 0.00       | 57                  | 55.34        | 2                   | 1.94       |
| H0354: CIGNA HEALTHCARE OF ARIZONA, | 36,729           | 2.07           | 76             | 54               | 71.05      | 2                    | 2.63       | 1                                 | 1.32       | 16                  | 21.05        | 3                   | 3.95       |
| H0474: ESSENCE HEALTHCARE OF NEW YO | 1,578            | 3.80           | 6              | 4                | 66.67      | 1                    | 16.67      | 0                                 | 0.00       | 1                   | 16.67        | 0                   | 0.00       |
| H0623: HUMANA INSURANCE COMPANY     | 6,788            | 5.16           | 35             | 11               | 31.43      | 5                    | 14.29      | 0                                 | 0.00       | 16                  | 45.71        | 3                   | 8.57       |
| H1019: CAREPLUS HEALTH PLANS, INC.  | 62,450           | 5.33           | 333            | 204              | 61.26      | 55                   | 16.52      | 7                                 | 2.10       | 51                  | 15.32        | 16                  | 4.80       |
| H1036: HUMANA MEDICAL PLAN, INC     | 264,432          | 2.94           | 778            | 246              | 31.62      | 50                   | 6.43       | 16                                | 2.06       | 452                 | 58.10        | 14                  | 1.80       |
| H1406: HUMANA HEALTH PLAN, INC.     | 27,969           | 3.83           | 107            | 42               | 39.25      | 4                    | 3.74       | 1                                 | 0.93       | 58                  | 54.21        | 2                   | 1.87       |
| H1418: HUMANA INSURANCE COMPANY     | 9,120            | 9.21           | 84             | 37               | 44.05      | 5                    | 5.95       | 3                                 | 3.57       | 37                  | 44.05        | 2                   | 2.38       |
| H1468: HUMANA BENEFIT PLAN OF ILLIN | 3,824            | 5.23           | 20             | 11               | 55.00      | 1                    | 5.00       | 1                                 | 5.00       | 7                   | 35.00        | 0                   | 0.00       |
| H1510: HUMANA INSURANCE COMPANY     | 16,929           | 4.90           | 83             | 41               | 49.40      | 7                    | 8.43       | 0                                 | 0.00       | 32                  | 38.55        | 3                   | 3.61       |
| H1651: MEDICAL ASSOCIATES HEALTH PL | 8,609            | 0.93           | 8              | 5                | 62.50      | 1                    | 12.50      | 0                                 | 0.00       | 2                   | 25.00        | 0                   | 0.00       |
| H1681: HUMANA INSURANCE COMPANY     | 2,829            | 5.66           | 16             | 6                | 37.50      | 2                    | 12.50      | 0                                 | 0.00       | 8                   | 50.00        | 0                   | 0.00       |
| H1714: VIA CHRISTI HEALTHCARE OUTRE | 181              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H1716: HUMANA INSURANCE COMPANY     | 10,166           | 6.10           | 62             | 23               | 37.10      | 5                    | 8.06       | 1                                 | 1.61       | 32                  | 51.61        | 1                   | 1.61       |
| H1804: HUMANA INSURANCE COMPANY     | 53,807           | 15.57          | 838            | 396              | 47.26      | 67                   | 8.00       | 22                                | 2.63       | 342                 | 40.81        | 11                  | 1.31       |
| H1806: HUMANA INSURANCE COMPANY     | 15,335           | 5.22           | 80             | 36               | 45.00      | 9                    | 11.25      | 0                                 | 0.00       | 34                  | 42.50        | 1                   | 1.25       |
| H1837: ESSENCE HEALTHCARE, INC.     | 15,258           | 2.23           | 34             | 23               | 67.65      | 3                    | 8.82       | 1                                 | 2.94       | 7                   | 20.59        | 0                   | 0.00       |
| H1906: HUMANA HEALTH BENEFIT PLAN O | 6,112            | 4.91           | 30             | 9                | 30.00      | 0                    | 0.00       | 0                                 | 0.00       | 21                  | 70.00        | 0                   | 0.00       |
| H1951: HUMANA HEALTH BENEFIT PLAN O | 76,383           | 2.64           | 202            | 67               | 33.17      | 35                   | 17.33      | 1                                 | 0.50       | 95                  | 47.03        | 4                   | 1.98       |
| H2012: HUMANA HEALTH PLAN, INC.     | 7,388            | 5.55           | 41             | 10               | 24.39      | 1                    | 2.44       | 0                                 | 0.00       | 30                  | 73.17        | 0                   | 0.00       |
| H2029: HUMANA INSURANCE OF PUERTO R | 3,091            | 0.97           | 3              | 1                | 33.33      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 66.67        | 0                   | 0.00       |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H2486: HUMANA MEDICAL PLAN OF UTAH, | 1,507            | 8.63           | 13             | 3                | 23.08      | 2                    | 15.38      | 0                                 | 0.00       | 8                   | 61.54        | 0                   | 0.00       |
| H2542: HUMANA INSURANCE COMPANY     | 9,450            | 6.88           | 65             | 19               | 29.23      | 5                    | 7.69       | 0                                 | 0.00       | 40                  | 61.54        | 1                   | 1.54       |
| H2609: ALEXIAN BROTHERS COMMUNITY S | 150              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2610: ESSENCE HEALTHCARE, INC.     | 25,583           | 1.37           | 35             | 23               | 65.71      | 1                    | 2.86       | 2                                 | 5.71       | 9                   | 25.71        | 0                   | 0.00       |
| H2649: HUMANA HEALTH PLAN, INC.     | 24,530           | 4.16           | 102            | 30               | 29.41      | 13                   | 12.75      | 1                                 | 0.98       | 56                  | 54.90        | 2                   | 1.96       |
| H2762: CONNECTICUT GENERAL LIFE INS | 110,979          | 2.34           | 260            | 86               | 33.08      | 55                   | 21.15      | 2                                 | 0.77       | 115                 | 44.23        | 2                   | 0.77       |
| H2944: HUMANA INSURANCE COMPANY     | 416,480          | 3.39           | 1,410          | 454              | 32.20      | 75                   | 5.32       | 21                                | 1.49       | 838                 | 59.43        | 22                  | 1.56       |
| H2949: HUMANA HEALTH PLAN, INC.     | 26,863           | 6.70           | 180            | 57               | 31.67      | 20                   | 11.11      | 4                                 | 2.22       | 96                  | 53.33        | 3                   | 1.67       |
| H3028: HUMANA HEALTH PLAN, INC.     | 1,043            | 12.46          | 13             | 4                | 30.77      | 1                    | 7.69       | 0                                 | 0.00       | 8                   | 61.54        | 0                   | 0.00       |
| H3405: HUMANA INSURANCE COMPANY     | 7,659            | 3.92           | 30             | 10               | 33.33      | 4                    | 13.33      | 0                                 | 0.00       | 16                  | 53.33        | 0                   | 0.00       |
| H3619: HUMANA INSURANCE COMPANY     | 22,741           | 6.42           | 146            | 63               | 43.15      | 14                   | 9.59       | 1                                 | 0.68       | 67                  | 45.89        | 1                   | 0.68       |
| H4007: HUMANA HEALTH PLANS OF PUERT | 14,134           | 2.69           | 38             | 13               | 34.21      | 11                   | 28.95      | 0                                 | 0.00       | 12                  | 31.58        | 2                   | 5.26       |
| H4008: HUMANA INSURANCE OF PUERTO R | 123              | 16.26          | 2              | 1                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| H4141: HUMANA EMPLOYERS HEALTH PLAN | 1,116            | 17.92          | 20             | 5                | 25.00      | 2                    | 10.00      | 0                                 | 0.00       | 13                  | 65.00        | 0                   | 0.00       |
| H4408: HUMANA INSURANCE COMPANY     | 4,527            | 8.39           | 38             | 15               | 39.47      | 2                    | 5.26       | 1                                 | 2.63       | 20                  | 52.63        | 0                   | 0.00       |
| H4461: CARITEN HEALTH PLAN INC.     | 56,308           | 4.28           | 241            | 66               | 27.39      | 12                   | 4.98       | 1                                 | 0.41       | 161                 | 66.80        | 1                   | 0.41       |
| H4510: HUMANA HEALTH PLAN OF TEXAS, | 37,348           | 8.59           | 321            | 68               | 21.18      | 22                   | 6.85       | 3                                 | 0.93       | 224                 | 69.78        | 4                   | 1.25       |
| H4520: HUMANA INSURANCE COMPANY     | 9,055            | 14.25          | 129            | 44               | 34.11      | 13                   | 10.08      | 0                                 | 0.00       | 69                  | 53.49        | 3                   | 2.33       |
| H4606: HUMANA INSURANCE COMPANY     | 14,931           | 4.15           | 62             | 28               | 45.16      | 8                    | 12.90      | 2                                 | 3.23       | 20                  | 32.26        | 4                   | 6.45       |
| H4774: HUMANA INSURANCE COMPANY OF  | 4,012            | 4.24           | 17             | 4                | 23.53      | 1                    | 5.88       | 0                                 | 0.00       | 12                  | 70.59        | 0                   | 0.00       |
| H4956: HUMANA INSURANCE COMPANY     | 5,383            | 5.02           | 27             | 11               | 40.74      | 2                    | 7.41       | 0                                 | 0.00       | 13                  | 48.15        | 1                   | 3.70       |
| H5041: HUMANA INSURANCE COMPANY     | 4,644            | 5.17           | 24             | 14               | 58.33      | 3                    | 12.50      | 0                                 | 0.00       | 7                   | 29.17        | 0                   | 0.00       |
| H5214: HUMANA INSURANCE COMPANY     | 14,792           | 7.98           | 118            | 61               | 51.69      | 7                    | 5.93       | 1                                 | 0.85       | 47                  | 39.83        | 2                   | 1.69       |
| H5216: HUMANA INSURANCE COMPANY     | 11,353           | 5.64           | 64             | 31               | 48.44      | 7                    | 10.94      | 1                                 | 1.56       | 25                  | 39.06        | 0                   | 0.00       |
| H5256: MEDICAL ASSOCIATES CLINIC HE | 2,687            | 0.37           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5291: HUMANA HEALTH PLAN, INC.     | 3,078            | 11.37          | 35             | 8                | 22.86      | 1                    | 2.86       | 0                                 | 0.00       | 26                  | 74.29        | 0                   | 0.00       |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5415: HUMANA HEALTH INSURANCE COMP | 1,401            | 8.57           | 12             | 8                | 66.67      | 1                    | 8.33       | 0                                 | 0.00       | 3                   | 25.00        | 0                   | 0.00       |
| H5426: HUMANA ADVANTAGECARE PLAN, I | 9,259            | 10.69          | 99             | 23               | 23.23      | 7                    | 7.07       | 0                                 | 0.00       | 69                  | 69.70        | 0                   | 0.00       |
| H5470: HUMANA INSURANCE COMPANY     | 6,180            | 5.50           | 34             | 16               | 47.06      | 3                    | 8.82       | 0                                 | 0.00       | 12                  | 35.29        | 3                   | 8.82       |
| H5525: HUMANA BENEFIT PLAN OF ILLIN | 10,553           | 6.35           | 67             | 33               | 49.25      | 5                    | 7.46       | 1                                 | 1.49       | 27                  | 40.30        | 1                   | 1.49       |
| H5657: HUMANA INSURANCE COMPANY OF  | 1,145            | 18.34          | 21             | 11               | 52.38      | 1                    | 4.76       | 0                                 | 0.00       | 8                   | 38.10        | 1                   | 4.76       |
| H5822: MIDLAND CARE CONNECTION      | 77               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5868: HUMANA INSURANCE COMPANY     | 5,759            | 4.34           | 25             | 14               | 56.00      | 0                    | 0.00       | 0                                 | 0.00       | 9                   | 36.00        | 2                   | 8.00       |
| H5970: HUMANA INSURANCE COMPANY OF  | 757              | 6.61           | 5              | 2                | 40.00      | 1                    | 20.00      | 0                                 | 0.00       | 2                   | 40.00        | 0                   | 0.00       |
| H6411: HUMANA INSURANCE COMPANY     | 3,013            | 4.98           | 15             | 7                | 46.67      | 1                    | 6.67       | 0                                 | 0.00       | 7                   | 46.67        | 0                   | 0.00       |
| H6609: HUMANA INSURANCE COMPANY     | 13,172           | 6.98           | 92             | 52               | 56.52      | 5                    | 5.43       | 2                                 | 2.17       | 33                  | 35.87        | 0                   | 0.00       |
| H6900: HUMANA INSURANCE COMPANY     | 3,977            | 5.03           | 20             | 10               | 50.00      | 2                    | 10.00      | 0                                 | 0.00       | 8                   | 40.00        | 0                   | 0.00       |
| H7002: HUMANA INSURANCE COMPANY     | 1,195            | 2.51           | 3              | 1                | 33.33      | 2                    | 66.67      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H7188: HUMANA INSURANCE COMPANY     | 5,176            | 6.96           | 36             | 14               | 38.89      | 4                    | 11.11      | 2                                 | 5.56       | 15                  | 41.67        | 1                   | 2.78       |
| H8145: HUMANA INSURANCE COMPANY     | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H8424: SIOUXLAND PACE, INC.         | 60               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H8644: HUMANA INSURANCE COMPANY     | 10,226           | 8.02           | 82             | 32               | 39.02      | 4                    | 4.88       | 1                                 | 1.22       | 43                  | 52.44        | 2                   | 2.44       |
| H8707: HUMANA INSURANCE COMPANY     | 4,136            | 6.04           | 25             | 7                | 28.00      | 1                    | 4.00       | 1                                 | 4.00       | 16                  | 64.00        | 0                   | 0.00       |
| H8778: ESSENCE HEALTHCARE, INC.     | 8,911            | 2.69           | 24             | 13               | 54.17      | 1                    | 4.17       | 1                                 | 4.17       | 9                   | 37.50        | 0                   | 0.00       |
| H8953: HUMANA HEALTH PLAN OF OHIO,  | 4,165            | 8.16           | 34             | 7                | 20.59      | 2                    | 5.88       | 0                                 | 0.00       | 24                  | 70.59        | 1                   | 2.94       |
| H9503: HUMANA INSURANCE COMPANY     | 1,584            | 18.31          | 29             | 9                | 31.03      | 1                    | 3.45       | 1                                 | 3.45       | 17                  | 58.62        | 1                   | 3.45       |
| R5566: BCBS MN, MT, NE, ND, WY, WEL | 23,571           | 3.44           | 81             | 47               | 58.02      | 13                   | 16.05      | 2                                 | 2.47       | 17                  | 20.99        | 2                   | 2.47       |
| R5826: HUMANA INSURANCE COMPANY     | 401,564          | 6.33           | 2,540          | 954              | 37.56      | 250                  | 9.84       | 51                                | 2.01       | 1243                | 48.94        | 42                  | 1.65       |
| S5884: HUMANA INSURANCE COMPANY     | -                | -              | 3              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 3                   | 100.00       | 0                   | 0.00       |

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**TABLE 5 - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Reconsiderations Received During 2010, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=08: DENVER

| MCO                                      | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|--|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| E5088: DESERET HEALTHCARE EMPLOYEE       | 11,666           | 3.00           | 35             | 14               | 40.00      | 1                    | 2.86       | 0                                 | 0.00       | 20                  | 57.14        | 0                   | 0.00       |
| H0150: HEALTHSPRING OF ALABAMA, INC      | 30,755           | 9.17           | 282            | 43               | 15.25      | 9                    | 3.19       | 4                                 | 1.42       | 220                 | 78.01        | 6                   | 2.13       |
| H0370: COVENTRY HEALTH AND LIFE INS      | 808              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H0490: MOLINA HEALTHCARE OF OHIO         | 49               | 20.41          | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE | 22,356           | 5.37           | 120            | 56               | 46.67      | 11                   | 9.17       | 1                                 | 0.83       | 49                  | 40.83        | 3                   | 2.50       |
| H0604: HMO HEALTH PLANS, INC.            | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H0613: TOTAL LONGTERM CARE, INC.         | 1,440            | 0.69           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H0621: COLORADO ACCESS                   | 3,162            | 38.27          | 121            | 3                | 2.48       | 1                    | 0.83       | 0                                 | 0.00       | 116                 | 95.87        | 1                   | 0.83       |
| H0657: COLORADO CHOICE HEALTH PLANS      | 579              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H0747: EDUCATORS MUTUAL INSURANCE A      | 1,149            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H0806: ALTIUS HEALTH PLANS, INC. (W)     | 38               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H0846: FIRST HEALTH LIFE AND HEALTH      | -                | -              | 22             | 16               | 72.73      | 3                    | 13.64      | 0                                 | 0.00       | 1                   | 4.55         | 2                   | 9.09       |
| H1013: COVENTRY HEALTH PLAN OF FLOR      | 7,535            | 3.19           | 24             | 13               | 54.17      | 4                    | 16.67      | 1                                 | 4.17       | 3                   | 12.50        | 3                   | 12.50      |
| H1076: COVENTRY HEALTH CARE OF FLOR      | 3,716            | 4.31           | 16             | 8                | 50.00      | 4                    | 25.00      | 0                                 | 0.00       | 3                   | 18.75        | 1                   | 6.25       |
| H1355: BRAVO HEALTH INSURANCE COMPA      | 93               | 10.75          | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H1415: HEALTHSPRING OF TENNESSEE, I      | 11,800           | 14.66          | 173            | 22               | 12.72      | 5                    | 2.89       | 2                                 | 1.16       | 144                 | 83.24        | 0                   | 0.00       |
| H1608: COVENTRY HEALTH AND LIFE INS      | 3,956            | 2.78           | 11             | 6                | 54.55      | 3                    | 27.27      | 0                                 | 0.00       | 2                   | 18.18        | 0                   | 0.00       |
| H1609: COVENTRY HEALTH CARE OF IOWA      | 4,600            | 3.48           | 16             | 10               | 62.50      | 3                    | 18.75      | 0                                 | 0.00       | 2                   | 12.50        | 1                   | 6.25       |
| H2063: BILLINGS CLINIC                   | 29               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2108: BRAVO HEALTH MID- ATLANTIC I      | 16,392           | 4.27           | 70             | 21               | 30.00      | 6                    | 8.57       | 0                                 | 0.00       | 42                  | 60.00        | 1                   | 1.43       |
| H2165: HEALTHSPRING LIFE & HEALTH I      | 738              | 5.42           | 4              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 4                   | 100.00       | 0                   | 0.00       |
| H2611: MERCY HEALTH PLANS                | 15,193           | 1.12           | 17             | 13               | 76.47      | 2                    | 11.76      | 0                                 | 0.00       | 2                   | 11.76        | 0                   | 0.00       |
| H2663: GROUP HEALTH PLAN, INC.           | 24,508           | 2.28           | 56             | 48               | 85.71      | 5                    | 8.93       | 1                                 | 1.79       | 1                   | 1.79         | 1                   | 1.79       |
| H2667: MERCY HEALTH PLANS OF MISSOU      | 16,155           | 1.49           | 24             | 17               | 70.83      | 4                    | 16.67      | 1                                 | 4.17       | 2                   | 8.33         | 0                   | 0.00       |
| H2672: COVENTRY HEALTH CARE OF KANS      | 7,996            | 2.00           | 16             | 9                | 56.25      | 0                    | 0.00       | 0                                 | 0.00       | 6                   | 37.50        | 1                   | 6.25       |

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**TABLE 5 - 2010**  
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**Decisions, by Region and Plan**

| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H2701: NEW WEST HEALTH SERVICES     | 4,760            | 3.15           | 15             | 7                | 46.67      | 5                    | 33.33      | 1                                 | 6.67       | 2                   | 13.33        | 0                   | 0.00       |
| H2815: VOLUNTEERS OF AMERICA NATION | 167              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2947: COVENTRY HEALTH AND LIFE INS | -                | -              | 4              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 4                   | 100.00       | 0                   | 0.00       |
| H3503: HEART OF AMERICA HEALTH PLAN | 448              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3949: BRAVO HEALTH PENNSYLVANIA IN | 32,732           | 3.48           | 114            | 70               | 61.40      | 11                   | 9.65       | 1                                 | 0.88       | 30                  | 26.32        | 2                   | 1.75       |
| H3959: HEALTHAMERICA PENNSYLVANIA,  | 28,644           | 4.43           | 127            | 73               | 57.48      | 17                   | 13.39      | 2                                 | 1.57       | 26                  | 20.47        | 9                   | 7.09       |
| H3964: BRAVO HEALTH PENNSYLVANIA, I | 27,916           | 1.43           | 40             | 21               | 52.50      | 5                    | 12.50      | 0                                 | 0.00       | 12                  | 30.00        | 2                   | 5.00       |
| H4407: HEALTHSPRING OF TENNESSEE, I | 5,332            | 12.19          | 65             | 15               | 23.08      | 3                    | 4.62       | 1                                 | 1.54       | 46                  | 70.77        | 0                   | 0.00       |
| H4454: HEALTHSPRING OF TENNESSEE, I | 64,989           | 5.00           | 325            | 93               | 28.62      | 17                   | 5.23       | 3                                 | 0.92       | 209                 | 64.31        | 3                   | 0.92       |
| H4513: HEALTHSPRING LIFE & HEALTH I | 44,684           | 6.09           | 272            | 82               | 30.15      | 11                   | 4.04       | 4                                 | 1.47       | 174                 | 63.97        | 1                   | 0.37       |
| H4528: BRAVO HEALTH TEXAS, INC.     | 20,561           | 3.02           | 62             | 24               | 38.71      | 2                    | 3.23       | 0                                 | 0.00       | 35                  | 56.45        | 1                   | 1.61       |
| H4652: UNION PACIFIC RAILROAD EMPLO | 11,576           | 0.09           | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H5167: ROCKY MOUNTAIN HEALTH CARE S | 76               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5227: COVENTRY HEALTH AND LIFE INS | -                | -              | 27             | 24               | 88.89      | 2                    | 7.41       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 3.70       |
| H5264: DEAN HEALTH PLAN, INC.       | 15,160           | 0.13           | 2              | 1                | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5302: COVENTRY HEALTH CARE OF GEOR | 3,157            | 2.53           | 8              | 3                | 37.50      | 4                    | 50.00      | 0                                 | 0.00       | 1                   | 12.50        | 0                   | 0.00       |
| H5410: HEALTHSPRING OF FLORIDA, INC | 36,148           | 40.31          | 1,457          | 286              | 19.63      | 109                  | 7.48       | 29                                | 1.99       | 965                 | 66.23        | 68                  | 4.67       |
| H5509: COVENTRY HEALTH AND LIFE INS | 26,063           | 2.19           | 57             | 33               | 57.89      | 5                    | 8.77       | 1                                 | 1.75       | 17                  | 29.82        | 1                   | 1.75       |
| H5517: COVENTRY HEALTH AND LIFE INS | -                | -              | 8              | 5                | 62.50      | 1                    | 12.50      | 0                                 | 0.00       | 2                   | 25.00        | 0                   | 0.00       |
| H5522: HEALTHASSURANCE PENNSYLVANIA | 26,191           | 4.09           | 107            | 54               | 50.47      | 23                   | 21.50      | 3                                 | 2.80       | 21                  | 19.63        | 6                   | 5.61       |
| H5588: MOLINA HEALTHCARE OF NEVADA, | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5608: DENVER HEALTH MEDICAL PLAN,  | 2,922            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5628: MOLINA HEALTHCARE OF UTAH, I | 8,145            | 2.21           | 18             | 11               | 61.11      | 5                    | 27.78      | 1                                 | 5.56       | 0                   | 0.00         | 1                   | 5.56       |
| H5810: MOLINA HEALTHCARE OF CALIFOR | 3,644            | 0.27           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5823: MOLINA HEALTHCARE OF WASHING | 1,872            | 1.07           | 2              | 0                | 0.00       | 2                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5850: COVENTRY SUMMIT HEALTH PLAN, | 33,301           | 2.97           | 99             | 51               | 51.52      | 29                   | 29.29      | 2                                 | 2.02       | 10                  | 10.10        | 7                   | 7.07       |

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**Decisions, by Region and Plan**

| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5926: MOLINA HEALTHCARE OF MICHIGA | 5,018            | 0.60           | 3              | 3                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H7149: COVENTRY HEALTH CARE OF NEBR | 2,495            | 8.02           | 20             | 11               | 55.00      | 5                    | 25.00      | 0                                 | 0.00       | 4                   | 20.00        | 0                   | 0.00       |
| H7195: NORTHLAND PACE PROGRAM       | 50               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H7206: FIRST HEALTH LIFE AND HEALT  | -                | -              | 3              | 2                | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H7281: BRAVO HEALTH PENNSYLVANIA, I | 1,289            | 10.09          | 13             | 8                | 61.54      | 3                    | 23.08      | 0                                 | 0.00       | 2                   | 15.38        | 0                   | 0.00       |
| H7289: UNICARE LIFE AND HEALTH INSU | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H7301: PERSONAL CARE INSURANCE OF I | 5,016            | 1.20           | 6              | 3                | 50.00      | 1                    | 16.67      | 1                                 | 16.67      | 0                   | 0.00         | 1                   | 16.67      |
| H7306: FIRST HEALTH LIFE & HEALTH I | 1,971            | 5.07           | 10             | 3                | 30.00      | 5                    | 50.00      | 0                                 | 0.00       | 2                   | 20.00        | 0                   | 0.00       |
| H7678: MOLINA HEALTHCARE OF TEXAS,  | 600              | 1.67           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H7692: FIRST HEALTH LIFE AND HEALTH | -                | -              | 4              | 2                | 50.00      | 1                    | 25.00      | 1                                 | 25.00      | 0                   | 0.00         | 0                   | 0.00       |
| H7787: HEALTHSPRING LIFE & HEALTH I | 3,339            | 7.49           | 25             | 4                | 16.00      | 1                    | 4.00       | 0                                 | 0.00       | 20                  | 80.00        | 0                   | 0.00       |
| H8130: MOLINA HEALTHCARE OF FLORIDA | 468              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H8239: FIRST HEALTH LIFE & HEALTH I | -                | -              | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H8393: COVENTRY HEALTH AND LIFE INS | 906              | 5.52           | 5              | 3                | 60.00      | 1                    | 20.00      | 0                                 | 0.00       | 1                   | 20.00        | 0                   | 0.00       |
| H8468: GEISINGER INDEMNITY INSURANC | 594              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H8649: ALTIUS HEALTH PLANS, INC. (U | 4,955            | 7.87           | 39             | 26               | 66.67      | 9                    | 23.08      | 1                                 | 2.56       | 2                   | 5.13         | 1                   | 2.56       |
| H8980: COVENTRY HEALTH AND LIFE INS | 1,314            | 5.33           | 7              | 3                | 42.86      | 1                    | 14.29      | 0                                 | 0.00       | 3                   | 42.86        | 0                   | 0.00       |
| H9082: MOLINA HEALTHCARE OF NEW MEX | 597              | 1.68           | 1              | 0                | 0.00       | 0                    | 0.00       | 1                                 | 100.00     | 0                   | 0.00         | 0                   | 0.00       |
| H9184: BRAVO HEALTH MID-ATLANTIC, I | 254              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H9847: COVENTRY HEALTH AND LIFE INS | 5,061            | 2.17           | 11             | 5                | 45.45      | 4                    | 36.36      | 0                                 | 0.00       | 1                   | 9.09         | 1                   | 9.09       |
| S5768: FIRST HEALTH LIFE & HEALTH I | -                | -              | 2              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 100.00       | 0                   | 0.00       |

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**Decisions, by Region and Plan**

Region=09: SAN FRANCISCO

| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0151: UNITEDHEALTHCARE OF ALABAMA, | 32,840           | 5.51           | 181            | 60               | 33.15      | 15                   | 8.29       | 2                                 | 1.10       | 97                  | 53.59        | 7                   | 3.87       |
| H0251: UNITEDHEALTHCARE PLAN OF THE | 13,668           | 13.97          | 191            | 24               | 12.57      | 9                    | 4.71       | 1                                 | 0.52       | 135                 | 70.68        | 22                  | 11.52      |
| H0303: PACIFICARE OF ARIZONA, INC   | 93,752           | 4.02           | 377            | 205              | 54.38      | 27                   | 7.16       | 6                                 | 1.59       | 118                 | 31.30        | 21                  | 5.57       |
| H0316: UNITEDHEALTHCARE OF ARIZONA, | 15,251           | 6.23           | 95             | 32               | 33.68      | 10                   | 10.53      | 0                                 | 0.00       | 49                  | 51.58        | 4                   | 4.21       |
| H0319: UNITEDHEALTHCARE INSURANCE C | 4,332            | 9.93           | 43             | 15               | 34.88      | 3                    | 6.98       | 1                                 | 2.33       | 23                  | 53.49        | 1                   | 2.33       |
| H0321: ARIZONA PHYSICIANS IPA, INC. | 18,676           | 46.16          | 862            | 111              | 12.88      | 80                   | 9.28       | 2                                 | 0.23       | 653                 | 75.75        | 16                  | 1.86       |
| H0401: UNITEDHEALTHCARE OF ARKANSAS | 1,418            | 6.35           | 9              | 5                | 55.56      | 0                    | 0.00       | 0                                 | 0.00       | 4                   | 44.44        | 0                   | 0.00       |
| H0408: UNITEDHEALTHCARE INSURANCE C | 32               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H0410: UNITEDHEALTHCARE INSURANCE C | 433              | 2.31           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H0502: CONTRA COSTA HEALTH PLAN     | 537              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H0504: CALIFORNIA PHYSICIANS' SERVI | 54,192           | 5.50           | 298            | 167              | 56.04      | 49                   | 16.44      | 5                                 | 1.68       | 64                  | 21.48        | 13                  | 4.36       |
| H0524: KAISER FOUNDATION HP, INC.   | 750,751          | 3.81           | 2,863          | 1352             | 47.22      | 364                  | 12.71      | 49                                | 1.71       | 1056                | 36.88        | 42                  | 1.47       |
| H0532: WESTERN HEALTH ADVANTAGE     | -                | -              | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H0542: ALTAMED HEALTH SERVICES CORP | 547              | 3.66           | 2              | 1                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| H0543: PACIFICARE OF CALIFORNIA     | 306,970          | 4.51           | 1,384          | 775              | 56.00      | 132                  | 9.54       | 22                                | 1.59       | 392                 | 28.32        | 63                  | 4.55       |
| H0544: CAREMORE HEALTH PLAN         | 38,603           | 13.60          | 525            | 147              | 28.00      | 68                   | 12.95      | 8                                 | 1.52       | 297                 | 56.57        | 5                   | 0.95       |
| H0571: CHINESE COMMUNITY HEALTH PLA | 7,824            | 4.22           | 33             | 25               | 75.76      | 4                    | 12.12      | 1                                 | 3.03       | 3                   | 9.09         | 0                   | 0.00       |
| H0609: PACIFICARE OF COLORADO, INC  | 65,126           | 3.76           | 245            | 129              | 52.65      | 19                   | 7.76       | 2                                 | 0.82       | 87                  | 35.51        | 8                   | 3.27       |
| H0620: UNITEDHEALTHCARE INSURANCE C | 1,966            | 1.53           | 3              | 1                | 33.33      | 1                    | 33.33      | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H0624: UNITEDHEALTHCARE INSURANCE C | 4,594            | 12.41          | 57             | 20               | 35.09      | 4                    | 7.02       | 0                                 | 0.00       | 33                  | 57.89        | 0                   | 0.00       |
| H0630: KAISER FOUNDATION HP OF CO   | 69,171           | 1.65           | 114            | 82               | 71.93      | 9                    | 7.89       | 0                                 | 0.00       | 19                  | 16.67        | 4                   | 3.51       |
| H0710: UNITEDHEALTHCARE INSURANCE C | 4,508            | 49.69          | 224            | 177              | 79.02      | 9                    | 4.02       | 9                                 | 4.02       | 24                  | 10.71        | 5                   | 2.23       |
| H0752: OXFORD HEALTH PLANS (CT), IN | 2,719            | 17.29          | 47             | 12               | 25.53      | 2                    | 4.26       | 1                                 | 2.13       | 30                  | 63.83        | 2                   | 4.26       |
| H0755: OXFORD HEALTH PLANS (CT), IN | 57,900           | 8.58           | 497            | 270              | 54.33      | 101                  | 20.32      | 24                                | 4.83       | 94                  | 18.91        | 8                   | 1.61       |
| H0838: UNIVERSAL CARE, INC.         | 1,594            | 1.88           | 3              | 3                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |

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|-------------------------------------|------------------|----------------|----------------|-----------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H1080: UNITEDHEALTHCARE OF FLORIDA, | 17,584           | 8.19           | 144            | 51              | 35.42      | 14                   | 9.72       | 2                                 | 1.39       | 71                  | 49.31        | 6                   | 4.17       |
| H1108: UNITEDHEALTHCARE INSURANCE C | 8,417            | 8.20           | 69             | 25              | 36.23      | 5                    | 7.25       | 2                                 | 2.90       | 35                  | 50.72        | 2                   | 2.90       |
| H1111: UNITEDHEALTHCARE OF GEORGIA, | 2,671            | 4.49           | 12             | 4               | 33.33      | 1                    | 8.33       | 1                                 | 8.33       | 5                   | 41.67        | 1                   | 8.33       |
| H1170: KAISER FOUNDATION HP OF GA,  | 14,800           | 4.46           | 66             | 31              | 46.97      | 3                    | 4.55       | 2                                 | 3.03       | 26                  | 39.39        | 4                   | 6.06       |
| H1200: KAISER FOUNDATION HP, INC.   | 241              | 0.00           | 0              | 0               | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H1230: KAISER FOUNDATION HP, INC.   | 24,410           | 0.37           | 9              | 7               | 77.78      | 0                    | 0.00       | 1                                 | 11.11      | 1                   | 11.11        | 0                   | 0.00       |
| H1251: HAWAII MEDICAL SERVICE ASSOC | 36,194           | 0.22           | 8              | 7               | 87.50      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 12.50        | 0                   | 0.00       |
| H1286: UNITEDHEALTHCARE INSURANCE C | 8,285            | 5.91           | 49             | 24              | 48.98      | 5                    | 10.20      | 2                                 | 4.08       | 16                  | 32.65        | 2                   | 4.08       |
| H1303: UNITEDHEALTHCARE INSURANCE C | 6,733            | 8.76           | 59             | 26              | 44.07      | 5                    | 8.47       | 2                                 | 3.39       | 25                  | 42.37        | 1                   | 1.69       |
| H1364: UNISON HEALTH PLAN OF OHIO,  | -                | -              | 3              | 1               | 33.33      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 1                   | 33.33      |
| H1509: UNITEDHEALTHCARE INSURANCE C | 24,361           | 6.61           | 161            | 67              | 41.61      | 13                   | 8.07       | 4                                 | 2.48       | 73                  | 45.34        | 4                   | 2.48       |
| H1717: UNITEDHEALTHCARE INSURANCE C | 1,678            | 3.58           | 6              | 3               | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 33.33        | 1                   | 16.67      |
| H1944: UNITEDHEALTHCARE INSURANCE C | 1,384            | 3.61           | 5              | 2               | 40.00      | 1                    | 20.00      | 0                                 | 0.00       | 2                   | 40.00        | 0                   | 0.00       |
| H2001: UNITEDHEALTHCARE INSURANCE C | 2,050            | 2.93           | 6              | 4               | 66.67      | 1                    | 16.67      | 0                                 | 0.00       | 1                   | 16.67        | 0                   | 0.00       |
| H2003: UNITEDHEALTHCARE INSURANCE C | -                | -              | 1              | 0               | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H2111: UNITEDHEALTHCARE INSURANCE C | 2,858            | 8.75           | 25             | 3               | 12.00      | 1                    | 4.00       | 0                                 | 0.00       | 21                  | 84.00        | 0                   | 0.00       |
| H2150: KAISER FNDN HP OF THE MID-AT | 40,843           | 5.17           | 211            | 136             | 64.45      | 12                   | 5.69       | 2                                 | 0.95       | 58                  | 27.49        | 3                   | 1.42       |
| H2182: UNITEDHEALTHCARE INSURANCE C | 7,024            | 4.70           | 33             | 18              | 54.55      | 4                    | 12.12      | 3                                 | 9.09       | 8                   | 24.24        | 0                   | 0.00       |
| H2226: UNITEDHEALTHCARE INSURANCE C | 4,462            | 1.57           | 7              | 3               | 42.86      | 0                    | 0.00       | 0                                 | 0.00       | 3                   | 42.86        | 1                   | 14.29      |
| H2228: UNITEDHEALTHCARE INSURANCE C | 4,494            | 7.57           | 34             | 10              | 29.41      | 0                    | 0.00       | 0                                 | 0.00       | 24                  | 70.59        | 0                   | 0.00       |
| H2406: UNITEDHEALTHCARE INSURANCE C | 2,124            | 0.47           | 1              | 0               | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H2408: UNITED HEALTHCARE INSURANCE  | -                | -              | 1              | 0               | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H2593: CAREMORE HEALTH PLAN OF ARIZ | 3,465            | 2.89           | 10             | 6               | 60.00      | 2                    | 20.00      | 0                                 | 0.00       | 2                   | 20.00        | 0                   | 0.00       |
| H2643: L. A. CARE HEALTH PLAN       | 1,090            | 3.67           | 4              | 2               | 50.00      | 1                    | 25.00      | 1                                 | 25.00      | 0                   | 0.00         | 0                   | 0.00       |
| H2654: UNITEDHEALTHCARE OF THE MIDW | 43,420           | 7.02           | 305            | 74              | 24.26      | 11                   | 3.61       | 3                                 | 0.98       | 209                 | 68.52        | 8                   | 2.62       |
| H2802: UNITEDHEALTHCARE OF THE MIDL | 4,344            | 2.53           | 11             | 5               | 45.45      | 0                    | 0.00       | 0                                 | 0.00       | 6                   | 54.55        | 0                   | 0.00       |

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|-------------------------------------|------------------|----------------|----------------|-----------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H2803: UNITEDHEALTHCARE INSURANCE C | 6,233            | 3.85           | 24             | 11              | 45.83      | 3                    | 12.50      | 1                                 | 4.17       | 9                   | 37.50        | 0                   | 0.00       |
| H2905: SIERRA HEALTH AND LIFE INSUR | 2,135            | 1.87           | 4              | 1               | 25.00      | 1                    | 25.00      | 0                                 | 0.00       | 2                   | 50.00        | 0                   | 0.00       |
| H2931: HEALTH PLAN OF NEVADA, INC.  | 1,281            | 2.34           | 3              | 2               | 66.67      | 1                    | 33.33      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2961: HEALTH PLAN OF NEVADA, INC.  | 54,069           | 7.75           | 419            | 222             | 52.98      | 133                  | 31.74      | 10                                | 2.39       | 40                  | 9.55         | 14                  | 3.34       |
| H3107: OXFORD HEALTH PLANS (NJ), IN | 32,360           | 21.04          | 681            | 147             | 21.59      | 42                   | 6.17       | 5                                 | 0.73       | 474                 | 69.60        | 13                  | 1.91       |
| H3113: OXFORD HEALTH PLANS (NJ), IN | 265              | 60.38          | 16             | 5               | 31.25      | 1                    | 6.25       | 0                                 | 0.00       | 10                  | 62.50        | 0                   | 0.00       |
| H3132: AHF MCO OF FLORIDA, INC.     | 375              | 0.00           | 0              | 0               | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3164: AMERICHOICE OF NEW JERSEY, I | 3,356            | 37.84          | 127            | 32              | 25.20      | 13                   | 10.24      | 1                                 | 0.79       | 77                  | 60.63        | 4                   | 3.15       |
| H3209: UNITEDHEALTHCARE INSURANCE C | 1,243            | 10.46          | 13             | 5               | 38.46      | 4                    | 30.77      | 0                                 | 0.00       | 4                   | 30.77        | 0                   | 0.00       |
| H3307: OXFORD HEALTH PLANS (NY), IN | 70,849           | 16.85          | 1,194          | 299             | 25.04      | 77                   | 6.45       | 3                                 | 0.25       | 777                 | 65.08        | 38                  | 3.18       |
| H3379: UNITEDHEALTHCARE OF NEW YORK | 8,041            | 21.89          | 176            | 54              | 30.68      | 4                    | 2.27       | 0                                 | 0.00       | 116                 | 65.91        | 2                   | 1.14       |
| H3387: UNITEDHEALTHCARE OF NEW YORK | 2,240            | 65.18          | 146            | 29              | 19.86      | 10                   | 6.85       | 1                                 | 0.68       | 102                 | 69.86        | 4                   | 2.74       |
| H3435: UNITEDHEALTHCARE INSURANCE C | 294              | 10.20          | 3              | 2               | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H3456: UNITEDHEALTHCARE OF NORTH CA | 69,036           | 5.87           | 405            | 170             | 41.98      | 25                   | 6.17       | 5                                 | 1.23       | 185                 | 45.68        | 20                  | 4.94       |
| H3659: UNITEDHEALTHCARE OF OHIO, IN | 77,618           | 6.69           | 519            | 196             | 37.76      | 39                   | 7.51       | 6                                 | 1.16       | 266                 | 51.25        | 12                  | 2.31       |
| H3749: PACIFICARE OF OKLAHOMA, INC. | 23,189           | 5.65           | 131            | 66              | 50.38      | 13                   | 9.92       | 4                                 | 3.05       | 42                  | 32.06        | 6                   | 4.58       |
| H3805: PACIFICARE OF OREGON, INC.   | 17,652           | 4.99           | 88             | 32              | 36.36      | 7                    | 7.95       | 2                                 | 2.27       | 43                  | 48.86        | 4                   | 4.55       |
| H3812: UNITEDHEALTHCARE INSURANCE C | 8,231            | 5.10           | 42             | 21              | 50.00      | 1                    | 2.38       | 2                                 | 4.76       | 14                  | 33.33        | 4                   | 9.52       |
| H3887: UNITEDHEALTHCARE INSURANCE C | 6,941            | 12.25          | 85             | 27              | 31.76      | 6                    | 7.06       | 0                                 | 0.00       | 48                  | 56.47        | 4                   | 4.71       |
| H3912: UNITEDHEALTHCARE INSURANCE C | 2,330            | 10.30          | 24             | 4               | 16.67      | 3                    | 12.50      | 0                                 | 0.00       | 17                  | 70.83        | 0                   | 0.00       |
| H3920: UNITEDHEALTHCARE OF PENNSYLV | 17,873           | 13.04          | 233            | 55              | 23.61      | 22                   | 9.44       | 6                                 | 2.58       | 138                 | 59.23        | 12                  | 5.15       |
| H3921: UNITEDHEALTHCARE INSURANCE C | 976              | 5.12           | 5              | 3               | 60.00      | 1                    | 20.00      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 20.00      |
| H4102: UNITEDHEALTHCARE OF NEW ENGL | 17,335           | 6.40           | 111            | 42              | 37.84      | 8                    | 7.21       | 4                                 | 3.60       | 55                  | 49.55        | 2                   | 1.80       |
| H4106: UNITEDHEALTHCARE INSURANCE C | 759              | 7.91           | 6              | 4               | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 33.33        | 0                   | 0.00       |
| H4346: CAREMORE HEALTH PLAN OF NEVA | 1,760            | 5.68           | 10             | 6               | 60.00      | 2                    | 20.00      | 0                                 | 0.00       | 0                   | 0.00         | 2                   | 20.00      |
| H4406: UNITEDHEALTHCARE PLAN OF THE | 2,682            | 2.61           | 7              | 1               | 14.29      | 1                    | 14.29      | 1                                 | 14.29      | 4                   | 57.14        | 0                   | 0.00       |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H4449: SIERRA HEALTH AND LIFE INSUR | 2,293            | 1.74           | 4              | 3                | 75.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 25.00        | 0                   | 0.00       |
| H4456: UNITEDHEALTHCARE PLAN OF THE | 45,623           | 6.29           | 287            | 128              | 44.60      | 18                   | 6.27       | 4                                 | 1.39       | 133                 | 46.34        | 4                   | 1.39       |
| H4514: EVERCARE OF TEXAS, LLC       | 15,803           | 6.96           | 110            | 38               | 34.55      | 6                    | 5.45       | 1                                 | 0.91       | 62                  | 56.36        | 3                   | 2.73       |
| H4522: UNITEDHEALTHCARE INSURANCE C | 12,608           | 5.63           | 71             | 20               | 28.17      | 5                    | 7.04       | 1                                 | 1.41       | 42                  | 59.15        | 3                   | 4.23       |
| H4527: PHYSICIANS HEALTH CHOICE OF  | 25,977           | 0.85           | 22             | 15               | 68.18      | 2                    | 9.09       | 2                                 | 9.09       | 2                   | 9.09         | 1                   | 4.55       |
| H4590: PACIFICARE OF TEXAS, INC.    | 140,838          | 2.37           | 334            | 164              | 49.10      | 26                   | 7.78       | 3                                 | 0.90       | 127                 | 38.02        | 14                  | 4.19       |
| H4604: UNITEDHEALTHCARE OF UTAH, IN | 23,850           | 5.20           | 124            | 56               | 45.16      | 10                   | 8.06       | 4                                 | 3.23       | 48                  | 38.71        | 6                   | 4.84       |
| H4720: UNITEDHEALTHCARE INSURANCE C | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H4779: UNITEDHEALTHCARE INSURANCE C | 225              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H4837: UNITEDHEALTHCARE OF WISCONSI | 379              | 26.39          | 10             | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 9                   | 90.00        | 1                   | 10.00      |
| H4971: UNITEDHEALTHCARE INSURANCE C | 1,640            | 3.66           | 6              | 2                | 33.33      | 1                    | 16.67      | 0                                 | 0.00       | 3                   | 50.00        | 0                   | 0.00       |
| H5005: PACIFICARE OF WASHINGTON, IN | 42,038           | 6.59           | 277            | 118              | 42.60      | 31                   | 11.19      | 8                                 | 2.89       | 109                 | 39.35        | 11                  | 3.97       |
| H5008: UNITEDHEALTHCARE INSURANCE C | 4,295            | 11.18          | 48             | 12               | 25.00      | 0                    | 0.00       | 0                                 | 0.00       | 34                  | 70.83        | 2                   | 4.17       |
| H5189: UNISON HEALTH PLAN OF TENNES | -                | -              | 9              | 1                | 11.11      | 0                    | 0.00       | 0                                 | 0.00       | 7                   | 77.78        | 1                   | 11.11      |
| H5253: UNITEDHEALTHCARE OF WISCONSI | 51,564           | 3.96           | 204            | 98               | 48.04      | 22                   | 10.78      | 2                                 | 0.98       | 79                  | 38.73        | 3                   | 1.47       |
| H5324: HALE MAKUA HEALTH SERVICES   | 17               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5403: ON LOK SENIOR HEALTH SERVICE | 988              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5405: CENTER FOR ELDERS INDEPENDEN | 397              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5406: SUTTER HEALTH SACRAMENTO SIE | 214              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5407: CITRUS HEALTH CARE, INC.     | 9,803            | 36.21          | 355            | 44               | 12.39      | 22                   | 6.20       | 0                                 | 0.00       | 285                 | 80.28        | 4                   | 1.13       |
| H5417: UNITEDHEALTHCARE INSURANCE C | 17,546           | 11.51          | 202            | 88               | 43.56      | 16                   | 7.92       | 2                                 | 0.99       | 88                  | 43.56        | 8                   | 3.96       |
| H5424: UNITEDHEALTHCARE INSURANCE C | 12,343           | 1.78           | 22             | 9                | 40.91      | 3                    | 13.64      | 0                                 | 0.00       | 10                  | 45.45        | 0                   | 0.00       |
| H5425: SCAN HEALTH PLAN             | 50,267           | 7.68           | 386            | 229              | 59.33      | 86                   | 22.28      | 10                                | 2.59       | 41                  | 10.62        | 20                  | 5.18       |
| H5428: SAN MATEO HEALTH COMMISSION  | 7,883            | 21.44          | 169            | 22               | 13.02      | 4                    | 2.37       | 0                                 | 0.00       | 139                 | 82.25        | 4                   | 2.37       |
| H5430: CARE1ST HEALTH PLAN OF ARIZO | 1,485            | 49.16          | 73             | 19               | 26.03      | 9                    | 12.33      | 0                                 | 0.00       | 44                  | 60.27        | 1                   | 1.37       |
| H5433: ORANGE COUNTY HEALTH AUTHORI | 10,794           | 6.95           | 75             | 42               | 56.00      | 3                    | 4.00       | 0                                 | 0.00       | 27                  | 36.00        | 3                   | 4.00       |

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|-------------------------------------|------------------|----------------|----------------|-----------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5435: UNITEDHEALTHCARE INSURANCE C | 340,917          | 2.42           | 825            | 463             | 56.12      | 59                   | 7.15       | 28                                | 3.39       | 253                 | 30.67        | 22                  | 2.67       |
| H5440: UNITEDHEALTHCARE INSURANCE C | 933              | 9.65           | 9              | 4               | 44.44      | 1                    | 11.11      | 0                                 | 0.00       | 4                   | 44.44        | 0                   | 0.00       |
| H5444: RMS DM, LLC DEMO PROJECT     | -                | -              | 0              | 0               | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5507: UNITEDHEALTHCARE INSURANCE C | 4,316            | 9.04           | 39             | 12              | 30.77      | 2                    | 5.13       | 1                                 | 2.56       | 21                  | 53.85        | 3                   | 7.69       |
| H5516: UNITEDHEALTHCARE INSURANCE C | 1,257            | 4.77           | 6              | 2               | 33.33      | 0                    | 0.00       | 0                                 | 0.00       | 4                   | 66.67        | 0                   | 0.00       |
| H5532: UNITEDHEALTHCARE INSURANCE C | 939              | 10.65          | 10             | 3               | 30.00      | 2                    | 20.00      | 0                                 | 0.00       | 5                   | 50.00        | 0                   | 0.00       |
| H5554: SANTA CLARA COUNTY HEALTH AU | -                | -              | 10             | 2               | 20.00      | 1                    | 10.00      | 0                                 | 0.00       | 7                   | 70.00        | 0                   | 0.00       |
| H5580: SOUTHWEST CATHOLIC HEALTH NE | 15,430           | 13.55          | 209            | 60              | 28.71      | 20                   | 9.57       | 3                                 | 1.44       | 122                 | 58.37        | 4                   | 1.91       |
| H5587: HEALTH CHOICE ARIZONA, INC.  | 4,248            | 14.12          | 60             | 7               | 11.67      | 5                    | 8.33       | 1                                 | 1.67       | 47                  | 78.33        | 0                   | 0.00       |
| H5609: GEMCARE HEALTH PLAN INC.     | 6,791            | 7.66           | 52             | 35              | 67.31      | 5                    | 9.62       | 0                                 | 0.00       | 10                  | 19.23        | 2                   | 3.85       |
| H5629: COMMUNITY ELDERCARE OF SAN   | 85               | 0.00           | 0              | 0               | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5640: IEHP HEALTH ACCESS           | 3,725            | 7.25           | 27             | 19              | 70.37      | 3                    | 11.11      | 0                                 | 0.00       | 4                   | 14.81        | 1                   | 3.70       |
| H5652: UNITEDHEALTHCARE INSURANCE C | 1,033            | 1.94           | 2              | 1               | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5678: UNITEDHEALTHCARE INSURANCE C | 120              | 0.00           | 0              | 0               | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5697: UNITEDHEALTHCARE INSURANCE C | 1,246            | 0.80           | 1              | 0               | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H5749: UNITEDHEALTHCARE INSURANCE C | 2,925            | 2.39           | 7              | 2               | 28.57      | 1                    | 14.29      | 0                                 | 0.00       | 3                   | 42.86        | 1                   | 14.29      |
| H5754: UNITEDHEALTHCARE INSURANCE C | 516              | 5.81           | 3              | 1               | 33.33      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 1                   | 33.33      |
| H5782: PARTNERSHIP HEALTHPLAN OF CA | 5,549            | 1.80           | 10             | 8               | 80.00      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 20.00        | 0                   | 0.00       |
| H5811: SCAN HEALTH PLAN             | 3,260            | 2.15           | 7              | 5               | 71.43      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 14.29        | 1                   | 14.29      |
| H5852: AIDS HEALTHCARE FOUNDATION   | 727              | 0.00           | 0              | 0               | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5895: CONTRA COSTA CO MED SVCS DBA | 146              | 6.85           | 1              | 1               | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5918: UNITEDHEALTHCARE INSURANCE C | 554              | 12.64          | 7              | 1               | 14.29      | 1                    | 14.29      | 1                                 | 14.29      | 3                   | 42.86        | 1                   | 14.29      |
| H5928: CARE1ST HEALTH PLAN          | 11,277           | 1.86           | 21             | 14              | 66.67      | 5                    | 23.81      | 0                                 | 0.00       | 2                   | 9.52         | 0                   | 0.00       |
| H5943: SCAN HEALTH PLAN             | 429              | 0.00           | 0              | 0               | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5948: ARTA MEDICARE HEALTH PLAN, I | 489              | 0.00           | 0              | 0               | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5969: ALOHACARE                    | 1,765            | 1.70           | 3              | 0               | 0.00       | 3                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |

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| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Uphld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|-----------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5985: ABRAZO ADVANTAGE HEALTH PLAN | 2,665            | 25.14          | 67             | 16              | 23.88      | 6                    | 8.96       | 0                                 | 0.00       | 44                  | 65.67        | 1                   | 1.49       |
| H5998: UNITEDHEALTHCARE PLAN OF THE | 3,403            | 54.36          | 185            | 93              | 50.27      | 8                    | 4.32       | 1                                 | 0.54       | 73                  | 39.46        | 10                  | 5.41       |
| H6050: KAISER FOUNDATION HP, INC.   | 901              | 3.33           | 3              | 2               | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H6052: KAISER FOUNDATION HP, INC.   | 3,378            | 3.26           | 11             | 5               | 45.45      | 1                    | 9.09       | 0                                 | 0.00       | 4                   | 36.36        | 1                   | 9.09       |
| H6053: SANTE FE EMPLOYEES HOSPITAL  | 534              | 0.00           | 0              | 0               | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H6228: UNITEDHEALTHCARE INSURANCE C | 171              | 5.85           | 1              | 1               | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H6360: KAISER FOUNDATION HP OF OHIO | 19,619           | 1.78           | 35             | 32              | 91.43      | 0                    | 0.00       | 0                                 | 0.00       | 3                   | 8.57         | 0                   | 0.00       |
| H6793: UNITEDHEALTHCARE INSURANCE C | 105              | 0.00           | 0              | 0               | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H6952: GREAT LAKES HEALTH PLAN, INC | 1,275            | 0.00           | 0              | 0               | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H7086: COMMUNITY HEALTH GROUP       | 847              | 1.18           | 1              | 1               | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H7187: UNITEDHEALTHCARE INSURANCE C | 3,176            | 7.56           | 24             | 9               | 37.50      | 0                    | 0.00       | 0                                 | 0.00       | 14                  | 58.33        | 1                   | 4.17       |
| H7292: ALAMEDA ALLIANCE JOINT POWER | 2,569            | 5.45           | 14             | 9               | 64.29      | 0                    | 0.00       | 1                                 | 7.14       | 2                   | 14.29        | 2                   | 14.29      |
| H7352: UPH/MIHS VENTURES L.L.C.     | 1,702            | 2.94           | 5              | 3               | 60.00      | 1                    | 20.00      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 20.00      |
| H7731: MD CARE, INC.                | 13,371           | 1.12           | 15             | 6               | 40.00      | 4                    | 26.67      | 0                                 | 0.00       | 2                   | 13.33        | 3                   | 20.00      |
| H7949: PACIFICARE OF NEVADA, INC.   | 1,148            | 7.84           | 9              | 6               | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 3                   | 33.33        | 0                   | 0.00       |
| H8748: UNITEDHEALTHCARE INSURANCE C | 1,127            | 3.55           | 4              | 2               | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 50.00        | 0                   | 0.00       |
| H9003: KAISER FOUNDATION HP OF THE  | 54,823           | 4.32           | 237            | 204             | 86.08      | 5                    | 2.11       | 1                                 | 0.42       | 18                  | 7.59         | 9                   | 3.80       |
| H9011: UNITEDHEALTHCARE OF FLORIDA, | 4,449            | 8.77           | 39             | 15              | 38.46      | 2                    | 5.13       | 0                                 | 0.00       | 20                  | 51.28        | 2                   | 5.13       |
| H9103: KAISER FOUNDATION HP OF THE  | 1,962            | 6.63           | 13             | 11              | 84.62      | 1                    | 7.69       | 0                                 | 0.00       | 1                   | 7.69         | 0                   | 0.00       |
| H9104: SCAN HEALTH PLAN             | 63,406           | 6.91           | 438            | 281             | 64.16      | 79                   | 18.04      | 12                                | 2.74       | 44                  | 10.05        | 22                  | 5.02       |
| H9149: UNITEDHEALTHCARE INSURANCE C | 29               | 34.48          | 1              | 0               | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H9385: SCAN HEALTH PLAN OF ARIZONA  | 8,019            | 3.87           | 31             | 20              | 64.52      | 4                    | 12.90      | 1                                 | 3.23       | 6                   | 19.35        | 0                   | 0.00       |
| H9943: BC LIFE & HEALTH             | -                | -              | 1              | 1               | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| R3175: UNITEDHEALTHCARE INSURANCE C | 4,277            | 0.94           | 4              | 1               | 25.00      | 0                    | 0.00       | 0                                 | 0.00       | 3                   | 75.00        | 0                   | 0.00       |
| R5287: UNITEDHEALTHCARE INSURANCE C | 129,253          | 7.57           | 979            | 447             | 45.66      | 89                   | 9.09       | 23                                | 2.35       | 380                 | 38.82        | 40                  | 4.09       |
| R5342: UNITEDHEALTHCARE INSURANCE C | 21,127           | 9.37           | 198            | 77              | 38.89      | 14                   | 7.07       | 2                                 | 1.01       | 99                  | 50.00        | 6                   | 3.03       |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| R5674: SIERRA HEALTH AND LIFE INSUR | 4,732            | 4.23           | 20             | 10               | 50.00      | 6                    | 30.00      | 1                                 | 5.00       | 3                   | 15.00        | 0                   | 0.00       |
| R7444: UNITEDHEALTHCARE INSURANCE C | 22,758           | 3.25           | 74             | 39               | 52.70      | 7                    | 9.46       | 1                                 | 1.35       | 22                  | 29.73        | 5                   | 6.76       |
| S5820: UNITEDHEALTHCARE INSURANCE C | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |

**Region=10: SEATTLE**

| MCO                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0302: BANNER MEDISUN, INC.         | 19,584           | 3.17           | 62             | 48               | 77.42      | 5                    | 8.06       | 2                                 | 3.23       | 4                   | 6.45         | 3                   | 4.84       |
| H0351: HEALTH NET OF ARIZONA, INC.  | 49,515           | 5.98           | 296            | 173              | 58.45      | 28                   | 9.46       | 9                                 | 3.04       | 57                  | 19.26        | 29                  | 9.80       |
| H0545: INTER VALLEY HEALTH PLAN, IN | 14,564           | 2.61           | 38             | 27               | 71.05      | 7                    | 18.42      | 1                                 | 2.63       | 1                   | 2.63         | 2                   | 5.26       |
| H0562: HEALTH NET OF CALIFORNIA     | 131,156          | 6.55           | 859            | 418              | 48.66      | 77                   | 8.96       | 11                                | 1.28       | 227                 | 26.43        | 126                 | 14.67      |
| H0908: BUCKEYE COMMUNITY HEALTH PLA | 272              | 3.68           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1302: BLUE CROSS OF IDAHO HLTH SER | 817              | 1.22           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1304: REGENCE BLUE SHIELD OF IDAHO | 3,836            | 3.65           | 14             | 10               | 71.43      | 3                    | 21.43      | 0                                 | 0.00       | 1                   | 7.14         | 0                   | 0.00       |
| H1350: BLUE CROSS OF IDAHO HEALTH S | 23,530           | 1.87           | 44             | 29               | 65.91      | 10                   | 22.73      | 3                                 | 6.82       | 1                   | 2.27         | 1                   | 2.27       |
| H2174: TRILLIUM COMMUNITY HEALTH PL | 3,183            | 5.97           | 19             | 16               | 84.21      | 0                    | 0.00       | 1                                 | 5.26       | 1                   | 5.26         | 1                   | 5.26       |
| H2241: GOLDEN STATE MEDICARE HEALTH | 254              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2481: MID ROGUE INDEPENDENT PHYSIC | 76               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H2810: GROUP HEALTH OPTIONS         | 1,583            | 3.16           | 5              | 4                | 80.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 20.00        | 0                   | 0.00       |
| H2906: HOMETOWN HEALTH PLAN         | 377              | 10.61          | 4              | 3                | 75.00      | 0                    | 0.00       | 1                                 | 25.00      | 0                   | 0.00         | 0                   | 0.00       |
| H2960: HOMETOWN HEALTH PLAN         | 6,078            | 1.65           | 10             | 6                | 60.00      | 1                    | 10.00      | 0                                 | 0.00       | 3                   | 30.00        | 0                   | 0.00       |
| H3809: PROVIDENCE HEALTH & SERVICES | 858              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H3810: MID ROGUE INDEPENDENT PHYSIC | 3,798            | 1.58           | 6              | 2                | 33.33      | 2                    | 33.33      | 0                                 | 0.00       | 2                   | 33.33        | 0                   | 0.00       |
| H3811: SAMARITAN HEALTH PLANS, INC. | 5,392            | 2.23           | 12             | 7                | 58.33      | 0                    | 0.00       | 0                                 | 0.00       | 4                   | 33.33        | 1                   | 8.33       |
| H3813: ODS HEALTH PLAN, INC.        | 5,149            | 0.58           | 3              | 1                | 33.33      | 2                    | 66.67      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H3814: ATRIO HEALTH PLANS           | 4,270            | 1.64           | 7              | 5                | 71.43      | 1                    | 14.29      | 1                                 | 14.29      | 0                   | 0.00         | 0                   | 0.00       |
| H3815: CITIZENS CHOICE HEALTHPLAN   | 10,299           | 2.72           | 28             | 19               | 67.86      | 4                    | 14.29      | 1                                 | 3.57       | 4                   | 14.29        | 0                   | 0.00       |
| H3817: REGENCE BLUECROSS BLUESHIELD | 53,027           | 1.47           | 78             | 53               | 67.95      | 16                   | 20.51      | 1                                 | 1.28       | 7                   | 8.97         | 1                   | 1.28       |
| H3818: FAMILYCARE HEALTH PLANS, INC | 2,811            | 0.71           | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3857: PROVIDENCE HEALTH PLAN       | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3864: PACIFICSOURCE COMMUNITY HEAL | 9,284            | 4.63           | 43             | 22               | 51.16      | 1                    | 2.33       | 1                                 | 2.33       | 18                  | 41.86        | 1                   | 2.33       |
| H4556: CONSOLIDATED ASSOC OF RAILRO | 4,611            | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H4605: REGENCE BLUECROSS BLUESHIELD | 19,030           | 2.47           | 47             | 29               | 61.70      | 8                    | 17.02      | 1                                 | 2.13       | 8                   | 17.02        | 1                   | 2.13       |
| H4754: CLEAR ONE HEALTH PLANS, INC. | 155              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H4917: GUARDIAN HEALTHCARE, INC.    | 20,197           | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5006: STERLING LIFE INSURANCE COMP | 65,457           | 6.29           | 412            | 288              | 69.90      | 25                   | 6.07       | 11                                | 2.67       | 81                  | 19.66        | 7                   | 1.70       |
| H5007: PROVIDENCE HEALTH SYSTEM     | 354              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5009: REGENCE BLUESHIELD           | 17,180           | 2.44           | 42             | 29               | 69.05      | 6                    | 14.29      | 2                                 | 4.76       | 5                   | 11.90        | 0                   | 0.00       |
| H5010: ASURIS NORTHWEST HEALTH      | 1,678            | 4.77           | 8              | 7                | 87.50      | 1                    | 12.50      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5050: GROUP HEALTH COOPERATIVE     | 58,589           | 2.92           | 171            | 144              | 84.21      | 9                    | 5.26       | 0                                 | 0.00       | 11                  | 6.43         | 7                   | 4.09       |
| H5087: EASY CHOICE HEALTH PLAN INC. | 8,142            | 0.37           | 3              | 2                | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H5162: STERLING LIFE INSURANCE COMP | -                | -              | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5294: SUPERIOR HEALTH PLAN, INC.   | 442              | 4.52           | 2              | 0                | 0.00       | 1                    | 50.00      | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| H5439: HEALTH NET LIFE INSURANCE CO | 748              | 5.35           | 4              | 4                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5445: HEALTH HERO NETWORK, INC DEM | -                | -              | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H5520: HEALTH NET LIFE INSURANCE CO | 38,523           | 3.69           | 142            | 85               | 59.86      | 15                   | 10.56      | 7                                 | 4.93       | 23                  | 16.20        | 12                  | 8.45       |
| H5590: BRIDGEWAY HEALTH SOLUTIONS   | 1,625            | 23.38          | 38             | 11               | 28.95      | 4                    | 10.53      | 0                                 | 0.00       | 23                  | 60.53        | 0                   | 0.00       |
| H5606: STERLING LIFE INSURANCE COMP | 114              | 26.32          | 3              | 2                | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H5649: CENTRAL HEALTH PLAN OF CALIF | 6,153            | 0.65           | 4              | 3                | 75.00      | 1                    | 25.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5698: WINDSOR HEALTH PLAN, INC.    | 31,511           | 21.93          | 691            | 186              | 26.92      | 31                   | 4.49       | 3                                 | 0.43       | 464                 | 67.15        | 7                   | 1.01       |
| H5721: HEALTH NET INSURANCE OF NEW  | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5826: COMMUNITY HEALTH PLAN OF WAS | 4,918            | 3.25           | 16             | 10               | 62.50      | 1                    | 6.25       | 1                                 | 6.25       | 4                   | 25.00        | 0                   | 0.00       |
| H5839: STERLING LIFE INSURANCE COMP | 187              | 5.35           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5859: HEALTH PLAN OF CAREOREGON, I | 6,330            | 5.53           | 35             | 27               | 77.14      | 4                    | 11.43      | 0                                 | 0.00       | 2                   | 5.71         | 2                   | 5.71       |
| H5862: BLUE CROSS OF IDAHO HEALTH S | 2,825            | 0.35           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5962: STERLING LIFE INSURANCE COMP | 193              | 5.18           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5995: MARION POLK COMMUNITY HEALTH | 3,980            | 5.78           | 23             | 15               | 65.22      | 6                    | 26.09      | 0                                 | 0.00       | 0                   | 0.00         | 2                   | 8.70       |
| H5996: HEALTH NET LIFE INSURANCE CO | -                | -              | 7              | 4                | 57.14      | 0                    | 0.00       | 1                                 | 14.29      | 2                   | 28.57        | 0                   | 0.00       |
| H7006: MARION POLK COMMUNITY HEALTH | 1,112            | 5.40           | 6              | 5                | 83.33      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 16.67        | 0                   | 0.00       |
| H8189: MANAGED HEALTH SERVICES, WIS | -                | -              | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H8558: STERLING LIFE INSURANCE COMP | 15               | 66.67          | 1              | 0                | 0.00       | 0                    | 0.00       | 1                                 | 100.00     | 0                   | 0.00         | 0                   | 0.00       |
| H9047: PROVIDENCE HEALTH PLAN       | 38,228           | 3.69           | 141            | 72               | 51.06      | 43                   | 30.50      | 2                                 | 1.42       | 19                  | 13.48        | 5                   | 3.55       |
| H9302: PUGET SOUND HEALTH PARTNERS, | 7,146            | 3.08           | 22             | 15               | 68.18      | 1                    | 4.55       | 0                                 | 0.00       | 5                   | 22.73        | 1                   | 4.55       |
| H9779: GUARDIAN HEALTHCARE, INC.    | 172              | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| H9988: STERLING LIFE INSURANCE COMP | 14               | 0.00           | 0              | 0                | -          | 0                    | -          | 0                                 | -          | 0                   | -            | 0                   | -          |
| R5863: HEALTH NET LIFE INSURANCE CO | -                | -              | 7              | 2                | 28.57      | 0                    | 0.00       | 1                                 | 14.29      | 4                   | 57.14        | 0                   | 0.00       |
| S5678: HEALTH NET LIFE INSURANCE CO | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |

**Region=TOTAL ALL REGIONS**

| MCO          | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|--------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| <b>TOTAL</b> | 11,735,818       | 5.32           | 62,420         | 25716            | 41.20      | 6168                 | 9.88       | 1005                              | 1.61       | 27310               | 43.75        | 2221                | 3.56       |

*Percentages reflect all decisions, including withdrawn and dismissed. RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2010 divided by the mid-year (July) enrollment, times 1,000.*

**TABLE 5A - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2010, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Region=01: BOSTON

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H0318: AETNA HEALTH INC.            | 1,905            | 6.82           | 13             | 1                    | 0.52                                  | 7.69                            |
| H0322: AETNA LIFE INSURANCE COMPANY | -                | -              | 4              | 0                    | -                                     | 0.00                            |
| H0346: PACE VERMONT, INC.           | 72               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H0523: AETNA HEALTH OF CALIFORNIA,I | 31,825           | 4.24           | 135            | 20                   | 0.63                                  | 14.81                           |
| H0705: CONSTITUTION HEALTHCARE INC. | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H0768: AETNA LIFE INSURANCE COMPANY | -                | -              | 3              | 0                    | -                                     | 0.00                            |
| H0901: AETNA HEALTH INC.            | 240              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H1109: AETNA HEALTH INC.(GEORGIA)   | 3,443            | 2.61           | 9              | 1                    | 0.29                                  | 11.11                           |
| H1110: AETNA LIFE INSURANCE COMPANY | 1,024            | 11.72          | 12             | 1                    | 0.98                                  | 8.33                            |
| H1365: MARTIN'S POINT GENERATIONS,  | 366              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H1419: AETNA HEALTH, INC.           | 873              | 2.29           | 2              | 1                    | 1.15                                  | 50.00                           |
| H1420: AETNA LIFE INSURANCE COMPANY | -                | -              | 3              | 0                    | -                                     | 0.00                            |
| H2047: AETNA LIFE INSURANCE COMPANY | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H2112: AETNA HEALTH, INC.           | 6,219            | 3.22           | 20             | 2                    | 0.32                                  | 10.00                           |
| H2206: HARVARD PILGRIM HEALTH CARE  | -                | -              | 8              | 3                    | -                                     | 37.50                           |
| H2218: HARBOR HEALTH SERVICES       | 336              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2219: FALLON COMMUNITY HEALTH PLAN | 709              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2220: UPHAMS CORNER HEALTH COMMITT | 164              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2221: ELDER SRVC PLN/CAMBRIDGE HEA | 211              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2222: ELDER SERVICE PLAN OF THE NO | 666              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2223: ELDER SVC PLN/E BOSTON HEALT | 272              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2224: SENIOR WHOLE HEALTH, LLC     | 5,902            | 1.02           | 6              | 3                    | 0.51                                  | 50.00                           |
| H2225: COMMONWEALTH CARE ALLIANCE,  | 2,527            | 3.56           | 9              | 3                    | 1.19                                  | 33.33                           |
| H2229: TUFTS ASSOCIATED HMO, INC.   | -                | -              | 6              | 1                    | -                                     | 16.67                           |
| H2230: BLUE CROSS AND BLUE SHIELD O | 11,964           | 1.34           | 16             | 4                    | 0.33                                  | 25.00                           |

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**TABLE 5A - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2010, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H2232: MASSACHUSETTS GENERAL PHYSIC | -                | -              | 0              | 0                    | -                                     | -                               |
| H2256: TUFTS ASSOCIATED HMO, INC.   | 81,816           | 1.53           | 125            | 12                   | 0.15                                  | 9.60                            |
| H2261: BLUE CROSS AND BLUE SHIELD O | 15,801           | 3.23           | 51             | 5                    | 0.32                                  | 9.80                            |
| H2266: TUFTS HEALTH PLAN OF NEW ENG | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H2320: PRIORITY HEALTH              | 37,680           | 1.38           | 52             | 14                   | 0.37                                  | 26.92                           |
| H2411: FALLON COMMUNITY HEALTH PLAN | 626              | 3.19           | 2              | 0                    | 0.00                                  | 0.00                            |
| H3057: TUFTS ASSOCIATED HEALTH MAIN | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H3152: AETNA HEALTH, INC.           | 39,159           | 4.32           | 169            | 26                   | 0.66                                  | 15.38                           |
| H3312: AETNA HEALTH INC.            | 15,528           | 4.57           | 71             | 9                    | 0.58                                  | 12.68                           |
| H3597: AETNA HEALTH                 | 2,585            | 1.16           | 3              | 0                    | 0.00                                  | 0.00                            |
| H3623: AETNA HEALTH, INC.           | 5,488            | 3.64           | 20             | 2                    | 0.36                                  | 10.00                           |
| H3624: AETNA LIFE INSURANCE COMPANY | -                | -              | 11             | 1                    | -                                     | 9.09                            |
| H3931: AETNA HEALTH INC             | 49,989           | 2.30           | 115            | 19                   | 0.38                                  | 16.52                           |
| H4105: PACE ORGANIZATION OF RHODE I | 182              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H4152: BLUE CROSS & BLUE SHIELD OF  | 33,356           | 3.63           | 121            | 20                   | 0.60                                  | 16.53                           |
| H4362: AETNA LIFE INSURANCE COMPANY | -                | -              | 5              | 0                    | -                                     | 0.00                            |
| H4523: AETNA HEALTH INC.            | 6,233            | 2.09           | 13             | 2                    | 0.32                                  | 15.38                           |
| H4524: AETNA LIFE INSURANCE COMPANY | 4,944            | 5.06           | 25             | 4                    | 0.81                                  | 16.00                           |
| H4875: PRIORITY HEALTH              | 7,344            | 1.63           | 12             | 1                    | 0.14                                  | 8.33                            |
| H4910: AETNA HEALTH INC.            | 460              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5144: AETNA LIFE INSURANCE COMPANY | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H5414: AETNA HEALTH INC.            | 3,491            | 4.30           | 15             | 1                    | 0.29                                  | 6.67                            |
| H5437: AETNA LIFE INSURANCE COMPANY | -                | -              | 9              | 3                    | -                                     | 33.33                           |
| H5510: AETNA LIFE INSURANCE COMPANY | -                | -              | 5              | 1                    | -                                     | 20.00                           |
| H5512: AETNA LIFE INSURANCE COMPANY | -                | -              | 126            | 15                   | -                                     | 11.90                           |
| H5521: AETNA LIFE INSURANCE COMPANY | 164,294          | 1.30           | 213            | 32                   | 0.19                                  | 15.02                           |

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**TABLE 5A - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2010, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H5531: AETNA LIFE INSURANCE COMPANY | -                | -              | 7              | 2                    | -                                     | 28.57                           |
| H5591: MARTIN'S POINT GENERATIONS,  | 5,827            | 0.17           | 1              | 1                    | 0.17                                  | 100.00                          |
| H5736: AETNA LIFE INSURANCE COMPANY | 94,902           | 2.14           | 203            | 21                   | 0.22                                  | 10.34                           |
| H5793: AETNA HEALTH INC.            | 3,933            | 5.09           | 20             | 3                    | 0.76                                  | 15.00                           |
| H5813: AETNA HEALTH, INC            | 2,089            | 3.83           | 8              | 0                    | 0.00                                  | 0.00                            |
| H5832: AETNA HEALTH INC.            | 143              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5950: AETNA HEALTH INC.            | 26               | 38.46          | 1              | 0                    | 0.00                                  | 0.00                            |
| H5992: SENIOR WHOLE HEALTH, LLC     | 711              | 7.03           | 5              | 2                    | 2.81                                  | 40.00                           |
| H6923: AETNA HEALTH                 | 1,349            | 7.41           | 10             | 1                    | 0.74                                  | 10.00                           |
| H7226: HARVARD PILGRIM HEALTH CARE  | 31,064           | 0.23           | 7              | 2                    | 0.06                                  | 28.57                           |
| H7908: AETNA HEALTH                 | 901              | 6.66           | 6              | 0                    | 0.00                                  | 0.00                            |
| H8578: HEALTH NEW ENGLAND, INC.     | 4,006            | 1.25           | 5              | 0                    | 0.00                                  | 0.00                            |
| H8684: AETNA LIFE INSURANCE COMPANY | 524              | 1.91           | 1              | 0                    | 0.00                                  | 0.00                            |
| H9001: FALLON COMMUNITY HEALTH PLAN | 30,594           | 10.23          | 313            | 57                   | 1.86                                  | 18.21                           |
| R5595: AETNA LIFE INSURANCE COMPANY | -                | -              | 5              | 0                    | -                                     | 0.00                            |

**Region=02: NEW YORK**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| E6036: ASOCIACION DE MAESTROS DE PU | 2,209            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H0046: PROSALUD HMO CORPORATION     | -                | -              | 4              | 0                    | -                                     | 0.00                            |
| H0423: METROPLUS HEALTH PLAN, INC.  | 3,631            | 15.70          | 57             | 4                    | 1.10                                  | 7.02                            |
| H1234: LIFE ST. FRANCIS             | 71               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H1518: CATHOLIC HEALTH SYSTEM BUFFA | 32               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H1777: CATHOLIC SPECIAL NEEDS PLAN, | 757              | 0.00           | 0              | 0                    | 0.00                                  | -                               |

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**TABLE 5A - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2010, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H3154: HORIZON HEALTHCARE OF NEW JE | 51,648           | 7.63           | 394            | 129                  | 2.50                                  | 32.74                           |
| H3159: UNITED HEALTHCARE OF NEW JER | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H3214: FIRST MEDICAL HEALTH PLAN (O | -                | -              | 1              | 1                    | -                                     | 100.00                          |
| H3240: AMERIGROUP NEW JERSEY, INC.  | 2,128            | 19.27          | 41             | 2                    | 0.94                                  | 4.88                            |
| H3304: EXCELLUS HEALTH PLAN, INC.   | 42               | 23.81          | 1              | 0                    | 0.00                                  | 0.00                            |
| H3305: MVP HEALTH PLAN, INC.        | 68,881           | 1.76           | 121            | 23                   | 0.33                                  | 19.01                           |
| H3314: HEALTH INSURANCE PLAN OF GRE | 1,137            | 2.64           | 3              | 1                    | 0.88                                  | 33.33                           |
| H3321: INDEPENDENT LIVING SRVCS OF  | 397              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3322: SENIOR CARE CONNECTION, INC. | 114              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3327: TOUCHSTONE HEALTH HMO, INC.  | 16,684           | 17.08          | 285            | 63                   | 3.78                                  | 22.11                           |
| H3328: NEW YORK STATE CATHOLIC HLTH | 8,223            | 4.62           | 38             | 11                   | 1.34                                  | 28.95                           |
| H3329: COMPREHENSIVE CARE MANAGEMEN | 2,097            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3330: HEALTH INSURANCE PLAN OF GRE | 127,756          | 6.33           | 809            | 93                   | 0.73                                  | 11.50                           |
| H3331: INDEPENDENT LIVING FOR SENIO | 276              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3335: EXCELLUS HEALTH PLAN, INC.   | 29,409           | 5.64           | 166            | 49                   | 1.67                                  | 29.52                           |
| H3337: LIBERTY HEALTH ADVANTAGE, IN | 4,042            | 12.62          | 51             | 5                    | 1.24                                  | 9.80                            |
| H3338: NATIONAL HEALTH PLAN NETWORK | 152              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3344: INDEPENDENT HEALTH BENEFITS  | 3,492            | 3.15           | 11             | 2                    | 0.57                                  | 18.18                           |
| H3346: MVP HEALTH PLAN, INC.        | 2,285            | 1.75           | 4              | 0                    | 0.00                                  | 0.00                            |
| H3347: ELDERPLAN, INC.              | 12,489           | 34.19          | 427            | 10                   | 0.80                                  | 2.34                            |
| H3350: PRUDENTIAL HCP OF NEW YORK,  | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H3351: EXCELLUS HEALTH PLAN, INC.   | 52,263           | 3.96           | 207            | 53                   | 1.01                                  | 25.60                           |
| H3356: EXCELLUS HEALTH PLAN, INC.   | 2,246            | 1.78           | 4              | 1                    | 0.45                                  | 25.00                           |
| H3359: MANAGED HEALTH, INC.         | 90,762           | 7.32           | 664            | 91                   | 1.00                                  | 13.70                           |
| H3362: INDEPENDENT HEALTH ASSOCIATI | 53,684           | 1.66           | 89             | 14                   | 0.26                                  | 15.73                           |
| H3366: TOUCHSTONE HEALTH HMO, INC.  | 101              | 0.00           | 0              | 0                    | 0.00                                  | -                               |

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**TABLE 5A - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2010, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H3378: MDNY HEALTHCARE, INC.        | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H3384: HEALTHNOW NEW YORK INC       | 38,348           | 2.22           | 85             | 12                   | 0.31                                  | 14.12                           |
| H3388: CAPITAL DISTRICT PHYSICIANS' | 21,228           | 3.63           | 77             | 14                   | 0.66                                  | 18.18                           |
| H3493: LIFE AT LOURDES, INC.        | 93               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3528: CONNECTICARE, INC.           | 14,028           | 6.06           | 85             | 11                   | 0.78                                  | 12.94                           |
| H4003: MMM HEALTHCARE, INC.         | 133,516          | 1.54           | 205            | 56                   | 0.42                                  | 27.32                           |
| H4004: PREFERRED MEDICARE CHOICE, I | 50,310           | 1.77           | 89             | 38                   | 0.76                                  | 42.70                           |
| H4005: TRIPLE-S SALUD, INC.         | 38,989           | 3.77           | 147            | 34                   | 0.87                                  | 23.13                           |
| H4006: MCS ADVANTAGE INC.           | 65,871           | 1.94           | 128            | 29                   | 0.44                                  | 22.66                           |
| H4011: FIRST MEDICAL HEALTH PLAN, I | 13,577           | 1.47           | 20             | 9                    | 0.66                                  | 45.00                           |
| H4012: TRIPLE-S SALUD, INC.         | 15,097           | 2.38           | 36             | 10                   | 0.66                                  | 27.78                           |
| H4393: CATHOLIC MANAGED LONG TERM C | 35               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5042: CDPHP UNIVERSAL BENEFITS, IN | 4,618            | 3.68           | 17             | 2                    | 0.43                                  | 11.76                           |
| H5526: HEALTHNOW NEW YORK INC.      | 21,089           | 2.61           | 55             | 19                   | 0.90                                  | 34.55                           |
| H5528: GROUP HEALTH INCORPORATED    | 25,596           | 8.17           | 209            | 25                   | 0.98                                  | 11.96                           |
| H5549: VNS CHOICE                   | 5,027            | 43.76          | 220            | 34                   | 6.76                                  | 15.45                           |
| H5577: MCS ADVANTAGE INC.           | 54,867           | 1.04           | 57             | 15                   | 0.27                                  | 26.32                           |
| H5732: TRIPLE-S SALUD, INC.         | 1,341            | 2.24           | 3              | 0                    | 0.00                                  | 0.00                            |
| H5746: AMERIGROUP NEW MEXICO, INC.  | 1,425            | 24.56          | 35             | 1                    | 0.70                                  | 2.86                            |
| H5774: AMERICAN HEALTH, INC.        | 35,081           | 3.14           | 110            | 18                   | 0.51                                  | 16.36                           |
| H5817: AMERIGROUP TEXAS, INC.       | 6,927            | 11.26          | 78             | 6                    | 0.87                                  | 7.69                            |
| H5821: MAPFRE LIFE INSURANCE COMPAN | 9,812            | 0.61           | 6              | 0                    | 0.00                                  | 0.00                            |
| H5887: FIRST MEDICAL HEALTH PLAN, I | 2,311            | 5.19           | 12             | 3                    | 1.30                                  | 25.00                           |
| H5896: AMERIGROUP MARYLAND, INC.    | 3,193            | 15.66          | 50             | 5                    | 1.57                                  | 10.00                           |
| H5989: COMPREHENSIVE CARE MANAGEMEN | 155              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5991: AFFINITY HEALTH PLAN, INC.   | 2,453            | 6.11           | 15             | 2                    | 0.82                                  | 13.33                           |

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**TABLE 5A - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2010, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

| PlanContract   | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|--|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H6181: AMERIGROUP NEW YORK, LLC  | 781              | 26.89          | 21             | 2                    | 2.56                                  | 9.52                            |
| H6264: HEALTHPLUS PHSP, INC.   | 866              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H6331: BORO MEDICAL CENTER   | 1,467            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H6334: NY HOTEL TRADES COUNCIL and<br>H6371: LUTERHAN SENIOR HEALTHCARE, | 3,977            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H6806: MVP HEALTH PLAN, INC.   | -                | -              | 0              | 0                    | -                                     | -                               |
| H6806: MVP HEALTH PLAN, INC.   | 16,541           | 0.18           | 3              | 1                    | 0.06                                  | 33.33                           |
| H6864: GUILDNET, INC.  | 224              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H7015: HEALTHFIRST HEALTH PLAN OF N                                      | 4,704            | 0.43           | 2              | 1                    | 0.21                                  | 50.00                           |
| H7200: AMERIGROUP TENNESSEE, INC.  | 1,210            | 19.01          | 23             | 0                    | 0.00                                  | 0.00                            |
| H8800: TOTAL SENIOR CARE, INC.   | 35               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H8991: AMERIGROUP FLORIDA, INC.  | 2,015            | 29.78          | 60             | 7                    | 3.47                                  | 11.67                           |
| H9101: ELDERPLAN, INC. - SHMO  | 3,317            | 83.21          | 276            | 4                    | 1.21                                  | 1.45                            |
| H9519: INDEPENDENT HEALTH BENEFITS                                       | 737              | 1.36           | 1              | 0                    | 0.00                                  | 0.00                            |
| H9615: MVP HEALTH PLAN, INC.   | 4,301            | 2.33           | 10             | 3                    | 0.70                                  | 30.00                           |
| H9859: MVP HEALTH PLAN, INC.   | 6,709            | 3.43           | 23             | 3                    | 0.45                                  | 13.04                           |
| S5555: MCS ADVANTAGE, INC.   | -                | -              | 1              | 0                    | -                                     | 0.00                            |

**Region=03: PHILADELPHIA**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| 90091: UNITED MINE WORKERS OF AMERI | 33,448           | 0.51           | 17             | 1                    | 0.03                                  | 5.88                            |
| H0084: CARE IMPROVEMENT PLUS OF TEX | 939              | 1.06           | 1              | 1                    | 1.06                                  | 100.00                          |
| H1254: UPMC HEALTH BENEFITS, INC.   | 1,227            | 11.41          | 14             | 0                    | 0.00                                  | 0.00                            |
| H1643: HM HEALTH INSURANCE COMPANY  | 260              | 15.38          | 4              | 1                    | 3.85                                  | 25.00                           |
| H2064: GEISINGER COMMUNITY HEALTH S | 145              | 0.00           | 0              | 0                    | 0.00                                  | -                               |

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| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H2109: JOHNS HOPKINS HEALTH SYSTEM, | 134              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2169: UPMC HEALTH PLAN INC.        | 77               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2386: APPALACHIAN AGENCY FOR SENIO | 30               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2537: LIFE LUTHERAN                | 31               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2699: LIFE AT HOME, LLC            | 87               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2941: SENTARA LIFE CARE CORPORATIO | 130              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3156: AMERIHEALTH HMO_INC          | 1,529            | 11.12          | 17             | 1                    | 0.65                                  | 5.88                            |
| H3672: HOMETOWN HEALTH PLAN         | 5,241            | 2.86           | 15             | 2                    | 0.38                                  | 13.33                           |
| H3907: UNIVERSITY OF PITTSBURGH MED | 88,527           | 4.65           | 412            | 19                   | 0.21                                  | 4.61                            |
| H3908: TRUSTEES OF THE UNIVERSITY O | 384              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3909: QCC INSURANCE COMPANY        | 6,604            | 8.33           | 55             | 10                   | 1.51                                  | 18.18                           |
| H3915: HEALTH ASSURANCE PENNSYLVANI | -                | -              | 2              | 0                    | -                                     | 0.00                            |
| H3916: HIGHMARK, INC.               | 120,098          | 6.19           | 744            | 107                  | 0.89                                  | 14.38                           |
| H3917: PITTSBURGH CARE PARTNERSHIP, | 325              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3918: LIVING INDEPENDENCE FOR THE  | 357              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3919: ST. AGNES CONTINUING CARE CE | 305              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3923: CAPITAL ADVANTAGE INSURANCE  | 9,612            | 4.16           | 40             | 8                    | 0.83                                  | 20.00                           |
| H3924: GEISINGER INDEMNITY INSURANC | 2,702            | 2.96           | 8              | 1                    | 0.37                                  | 12.50                           |
| H3925: PENNSYLVANIA PACE, INC.      | 179              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3952: KEYSTONE HEALTH PLAN EAST, I | 84,891           | 5.44           | 462            | 64                   | 0.75                                  | 13.85                           |
| H3954: GEISINGER HEALTH PLAN        | 40,905           | 8.70           | 356            | 8                    | 0.20                                  | 2.25                            |
| H3957: KEYSTONE HEALTH PLAN WEST, I | 153,916          | 5.45           | 839            | 94                   | 0.61                                  | 11.20                           |
| H3962: KEYSTONE HEALTH PLAN CENTRAL | 16,056           | 4.17           | 67             | 15                   | 0.93                                  | 22.39                           |
| H4906: C AND O EMPLOYEES' HOSPITAL  | 2,767            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H4908: OPTIMA HEALTH INSURANCE COMP | 8,069            | 0.62           | 5              | 0                    | 0.00                                  | 0.00                            |
| H5037: MOUNTAIN EMPIRE OLDER CITIZE | 59               | 0.00           | 0              | 0                    | 0.00                                  | -                               |

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**TABLE 5A - 2010**  
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| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H5106: HIGHMARK HEALTH INSURANCE CO | 16,658           | 3.24           | 54             | 3                    | 0.18                                  | 5.56                            |
| H5151: HEALTH PLAN OF THE UPPER OHI | 9,669            | 1.97           | 19             | 7                    | 0.72                                  | 36.84                           |
| H5533: UPMC HEALTH NETWORK          | 1,386            | 2.16           | 3              | 0                    | 0.00                                  | 0.00                            |
| H5665: CARE IMPROVEMENT PLUS OF MA  | 775              | 7.74           | 6              | 1                    | 1.29                                  | 16.67                           |
| H5812: GEISINGER INDEMNITY INSURANC | 2,700            | 5.19           | 14             | 0                    | 0.00                                  | 0.00                            |
| H5932: GATEWAY HEALTH PLAN, INC.    | 25,526           | 3.37           | 86             | 23                   | 0.90                                  | 26.74                           |
| H5978: PHI LIFE                     | 18               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H6421: BRAVO HEALTH MID- ATLANTIC I | 167              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H6528: CARE IMPROVEMENT PLUS SOUTH  | 344              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H6551: LIFE ST. MARY, INC.          | 23               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H7406: BRAVO HEALTH INSURANCE COMPA | 469              | 2.13           | 1              | 0                    | 0.00                                  | 0.00                            |
| H7660: VIECARE BEAVER LLC DBA LIFE  | 162              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H8050: CARILION CLINIC MEDICARE RES | 260              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H8096: CENTRA HEALTH, INC.          | 56               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H8105: BRAVO HEALTH INSURANCE COMPA | 17               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H8604: THP INSURANCE COMPANY        | 372              | 5.38           | 2              | 1                    | 2.69                                  | 50.00                           |
| H8655: RIVERSIDE RETIREMENT SERVICE | 258              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H9670: UPMC HEALTH BENEFITS, INC.   | 23               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H9793: HIGHMARK, INC.               | 20,098           | 2.74           | 55             | 6                    | 0.30                                  | 10.91                           |
| R3444: CARE IMPROVEMENT PLUS SOUTH  | 16,236           | 2.40           | 39             | 8                    | 0.49                                  | 20.51                           |
| R6801: CARE IMPROVEMENT PLUS OF TEX | 20,232           | 2.82           | 57             | 14                   | 0.69                                  | 24.56                           |
| R9896: CARE IMPROVEMENT PLUS SOUTH  | 40,936           | 3.08           | 126            | 27                   | 0.66                                  | 21.43                           |

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Region=04: ATLANTA

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H0102: UNITED HEALTHCARE INSURANCE  | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H0104: BLUE CROSS AND BLUE SHIELD O | 62,253           | 2.55           | 159            | 37                   | 0.59                                  | 23.27                           |
| H0105: THE METHODIST OAKS           | 61               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H0117: WELLCARE OF OHIO, INC.       | 2,737            | 46.40          | 127            | 1                    | 0.37                                  | 0.79                            |
| H0154: VIVA HEALTH, INC.            | 32,630           | 3.13           | 102            | 14                   | 0.43                                  | 13.73                           |
| H0712: WELLCARE OF CONNECTICUT, INC | 2,882            | 15.61          | 45             | 1                    | 0.35                                  | 2.22                            |
| H0913: WELLCARE HEALTH PLANS OF NEW | 1,601            | 34.35          | 55             | 0                    | 0.00                                  | 0.00                            |
| H0967: WELLCARE HEALTH INSURANCE OF | -                | -              | 3              | 0                    | -                                     | 0.00                            |
| H0979: AMERICA'S 1ST CHOICE INSURAN | 8,452            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H1016: AVMED, INC                   | 23,450           | 2.64           | 62             | 16                   | 0.68                                  | 25.81                           |
| H1025: FLORIDA 1ST HEALTH PLANS, IN | -                | -              | 7              | 2                    | -                                     | 28.57                           |
| H1026: HEALTH OPTIONS, INC          | 15,298           | 21.31          | 326            | 36                   | 2.35                                  | 11.04                           |
| H1032: WELL CARE OF FLORIDA, INC.   | 61,146           | 11.19          | 684            | 26                   | 0.43                                  | 3.80                            |
| H1035: FLORIDA HEALTH CARE PLAN, IN | 13,856           | 5.20           | 72             | 21                   | 1.52                                  | 29.17                           |
| H1043: FLORIDA PACE CENTERS, INC.   | 169              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H1045: PREFERRED CARE PARTNERS INC. | 31,823           | 16.15          | 514            | 56                   | 1.76                                  | 10.89                           |
| H1099: HEALTH FIRST HEALTH PLANS, I | 22,995           | 11.05          | 254            | 24                   | 1.04                                  | 9.45                            |
| H1112: WELLCARE OF GEORGIA, INC.    | 5,853            | 18.79          | 110            | 6                    | 1.03                                  | 5.45                            |
| H1216: HARMONY HEALTH PLAN OF ILLIN | 1,158            | 31.09          | 36             | 1                    | 0.86                                  | 2.78                            |
| H1264: WELLCARE OF TEXAS, INC.      | 5,446            | 43.52          | 237            | 0                    | 0.00                                  | 0.00                            |
| H1340: WELLCARE HEALTH INSURANCE OF | -                | -              | 19             | 3                    | -                                     | 15.79                           |
| H1416: HARMONY HEALTH PLAN OF ILLIN | 10,519           | 28.61          | 301            | 2                    | 0.19                                  | 0.66                            |
| H1657: HARMONY HEALTH PLANS OF ILLI | 760              | 144.74         | 110            | 1                    | 1.32                                  | 0.91                            |
| H1807: UNIVERSITY HEALTH CARE, INC. | 9,608            | 0.10           | 1              | 0                    | 0.00                                  | 0.00                            |
| H1903: WELLCARE OF LOUISIANA, INC.  | 3,287            | 30.73          | 101            | 2                    | 0.61                                  | 1.98                            |

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| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H2491: WELLCARE HEALTH INSURANCE OF | 602              | 11.63          | 7              | 0                    | 0.00                                  | 0.00                            |
| H2773: QUALITY HEALTH PLANS OF NEW  | 18               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3292: WELLCARE HEALTH INSURANCE OF | -                | -              | 5              | 0                    | -                                     | 0.00                            |
| H3361: WELLCARE_OF NEW YORK, INC.   | 19,161           | 27.71          | 531            | 7                    | 0.37                                  | 1.32                            |
| H3404: BLUE CROSS AND BLUE SHIELD O | 6,195            | 3.55           | 22             | 4                    | 0.65                                  | 18.18                           |
| H3430: NEIGHBORLY CARE NETWORK, INC | 53               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3449: BLUE CROSS AND BLUE SHIELD O | 44,778           | 2.90           | 130            | 8                    | 0.18                                  | 6.15                            |
| H3518: BLUE CROSS BLUE SHIELD OF FL | 1,511            | 2.65           | 4              | 2                    | 1.32                                  | 50.00                           |
| H3942: ELDERHAUS INC.               | 47               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H4155: PUBLIC HEALTH TRUST OF MIAMI | 1,036            | 4.83           | 5              | 1                    | 0.97                                  | 20.00                           |
| H4203: PALMETTO HEALTH ALLIANCE     | 314              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H4204: INSTIL HEALTH INSURANCE COMP | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H4205: BLUE CROSS AND BLUE SHIELD O | 6,580            | 4.26           | 28             | 8                    | 1.22                                  | 28.57                           |
| H4209: BLUE CROSS AND BLUE SHIELD O | 4,860            | 8.23           | 40             | 18                   | 3.70                                  | 45.00                           |
| H4402: ALEXIAN BROTHERS COMMUNITY S | 301              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H4459: UNITED HEALTHCARE OF TENNESS | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H4464: ALEXIAN BROTHERS HEALTH SYST | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H4577: WELLCARE HEALTH INSURANCE OF | -                | -              | 16             | 0                    | -                                     | 0.00                            |
| H4979: BLUECROSS BLUESHIELD OF TENN | 3,725            | 0.81           | 3              | 0                    | 0.00                                  | 0.00                            |
| H5402: QUALITY HEALTH PLANS, INC.   | 14,751           | 27.32          | 403            | 18                   | 1.22                                  | 4.47                            |
| H5404: UNIVERSAL HEALTH CARE, INC.  | 16,676           | 18.71          | 312            | 33                   | 1.98                                  | 10.58                           |
| H5420: MEDICA HEALTHCARE PLANS, INC | 26,608           | 10.03          | 267            | 10                   | 0.38                                  | 3.75                            |
| H5427: FREEDOM HEALTH PLAN, INC.    | 46,155           | 32.74          | 1,511          | 5                    | 0.11                                  | 0.33                            |
| H5429: UNIVERSAL HEALTH CARE, INC.  | 1,217            | 12.33          | 15             | 3                    | 2.47                                  | 20.00                           |
| H5431: HEALTHSUN HEALTH PLANS, INC. | 3,722            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5434: BLUE CROSS AND BLUE SHIELD O | 7,807            | 8.33           | 65             | 5                    | 0.64                                  | 7.69                            |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H5500: UNITED HEALTHCARE INSURANCE  | -                | -              | 1              | 1                    | -                                     | 100.00                          |
| H5594: OPTIMUM HEALTHCARE, INC.     | 11,999           | 11.92          | 143            | 0                    | 0.00                                  | 0.00                            |
| H5696: PHYSICIANS UNITED PLAN, INC. | 13,026           | 59.34          | 773            | 25                   | 1.92                                  | 3.23                            |
| H5820: UNIVERSAL HEALTH CARE INSURA | 23,775           | 10.64          | 253            | 23                   | 0.97                                  | 9.09                            |
| H5884: BLUECROSS BLUESHIELD OF TENN | 19,839           | 2.67           | 53             | 10                   | 0.50                                  | 18.87                           |
| H5934: HOPE HOSPICE AND COMMUNITY S | 112              | 8.93           | 1              | 1                    | 8.93                                  | 100.00                          |
| H5938: CAPITAL HEALTH PLAN          | 10,359           | 1.25           | 13             | 3                    | 0.29                                  | 23.08                           |
| H6499: WELLCARE HEALTH INSURANCE OF | -                | -              | 8              | 3                    | -                                     | 37.50                           |
| H6642: UNIVERSAL HMO OF TEXAS, INC. | 664              | 7.53           | 5              | 1                    | 1.51                                  | 20.00                           |
| H7917: BLUE CROSS BLUE SHIELD OF TE | 19,641           | 1.88           | 37             | 4                    | 0.20                                  | 10.81                           |
| H9266: PIEDMONT HEALTH SERVICES, IN | 62               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H9720: AMERICA'S 1ST CHOICE HEALTH  | 6,625            | 0.30           | 2              | 0                    | 0.00                                  | 0.00                            |
| R3332: BLUE CROSS AND BLUE SHIELD O | 11,644           | 3.35           | 39             | 4                    | 0.34                                  | 10.26                           |

**Region=05: CHICAGO**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H0087: HEALTH ALLIANCE MEDICAL PLAN | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H0141: CARESOURCE MICHIGAN          | 289              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H0496: SUMMA INSURANCE COMPANY      | -                | -              | 0              | 0                    | -                                     | -                               |
| H0540: UNICARE LIFE AND HEALTH INS. | 64,778           | 6.33           | 410            | 79                   | 1.22                                  | 19.27                           |
| H0564: BLUE CROSS OF CALIFORNIA     | 14,082           | 2.41           | 34             | 5                    | 0.36                                  | 14.71                           |
| H0974: HMO MINNESOTA D/B/A BLUE PLU | 890              | 8.99           | 8              | 1                    | 1.12                                  | 12.50                           |
| H1310: COMPREHENSIVE SENIOR CARE CO | 76               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H1408: OSF HEALTHPLANS, INC.        | -                | -              | 1              | 0                    | -                                     | 0.00                            |

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| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H1417: HEALTH ALLIANCE MEDICAL PLAN | 4,254            | 1.88           | 8              | 1                    | 0.24                                  | 12.50                           |
| H1463: HEALTH ALLIANCE MEDICAL PLAN | 6,261            | 0.96           | 6              | 0                    | 0.00                                  | 0.00                            |
| H1517: ANTHEM INSURANCE COMPANIES,  | 1,229            | 1.63           | 2              | 0                    | 0.00                                  | 0.00                            |
| H1553: CLARIAN HEALTH PLANS, INC.   | 564              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H1558: WELBORN HEALTH PLAN          | 936              | 6.41           | 6              | 2                    | 2.14                                  | 33.33                           |
| H1595: HEALTHPLUS INSURANCE COMPANY | 736              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H1607: ANTHEM INSURANCE COMPANIES,  | 3,796            | 2.37           | 9              | 3                    | 0.79                                  | 33.33                           |
| H1689: ANTHEM INSURANCE COMPANIES,  | 44,868           | 6.40           | 287            | 55                   | 1.23                                  | 19.16                           |
| H1846: MOUNT CARMEL HEALTH INSURANC | 726              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H1849: ANTHEM HEALTH PLANS OF KENTU | 7,274            | 3.85           | 28             | 7                    | 0.96                                  | 25.00                           |
| H2034: COMMUNITY CARE HEALTH PLAN,  | 64               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2237: INDEPENDENT CARE HEALTH PLAN | 3,777            | 1.59           | 6              | 1                    | 0.26                                  | 16.67                           |
| H2301: HEALTH CENTRAL (BLUECARE)    | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H2312: HEALTH ALLIANCE PLAN OF MICH | 37,267           | 1.15           | 43             | 4                    | 0.11                                  | 9.30                            |
| H2314: BLUE CARE, INC.              | -                | -              | 1              | 1                    | -                                     | 100.00                          |
| H2318: HENRY FORD HEALTH SYSTEM     | 193              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2319: BLUE CROSS BLUE SHIELD OF MI | 60,158           | 6.48           | 390            | 73                   | 1.21                                  | 18.72                           |
| H2322: ALLIANCE HEALTH AND LIFE INS | 4,053            | 1.23           | 5              | 1                    | 0.25                                  | 20.00                           |
| H2323: FIDELIS SECURECARE OF MICHIG | 630              | 34.92          | 22             | 9                    | 14.29                                 | 40.91                           |
| H2354: HEALTHPLUS OF MICHIGAN       | 13,261           | 0.08           | 1              | 0                    | 0.00                                  | 0.00                            |
| H2407: UCARE MINNESOTA              | -                | -              | 2              | 0                    | -                                     | 0.00                            |
| H2409: MEDICA INSURANCE COMPANY     | 271              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2410: MEDICA HEALTH PLANS          | 19,826           | 0.50           | 10             | 0                    | 0.00                                  | 0.00                            |
| H2416: PRIMEWEST HEALTH SYSTEM      | 2,234            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2417: ITASCA MEDICAL CARE          | 461              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2419: SOUTH COUNTRY HEALTH ALLIANC | 1,850            | 0.00           | 0              | 0                    | 0.00                                  | -                               |

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**TABLE 5A - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2010, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H2422: HEALTHPARTNERS, INC.         | 2,836            | 1.41           | 4              | 0                    | 0.00                                  | 0.00                            |
| H2425: BLUE PLUS                    | 10,503           | 6.28           | 66             | 11                   | 1.05                                  | 16.67                           |
| H2450: MEDICA INSURANCE COMPANY     | 85,593           | 1.05           | 90             | 23                   | 0.27                                  | 25.56                           |
| H2456: UCARE MINNESOTA              | 8,763            | 1.03           | 9              | 1                    | 0.11                                  | 11.11                           |
| H2457: METROPOLITAN HEALTH PLAN     | 720              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2458: MEDICA HEALTH PLANS          | 9,134            | 0.66           | 6              | 1                    | 0.11                                  | 16.67                           |
| H2459: UCARE MINNESOTA              | 73,113           | 1.11           | 81             | 9                    | 0.12                                  | 11.11                           |
| H2461: BLUE CROSS BLUE SHIELD OF MI | 26,441           | 1.10           | 29             | 7                    | 0.26                                  | 24.14                           |
| H2462: GROUP HEALTH INC,            | 37,938           | 1.08           | 41             | 2                    | 0.05                                  | 4.88                            |
| H2613: HEALTHY ALLIANCE LIFE INSURA | 2,602            | 5.00           | 13             | 1                    | 0.38                                  | 7.69                            |
| H2926: PRIMEWEST HEALTH SYSTEM      | 189              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2936: LIFECIRCLES                  | 93               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2997: ROCKY MOUNTAIN HOSPITAL AND  | 796              | 5.03           | 4              | 0                    | 0.00                                  | 0.00                            |
| H3044: NHP OF INDIANA, LLC          | 2,371            | 5.48           | 13             | 5                    | 2.11                                  | 38.46                           |
| H3342: EMPIRE HEALTHCHOICE ASSURANC | 21,244           | 3.39           | 72             | 13                   | 0.61                                  | 18.06                           |
| H3370: EMPIRE HEALTHCHOICE HMO, INC | 63,307           | 6.54           | 414            | 112                  | 1.77                                  | 27.05                           |
| H3613: CONCORDIA CARE               | 169              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3614: TRIHEALTH SENIORLINK         | 429              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3620: MCKINLEY LIFE INSURANCE COMP | 694              | 4.32           | 3              | 0                    | 0.00                                  | 0.00                            |
| H3653: PARAMOUNT CARE, INC          | 14,508           | 1.79           | 26             | 2                    | 0.14                                  | 7.69                            |
| H3655: COMMUNITY INSURANCE COMPANY  | 82,778           | 2.95           | 244            | 70                   | 0.85                                  | 28.69                           |
| H3660: SUMMACARE INC.               | 23,051           | 1.87           | 43             | 7                    | 0.30                                  | 16.28                           |
| H3664: MCKINLEY LIFE INSURANCE COMP | 18,324           | 1.42           | 26             | 4                    | 0.22                                  | 15.38                           |
| H3668: MT. CARMEL HEALTH PLAN, INC. | 27,411           | 1.75           | 48             | 7                    | 0.26                                  | 14.58                           |
| H3679: TRIHEALTH                    | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H4036: ANTHEM INSURANCE COMPANIES,  | 3,918            | 3.32           | 13             | 4                    | 1.02                                  | 30.77                           |

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**TABLE 5A - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
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**by Region and Managed Care Organization**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H4270: UCARE WISCONSIN, INC.        | 5,119            | 1.37           | 7              | 0                    | 0.00                                  | 0.00                            |
| H4836: MEDICAL MUTUAL OF OHIO       | 1,221            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H4909: ANTHEM HEALTH PLANS OF VIRGI | 2,270            | 2.64           | 6              | 1                    | 0.44                                  | 16.67                           |
| H5206: PARTNERSHIP HEALTH PLAN, INC | 1,620            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5207: COMMUNITY CARE HEALTH PLAN,  | 240              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5209: CARE WISCONSIN HEALTH PLAN,  | 850              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5211: SECURITY HEALTH PLAN OF WISC | 27,914           | 1.00           | 28             | 3                    | 0.11                                  | 10.71                           |
| H5212: COMMUNITY CARE, INC.         | 736              | 4.08           | 3              | 0                    | 0.00                                  | 0.00                            |
| H5215: NETWORK HEALTH INSURANCE COR | 34,680           | 1.21           | 42             | 15                   | 0.43                                  | 35.71                           |
| H5262: GUNDERSEN LUTHERAN HEALTH PL | 11,898           | 3.61           | 43             | 10                   | 0.84                                  | 23.26                           |
| H5304: EMPIRE HEALTHCHOICE ASSURANC | 3,727            | 3.49           | 13             | 1                    | 0.27                                  | 7.69                            |
| H5419: BLUE CROSS OF CALIFORNIA     | 6,498            | 10.62          | 69             | 17                   | 2.62                                  | 24.64                           |
| H5422: BLUE CROSS BLUE SHIELD OF GE | 1,822            | 9.33           | 17             | 6                    | 3.29                                  | 35.29                           |
| H5485: MCKINLEY LIFE INSURANCE COMP | 1,949            | 1.54           | 3              | 0                    | 0.00                                  | 0.00                            |
| H5508: ADVANTAGE HEALTH SOLUTIONS,  | 4,087            | 5.87           | 24             | 3                    | 0.73                                  | 12.50                           |
| H5529: COMMUNITY INSURANCE COMPANY  | 13,929           | 2.58           | 36             | 11                   | 0.79                                  | 30.56                           |
| H5530: ANTHEM HEALTH PLANS OF KENTU | 3,543            | 3.10           | 11             | 1                    | 0.28                                  | 9.09                            |
| H5575: FIDELIS SECURECARE OF NORTH  | 380              | 42.11          | 16             | 1                    | 2.63                                  | 6.25                            |
| H5610: CARE RESOURCES, INC.         | 190              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5679: HMO COLORADO, INC.           | 643              | 3.11           | 2              | 1                    | 1.56                                  | 50.00                           |
| H5685: MIDWEST HEALTH PLAN, INC.    | 407              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5703: SOUTH COUNTRY HEALTH ALLIANC | 709              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5750: METROPOLITAN HEALTH PLAN     | 217              | 9.22           | 2              | 0                    | 0.00                                  | 0.00                            |
| H5854: ANTHEM HEALTH PLANS, INC     | 2,403            | 9.16           | 22             | 5                    | 2.08                                  | 22.73                           |
| H5883: BLUE CARE NETWORK OF MICHIGA | 35,464           | 2.51           | 89             | 22                   | 0.62                                  | 24.72                           |
| H5893: CARE WISCONSIN HEALTH PLAN,  | -                | -              | 1              | 0                    | -                                     | 0.00                            |

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**by Region and Managed Care Organization**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H5980: FIDELIS SECURECARE OF TEXAS, | 113              | 44.25          | 5              | 1                    | 8.85                                  | 20.00                           |
| H6140: WABASH MEM. HOSPITAL         | 1,781            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H6141: SIDNEY HILLMAN HC            | 908              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H6142: UNION HEALTH SERVICES, INC.  | 1,436            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H6143: UNION MEDICAL CENTER         | 802              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H6178: CARESOURCE                   | 727              | 1.38           | 1              | 0                    | 0.00                                  | 0.00                            |
| H7220: CLARIAN HEALTH PLANS, INC.   | 7,223            | 0.55           | 4              | 2                    | 0.28                                  | 50.00                           |
| H7475: CARE WISCONSIN HEALTH PLAN,  | 133              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H7526: MEDICA HEALTH PLANS          | 913              | 4.38           | 4              | 0                    | 0.00                                  | 0.00                            |
| H8822: ADVANTAGE HEALTH SOLUTIONS,  | 695              | 15.83          | 11             | 1                    | 1.44                                  | 9.09                            |
| H8836: MENNONITE MUTUAL AID ASSOCIA | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H9005: HEALTHPARTNERS, INC.         | 620              | 1.61           | 1              | 0                    | 0.00                                  | 0.00                            |
| H9007: NICOLLECT/EITEL              | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H9313: MEDICAL MUTUAL OF OHIO       | 1,885            | 0.53           | 1              | 0                    | 0.00                                  | 0.00                            |
| H9452: ROCKY MOUNTAIN HOSPITAL AND  | 929              | 13.99          | 13             | 2                    | 2.15                                  | 15.38                           |
| H9572: BLUE CROSS BLUE SHIELD OF MI | 16,623           | 2.71           | 45             | 20                   | 1.20                                  | 44.44                           |
| R5941: ANTHEM INSURANCE COMPANIES,  | 73,373           | 1.89           | 139            | 42                   | 0.57                                  | 30.22                           |
| R9943: ANTHEM BLUE CROSS LIFE AND H | 60,054           | 6.33           | 380            | 99                   | 1.65                                  | 26.05                           |
| S5596: ANTHEM INSURANCE COMPANIES,  | -                | -              | 1              | 0                    | -                                     | 0.00                            |

**Region=06: DALLAS**

| PlanContract                       | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H0320: ARCADIAN HEALTH PLAN, INC.  | 5,266            | 3.04           | 16             | 0                    | 0.00                                  | 0.00                            |
| H0332: KS PLAN ADMINISTRATORS, LLC | 14,685           | 1.23           | 18             | 2                    | 0.14                                  | 11.11                           |

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| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H1904: PACE GREATER NEW ORLEANS     | 104              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H1961: PEOPLES HEALTH, INC.         | 43,562           | 2.16           | 94             | 8                    | 0.18                                  | 8.51                            |
| H2775: AMERICAN PROGRESSIVE LIFE &  | 11,450           | 3.49           | 40             | 1                    | 0.09                                  | 2.50                            |
| H2899: ARCADIAN HEALTH PLAN OF NORT | 3,282            | 0.91           | 3              | 0                    | 0.00                                  | 0.00                            |
| H3059: PHYSICIANS HEALTH CHOICE OF  | 2,004            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3204: PRESBYTERIAN HEALTH PLAN     | 21,498           | 5.02           | 108            | 9                    | 0.42                                  | 8.33                            |
| H3206: PRESBYTERIAN INSURANCE COMPA | 5,109            | 4.89           | 25             | 1                    | 0.20                                  | 4.00                            |
| H3208: HCSC INSURANCE SERVICES COMP | -                | -              | 4              | 0                    | -                                     | 0.00                            |
| H3251: LOVELACE HEALTH SYSTEM, INC. | 28,427           | 2.01           | 57             | 6                    | 0.21                                  | 10.53                           |
| H3333: AMERICAN PROGRESSIVE LIFE/HL | 48,855           | 3.15           | 154            | 10                   | 0.20                                  | 6.49                            |
| H3437: THE PYRAMID LIFE INSURANCE C | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H3533: ARCADIAN HEALTH PLAN OF NEW  | 1,211            | 1.65           | 2              | 1                    | 0.83                                  | 50.00                           |
| H3706: TODAYS OPTIONS OF OKLAHOMA,  | 7,814            | 16.89          | 132            | 2                    | 0.26                                  | 1.52                            |
| H3708: SELECTCARE OF OKLAHOMA, INC. | 134              | 7.46           | 1              | 0                    | 0.00                                  | 0.00                            |
| H3709: HCSC INSURANCE SERVICES COMP | 1,798            | 7.23           | 13             | 1                    | 0.56                                  | 7.69                            |
| H3755: COMMUNITY CARE HMO, INC      | 26,781           | 7.28           | 195            | 20                   | 0.75                                  | 10.26                           |
| H4125: ARCADIAN HEALTH PLAN         | 1,299            | 3.85           | 5              | 1                    | 0.77                                  | 20.00                           |
| H4142: CHEROKEE NATION COMPREHENSIV | 55               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H4213: ARKANSAS BCBS, A MUTUAL INSU | 9,546            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H4305: TOTAL LIFE HEALTHCARE        | 35               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H4504: HUMANA HP OF TEXAS           | -                | -              | 2              | 0                    | -                                     | 0.00                            |
| H4506: SELECTCARE OF TEXAS, L.L.C.  | 49,267           | 8.44           | 416            | 34                   | 0.69                                  | 8.17                            |
| H4517: AMARILLO MULTISVC CTR FR THE | 132              | 7.58           | 1              | 0                    | 0.00                                  | 0.00                            |
| H4518: BIENVIVIR SENIOR HEALTH SERV | 758              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H4525: SHA, L.L.C                   | 2,479            | 3.23           | 8              | 3                    | 1.21                                  | 37.50                           |
| H4526: EL PASO FIRST HEALTH PLANS,  | -                | -              | 2              | 1                    | -                                     | 50.00                           |

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**by Region and Managed Care Organization**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H4529: ARCADIAN HEALTH PLAN, INC.   | 14,287           | 1.89           | 27             | 3                    | 0.21                                  | 11.11                           |
| H4531: HCSC INSURANCE SERVICES COMP | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H4564: SCOTT AND WHITE HEALTH PLAN  | 23,986           | 1.75           | 42             | 10                   | 0.42                                  | 23.81                           |
| H4572: HUMANA HEALTH PLAN OF TEXAS  | -                | -              | 2              | 1                    | -                                     | 50.00                           |
| H4580: HMO BLUE,NORTHEAST TEXAS     | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H5213: TOTAL COMMUNITY CARE, L.L.C. | 376              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5301: PENNSYLVANIA LIFE INSURANCE  | 262              | 7.63           | 2              | 0                    | 0.00                                  | 0.00                            |
| H5378: THE PYRAMID LIFE INSURANCE C | 14,676           | 2.73           | 40             | 3                    | 0.20                                  | 7.50                            |
| H5416: ARCADIAN HEALTH PLAN, INC.   | 7,718            | 3.11           | 24             | 5                    | 0.65                                  | 20.83                           |
| H5421: THE PYRAMID LIFE INSURANCE C | 151,782          | 3.36           | 510            | 36                   | 0.24                                  | 7.06                            |
| H5576: VANTAGE HEALTH PLAN, INC.    | 5,021            | 8.17           | 41             | 4                    | 0.80                                  | 9.76                            |
| H5578: ARCADIAN HEALTH PLAN OF GEOR | 3,588            | 1.11           | 4              | 0                    | 0.00                                  | 0.00                            |
| H5619: ARCADIAN HEALTH PLAN, INC.   | 6,240            | 1.60           | 10             | 1                    | 0.16                                  | 10.00                           |
| H5656: SELECTCARE HEALTH PLANS, INC | 7,467            | 38.97          | 291            | 4                    | 0.54                                  | 1.37                            |
| H5700: ARKANSAS COMMUNITY CARE, INC | 10,397           | 1.73           | 18             | 4                    | 0.38                                  | 22.22                           |
| H5783: ARCADIAN HEALTH PLAN, INC.   | 6,651            | 1.65           | 11             | 0                    | 0.00                                  | 0.00                            |
| H5849: ARKANSAS BLUE CROSS AND BLUE | -                | -              | 5              | 4                    | -                                     | 80.00                           |
| H5909: AMERICAN PROGRESSIVE LIFE AN | 146              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H6120: PHYSICIANS HEALTH CHOICE OF  | 78               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H6231: FRANCISCAN PACE, INC.        | 90               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H6328: CARE N' CARE INSURANCE COMPA | 1,907            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H7179: ARCADIAN HEALTH PLAN OF LOUI | 4,724            | 0.64           | 3              | 1                    | 0.21                                  | 33.33                           |
| H7252: PHYSICIANS HEALTH CHOICE OF  | 1,339            | 0.75           | 1              | 0                    | 0.00                                  | 0.00                            |
| H8172: THE PYRAMID LIFE INSURANCE C | -                | -              | 4              | 0                    | -                                     | 0.00                            |
| H8742: ABRI HEALTH PLAN, INC        | 3,032            | 19.46          | 59             | 2                    | 0.66                                  | 3.39                            |
| H9998: LUBBOCK REGIONAL MENTAL HEAL | -                | -              | 0              | 0                    | -                                     | -                               |

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**by Region and Managed Care Organization**

Region=07: KANSAS CITY

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H0108: HUMANA HEALTH PLAN OF CALIFO | 637              | 6.28           | 4              | 1                    | 1.57                                  | 25.00                           |
| H0248: HUMANA INSURANCE COMPANY     | 3,577            | 5.87           | 21             | 6                    | 1.68                                  | 28.57                           |
| H0307: HUMANA HEALTH PLAN, INC.     | 13,860           | 11.26          | 156            | 13                   | 0.94                                  | 8.33                            |
| H0317: HUMANA INSURANCE COMPANY     | 8,421            | 12.23          | 103            | 9                    | 1.07                                  | 8.74                            |
| H0354: CIGNA HEALTHCARE OF ARIZONA, | 36,729           | 2.07           | 76             | 3                    | 0.08                                  | 3.95                            |
| H0474: ESSENCE HEALTHCARE OF NEW YO | 1,578            | 3.80           | 6              | 1                    | 0.63                                  | 16.67                           |
| H0623: HUMANA INSURANCE COMPANY     | 6,788            | 5.16           | 35             | 5                    | 0.74                                  | 14.29                           |
| H1019: CAREPLUS HEALTH PLANS, INC.  | 62,450           | 5.33           | 333            | 62                   | 0.99                                  | 18.62                           |
| H1036: HUMANA MEDICAL PLAN, INC     | 264,432          | 2.94           | 778            | 66                   | 0.25                                  | 8.48                            |
| H1406: HUMANA HEALTH PLAN, INC.     | 27,969           | 3.83           | 107            | 5                    | 0.18                                  | 4.67                            |
| H1418: HUMANA INSURANCE COMPANY     | 9,120            | 9.21           | 84             | 8                    | 0.88                                  | 9.52                            |
| H1468: HUMANA BENEFIT PLAN OF ILLIN | 3,824            | 5.23           | 20             | 2                    | 0.52                                  | 10.00                           |
| H1510: HUMANA INSURANCE COMPANY     | 16,929           | 4.90           | 83             | 7                    | 0.41                                  | 8.43                            |
| H1651: MEDICAL ASSOCIATES HEALTH PL | 8,609            | 0.93           | 8              | 1                    | 0.12                                  | 12.50                           |
| H1681: HUMANA INSURANCE COMPANY     | 2,829            | 5.66           | 16             | 2                    | 0.71                                  | 12.50                           |
| H1714: VIA CHRISTI HEALTHCARE OUTRE | 181              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H1716: HUMANA INSURANCE COMPANY     | 10,166           | 6.10           | 62             | 6                    | 0.59                                  | 9.68                            |
| H1804: HUMANA INSURANCE COMPANY     | 53,807           | 15.57          | 838            | 89                   | 1.65                                  | 10.62                           |
| H1806: HUMANA INSURANCE COMPANY     | 15,335           | 5.22           | 80             | 9                    | 0.59                                  | 11.25                           |
| H1837: ESSENCE HEALTHCARE, INC.     | 15,258           | 2.23           | 34             | 4                    | 0.26                                  | 11.76                           |
| H1906: HUMANA HEALTH BENEFIT PLAN O | 6,112            | 4.91           | 30             | 0                    | 0.00                                  | 0.00                            |
| H1951: HUMANA HEALTH BENEFIT PLAN O | 76,383           | 2.64           | 202            | 36                   | 0.47                                  | 17.82                           |
| H2012: HUMANA HEALTH PLAN, INC.     | 7,388            | 5.55           | 41             | 1                    | 0.14                                  | 2.44                            |
| H2029: HUMANA INSURANCE OF PUERTO R | 3,091            | 0.97           | 3              | 0                    | 0.00                                  | 0.00                            |

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**Rate of Appeals During 2010, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H2486: HUMANA MEDICAL PLAN OF UTAH, | 1,507            | 8.63           | 13             | 2                    | 1.33                                  | 15.38                           |
| H2542: HUMANA INSURANCE COMPANY     | 9,450            | 6.88           | 65             | 5                    | 0.53                                  | 7.69                            |
| H2609: ALEXIAN BROTHERS COMMUNITY S | 150              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2610: ESSENCE HEALTHCARE, INC.     | 25,583           | 1.37           | 35             | 3                    | 0.12                                  | 8.57                            |
| H2649: HUMANA HEALTH PLAN, INC.     | 24,530           | 4.16           | 102            | 14                   | 0.57                                  | 13.73                           |
| H2762: CONNECTICUT GENERAL LIFE INS | 110,979          | 2.34           | 260            | 57                   | 0.51                                  | 21.92                           |
| H2944: HUMANA INSURANCE COMPANY     | 416,480          | 3.39           | 1,410          | 96                   | 0.23                                  | 6.81                            |
| H2949: HUMANA HEALTH PLAN, INC.     | 26,863           | 6.70           | 180            | 24                   | 0.89                                  | 13.33                           |
| H3028: HUMANA HEALTH PLAN, INC.     | 1,043            | 12.46          | 13             | 1                    | 0.96                                  | 7.69                            |
| H3405: HUMANA INSURANCE COMPANY     | 7,659            | 3.92           | 30             | 4                    | 0.52                                  | 13.33                           |
| H3619: HUMANA INSURANCE COMPANY     | 22,741           | 6.42           | 146            | 15                   | 0.66                                  | 10.27                           |
| H4007: HUMANA HEALTH PLANS OF PUERT | 14,134           | 2.69           | 38             | 11                   | 0.78                                  | 28.95                           |
| H4008: HUMANA INSURANCE OF PUERTO R | 123              | 16.26          | 2              | 0                    | 0.00                                  | 0.00                            |
| H4141: HUMANA EMPLOYERS HEALTH PLAN | 1,116            | 17.92          | 20             | 2                    | 1.79                                  | 10.00                           |
| H4408: HUMANA INSURANCE COMPANY     | 4,527            | 8.39           | 38             | 3                    | 0.66                                  | 7.89                            |
| H4461: CARITEN HEALTH PLAN INC.     | 56,308           | 4.28           | 241            | 13                   | 0.23                                  | 5.39                            |
| H4510: HUMANA HEALTH PLAN OF TEXAS, | 37,348           | 8.59           | 321            | 25                   | 0.67                                  | 7.79                            |
| H4520: HUMANA INSURANCE COMPANY     | 9,055            | 14.25          | 129            | 13                   | 1.44                                  | 10.08                           |
| H4606: HUMANA INSURANCE COMPANY     | 14,931           | 4.15           | 62             | 10                   | 0.67                                  | 16.13                           |
| H4774: HUMANA INSURANCE COMPANY OF  | 4,012            | 4.24           | 17             | 1                    | 0.25                                  | 5.88                            |
| H4956: HUMANA INSURANCE COMPANY     | 5,383            | 5.02           | 27             | 2                    | 0.37                                  | 7.41                            |
| H5041: HUMANA INSURANCE COMPANY     | 4,644            | 5.17           | 24             | 3                    | 0.65                                  | 12.50                           |
| H5214: HUMANA INSURANCE COMPANY     | 14,792           | 7.98           | 118            | 8                    | 0.54                                  | 6.78                            |
| H5216: HUMANA INSURANCE COMPANY     | 11,353           | 5.64           | 64             | 8                    | 0.70                                  | 12.50                           |
| H5256: MEDICAL ASSOCIATES CLINIC HE | 2,687            | 0.37           | 1              | 0                    | 0.00                                  | 0.00                            |
| H5291: HUMANA HEALTH PLAN, INC.     | 3,078            | 11.37          | 35             | 1                    | 0.32                                  | 2.86                            |

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**TABLE 5A - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2010, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H5415: HUMANA HEALTH INSURANCE COMP | 1,401            | 8.57           | 12             | 1                    | 0.71                                  | 8.33                            |
| H5426: HUMANA ADVANTAGECARE PLAN, I | 9,259            | 10.69          | 99             | 7                    | 0.76                                  | 7.07                            |
| H5470: HUMANA INSURANCE COMPANY     | 6,180            | 5.50           | 34             | 3                    | 0.49                                  | 8.82                            |
| H5525: HUMANA BENEFIT PLAN OF ILLIN | 10,553           | 6.35           | 67             | 6                    | 0.57                                  | 8.96                            |
| H5657: HUMANA INSURANCE COMPANY OF  | 1,145            | 18.34          | 21             | 1                    | 0.87                                  | 4.76                            |
| H5822: MIDLAND CARE CONNECTION      | 77               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5868: HUMANA INSURANCE COMPANY     | 5,759            | 4.34           | 25             | 0                    | 0.00                                  | 0.00                            |
| H5970: HUMANA INSURANCE COMPANY OF  | 757              | 6.61           | 5              | 1                    | 1.32                                  | 20.00                           |
| H6411: HUMANA INSURANCE COMPANY     | 3,013            | 4.98           | 15             | 1                    | 0.33                                  | 6.67                            |
| H6609: HUMANA INSURANCE COMPANY     | 13,172           | 6.98           | 92             | 7                    | 0.53                                  | 7.61                            |
| H6900: HUMANA INSURANCE COMPANY     | 3,977            | 5.03           | 20             | 2                    | 0.50                                  | 10.00                           |
| H7002: HUMANA INSURANCE COMPANY     | 1,195            | 2.51           | 3              | 2                    | 1.67                                  | 66.67                           |
| H7188: HUMANA INSURANCE COMPANY     | 5,176            | 6.96           | 36             | 6                    | 1.16                                  | 16.67                           |
| H8145: HUMANA INSURANCE COMPANY     | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H8424: SIOUXLAND PACE, INC.         | 60               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H8644: HUMANA INSURANCE COMPANY     | 10,226           | 8.02           | 82             | 5                    | 0.49                                  | 6.10                            |
| H8707: HUMANA INSURANCE COMPANY     | 4,136            | 6.04           | 25             | 2                    | 0.48                                  | 8.00                            |
| H8778: ESSENCE HEALTHCARE, INC.     | 8,911            | 2.69           | 24             | 2                    | 0.22                                  | 8.33                            |
| H8953: HUMANA HEALTH PLAN OF OHIO,  | 4,165            | 8.16           | 34             | 2                    | 0.48                                  | 5.88                            |
| H9503: HUMANA INSURANCE COMPANY     | 1,584            | 18.31          | 29             | 2                    | 1.26                                  | 6.90                            |
| R5566: BCBS MN, MT, NE, ND, WY, WEL | 23,571           | 3.44           | 81             | 15                   | 0.64                                  | 18.52                           |
| R5826: HUMANA INSURANCE COMPANY     | 401,564          | 6.33           | 2,540          | 301                  | 0.75                                  | 11.85                           |
| S5884: HUMANA INSURANCE COMPANY     | -                | -              | 3              | 0                    | -                                     | 0.00                            |

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**TABLE 5A - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2010, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Region=08: DENVER

| PlanContract                             | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|--|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| E5088: DESERET HEALTHCARE EMPLOYEE       | 11,666           | 3.00           | 35             | 1                    | 0.09                                  | 2.86                            |
| H0150: HEALTHSPRING OF ALABAMA, INC      | 30,755           | 9.17           | 282            | 13                   | 0.42                                  | 4.61                            |
| H0370: COVENTRY HEALTH AND LIFE INS      | 808              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H0490: MOLINA HEALTHCARE OF OHIO         | 49               | 20.41          | 1              | 0                    | 0.00                                  | 0.00                            |
| H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE | 22,356           | 5.37           | 120            | 12                   | 0.54                                  | 10.00                           |
| H0604: HMO HEALTH PLANS, INC.            | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H0613: TOTAL LONGTERM CARE, INC.         | 1,440            | 0.69           | 1              | 0                    | 0.00                                  | 0.00                            |
| H0621: COLORADO ACCESS                   | 3,162            | 38.27          | 121            | 1                    | 0.32                                  | 0.83                            |
| H0657: COLORADO CHOICE HEALTH PLANS      | 579              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H0747: EDUCATORS MUTUAL INSURANCE A      | 1,149            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H0806: ALTIUS HEALTH PLANS, INC. (W)     | 38               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H0846: FIRST HEALTH LIFE AND HEALTH CARE | -                | -              | 22             | 3                    | -                                     | 13.64                           |
| H1013: COVENTRY HEALTH PLAN OF FLOR      | 7,535            | 3.19           | 24             | 5                    | 0.66                                  | 20.83                           |
| H1076: COVENTRY HEALTH CARE OF FLOR      | 3,716            | 4.31           | 16             | 4                    | 1.08                                  | 25.00                           |
| H1355: BRAVO HEALTH INSURANCE COMPANIES  | 93               | 10.75          | 1              | 0                    | 0.00                                  | 0.00                            |
| H1415: HEALTHSPRING OF TENNESSEE, INC    | 11,800           | 14.66          | 173            | 7                    | 0.59                                  | 4.05                            |
| H1608: COVENTRY HEALTH AND LIFE INS      | 3,956            | 2.78           | 11             | 3                    | 0.76                                  | 27.27                           |
| H1609: COVENTRY HEALTH CARE OF IOWA      | 4,600            | 3.48           | 16             | 3                    | 0.65                                  | 18.75                           |
| H2063: BILLINGS CLINIC                   | 29               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2108: BRAVO HEALTH MID- ATLANTIC I      | 16,392           | 4.27           | 70             | 6                    | 0.37                                  | 8.57                            |
| H2165: HEALTHSPRING LIFE & HEALTH I      | 738              | 5.42           | 4              | 0                    | 0.00                                  | 0.00                            |
| H2611: MERCY HEALTH PLANS                | 15,193           | 1.12           | 17             | 2                    | 0.13                                  | 11.76                           |
| H2663: GROUP HEALTH PLAN, INC.           | 24,508           | 2.28           | 56             | 6                    | 0.24                                  | 10.71                           |
| H2667: MERCY HEALTH PLANS OF MISSOURI    | 16,155           | 1.49           | 24             | 5                    | 0.31                                  | 20.83                           |
| H2672: COVENTRY HEALTH CARE OF KANSAS    | 7,996            | 2.00           | 16             | 0                    | 0.00                                  | 0.00                            |

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**TABLE 5A - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2010, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H2701: NEW WEST HEALTH SERVICES     | 4,760            | 3.15           | 15             | 6                    | 1.26                                  | 40.00                           |
| H2815: VOLUNTEERS OF AMERICA NATION | 167              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2947: COVENTRY HEALTH AND LIFE INS | -                | -              | 4              | 0                    | -                                     | 0.00                            |
| H3503: HEART OF AMERICA HEALTH PLAN | 448              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3949: BRAVO HEALTH PENNSYLVANIA IN | 32,732           | 3.48           | 114            | 12                   | 0.37                                  | 10.53                           |
| H3959: HEALTHAMERICA PENNSYLVANIA,  | 28,644           | 4.43           | 127            | 19                   | 0.66                                  | 14.96                           |
| H3964: BRAVO HEALTH PENNSYLVANIA, I | 27,916           | 1.43           | 40             | 5                    | 0.18                                  | 12.50                           |
| H4407: HEALTHSPRING OF TENNESSEE, I | 5,332            | 12.19          | 65             | 4                    | 0.75                                  | 6.15                            |
| H4454: HEALTHSPRING OF TENNESSEE, I | 64,989           | 5.00           | 325            | 20                   | 0.31                                  | 6.15                            |
| H4513: HEALTHSPRING LIFE & HEALTH I | 44,684           | 6.09           | 272            | 15                   | 0.34                                  | 5.51                            |
| H4528: BRAVO HEALTH TEXAS, INC.     | 20,561           | 3.02           | 62             | 2                    | 0.10                                  | 3.23                            |
| H4652: UNION PACIFIC RAILROAD EMPLO | 11,576           | 0.09           | 1              | 0                    | 0.00                                  | 0.00                            |
| H5167: ROCKY MOUNTAIN HEALTH CARE S | 76               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5227: COVENTRY HEALTH AND LIFE INS | -                | -              | 27             | 2                    | -                                     | 7.41                            |
| H5264: DEAN HEALTH PLAN, INC.       | 15,160           | 0.13           | 2              | 1                    | 0.07                                  | 50.00                           |
| H5302: COVENTRY HEALTH CARE OF GEOR | 3,157            | 2.53           | 8              | 4                    | 1.27                                  | 50.00                           |
| H5410: HEALTHSPRING OF FLORIDA, INC | 36,148           | 40.31          | 1,457          | 138                  | 3.82                                  | 9.47                            |
| H5509: COVENTRY HEALTH AND LIFE INS | 26,063           | 2.19           | 57             | 6                    | 0.23                                  | 10.53                           |
| H5517: COVENTRY HEALTH AND LIFE INS | -                | -              | 8              | 1                    | -                                     | 12.50                           |
| H5522: HEALTHASSURANCE PENNSYLVANIA | 26,191           | 4.09           | 107            | 26                   | 0.99                                  | 24.30                           |
| H5588: MOLINA HEALTHCARE OF NEVADA, | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H5608: DENVER HEALTH MEDICAL PLAN,  | 2,922            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5628: MOLINA HEALTHCARE OF UTAH, I | 8,145            | 2.21           | 18             | 6                    | 0.74                                  | 33.33                           |
| H5810: MOLINA HEALTHCARE OF CALIFOR | 3,644            | 0.27           | 1              | 0                    | 0.00                                  | 0.00                            |
| H5823: MOLINA HEALTHCARE OF WASHING | 1,872            | 1.07           | 2              | 2                    | 1.07                                  | 100.00                          |
| H5850: COVENTRY SUMMIT HEALTH PLAN, | 33,301           | 2.97           | 99             | 31                   | 0.93                                  | 31.31                           |

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**TABLE 5A - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2010, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H5926: MOLINA HEALTHCARE OF MICHIGA | 5,018            | 0.60           | 3              | 0                    | 0.00                                  | 0.00                            |
| H7149: COVENTRY HEALTH CARE OF NEBR | 2,495            | 8.02           | 20             | 5                    | 2.00                                  | 25.00                           |
| H7195: NORTHLAND PACE PROGRAM       | 50               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H7206: FIRST HEALTH LIFE AND HEALT  | -                | -              | 3              | 0                    | -                                     | 0.00                            |
| H7281: BRAVO HEALTH PENNSYLVANIA, I | 1,289            | 10.09          | 13             | 3                    | 2.33                                  | 23.08                           |
| H7289: UNICARE LIFE AND HEALTH INSU | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H7301: PERSONAL CARE INSURANCE OF I | 5,016            | 1.20           | 6              | 2                    | 0.40                                  | 33.33                           |
| H7306: FIRST HEALTH LIFE & HEALTH I | 1,971            | 5.07           | 10             | 5                    | 2.54                                  | 50.00                           |
| H7678: MOLINA HEALTHCARE OF TEXAS,  | 600              | 1.67           | 1              | 0                    | 0.00                                  | 0.00                            |
| H7692: FIRST HEALTH LIFE AND HEALTH | -                | -              | 4              | 2                    | -                                     | 50.00                           |
| H7787: HEALTHSPRING LIFE & HEALTH I | 3,339            | 7.49           | 25             | 1                    | 0.30                                  | 4.00                            |
| H8130: MOLINA HEALTHCARE OF FLORIDA | 468              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H8239: FIRST HEALTH LIFE & HEALTH I | -                | -              | 2              | 0                    | -                                     | 0.00                            |
| H8393: COVENTRY HEALTH AND LIFE INS | 906              | 5.52           | 5              | 1                    | 1.10                                  | 20.00                           |
| H8468: GEISINGER INDEMNITY INSURANC | 594              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H8649: ALTIUS HEALTH PLANS, INC. (U | 4,955            | 7.87           | 39             | 10                   | 2.02                                  | 25.64                           |
| H8980: COVENTRY HEALTH AND LIFE INS | 1,314            | 5.33           | 7              | 1                    | 0.76                                  | 14.29                           |
| H9082: MOLINA HEALTHCARE OF NEW MEX | 597              | 1.68           | 1              | 1                    | 1.68                                  | 100.00                          |
| H9184: BRAVO HEALTH MID-ATLANTIC, I | 254              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H9847: COVENTRY HEALTH AND LIFE INS | 5,061            | 2.17           | 11             | 4                    | 0.79                                  | 36.36                           |
| S5768: FIRST HEALTH LIFE & HEALTH I | -                | -              | 2              | 0                    | -                                     | 0.00                            |

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**TABLE 5A - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2010, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

Region=09: SAN FRANCISCO

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H0151: UNITEDHEALTHCARE OF ALABAMA, | 32,840           | 5.51           | 181            | 17                   | 0.52                                  | 9.39                            |
| H0251: UNITEDHEALTHCARE PLAN OF THE | 13,668           | 13.97          | 191            | 10                   | 0.73                                  | 5.24                            |
| H0303: PACIFICARE OF ARIZONA, INC   | 93,752           | 4.02           | 377            | 33                   | 0.35                                  | 8.75                            |
| H0316: UNITEDHEALTHCARE OF ARIZONA, | 15,251           | 6.23           | 95             | 10                   | 0.66                                  | 10.53                           |
| H0319: UNITEDHEALTHCARE INSURANCE C | 4,332            | 9.93           | 43             | 4                    | 0.92                                  | 9.30                            |
| H0321: ARIZONA PHYSICIANS IPA, INC. | 18,676           | 46.16          | 862            | 82                   | 4.39                                  | 9.51                            |
| H0401: UNITEDHEALTHCARE OF ARKANSAS | 1,418            | 6.35           | 9              | 0                    | 0.00                                  | 0.00                            |
| H0408: UNITEDHEALTHCARE INSURANCE C | 32               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H0410: UNITEDHEALTHCARE INSURANCE C | 433              | 2.31           | 1              | 0                    | 0.00                                  | 0.00                            |
| H0502: CONTRA COSTA HEALTH PLAN     | 537              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H0504: CALIFORNIA PHYSICIANS' SERVI | 54,192           | 5.50           | 298            | 54                   | 1.00                                  | 18.12                           |
| H0524: KAISER FOUNDATION HP, INC.   | 750,751          | 3.81           | 2,863          | 413                  | 0.55                                  | 14.43                           |
| H0532: WESTERN HEALTH ADVANTAGE     | -                | -              | 1              | 1                    | -                                     | 100.00                          |
| H0542: ALTAMED HEALTH SERVICES CORP | 547              | 3.66           | 2              | 0                    | 0.00                                  | 0.00                            |
| H0543: PACIFICARE OF CALIFORNIA     | 306,970          | 4.51           | 1,384          | 154                  | 0.50                                  | 11.13                           |
| H0544: CAREMORE HEALTH PLAN         | 38,603           | 13.60          | 525            | 76                   | 1.97                                  | 14.48                           |
| H0571: CHINESE COMMUNITY HEALTH PLA | 7,824            | 4.22           | 33             | 5                    | 0.64                                  | 15.15                           |
| H0609: PACIFICARE OF COLORADO, INC  | 65,126           | 3.76           | 245            | 21                   | 0.32                                  | 8.57                            |
| H0620: UNITEDHEALTHCARE INSURANCE C | 1,966            | 1.53           | 3              | 1                    | 0.51                                  | 33.33                           |
| H0624: UNITEDHEALTHCARE INSURANCE C | 4,594            | 12.41          | 57             | 4                    | 0.87                                  | 7.02                            |
| H0630: KAISER FOUNDATION HP OF CO   | 69,171           | 1.65           | 114            | 9                    | 0.13                                  | 7.89                            |
| H0710: UNITEDHEALTHCARE INSURANCE C | 4,508            | 49.69          | 224            | 18                   | 3.99                                  | 8.04                            |
| H0752: OXFORD HEALTH PLANS (CT), IN | 2,719            | 17.29          | 47             | 3                    | 1.10                                  | 6.38                            |
| H0755: OXFORD HEALTH PLANS (CT), IN | 57,900           | 8.58           | 497            | 125                  | 2.16                                  | 25.15                           |
| H0838: UNIVERSAL CARE, INC.         | 1,594            | 1.88           | 3              | 0                    | 0.00                                  | 0.00                            |

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**TABLE 5A - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2010, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H1080: UNITEDHEALTHCARE OF FLORIDA, | 17,584           | 8.19           | 144            | 16                   | 0.91                                  | 11.11                           |
| H1108: UNITEDHEALTHCARE INSURANCE C | 8,417            | 8.20           | 69             | 7                    | 0.83                                  | 10.14                           |
| H1111: UNITEDHEALTHCARE OF GEORGIA, | 2,671            | 4.49           | 12             | 2                    | 0.75                                  | 16.67                           |
| H1170: KAISER FOUNDATION HP OF GA,  | 14,800           | 4.46           | 66             | 5                    | 0.34                                  | 7.58                            |
| H1200: KAISER FOUNDATION HP, INC.   | 241              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H1230: KAISER FOUNDATION HP, INC.   | 24,410           | 0.37           | 9              | 1                    | 0.04                                  | 11.11                           |
| H1251: HAWAII MEDICAL SERVICE ASSOC | 36,194           | 0.22           | 8              | 0                    | 0.00                                  | 0.00                            |
| H1286: UNITEDHEALTHCARE INSURANCE C | 8,285            | 5.91           | 49             | 7                    | 0.84                                  | 14.29                           |
| H1303: UNITEDHEALTHCARE INSURANCE C | 6,733            | 8.76           | 59             | 7                    | 1.04                                  | 11.86                           |
| H1364: UNISON HEALTH PLAN OF OHIO,  | -                | -              | 3              | 0                    | -                                     | 0.00                            |
| H1509: UNITEDHEALTHCARE INSURANCE C | 24,361           | 6.61           | 161            | 17                   | 0.70                                  | 10.56                           |
| H1717: UNITEDHEALTHCARE INSURANCE C | 1,678            | 3.58           | 6              | 0                    | 0.00                                  | 0.00                            |
| H1944: UNITEDHEALTHCARE INSURANCE C | 1,384            | 3.61           | 5              | 1                    | 0.72                                  | 20.00                           |
| H2001: UNITEDHEALTHCARE INSURANCE C | 2,050            | 2.93           | 6              | 1                    | 0.49                                  | 16.67                           |
| H2003: UNITEDHEALTHCARE INSURANCE C | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H2111: UNITEDHEALTHCARE INSURANCE C | 2,858            | 8.75           | 25             | 1                    | 0.35                                  | 4.00                            |
| H2150: KAISER FNDN HP OF THE MID-AT | 40,843           | 5.17           | 211            | 14                   | 0.34                                  | 6.64                            |
| H2182: UNITEDHEALTHCARE INSURANCE C | 7,024            | 4.70           | 33             | 7                    | 1.00                                  | 21.21                           |
| H2226: UNITEDHEALTHCARE INSURANCE C | 4,462            | 1.57           | 7              | 0                    | 0.00                                  | 0.00                            |
| H2228: UNITEDHEALTHCARE INSURANCE C | 4,494            | 7.57           | 34             | 0                    | 0.00                                  | 0.00                            |
| H2406: UNITEDHEALTHCARE INSURANCE C | 2,124            | 0.47           | 1              | 0                    | 0.00                                  | 0.00                            |
| H2408: UNITED HEALTHCARE INSURANCE  | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H2593: CAREMORE HEALTH PLAN OF ARIZ | 3,465            | 2.89           | 10             | 2                    | 0.58                                  | 20.00                           |
| H2643: L. A. CARE HEALTH PLAN       | 1,090            | 3.67           | 4              | 2                    | 1.83                                  | 50.00                           |
| H2654: UNITEDHEALTHCARE OF THE MIDW | 43,420           | 7.02           | 305            | 14                   | 0.32                                  | 4.59                            |
| H2802: UNITEDHEALTHCARE OF THE MIDL | 4,344            | 2.53           | 11             | 0                    | 0.00                                  | 0.00                            |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H2803: UNITEDHEALTHCARE INSURANCE C | 6,233            | 3.85           | 24             | 4                    | 0.64                                  | 16.67                           |
| H2905: SIERRA HEALTH AND LIFE INSUR | 2,135            | 1.87           | 4              | 1                    | 0.47                                  | 25.00                           |
| H2931: HEALTH PLAN OF NEVADA, INC.  | 1,281            | 2.34           | 3              | 1                    | 0.78                                  | 33.33                           |
| H2961: HEALTH PLAN OF NEVADA, INC.  | 54,069           | 7.75           | 419            | 143                  | 2.64                                  | 34.13                           |
| H3107: OXFORD HEALTH PLANS (NJ), IN | 32,360           | 21.04          | 681            | 47                   | 1.45                                  | 6.90                            |
| H3113: OXFORD HEALTH PLANS (NJ), IN | 265              | 60.38          | 16             | 1                    | 3.77                                  | 6.25                            |
| H3132: AHF MCO OF FLORIDA, INC.     | 375              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3164: AMERICHOICE OF NEW JERSEY, I | 3,356            | 37.84          | 127            | 14                   | 4.17                                  | 11.02                           |
| H3209: UNITEDHEALTHCARE INSURANCE C | 1,243            | 10.46          | 13             | 4                    | 3.22                                  | 30.77                           |
| H3307: OXFORD HEALTH PLANS (NY), IN | 70,849           | 16.85          | 1,194          | 80                   | 1.13                                  | 6.70                            |
| H3379: UNITEDHEALTHCARE OF NEW YORK | 8,041            | 21.89          | 176            | 4                    | 0.50                                  | 2.27                            |
| H3387: UNITEDHEALTHCARE OF NEW YORK | 2,240            | 65.18          | 146            | 11                   | 4.91                                  | 7.53                            |
| H3435: UNITEDHEALTHCARE INSURANCE C | 294              | 10.20          | 3              | 0                    | 0.00                                  | 0.00                            |
| H3456: UNITEDHEALTHCARE OF NORTH CA | 69,036           | 5.87           | 405            | 30                   | 0.43                                  | 7.41                            |
| H3659: UNITEDHEALTHCARE OF OHIO, IN | 77,618           | 6.69           | 519            | 45                   | 0.58                                  | 8.67                            |
| H3749: PACIFICARE OF OKLAHOMA, INC. | 23,189           | 5.65           | 131            | 17                   | 0.73                                  | 12.98                           |
| H3805: PACIFICARE OF OREGON, INC.   | 17,652           | 4.99           | 88             | 9                    | 0.51                                  | 10.23                           |
| H3812: UNITEDHEALTHCARE INSURANCE C | 8,231            | 5.10           | 42             | 3                    | 0.36                                  | 7.14                            |
| H3887: UNITEDHEALTHCARE INSURANCE C | 6,941            | 12.25          | 85             | 6                    | 0.86                                  | 7.06                            |
| H3912: UNITEDHEALTHCARE INSURANCE C | 2,330            | 10.30          | 24             | 3                    | 1.29                                  | 12.50                           |
| H3920: UNITEDHEALTHCARE OF PENNSYLV | 17,873           | 13.04          | 233            | 28                   | 1.57                                  | 12.02                           |
| H3921: UNITEDHEALTHCARE INSURANCE C | 976              | 5.12           | 5              | 1                    | 1.02                                  | 20.00                           |
| H4102: UNITEDHEALTHCARE OF NEW ENGL | 17,335           | 6.40           | 111            | 12                   | 0.69                                  | 10.81                           |
| H4106: UNITEDHEALTHCARE INSURANCE C | 759              | 7.91           | 6              | 0                    | 0.00                                  | 0.00                            |
| H4346: CAREMORE HEALTH PLAN OF NEVA | 1,760            | 5.68           | 10             | 2                    | 1.14                                  | 20.00                           |
| H4406: UNITEDHEALTHCARE PLAN OF THE | 2,682            | 2.61           | 7              | 2                    | 0.75                                  | 28.57                           |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H4449: SIERRA HEALTH AND LIFE INSUR | 2,293            | 1.74           | 4              | 0                    | 0.00                                  | 0.00                            |
| H4456: UNITEDHEALTHCARE PLAN OF THE | 45,623           | 6.29           | 287            | 22                   | 0.48                                  | 7.67                            |
| H4514: EVERCARE OF TEXAS, LLC       | 15,803           | 6.96           | 110            | 7                    | 0.44                                  | 6.36                            |
| H4522: UNITEDHEALTHCARE INSURANCE C | 12,608           | 5.63           | 71             | 6                    | 0.48                                  | 8.45                            |
| H4527: PHYSICIANS HEALTH CHOICE OF  | 25,977           | 0.85           | 22             | 4                    | 0.15                                  | 18.18                           |
| H4590: PACIFICARE OF TEXAS, INC.    | 140,838          | 2.37           | 334            | 29                   | 0.21                                  | 8.68                            |
| H4604: UNITEDHEALTHCARE OF UTAH, IN | 23,850           | 5.20           | 124            | 14                   | 0.59                                  | 11.29                           |
| H4720: UNITEDHEALTHCARE INSURANCE C | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H4779: UNITEDHEALTHCARE INSURANCE C | 225              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H4837: UNITEDHEALTHCARE OF WISCONSI | 379              | 26.39          | 10             | 0                    | 0.00                                  | 0.00                            |
| H4971: UNITEDHEALTHCARE INSURANCE C | 1,640            | 3.66           | 6              | 1                    | 0.61                                  | 16.67                           |
| H5005: PACIFICARE OF WASHINGTON, IN | 42,038           | 6.59           | 277            | 39                   | 0.93                                  | 14.08                           |
| H5008: UNITEDHEALTHCARE INSURANCE C | 4,295            | 11.18          | 48             | 0                    | 0.00                                  | 0.00                            |
| H5189: UNISON HEALTH PLAN OF TENNES | -                | -              | 9              | 0                    | -                                     | 0.00                            |
| H5253: UNITEDHEALTHCARE OF WISCONSI | 51,564           | 3.96           | 204            | 24                   | 0.47                                  | 11.76                           |
| H5324: HALE MAKUA HEALTH SERVICES   | 17               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5403: ON LOK SENIOR HEALTH SERVICE | 988              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5405: CENTER FOR ELDERS INDEPENDEN | 397              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5406: SUTTER HEALTH SACRAMENTO SIE | 214              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5407: CITRUS HEALTH CARE, INC.     | 9,803            | 36.21          | 355            | 22                   | 2.24                                  | 6.20                            |
| H5417: UNITEDHEALTHCARE INSURANCE C | 17,546           | 11.51          | 202            | 18                   | 1.03                                  | 8.91                            |
| H5424: UNITEDHEALTHCARE INSURANCE C | 12,343           | 1.78           | 22             | 3                    | 0.24                                  | 13.64                           |
| H5425: SCAN HEALTH PLAN             | 50,267           | 7.68           | 386            | 96                   | 1.91                                  | 24.87                           |
| H5428: SAN MATEO HEALTH COMMISSION  | 7,883            | 21.44          | 169            | 4                    | 0.51                                  | 2.37                            |
| H5430: CARE1ST HEALTH PLAN OF ARIZO | 1,485            | 49.16          | 73             | 9                    | 6.06                                  | 12.33                           |
| H5433: ORANGE COUNTY HEALTH AUTHORI | 10,794           | 6.95           | 75             | 3                    | 0.28                                  | 4.00                            |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H5435: UNITEDHEALTHCARE INSURANCE C | 340,917          | 2.42           | 825            | 87                   | 0.26                                  | 10.55                           |
| H5440: UNITEDHEALTHCARE INSURANCE C | 933              | 9.65           | 9              | 1                    | 1.07                                  | 11.11                           |
| H5444: RMS DM, LLC DEMO PROJECT     | -                | -              | 0              | 0                    | -                                     | -                               |
| H5507: UNITEDHEALTHCARE INSURANCE C | 4,316            | 9.04           | 39             | 3                    | 0.70                                  | 7.69                            |
| H5516: UNITEDHEALTHCARE INSURANCE C | 1,257            | 4.77           | 6              | 0                    | 0.00                                  | 0.00                            |
| H5532: UNITEDHEALTHCARE INSURANCE C | 939              | 10.65          | 10             | 2                    | 2.13                                  | 20.00                           |
| H5554: SANTA CLARA COUNTY HEALTH AU | -                | -              | 10             | 1                    | -                                     | 10.00                           |
| H5580: SOUTHWEST CATHOLIC HEALTH NE | 15,430           | 13.55          | 209            | 23                   | 1.49                                  | 11.00                           |
| H5587: HEALTH CHOICE ARIZONA, INC.  | 4,248            | 14.12          | 60             | 6                    | 1.41                                  | 10.00                           |
| H5609: GEMCARE HEALTH PLAN INC.     | 6,791            | 7.66           | 52             | 5                    | 0.74                                  | 9.62                            |
| H5629: COMMUNITY ELDERCARE OF SAN   | 85               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5640: IEHP HEALTH ACCESS           | 3,725            | 7.25           | 27             | 3                    | 0.81                                  | 11.11                           |
| H5652: UNITEDHEALTHCARE INSURANCE C | 1,033            | 1.94           | 2              | 1                    | 0.97                                  | 50.00                           |
| H5678: UNITEDHEALTHCARE INSURANCE C | 120              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5697: UNITEDHEALTHCARE INSURANCE C | 1,246            | 0.80           | 1              | 0                    | 0.00                                  | 0.00                            |
| H5749: UNITEDHEALTHCARE INSURANCE C | 2,925            | 2.39           | 7              | 1                    | 0.34                                  | 14.29                           |
| H5754: UNITEDHEALTHCARE INSURANCE C | 516              | 5.81           | 3              | 0                    | 0.00                                  | 0.00                            |
| H5782: PARTNERSHIP HEALTHPLAN OF CA | 5,549            | 1.80           | 10             | 0                    | 0.00                                  | 0.00                            |
| H5811: SCAN HEALTH PLAN             | 3,260            | 2.15           | 7              | 0                    | 0.00                                  | 0.00                            |
| H5852: AIDS HEALTHCARE FOUNDATION   | 727              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5895: CONTRA COSTA CO MED SVCS DBA | 146              | 6.85           | 1              | 0                    | 0.00                                  | 0.00                            |
| H5918: UNITEDHEALTHCARE INSURANCE C | 554              | 12.64          | 7              | 2                    | 3.61                                  | 28.57                           |
| H5928: CARE1ST HEALTH PLAN          | 11,277           | 1.86           | 21             | 5                    | 0.44                                  | 23.81                           |
| H5943: SCAN HEALTH PLAN             | 429              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5948: ARTA MEDICARE HEALTH PLAN, I | 489              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5969: ALOHACARE                    | 1,765            | 1.70           | 3              | 3                    | 1.70                                  | 100.00                          |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H5985: ABRAZO ADVANTAGE HEALTH PLAN | 2,665            | 25.14          | 67             | 6                    | 2.25                                  | 8.96                            |
| H5998: UNITEDHEALTHCARE PLAN OF THE | 3,403            | 54.36          | 185            | 9                    | 2.64                                  | 4.86                            |
| H6050: KAISER FOUNDATION HP, INC.   | 901              | 3.33           | 3              | 0                    | 0.00                                  | 0.00                            |
| H6052: KAISER FOUNDATION HP, INC.   | 3,378            | 3.26           | 11             | 1                    | 0.30                                  | 9.09                            |
| H6053: SANTE FE EMPLOYEES HOSPITAL  | 534              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H6228: UNITEDHEALTHCARE INSURANCE C | 171              | 5.85           | 1              | 0                    | 0.00                                  | 0.00                            |
| H6360: KAISER FOUNDATION HP OF OHIO | 19,619           | 1.78           | 35             | 0                    | 0.00                                  | 0.00                            |
| H6793: UNITEDHEALTHCARE INSURANCE C | 105              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H6952: GREAT LAKES HEALTH PLAN, INC | 1,275            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H7086: COMMUNITY HEALTH GROUP       | 847              | 1.18           | 1              | 0                    | 0.00                                  | 0.00                            |
| H7187: UNITEDHEALTHCARE INSURANCE C | 3,176            | 7.56           | 24             | 0                    | 0.00                                  | 0.00                            |
| H7292: ALAMEDA ALLIANCE JOINT POWER | 2,569            | 5.45           | 14             | 1                    | 0.39                                  | 7.14                            |
| H7352: UPH/MIHS VENTURES L.L.C.     | 1,702            | 2.94           | 5              | 1                    | 0.59                                  | 20.00                           |
| H7731: MD CARE, INC.                | 13,371           | 1.12           | 15             | 4                    | 0.30                                  | 26.67                           |
| H7949: PACIFICARE OF NEVADA, INC.   | 1,148            | 7.84           | 9              | 0                    | 0.00                                  | 0.00                            |
| H8748: UNITEDHEALTHCARE INSURANCE C | 1,127            | 3.55           | 4              | 0                    | 0.00                                  | 0.00                            |
| H9003: KAISER FOUNDATION HP OF THE  | 54,823           | 4.32           | 237            | 6                    | 0.11                                  | 2.53                            |
| H9011: UNITEDHEALTHCARE OF FLORIDA, | 4,449            | 8.77           | 39             | 2                    | 0.45                                  | 5.13                            |
| H9103: KAISER FOUNDATION HP OF THE  | 1,962            | 6.63           | 13             | 1                    | 0.51                                  | 7.69                            |
| H9104: SCAN HEALTH PLAN             | 63,406           | 6.91           | 438            | 91                   | 1.44                                  | 20.78                           |
| H9149: UNITEDHEALTHCARE INSURANCE C | 29               | 34.48          | 1              | 0                    | 0.00                                  | 0.00                            |
| H9385: SCAN HEALTH PLAN OF ARIZONA  | 8,019            | 3.87           | 31             | 5                    | 0.62                                  | 16.13                           |
| H9943: BC LIFE & HEALTH             | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| R3175: UNITEDHEALTHCARE INSURANCE C | 4,277            | 0.94           | 4              | 0                    | 0.00                                  | 0.00                            |
| R5287: UNITEDHEALTHCARE INSURANCE C | 129,253          | 7.57           | 979            | 112                  | 0.87                                  | 11.44                           |
| R5342: UNITEDHEALTHCARE INSURANCE C | 21,127           | 9.37           | 198            | 16                   | 0.76                                  | 8.08                            |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| R5674: SIERRA HEALTH AND LIFE INSUR | 4,732            | 4.23           | 20             | 7                    | 1.48                                  | 35.00                           |
| R7444: UNITEDHEALTHCARE INSURANCE C | 22,758           | 3.25           | 74             | 8                    | 0.35                                  | 10.81                           |
| S5820: UNITEDHEALTHCARE INSURANCE C | -                | -              | 1              | 0                    | -                                     | 0.00                            |

**Region=10: SEATTLE**

| PlanContract                        | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H0302: BANNER MEDISUN, INC.         | 19,584           | 3.17           | 62             | 7                    | 0.36                                  | 11.29                           |
| H0351: HEALTH NET OF ARIZONA, INC.  | 49,515           | 5.98           | 296            | 37                   | 0.75                                  | 12.50                           |
| H0545: INTER VALLEY HEALTH PLAN, IN | 14,564           | 2.61           | 38             | 8                    | 0.55                                  | 21.05                           |
| H0562: HEALTH NET OF CALIFORNIA     | 131,156          | 6.55           | 859            | 88                   | 0.67                                  | 10.24                           |
| H0908: BUCKEYE COMMUNITY HEALTH PLA | 272              | 3.68           | 1              | 0                    | 0.00                                  | 0.00                            |
| H1302: BLUE CROSS OF IDAHO HLTH SER | 817              | 1.22           | 1              | 0                    | 0.00                                  | 0.00                            |
| H1304: REGENCE BLUE SHIELD OF IDAHO | 3,836            | 3.65           | 14             | 3                    | 0.78                                  | 21.43                           |
| H1350: BLUE CROSS OF IDAHO HEALTH S | 23,530           | 1.87           | 44             | 13                   | 0.55                                  | 29.55                           |
| H2174: TRILLIUM COMMUNITY HEALTH PL | 3,183            | 5.97           | 19             | 1                    | 0.31                                  | 5.26                            |
| H2241: GOLDEN STATE MEDICARE HEALTH | 254              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2481: MID ROGUE INDEPENDENT PHYSIC | 76               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H2810: GROUP HEALTH OPTIONS         | 1,583            | 3.16           | 5              | 0                    | 0.00                                  | 0.00                            |
| H2906: HOMETOWN HEALTH PLAN         | 377              | 10.61          | 4              | 1                    | 2.65                                  | 25.00                           |
| H2960: HOMETOWN HEALTH PLAN         | 6,078            | 1.65           | 10             | 1                    | 0.16                                  | 10.00                           |
| H3809: PROVIDENCE HEALTH & SERVICES | 858              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H3810: MID ROGUE INDEPENDENT PHYSIC | 3,798            | 1.58           | 6              | 2                    | 0.53                                  | 33.33                           |
| H3811: SAMARITAN HEALTH PLANS, INC. | 5,392            | 2.23           | 12             | 0                    | 0.00                                  | 0.00                            |
| H3813: ODS HEALTH PLAN, INC.        | 5,149            | 0.58           | 3              | 2                    | 0.39                                  | 66.67                           |

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|-------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H3814: ATRIO HEALTH PLANS           | 4,270            | 1.64           | 7              | 2                    | 0.47                                  | 28.57                           |
| H3815: CITIZENS CHOICE HEALTHPLAN   | 10,299           | 2.72           | 28             | 5                    | 0.49                                  | 17.86                           |
| H3817: REGENCE BLUECROSS BLUESHIELD | 53,027           | 1.47           | 78             | 17                   | 0.32                                  | 21.79                           |
| H3818: FAMILYCARE HEALTH PLANS, INC | 2,811            | 0.71           | 2              | 0                    | 0.00                                  | 0.00                            |
| H3857: PROVIDENCE HEALTH PLAN       | -                | -              | 1              | 0                    | -                                     | 0.00                            |
| H3864: PACIFICSOURCE COMMUNITY HEAL | 9,284            | 4.63           | 43             | 2                    | 0.22                                  | 4.65                            |
| H4556: CONSOLIDATED ASSOC OF RAILRO | 4,611            | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H4605: REGENCE BLUECROSS BLUESHIELD | 19,030           | 2.47           | 47             | 9                    | 0.47                                  | 19.15                           |
| H4754: CLEAR ONE HEALTH PLANS, INC. | 155              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H4917: GUARDIAN HEALTHCARE, INC.    | 20,197           | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5006: STERLING LIFE INSURANCE COMP | 65,457           | 6.29           | 412            | 36                   | 0.55                                  | 8.74                            |
| H5007: PROVIDENCE HEALTH SYSTEM     | 354              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H5009: REGENCE BLUESHIELD           | 17,180           | 2.44           | 42             | 8                    | 0.47                                  | 19.05                           |
| H5010: ASURIS NORTHWEST HEALTH      | 1,678            | 4.77           | 8              | 1                    | 0.60                                  | 12.50                           |
| H5050: GROUP HEALTH COOPERATIVE     | 58,589           | 2.92           | 171            | 9                    | 0.15                                  | 5.26                            |
| H5087: EASY CHOICE HEALTH PLAN INC. | 8,142            | 0.37           | 3              | 0                    | 0.00                                  | 0.00                            |
| H5162: STERLING LIFE INSURANCE COMP | -                | -              | 0              | 0                    | -                                     | -                               |
| H5294: SUPERIOR HEALTH PLAN, INC.   | 442              | 4.52           | 2              | 1                    | 2.26                                  | 50.00                           |
| H5439: HEALTH NET LIFE INSURANCE CO | 748              | 5.35           | 4              | 0                    | 0.00                                  | 0.00                            |
| H5445: HEALTH HERO NETWORK, INC DEM | -                | -              | 0              | 0                    | -                                     | -                               |
| H5520: HEALTH NET LIFE INSURANCE CO | 38,523           | 3.69           | 142            | 22                   | 0.57                                  | 15.49                           |
| H5590: BRIDGEWAY HEALTH SOLUTIONS   | 1,625            | 23.38          | 38             | 4                    | 2.46                                  | 10.53                           |
| H5606: STERLING LIFE INSURANCE COMP | 114              | 26.32          | 3              | 0                    | 0.00                                  | 0.00                            |
| H5649: CENTRAL HEALTH PLAN OF CALIF | 6,153            | 0.65           | 4              | 1                    | 0.16                                  | 25.00                           |
| H5698: WINDSOR HEALTH PLAN, INC.    | 31,511           | 21.93          | 691            | 34                   | 1.08                                  | 4.92                            |
| H5721: HEALTH NET INSURANCE OF NEW  | -                | -              | 1              | 0                    | -                                     | 0.00                            |

*RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2010 divided by the mid-year enrollment, times 1,000.*

**TABLE 5A - 2010**  
**Annual Report of Medicare Reconsideration Activity:**  
**Rate of Appeals During 2010, and Rate of Overturns per 1,000 Members**  
**by Region and Managed Care Organization**

| PlanContract                         | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|--------------------------------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| H5826: COMMUNITY HEALTH PLAN OF WAS  | 4,918            | 3.25           | 16             | 2                    | 0.41                                  | 12.50                           |
| H5839: STERLING LIFE INSURANCE COMP  | 187              | 5.35           | 1              | 0                    | 0.00                                  | 0.00                            |
| H5859: HEALTH PLAN OF CARE OREGON, I | 6,330            | 5.53           | 35             | 4                    | 0.63                                  | 11.43                           |
| H5862: BLUE CROSS OF IDAHO HEALTH S  | 2,825            | 0.35           | 1              | 0                    | 0.00                                  | 0.00                            |
| H5962: STERLING LIFE INSURANCE COMP  | 193              | 5.18           | 1              | 0                    | 0.00                                  | 0.00                            |
| H5995: MARION POLK COMMUNITY HEALTH  | 3,980            | 5.78           | 23             | 6                    | 1.51                                  | 26.09                           |
| H5996: HEALTH NET LIFE INSURANCE CO  | -                | -              | 7              | 1                    | -                                     | 14.29                           |
| H7006: MARION POLK COMMUNITY HEALTH  | 1,112            | 5.40           | 6              | 0                    | 0.00                                  | 0.00                            |
| H8189: MANAGED HEALTH SERVICES, WIS  | -                | -              | 0              | 0                    | -                                     | -                               |
| H8558: STERLING LIFE INSURANCE COMP  | 15               | 66.67          | 1              | 1                    | 66.67                                 | 100.00                          |
| H9047: PROVIDENCE HEALTH PLAN        | 38,228           | 3.69           | 141            | 45                   | 1.18                                  | 31.91                           |
| H9302: PUGET SOUND HEALTH PARTNERS,  | 7,146            | 3.08           | 22             | 1                    | 0.14                                  | 4.55                            |
| H9779: GUARDIAN HEALTHCARE, INC.     | 172              | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| H9988: STERLING LIFE INSURANCE COMP  | 14               | 0.00           | 0              | 0                    | 0.00                                  | -                               |
| R5863: HEALTH NET LIFE INSURANCE CO  | -                | -              | 7              | 1                    | -                                     | 14.29                           |
| S5678: HEALTH NET LIFE INSURANCE CO  | -                | -              | 1              | 0                    | -                                     | 0.00                            |

Region=TOTAL ALL REGIONS

| PlanContract | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Overturned | Rate Overturn<br>per 1,000<br>Members | Percent<br>Recons<br>Overturned |
|--------------|------------------|----------------|----------------|----------------------|---------------------------------------|---------------------------------|
| <b>TOTAL</b> | 11,735,818       | 5.32           | 62,420         | 7,173                | 0.61                                  | 11.49                           |

*RATE is the rate of reconsiderations per 1,000 members, and is calculated as the sum of appeals received during 2010 divided by the mid-year enrollment, times 1,000.*

**TABLE 6 - 2010 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2010, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=01: BOSTON

| Contract                            | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0322: AETNA LIFE INSURANCE COMPANY | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 100.00     |
| H0523: AETNA HEALTH OF CALIFORNIA,I | 31,825           | 0.97           | 31             | 24               | 77.42      | 5                    | 16.13      | 0                                 | 0.00       | 1                   | 3.23         | 1                   | 3.23       |
| H2112: AETNA HEALTH, INC.           | 6,219            | 0.64           | 4              | 4                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2229: TUFTS ASSOCIATED HMO, INC.   | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2230: BLUE CROSS AND BLUE SHIELD O | 11,964           | 0.59           | 7              | 4                | 57.14      | 2                    | 28.57      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 14.29      |
| H2256: TUFTS ASSOCIATED HMO, INC.   | 81,816           | 0.55           | 45             | 40               | 88.89      | 2                    | 4.44       | 0                                 | 0.00       | 1                   | 2.22         | 2                   | 4.44       |
| H2261: BLUE CROSS AND BLUE SHIELD O | 15,801           | 1.08           | 17             | 16               | 94.12      | 0                    | 0.00       | 1                                 | 5.88       | 0                   | 0.00         | 0                   | 0.00       |
| H2266: TUFTS HEALTH PLAN OF NEW ENG | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2320: PRIORITY HEALTH              | 37,680           | 0.03           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2411: FALLON COMMUNITY HEALTH PLAN | 626              | 1.60           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3152: AETNA HEALTH, INC.           | 39,159           | 0.94           | 37             | 20               | 54.05      | 12                   | 32.43      | 0                                 | 0.00       | 1                   | 2.70         | 4                   | 10.81      |
| H3312: AETNA HEALTH INC.            | 15,528           | 1.67           | 26             | 18               | 69.23      | 5                    | 19.23      | 1                                 | 3.85       | 2                   | 7.69         | 0                   | 0.00       |
| H3624: AETNA LIFE INSURANCE COMPANY | -                | -              | 5              | 3                | 60.00      | 1                    | 20.00      | 0                                 | 0.00       | 1                   | 20.00        | 0                   | 0.00       |
| H3931: AETNA HEALTH INC             | 49,989           | 0.58           | 29             | 19               | 65.52      | 4                    | 13.79      | 2                                 | 6.90       | 3                   | 10.34        | 1                   | 3.45       |
| H4152: BLUE CROSS & BLUE SHIELD OF  | 33,356           | 0.33           | 11             | 7                | 63.64      | 3                    | 27.27      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 9.09       |
| H4523: AETNA HEALTH INC.            | 6,233            | 0.16           | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H4524: AETNA LIFE INSURANCE COMPANY | 4,944            | 0.40           | 2              | 0                | 0.00       | 1                    | 50.00      | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| H5144: AETNA LIFE INSURANCE COMPANY | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5414: AETNA HEALTH INC.            | 3,491            | 0.57           | 2              | 1                | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5512: AETNA LIFE INSURANCE COMPANY | -                | -              | 13             | 10               | 76.92      | 3                    | 23.08      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5521: AETNA LIFE INSURANCE COMPANY | 164,294          | 0.39           | 64             | 49               | 76.56      | 9                    | 14.06      | 0                                 | 0.00       | 3                   | 4.69         | 3                   | 4.69       |
| H5736: AETNA LIFE INSURANCE COMPANY | 94,902           | 0.12           | 11             | 5                | 45.45      | 2                    | 18.18      | 1                                 | 9.09       | 3                   | 27.27        | 0                   | 0.00       |
| H5793: AETNA HEALTH INC.            | 3,933            | 0.76           | 3              | 2                | 66.67      | 1                    | 33.33      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5813: AETNA HEALTH, INC            | 2,089            | 0.96           | 2              | 1                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 50.00      |
| H6923: AETNA HEALTH                 | 1,349            | 0.74           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H7908: AETNA HEALTH                 | 901              | 1.11           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |

*Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.*

**TABLE 6 - 2010 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2010, and Distribution of Final**  
**Decisions, by Region and Plan**

| Contract                            | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H8578: HEALTH NEW ENGLAND, INC.     | 4,006            | 0.25           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H9001: FALLON COMMUNITY HEALTH PLAN | 30,594           | 3.46           | 106            | 79               | 74.53      | 18                   | 16.98      | 3                                 | 2.83       | 4                   | 3.77         | 2                   | 1.89       |

**Region=02: NEW YORK**

| Contract                            | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H3154: HORIZON HEALTHCARE OF NEW JE | 51,648           | 1.78           | 92             | 61               | 66.30      | 21                   | 22.83      | 1                                 | 1.09       | 4                   | 4.35         | 5                   | 5.43       |
| H3240: AMERIGROUP NEW JERSEY, INC.  | 2,128            | 0.47           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3305: MVP HEALTH PLAN, INC.        | 68,881           | 0.54           | 37             | 31               | 83.78      | 3                    | 8.11       | 0                                 | 0.00       | 2                   | 5.41         | 1                   | 2.70       |
| H3327: TOUCHSTONE HEALTH HMO, INC.  | 16,684           | 2.88           | 48             | 29               | 60.42      | 13                   | 27.08      | 0                                 | 0.00       | 3                   | 6.25         | 3                   | 6.25       |
| H3328: NEW YORK STATE CATHOLIC HLTH | 8,223            | 0.12           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3330: HEALTH INSURANCE PLAN OF GRE | 127,756          | 1.13           | 145            | 98               | 67.59      | 24                   | 16.55      | 13                                | 8.97       | 4                   | 2.76         | 6                   | 4.14       |
| H3335: EXCELLUS HEALTH PLAN, INC.   | 29,409           | 0.85           | 25             | 19               | 76.00      | 5                    | 20.00      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 4.00       |
| H3337: LIBERTY HEALTH ADVANTAGE, IN | 4,042            | 0.49           | 2              | 0                | 0.00       | 2                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3344: INDEPENDENT HEALTH BENEFITS  | 3,492            | 0.29           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3346: MVP HEALTH PLAN, INC.        | 2,285            | 0.88           | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3347: ELDERPLAN, INC.              | 12,489           | 0.88           | 11             | 5                | 45.45      | 3                    | 27.27      | 0                                 | 0.00       | 2                   | 18.18        | 1                   | 9.09       |
| H3351: EXCELLUS HEALTH PLAN, INC.   | 52,263           | 0.82           | 43             | 25               | 58.14      | 13                   | 30.23      | 2                                 | 4.65       | 2                   | 4.65         | 1                   | 2.33       |
| H3356: EXCELLUS HEALTH PLAN, INC.   | 2,246            | 0.45           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3359: MANAGED HEALTH, INC.         | 90,762           | 0.98           | 89             | 24               | 26.97      | 21                   | 23.60      | 5                                 | 5.62       | 34                  | 38.20        | 5                   | 5.62       |
| H3362: INDEPENDENT HEALTH ASSOCIATI | 53,684           | 0.15           | 8              | 6                | 75.00      | 1                    | 12.50      | 0                                 | 0.00       | 1                   | 12.50        | 0                   | 0.00       |
| H3384: HEALTHNOW NEW YORK INC       | 38,348           | 0.29           | 11             | 10               | 90.91      | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 9.09       |
| H3388: CAPITAL DISTRICT PHYSICIANS' | 21,228           | 0.99           | 21             | 15               | 71.43      | 2                    | 9.52       | 2                                 | 9.52       | 2                   | 9.52         | 0                   | 0.00       |
| H3528: CONNECTICARE, INC.           | 14,028           | 0.21           | 3              | 3                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4003: MMM HEALTHCARE, INC.         | 133,516          | 0.57           | 76             | 50               | 65.79      | 16                   | 21.05      | 2                                 | 2.63       | 5                   | 6.58         | 3                   | 3.95       |
| H4004: PREFERRED MEDICARE CHOICE, I | 50,310           | 0.58           | 29             | 19               | 65.52      | 7                    | 24.14      | 2                                 | 6.90       | 1                   | 3.45         | 0                   | 0.00       |
| H4005: TRIPLE-S SALUD, INC.         | 38,989           | 0.13           | 5              | 3                | 60.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 20.00        | 1                   | 20.00      |
| H4006: MCS ADVANTAGE INC.           | 65,871           | 0.53           | 35             | 15               | 42.86      | 11                   | 31.43      | 2                                 | 5.71       | 6                   | 17.14        | 1                   | 2.86       |

*Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.*

**TABLE 6 - 2010 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2010, and Distribution of Final**  
**Decisions, by Region and Plan**

| Contract                            | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H4012: TRIPLE-S SALUD, INC.         | 15,097           | 0.20           | 3              | 3                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5042: CDPHP UNIVERSAL BENEFITS, IN | 4,618            | 0.65           | 3              | 2                | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H5526: HEALTHNOW NEW YORK INC.      | 21,089           | 0.38           | 8              | 4                | 50.00      | 3                    | 37.50      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 12.50      |
| H5528: GROUP HEALTH INCORPORATED    | 25,596           | 2.03           | 52             | 35               | 67.31      | 11                   | 21.15      | 0                                 | 0.00       | 2                   | 3.85         | 4                   | 7.69       |
| H5577: MCS ADVANTAGE INC.           | 54,867           | 0.33           | 18             | 7                | 38.89      | 5                    | 27.78      | 0                                 | 0.00       | 2                   | 11.11        | 4                   | 22.22      |
| H5817: AMERIGROUP TEXAS, INC.       | 6,927            | 0.72           | 5              | 3                | 60.00      | 2                    | 40.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5896: AMERIGROUP MARYLAND, INC.    | 3,193            | 1.25           | 4              | 3                | 75.00      | 0                    | 0.00       | 1                                 | 25.00      | 0                   | 0.00         | 0                   | 0.00       |
| H5991: AFFINITY HEALTH PLAN, INC.   | 2,453            | 0.41           | 1              | 0                | 0.00       | 0                    | 0.00       | 1                                 | 100.00     | 0                   | 0.00         | 0                   | 0.00       |
| H8991: AMERIGROUP FLORIDA, INC.     | 2,015            | 1.49           | 3              | 0                | 0.00       | 1                    | 33.33      | 1                                 | 33.33      | 0                   | 0.00         | 1                   | 33.33      |
| H9101: ELDERPLAN, INC. - SHMO       | 3,317            | 2.71           | 9              | 6                | 66.67      | 1                    | 11.11      | 0                                 | 0.00       | 2                   | 22.22        | 0                   | 0.00       |
| H9615: MVP HEALTH PLAN, INC.        | 4,301            | 1.63           | 7              | 3                | 42.86      | 2                    | 28.57      | 0                                 | 0.00       | 1                   | 14.29        | 1                   | 14.29      |
| H9859: MVP HEALTH PLAN, INC.        | 6,709            | 1.79           | 12             | 8                | 66.67      | 2                    | 16.67      | 1                                 | 8.33       | 1                   | 8.33         | 0                   | 0.00       |

**Region=03: PHILADELPHIA**

| Contract                            | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H3156: AMERIHEALTH HMO_INC          | 1,529            | 1.31           | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3672: HOMETOWN HEALTH PLAN         | 5,241            | 0.19           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3907: UNIVERSITY OF PITTSBURGH MED | 88,527           | 0.36           | 32             | 21               | 65.63      | 2                    | 6.25       | 1                                 | 3.13       | 7                   | 21.88        | 1                   | 3.13       |
| H3909: QCC INSURANCE COMPANY        | 6,604            | 1.67           | 11             | 7                | 63.64      | 2                    | 18.18      | 1                                 | 9.09       | 1                   | 9.09         | 0                   | 0.00       |
| H3915: HEALTH ASSURANCE PENNSYLVANI | -                | -              | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3916: HIGHMARK, INC.               | 120,098          | 1.60           | 192            | 137              | 71.35      | 38                   | 19.79      | 3                                 | 1.56       | 12                  | 6.25         | 2                   | 1.04       |
| H3923: CAPITAL ADVANTAGE INSURANCE  | 9,612            | 0.42           | 4              | 2                | 50.00      | 1                    | 25.00      | 0                                 | 0.00       | 1                   | 25.00        | 0                   | 0.00       |
| H3952: KEYSTONE HEALTH PLAN EAST, I | 84,891           | 1.21           | 103            | 64               | 62.14      | 17                   | 16.50      | 4                                 | 3.88       | 14                  | 13.59        | 4                   | 3.88       |
| H3954: GEISINGER HEALTH PLAN        | 40,905           | 0.24           | 10             | 7                | 70.00      | 2                    | 20.00      | 0                                 | 0.00       | 1                   | 10.00        | 0                   | 0.00       |
| H3957: KEYSTONE HEALTH PLAN WEST, I | 153,916          | 1.82           | 280            | 222              | 79.29      | 36                   | 12.86      | 4                                 | 1.43       | 11                  | 3.93         | 7                   | 2.50       |
| H3962: KEYSTONE HEALTH PLAN CENTRAL | 16,056           | 0.37           | 6              | 5                | 83.33      | 0                    | 0.00       | 1                                 | 16.67      | 0                   | 0.00         | 0                   | 0.00       |
| H5106: HIGHMARK HEALTH INSURANCE CO | 16,658           | 0.24           | 4              | 4                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |

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**TABLE 6 - 2010 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2010, and Distribution of Final**  
**Decisions, by Region and Plan**

| Contract                            | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Uphld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|-----------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5812: GEISINGER INDEMNITY INSURANC | 2,700            | 0.37           | 1              | 1               | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5932: GATEWAY HEALTH PLAN, INC.    | 25,526           | 0.55           | 14             | 13              | 92.86      | 1                    | 7.14       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H9793: HIGHMARK, INC.               | 20,098           | 0.10           | 2              | 1               | 50.00      | 0                    | 0.00       | 1                                 | 50.00      | 0                   | 0.00         | 0                   | 0.00       |
| R3444: CARE IMPROVEMENT PLUS SOUTH  | 16,236           | 0.06           | 1              | 1               | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| R6801: CARE IMPROVEMENT PLUS OF TEX | 20,232           | 0.35           | 7              | 5               | 71.43      | 2                    | 28.57      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| R9896: CARE IMPROVEMENT PLUS SOUTH  | 40,936           | 0.32           | 13             | 5               | 38.46      | 3                    | 23.08      | 0                                 | 0.00       | 3                   | 23.08        | 2                   | 15.38      |

**Region=04: ATLANTA**

| Contract                            | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Uphld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|-----------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0104: BLUE CROSS AND BLUE SHIELD O | 62,253           | 0.55           | 34             | 18              | 52.94      | 13                   | 38.24      | 0                                 | 0.00       | 3                   | 8.82         | 0                   | 0.00       |
| H0117: WELLCARE OF OHIO, INC.       | 2,737            | 1.10           | 3              | 2               | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H0154: VIVA HEALTH, INC.            | 32,630           | 0.34           | 11             | 8               | 72.73      | 3                    | 27.27      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H0712: WELLCARE OF CONNECTICUT, INC | 2,882            | 1.39           | 4              | 4               | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H0913: WELLCARE HEALTH PLANS OF NEW | 1,601            | 0.62           | 1              | 0               | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H1016: AVMED, INC                   | 23,450           | 0.81           | 19             | 12              | 63.16      | 5                    | 26.32      | 0                                 | 0.00       | 1                   | 5.26         | 1                   | 5.26       |
| H1025: FLORIDA 1ST HEALTH PLANS, IN | -                | -              | 3              | 2               | 66.67      | 1                    | 33.33      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1026: HEALTH OPTIONS, INC          | 15,298           | 0.52           | 8              | 5               | 62.50      | 2                    | 25.00      | 0                                 | 0.00       | 1                   | 12.50        | 0                   | 0.00       |
| H1032: WELL CARE OF FLORIDA, INC.   | 61,146           | 0.46           | 28             | 8               | 28.57      | 6                    | 21.43      | 2                                 | 7.14       | 8                   | 28.57        | 4                   | 14.29      |
| H1035: FLORIDA HEALTH CARE PLAN, IN | 13,856           | 0.22           | 3              | 3               | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1045: PREFERRED CARE PARTNERS INC. | 31,823           | 0.35           | 11             | 6               | 54.55      | 4                    | 36.36      | 1                                 | 9.09       | 0                   | 0.00         | 0                   | 0.00       |
| H1099: HEALTH FIRST HEALTH PLANS, I | 22,995           | 0.26           | 6              | 3               | 50.00      | 2                    | 33.33      | 1                                 | 16.67      | 0                   | 0.00         | 0                   | 0.00       |
| H1112: WELLCARE OF GEORGIA, INC.    | 5,853            | 0.68           | 4              | 0               | 0.00       | 2                    | 50.00      | 0                                 | 0.00       | 2                   | 50.00        | 0                   | 0.00       |
| H1264: WELLCARE OF TEXAS, INC.      | 5,446            | 0.18           | 1              | 1               | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1416: HARMONY HEALTH PLAN OF ILLIN | 10,519           | 0.29           | 3              | 1               | 33.33      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 66.67        | 0                   | 0.00       |
| H1657: HARMONY HEALTH PLANS OF ILLI | 760              | 1.32           | 1              | 1               | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3361: WELLCARE_OF NEW YORK, INC.   | 19,161           | 0.26           | 5              | 2               | 40.00      | 2                    | 40.00      | 0                                 | 0.00       | 1                   | 20.00        | 0                   | 0.00       |
| H3404: BLUE CROSS AND BLUE SHIELD O | 6,195            | 0.65           | 4              | 2               | 50.00      | 2                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |

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| Contract                            | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H3449: BLUE CROSS AND BLUE SHIELD O | 44,778           | 0.40           | 18             | 11               | 61.11      | 3                    | 16.67      | 0                                 | 0.00       | 4                   | 22.22        | 0                   | 0.00       |
| H5402: QUALITY HEALTH PLANS, INC.   | 14,751           | 0.41           | 6              | 3                | 50.00      | 2                    | 33.33      | 0                                 | 0.00       | 1                   | 16.67        | 0                   | 0.00       |
| H5404: UNIVERSAL HEALTH CARE, INC.  | 16,676           | 0.42           | 7              | 6                | 85.71      | 1                    | 14.29      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5420: MEDICA HEALTHCARE PLANS, INC | 26,608           | 0.04           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5427: FREEDOM HEALTH PLAN, INC.    | 46,155           | 0.06           | 3              | 3                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5696: PHYSICIANS UNITED PLAN, INC. | 13,026           | 0.15           | 2              | 1                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 50.00      |
| H5820: UNIVERSAL HEALTH CARE INSURA | 23,775           | 0.04           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5884: BLUECROSS BLUESHIELD OF TENN | 19,839           | 0.35           | 7              | 3                | 42.86      | 3                    | 42.86      | 0                                 | 0.00       | 1                   | 14.29        | 0                   | 0.00       |
| H5938: CAPITAL HEALTH PLAN          | 10,359           | 0.10           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H6642: UNIVERSAL HMO OF TEXAS, INC. | 664              | 3.01           | 2              | 0                | 0.00       | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 50.00      |
| H7917: BLUE CROSS BLUE SHIELD OF TE | 19,641           | 0.20           | 4              | 2                | 50.00      | 2                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |

**Region=05: CHICAGO**

| Contract                            | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0540: UNICARE LIFE AND HEALTH INS. | 64,778           | 0.02           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H0564: BLUE CROSS OF CALIFORNIA     | 14,082           | 0.64           | 9              | 7                | 77.78      | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 2                   | 22.22      |
| H1417: HEALTH ALLIANCE MEDICAL PLAN | 4,254            | 0.71           | 3              | 2                | 66.67      | 0                    | 0.00       | 1                                 | 33.33      | 0                   | 0.00         | 0                   | 0.00       |
| H1463: HEALTH ALLIANCE MEDICAL PLAN | 6,261            | 0.32           | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1607: ANTHEM INSURANCE COMPANIES,  | 3,796            | 0.53           | 2              | 1                | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1689: ANTHEM INSURANCE COMPANIES,  | 44,868           | 0.02           | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 100.00     |
| H1849: ANTHEM HEALTH PLANS OF KENTU | 7,274            | 0.14           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2312: HEALTH ALLIANCE PLAN OF MICH | 37,267           | 0.19           | 7              | 4                | 57.14      | 2                    | 28.57      | 0                                 | 0.00       | 1                   | 14.29        | 0                   | 0.00       |
| H2319: BLUE CROSS BLUE SHIELD OF MI | 60,158           | 0.03           | 2              | 0                | 0.00       | 2                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2425: BLUE PLUS                    | 10,503           | 0.10           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2456: UCARE MINNESOTA              | 8,763            | 0.11           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2459: UCARE MINNESOTA              | 73,113           | 0.07           | 5              | 5                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2461: BLUE CROSS BLUE SHIELD OF MI | 26,441           | 0.08           | 2              | 1                | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H2462: GROUP HEALTH INC,            | 37,938           | 0.03           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3044: NHP OF INDIANA, LLC          | 2,371            | 0.42           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3342: EMPIRE HEALTHCHOICE ASSURANC | 21,244           | 0.94           | 20             | 10               | 50.00      | 6                    | 30.00      | 0                                 | 0.00       | 2                   | 10.00        | 2                   | 10.00      |
| H3370: EMPIRE HEALTHCHOICE HMO, INC | 63,307           | 1.42           | 90             | 52               | 57.78      | 23                   | 25.56      | 3                                 | 3.33       | 4                   | 4.44         | 8                   | 8.89       |
| H3655: COMMUNITY INSURANCE COMPANY  | 82,778           | 0.27           | 22             | 8                | 36.36      | 7                    | 31.82      | 2                                 | 9.09       | 4                   | 18.18        | 1                   | 4.55       |
| H3660: SUMMACARE INC.               | 23,051           | 0.35           | 8              | 8                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3664: MCKINLEY LIFE INSURANCE COMP | 18,324           | 0.11           | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3668: MT. CARMEL HEALTH PLAN, INC. | 27,411           | 0.18           | 5              | 2                | 40.00      | 2                    | 40.00      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 20.00      |
| H4270: UCARE WISCONSIN, INC.        | 5,119            | 0.20           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5211: SECURITY HEALTH PLAN OF WISC | 27,914           | 0.11           | 3              | 2                | 66.67      | 0                    | 0.00       | 1                                 | 33.33      | 0                   | 0.00         | 0                   | 0.00       |
| H5212: COMMUNITY CARE, INC.         | 736              | 1.36           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5215: NETWORK HEALTH INSURANCE COR | 34,680           | 0.32           | 11             | 5                | 45.45      | 3                    | 27.27      | 1                                 | 9.09       | 2                   | 18.18        | 0                   | 0.00       |
| H5262: GUNDERSEN LUTHERAN HEALTH PL | 11,898           | 0.84           | 10             | 8                | 80.00      | 2                    | 20.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5422: BLUE CROSS BLUE SHIELD OF GE | 1,822            | 1.10           | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5508: ADVANTAGE HEALTH SOLUTIONS,  | 4,087            | 0.98           | 4              | 3                | 75.00      | 1                    | 25.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5529: COMMUNITY INSURANCE COMPANY  | 13,929           | 0.36           | 5              | 3                | 60.00      | 2                    | 40.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5854: ANTHEM HEALTH PLANS, INC     | 2,403            | 2.08           | 5              | 3                | 60.00      | 2                    | 40.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5883: BLUE CARE NETWORK OF MICHIGA | 35,464           | 0.20           | 7              | 3                | 42.86      | 1                    | 14.29      | 3                                 | 42.86      | 0                   | 0.00         | 0                   | 0.00       |
| H5893: CARE WISCONSIN HEALTH PLAN,  | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H8822: ADVANTAGE HEALTH SOLUTIONS,  | 695              | 2.88           | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H9572: BLUE CROSS BLUE SHIELD OF MI | 16,623           | 0.06           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| R5941: ANTHEM INSURANCE COMPANIES,  | 73,373           | 0.26           | 19             | 8                | 42.11      | 7                    | 36.84      | 4                                 | 21.05      | 0                   | 0.00         | 0                   | 0.00       |
| R9943: ANTHEM BLUE CROSS LIFE AND H | 60,054           | 0.42           | 25             | 17               | 68.00      | 4                    | 16.00      | 2                                 | 8.00       | 2                   | 8.00         | 0                   | 0.00       |

**Region=06: DALLAS**

| Contract                           | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0332: KS PLAN ADMINISTRATORS, LLC | 14,685           | 0.07           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H1961: PEOPLES HEALTH, INC.         | 43,562           | 0.14           | 6              | 2                | 33.33      | 0                    | 0.00       | 1                                 | 16.67      | 2                   | 33.33        | 1                   | 16.67      |
| H3204: PRESBYTERIAN HEALTH PLAN     | 21,498           | 0.47           | 10             | 3                | 30.00      | 3                    | 30.00      | 0                                 | 0.00       | 4                   | 40.00        | 0                   | 0.00       |
| H3206: PRESBYTERIAN INSURANCE COMPA | 5,109            | 0.39           | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3251: LOVELACE HEALTH SYSTEM, INC. | 28,427           | 0.04           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3333: AMERICAN PROGRESSIVE LIFE/HL | 48,855           | 0.02           | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H3755: COMMUNITY CARE HMO, INC      | 26,781           | 0.07           | 2              | 1                | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4506: SELECTCARE OF TEXAS, L.L.C.  | 49,267           | 0.83           | 41             | 25               | 60.98      | 9                    | 21.95      | 2                                 | 4.88       | 4                   | 9.76         | 1                   | 2.44       |
| H4526: EL PASO FIRST HEALTH PLANS,  | -                | -              | 1              | 0                | 0.00       | 0                    | 0.00       | 1                                 | 100.00     | 0                   | 0.00         | 0                   | 0.00       |
| H4529: ARCADIAN HEALTH PLAN, INC.   | 14,287           | 0.07           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4564: SCOTT AND WHITE HEALTH PLAN  | 23,986           | 0.21           | 5              | 4                | 80.00      | 0                    | 0.00       | 1                                 | 20.00      | 0                   | 0.00         | 0                   | 0.00       |
| H5416: ARCADIAN HEALTH PLAN, INC.   | 7,718            | 0.52           | 4              | 2                | 50.00      | 2                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5421: THE PYRAMID LIFE INSURANCE C | 151,782          | 0.02           | 3              | 3                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5576: VANTAGE HEALTH PLAN, INC.    | 5,021            | 0.20           | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 100.00     |
| H5656: SELECTCARE HEALTH PLANS, INC | 7,467            | 0.27           | 2              | 1                | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H7179: ARCADIAN HEALTH PLAN OF LOUI | 4,724            | 0.21           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |

**Region=07: KANSAS CITY**

| Contract                            | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0248: HUMANA INSURANCE COMPANY     | 3,577            | 0.84           | 3              | 1                | 33.33      | 2                    | 66.67      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H0307: HUMANA HEALTH PLAN, INC.     | 13,860           | 0.65           | 9              | 4                | 44.44      | 1                    | 11.11      | 0                                 | 0.00       | 4                   | 44.44        | 0                   | 0.00       |
| H0317: HUMANA INSURANCE COMPANY     | 8,421            | 0.83           | 7              | 3                | 42.86      | 2                    | 28.57      | 0                                 | 0.00       | 2                   | 28.57        | 0                   | 0.00       |
| H0354: CIGNA HEALTHCARE OF ARIZONA, | 36,729           | 0.25           | 9              | 9                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H0474: ESSENCE HEALTHCARE OF NEW YO | 1,578            | 1.27           | 2              | 0                | 0.00       | 1                    | 50.00      | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| H0623: HUMANA INSURANCE COMPANY     | 6,788            | 0.29           | 2              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 50.00        | 1                   | 50.00      |
| H1019: CAREPLUS HEALTH PLANS, INC.  | 62,450           | 0.61           | 38             | 27               | 71.05      | 5                    | 13.16      | 0                                 | 0.00       | 2                   | 5.26         | 4                   | 10.53      |
| H1036: HUMANA MEDICAL PLAN, INC     | 264,432          | 0.16           | 41             | 21               | 51.22      | 10                   | 24.39      | 4                                 | 9.76       | 4                   | 9.76         | 2                   | 4.88       |
| H1406: HUMANA HEALTH PLAN, INC.     | 27,969           | 0.14           | 4              | 2                | 50.00      | 1                    | 25.00      | 1                                 | 25.00      | 0                   | 0.00         | 0                   | 0.00       |

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**TABLE 6 - 2010 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
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**Decisions, by Region and Plan**

| Contract                            | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H1418: HUMANA INSURANCE COMPANY     | 9,120            | 0.77           | 7              | 3                | 42.86      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 28.57        | 2                   | 28.57      |
| H1468: HUMANA BENEFIT PLAN OF ILLIN | 3,824            | 0.52           | 2              | 1                | 50.00      | 0                    | 0.00       | 1                                 | 50.00      | 0                   | 0.00         | 0                   | 0.00       |
| H1510: HUMANA INSURANCE COMPANY     | 16,929           | 0.65           | 11             | 6                | 54.55      | 2                    | 18.18      | 0                                 | 0.00       | 3                   | 27.27        | 0                   | 0.00       |
| H1681: HUMANA INSURANCE COMPANY     | 2,829            | 1.06           | 3              | 2                | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H1804: HUMANA INSURANCE COMPANY     | 53,807           | 0.15           | 8              | 5                | 62.50      | 1                    | 12.50      | 0                                 | 0.00       | 2                   | 25.00        | 0                   | 0.00       |
| H1806: HUMANA INSURANCE COMPANY     | 15,335           | 0.46           | 7              | 3                | 42.86      | 2                    | 28.57      | 0                                 | 0.00       | 2                   | 28.57        | 0                   | 0.00       |
| H1837: ESSENCE HEALTHCARE, INC.     | 15,258           | 0.46           | 7              | 5                | 71.43      | 2                    | 28.57      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1951: HUMANA HEALTH BENEFIT PLAN O | 76,383           | 0.16           | 12             | 6                | 50.00      | 3                    | 25.00      | 0                                 | 0.00       | 2                   | 16.67        | 1                   | 8.33       |
| H2012: HUMANA HEALTH PLAN, INC.     | 7,388            | 0.41           | 3              | 1                | 33.33      | 1                    | 33.33      | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H2486: HUMANA MEDICAL PLAN OF UTAH, | 1,507            | 0.66           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2542: HUMANA INSURANCE COMPANY     | 9,450            | 0.11           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2610: ESSENCE HEALTHCARE, INC.     | 25,583           | 0.16           | 4              | 3                | 75.00      | 0                    | 0.00       | 1                                 | 25.00      | 0                   | 0.00         | 0                   | 0.00       |
| H2649: HUMANA HEALTH PLAN, INC.     | 24,530           | 0.29           | 7              | 1                | 14.29      | 3                    | 42.86      | 0                                 | 0.00       | 3                   | 42.86        | 0                   | 0.00       |
| H2944: HUMANA INSURANCE COMPANY     | 416,480          | 0.16           | 66             | 40               | 60.61      | 12                   | 18.18      | 3                                 | 4.55       | 10                  | 15.15        | 1                   | 1.52       |
| H2949: HUMANA HEALTH PLAN, INC.     | 26,863           | 0.30           | 8              | 4                | 50.00      | 3                    | 37.50      | 0                                 | 0.00       | 1                   | 12.50        | 0                   | 0.00       |
| H3028: HUMANA HEALTH PLAN, INC.     | 1,043            | 0.96           | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H3405: HUMANA INSURANCE COMPANY     | 7,659            | 0.26           | 2              | 0                | 0.00       | 2                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3619: HUMANA INSURANCE COMPANY     | 22,741           | 0.26           | 6              | 5                | 83.33      | 1                    | 16.67      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4007: HUMANA HEALTH PLANS OF PUERT | 14,134           | 0.14           | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4141: HUMANA EMPLOYERS HEALTH PLAN | 1,116            | 1.79           | 2              | 1                | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4408: HUMANA INSURANCE COMPANY     | 4,527            | 0.66           | 3              | 3                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4461: CARITEN HEALTH PLAN INC.     | 56,308           | 0.44           | 25             | 13               | 52.00      | 6                    | 24.00      | 1                                 | 4.00       | 5                   | 20.00        | 0                   | 0.00       |
| H4510: HUMANA HEALTH PLAN OF TEXAS, | 37,348           | 0.48           | 18             | 7                | 38.89      | 4                    | 22.22      | 0                                 | 0.00       | 7                   | 38.89        | 0                   | 0.00       |
| H4520: HUMANA INSURANCE COMPANY     | 9,055            | 0.66           | 6              | 1                | 16.67      | 4                    | 66.67      | 0                                 | 0.00       | 1                   | 16.67        | 0                   | 0.00       |
| H4606: HUMANA INSURANCE COMPANY     | 14,931           | 0.67           | 10             | 2                | 20.00      | 4                    | 40.00      | 0                                 | 0.00       | 4                   | 40.00        | 0                   | 0.00       |
| H4956: HUMANA INSURANCE COMPANY     | 5,383            | 0.37           | 2              | 1                | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5041: HUMANA INSURANCE COMPANY     | 4,644            | 0.22           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5214: HUMANA INSURANCE COMPANY     | 14,792           | 0.68           | 10             | 3                | 30.00      | 2                    | 20.00      | 0                                 | 0.00       | 5                   | 50.00        | 0                   | 0.00       |
| H5216: HUMANA INSURANCE COMPANY     | 11,353           | 0.35           | 4              | 0                | 0.00       | 2                    | 50.00      | 0                                 | 0.00       | 2                   | 50.00        | 0                   | 0.00       |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5291: HUMANA HEALTH PLAN, INC.     | 3,078            | 0.65           | 2              | 1                | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5426: HUMANA ADVANTAGECARE PLAN, I | 9,259            | 0.32           | 3              | 3                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5470: HUMANA INSURANCE COMPANY     | 6,180            | 0.81           | 5              | 2                | 40.00      | 1                    | 20.00      | 0                                 | 0.00       | 1                   | 20.00        | 1                   | 20.00      |
| H5525: HUMANA BENEFIT PLAN OF ILLIN | 10,553           | 0.38           | 4              | 2                | 50.00      | 2                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H6609: HUMANA INSURANCE COMPANY     | 13,172           | 0.38           | 5              | 3                | 60.00      | 1                    | 20.00      | 1                                 | 20.00      | 0                   | 0.00         | 0                   | 0.00       |
| H8644: HUMANA INSURANCE COMPANY     | 10,226           | 0.29           | 3              | 2                | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H8707: HUMANA INSURANCE COMPANY     | 4,136            | 0.73           | 3              | 2                | 66.67      | 1                    | 33.33      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H8953: HUMANA HEALTH PLAN OF OHIO,  | 4,165            | 0.48           | 2              | 1                | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H9503: HUMANA INSURANCE COMPANY     | 1,584            | 3.16           | 5              | 2                | 40.00      | 0                    | 0.00       | 1                                 | 20.00      | 2                   | 40.00        | 0                   | 0.00       |
| R5826: HUMANA INSURANCE COMPANY     | 401,564          | 0.62           | 248            | 111              | 44.76      | 59                   | 23.79      | 15                                | 6.05       | 59                  | 23.79        | 4                   | 1.61       |

**Region=08: DENVER**

| Contract                                 | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|--|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0150: HEALTHSPRING OF ALABAMA, INC      | 30,755           | 0.26           | 8              | 4                | 50.00      | 1                    | 12.50      | 0                                 | 0.00       | 2                   | 25.00        | 1                   | 12.50      |
| H0602: ROCKY MOUNTAIN HEALTH MAINTENANCE | 22,356           | 0.22           | 5              | 3                | 60.00      | 1                    | 20.00      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 20.00      |
| H1013: COVENTRY HEALTH PLAN OF FLORIDA   | 7,535            | 0.80           | 6              | 4                | 66.67      | 2                    | 33.33      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1076: COVENTRY HEALTH CARE OF FLORIDA   | 3,716            | 1.35           | 5              | 3                | 60.00      | 1                    | 20.00      | 0                                 | 0.00       | 1                   | 20.00        | 0                   | 0.00       |
| H1415: HEALTHSPRING OF TENNESSEE, INC    | 11,800           | 0.25           | 3              | 1                | 33.33      | 0                    | 0.00       | 1                                 | 33.33      | 1                   | 33.33        | 0                   | 0.00       |
| H1609: COVENTRY HEALTH CARE OF IOWA      | 4,600            | 0.22           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2108: BRAVO HEALTH MID- ATLANTIC I      | 16,392           | 0.49           | 8              | 6                | 75.00      | 2                    | 25.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2611: MERCY HEALTH PLANS                | 15,193           | 0.07           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2663: GROUP HEALTH PLAN, INC.           | 24,508           | 0.29           | 7              | 5                | 71.43      | 1                    | 14.29      | 1                                 | 14.29      | 0                   | 0.00         | 0                   | 0.00       |
| H2667: MERCY HEALTH PLANS OF MISSOURI    | 16,155           | 0.06           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2672: COVENTRY HEALTH CARE OF KANSAS    | 7,996            | 0.13           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2701: NEW WEST HEALTH SERVICES          | 4,760            | 0.21           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3949: BRAVO HEALTH PENNSYLVANIA INC     | 32,732           | 1.31           | 43             | 36               | 83.72      | 4                    | 9.30       | 0                                 | 0.00       | 1                   | 2.33         | 2                   | 4.65       |
| H3959: HEALTHAMERICA PENNSYLVANIA, INC   | 28,644           | 0.87           | 25             | 21               | 84.00      | 2                    | 8.00       | 0                                 | 0.00       | 2                   | 8.00         | 0                   | 0.00       |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H3964: BRAVO HEALTH PENNSYLVANIA, I | 27,916           | 0.25           | 7              | 6                | 85.71      | 1                    | 14.29      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4407: HEALTHSPRING OF TENNESSEE, I | 5,332            | 0.94           | 5              | 2                | 40.00      | 2                    | 40.00      | 1                                 | 20.00      | 0                   | 0.00         | 0                   | 0.00       |
| H4454: HEALTHSPRING OF TENNESSEE, I | 64,989           | 0.32           | 21             | 18               | 85.71      | 0                    | 0.00       | 1                                 | 4.76       | 0                   | 0.00         | 2                   | 9.52       |
| H4513: HEALTHSPRING LIFE & HEALTH I | 44,684           | 0.20           | 9              | 6                | 66.67      | 2                    | 22.22      | 1                                 | 11.11      | 0                   | 0.00         | 0                   | 0.00       |
| H4528: BRAVO HEALTH TEXAS, INC.     | 20,561           | 0.19           | 4              | 3                | 75.00      | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 25.00      |
| H5302: COVENTRY HEALTH CARE OF GEOR | 3,157            | 0.63           | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5410: HEALTHSPRING OF FLORIDA, INC | 36,148           | 1.74           | 63             | 30               | 47.62      | 15                   | 23.81      | 0                                 | 0.00       | 15                  | 23.81        | 3                   | 4.76       |
| H5522: HEALTHASSURANCE PENNSYLVANIA | 26,191           | 0.23           | 6              | 4                | 66.67      | 1                    | 16.67      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 16.67      |
| H5628: MOLINA HEALTHCARE OF UTAH, I | 8,145            | 0.25           | 2              | 1                | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5850: COVENTRY SUMMIT HEALTH PLAN, | 33,301           | 0.84           | 28             | 17               | 60.71      | 6                    | 21.43      | 0                                 | 0.00       | 2                   | 7.14         | 3                   | 10.71      |
| H5926: MOLINA HEALTHCARE OF MICHIGA | 5,018            | 0.40           | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H7149: COVENTRY HEALTH CARE OF NEBR | 2,495            | 0.40           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H7281: BRAVO HEALTH PENNSYLVANIA, I | 1,289            | 3.10           | 4              | 3                | 75.00      | 1                    | 25.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H8649: ALTIUS HEALTH PLANS, INC. (U | 4,955            | 0.61           | 3              | 2                | 66.67      | 1                    | 33.33      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H8980: COVENTRY HEALTH AND LIFE INS | 1,314            | 1.52           | 2              | 1                | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H9082: MOLINA HEALTHCARE OF NEW MEX | 597              | 1.68           | 1              | 0                | 0.00       | 0                    | 0.00       | 1                                 | 100.00     | 0                   | 0.00         | 0                   | 0.00       |

**Region=09: SAN FRANCISCO**

| Contract                            | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0151: UNITEDHEALTHCARE OF ALABAMA, | 32,840           | 0.27           | 9              | 4                | 44.44      | 3                    | 33.33      | 0                                 | 0.00       | 2                   | 22.22        | 0                   | 0.00       |
| H0251: UNITEDHEALTHCARE PLAN OF THE | 13,668           | 0.44           | 6              | 3                | 50.00      | 1                    | 16.67      | 1                                 | 16.67      | 1                   | 16.67        | 0                   | 0.00       |
| H0303: PACIFICARE OF ARIZONA, INC   | 93,752           | 0.39           | 37             | 23               | 62.16      | 5                    | 13.51      | 0                                 | 0.00       | 5                   | 13.51        | 4                   | 10.81      |
| H0316: UNITEDHEALTHCARE OF ARIZONA, | 15,251           | 0.20           | 3              | 2                | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H0504: CALIFORNIA PHYSICIANS' SERVI | 54,192           | 0.48           | 26             | 12               | 46.15      | 6                    | 23.08      | 2                                 | 7.69       | 5                   | 19.23        | 1                   | 3.85       |
| H0524: KAISER FOUNDATION HP, INC.   | 750,751          | 0.24           | 179            | 141              | 78.77      | 14                   | 7.82       | 4                                 | 2.23       | 16                  | 8.94         | 4                   | 2.23       |
| H0543: PACIFICARE OF CALIFORNIA     | 306,970          | 0.60           | 185            | 109              | 58.92      | 22                   | 11.89      | 3                                 | 1.62       | 40                  | 21.62        | 11                  | 5.95       |
| H0544: CAREMORE HEALTH PLAN         | 38,603           | 0.67           | 26             | 18               | 69.23      | 5                    | 19.23      | 1                                 | 3.85       | 1                   | 3.85         | 1                   | 3.85       |

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|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0571: CHINESE COMMUNITY HEALTH PLA | 7,824            | 0.26           | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H0609: PACIFICARE OF COLORADO, INC  | 65,126           | 0.38           | 25             | 15               | 60.00      | 2                    | 8.00       | 1                                 | 4.00       | 4                   | 16.00        | 3                   | 12.00      |
| H0620: UNITEDHEALTHCARE INSURANCE C | 1,966            | 0.51           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H0630: KAISER FOUNDATION HP OF CO   | 69,171           | 0.20           | 14             | 11               | 78.57      | 1                    | 7.14       | 0                                 | 0.00       | 0                   | 0.00         | 2                   | 14.29      |
| H0752: OXFORD HEALTH PLANS (CT), IN | 2,719            | 2.21           | 6              | 0                | 0.00       | 1                    | 16.67      | 0                                 | 0.00       | 3                   | 50.00        | 2                   | 33.33      |
| H0755: OXFORD HEALTH PLANS (CT), IN | 57,900           | 1.73           | 100            | 60               | 60.00      | 34                   | 34.00      | 3                                 | 3.00       | 0                   | 0.00         | 3                   | 3.00       |
| H0838: UNIVERSAL CARE, INC.         | 1,594            | 0.63           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1080: UNITEDHEALTHCARE OF FLORIDA, | 17,584           | 0.45           | 8              | 4                | 50.00      | 2                    | 25.00      | 0                                 | 0.00       | 2                   | 25.00        | 0                   | 0.00       |
| H1108: UNITEDHEALTHCARE INSURANCE C | 8,417            | 0.59           | 5              | 2                | 40.00      | 0                    | 0.00       | 1                                 | 20.00      | 1                   | 20.00        | 1                   | 20.00      |
| H1111: UNITEDHEALTHCARE OF GEORGIA, | 2,671            | 0.75           | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1170: KAISER FOUNDATION HP OF GA,  | 14,800           | 0.34           | 5              | 3                | 60.00      | 0                    | 0.00       | 1                                 | 20.00      | 0                   | 0.00         | 1                   | 20.00      |
| H1230: KAISER FOUNDATION HP, INC.   | 24,410           | 0.04           | 1              | 0                | 0.00       | 0                    | 0.00       | 1                                 | 100.00     | 0                   | 0.00         | 0                   | 0.00       |
| H1251: HAWAII MEDICAL SERVICE ASSOC | 36,194           | 0.03           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1286: UNITEDHEALTHCARE INSURANCE C | 8,285            | 0.12           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1303: UNITEDHEALTHCARE INSURANCE C | 6,733            | 0.59           | 4              | 2                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 50.00        | 0                   | 0.00       |
| H1509: UNITEDHEALTHCARE INSURANCE C | 24,361           | 0.49           | 12             | 7                | 58.33      | 2                    | 16.67      | 0                                 | 0.00       | 3                   | 25.00        | 0                   | 0.00       |
| H1944: UNITEDHEALTHCARE INSURANCE C | 1,384            | 0.72           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2111: UNITEDHEALTHCARE INSURANCE C | 2,858            | 1.05           | 3              | 0                | 0.00       | 1                    | 33.33      | 0                                 | 0.00       | 2                   | 66.67        | 0                   | 0.00       |
| H2150: KAISER FNDN HP OF THE MID-AT | 40,843           | 0.47           | 19             | 15               | 78.95      | 1                    | 5.26       | 0                                 | 0.00       | 2                   | 10.53        | 1                   | 5.26       |
| H2182: UNITEDHEALTHCARE INSURANCE C | 7,024            | 0.43           | 3              | 1                | 33.33      | 2                    | 66.67      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2226: UNITEDHEALTHCARE INSURANCE C | 4,462            | 0.67           | 3              | 2                | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 33.33        | 0                   | 0.00       |
| H2228: UNITEDHEALTHCARE INSURANCE C | 4,494            | 0.22           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2593: CAREMORE HEALTH PLAN OF ARIZ | 3,465            | 0.29           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2643: L. A. CARE HEALTH PLAN       | 1,090            | 0.92           | 1              | 0                | 0.00       | 0                    | 0.00       | 1                                 | 100.00     | 0                   | 0.00         | 0                   | 0.00       |
| H2654: UNITEDHEALTHCARE OF THE MIDW | 43,420           | 0.39           | 17             | 8                | 47.06      | 1                    | 5.88       | 0                                 | 0.00       | 8                   | 47.06        | 0                   | 0.00       |
| H2802: UNITEDHEALTHCARE OF THE MIDL | 4,344            | 0.69           | 3              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 3                   | 100.00       | 0                   | 0.00       |
| H2803: UNITEDHEALTHCARE INSURANCE C | 6,233            | 0.80           | 5              | 1                | 20.00      | 2                    | 40.00      | 0                                 | 0.00       | 2                   | 40.00        | 0                   | 0.00       |
| H2905: SIERRA HEALTH AND LIFE INSUR | 2,135            | 0.47           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2931: HEALTH PLAN OF NEVADA, INC.  | 1,281            | 0.78           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |

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**TABLE 6 - 2010 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2010, and Distribution of Final**  
**Decisions, by Region and Plan**

| Contract                            | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H2961: HEALTH PLAN OF NEVADA, INC.  | 54,069           | 0.68           | 37             | 20               | 54.05      | 11                   | 29.73      | 2                                 | 5.41       | 3                   | 8.11         | 1                   | 2.70       |
| H3107: OXFORD HEALTH PLANS (NJ), IN | 32,360           | 2.26           | 73             | 26               | 35.62      | 14                   | 19.18      | 0                                 | 0.00       | 29                  | 39.73        | 4                   | 5.48       |
| H3164: AMERICHOICE OF NEW JERSEY, I | 3,356            | 0.60           | 2              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 100.00       | 0                   | 0.00       |
| H3209: UNITEDHEALTHCARE INSURANCE C | 1,243            | 0.80           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3307: OXFORD HEALTH PLANS (NY), IN | 70,849           | 2.43           | 172            | 76               | 44.19      | 28                   | 16.28      | 2                                 | 1.16       | 51                  | 29.65        | 15                  | 8.72       |
| H3379: UNITEDHEALTHCARE OF NEW YORK | 8,041            | 0.25           | 2              | 1                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| H3387: UNITEDHEALTHCARE OF NEW YORK | 2,240            | 1.79           | 4              | 1                | 25.00      | 0                    | 0.00       | 0                                 | 0.00       | 3                   | 75.00        | 0                   | 0.00       |
| H3456: UNITEDHEALTHCARE OF NORTH CA | 69,036           | 0.26           | 18             | 11               | 61.11      | 1                    | 5.56       | 0                                 | 0.00       | 5                   | 27.78        | 1                   | 5.56       |
| H3659: UNITEDHEALTHCARE OF OHIO, IN | 77,618           | 0.39           | 30             | 17               | 56.67      | 2                    | 6.67       | 0                                 | 0.00       | 11                  | 36.67        | 0                   | 0.00       |
| H3749: PACIFICARE OF OKLAHOMA, INC. | 23,189           | 1.29           | 30             | 14               | 46.67      | 4                    | 13.33      | 2                                 | 6.67       | 7                   | 23.33        | 3                   | 10.00      |
| H3805: PACIFICARE OF OREGON, INC.   | 17,652           | 0.45           | 8              | 4                | 50.00      | 3                    | 37.50      | 0                                 | 0.00       | 1                   | 12.50        | 0                   | 0.00       |
| H3887: UNITEDHEALTHCARE INSURANCE C | 6,941            | 0.43           | 3              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 66.67        | 1                   | 33.33      |
| H3912: UNITEDHEALTHCARE INSURANCE C | 2,330            | 1.29           | 3              | 1                | 33.33      | 2                    | 66.67      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3920: UNITEDHEALTHCARE OF PENNSYLV | 17,873           | 0.67           | 12             | 4                | 33.33      | 4                    | 33.33      | 2                                 | 16.67      | 2                   | 16.67        | 0                   | 0.00       |
| H4102: UNITEDHEALTHCARE OF NEW ENGL | 17,335           | 0.35           | 6              | 4                | 66.67      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 33.33        | 0                   | 0.00       |
| H4106: UNITEDHEALTHCARE INSURANCE C | 759              | 2.64           | 2              | 2                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H4346: CAREMORE HEALTH PLAN OF NEVA | 1,760            | 0.57           | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 100.00     |
| H4456: UNITEDHEALTHCARE PLAN OF THE | 45,623           | 0.37           | 17             | 8                | 47.06      | 2                    | 11.76      | 0                                 | 0.00       | 5                   | 29.41        | 2                   | 11.76      |
| H4514: EVERCARE OF TEXAS, LLC       | 15,803           | 0.32           | 5              | 0                | 0.00       | 2                    | 40.00      | 0                                 | 0.00       | 3                   | 60.00        | 0                   | 0.00       |
| H4522: UNITEDHEALTHCARE INSURANCE C | 12,608           | 0.16           | 2              | 1                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| H4527: PHYSICIANS HEALTH CHOICE OF  | 25,977           | 0.12           | 3              | 1                | 33.33      | 1                    | 33.33      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 33.33      |
| H4590: PACIFICARE OF TEXAS, INC.    | 140,838          | 0.26           | 36             | 23               | 63.89      | 1                    | 2.78       | 1                                 | 2.78       | 8                   | 22.22        | 3                   | 8.33       |
| H4604: UNITEDHEALTHCARE OF UTAH, IN | 23,850           | 0.17           | 4              | 0                | 0.00       | 0                    | 0.00       | 1                                 | 25.00      | 3                   | 75.00        | 0                   | 0.00       |
| H4837: UNITEDHEALTHCARE OF WICONSI  | 379              | 2.64           | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H5005: PACIFICARE OF WASHINGTON, IN | 42,038           | 0.95           | 40             | 17               | 42.50      | 9                    | 22.50      | 2                                 | 5.00       | 9                   | 22.50        | 3                   | 7.50       |
| H5008: UNITEDHEALTHCARE INSURANCE C | 4,295            | 0.70           | 3              | 1                | 33.33      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 66.67        | 0                   | 0.00       |
| H5253: UNITEDHEALTHCARE OF WICONSI  | 51,564           | 0.27           | 14             | 7                | 50.00      | 3                    | 21.43      | 0                                 | 0.00       | 4                   | 28.57        | 0                   | 0.00       |
| H5407: CITRUS HEALTH CARE, INC.     | 9,803            | 0.61           | 6              | 4                | 66.67      | 2                    | 33.33      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5417: UNITEDHEALTHCARE INSURANCE C | 17,546           | 0.63           | 11             | 7                | 63.64      | 1                    | 9.09       | 0                                 | 0.00       | 3                   | 27.27        | 0                   | 0.00       |

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**Decisions, by Region and Plan**

| Contract                            | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H5424: UNITEDHEALTHCARE INSURANCE C | 12,343           | 0.08           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5425: SCAN HEALTH PLAN             | 50,267           | 0.46           | 23             | 17               | 73.91      | 4                    | 17.39      | 0                                 | 0.00       | 2                   | 8.70         | 0                   | 0.00       |
| H5428: SAN MATEO HEALTH COMMISSION  | 7,883            | 0.13           | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H5435: UNITEDHEALTHCARE INSURANCE C | 340,917          | 0.04           | 12             | 5                | 41.67      | 3                    | 25.00      | 0                                 | 0.00       | 3                   | 25.00        | 1                   | 8.33       |
| H5507: UNITEDHEALTHCARE INSURANCE C | 4,316            | 0.46           | 2              | 1                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| H5532: UNITEDHEALTHCARE INSURANCE C | 939              | 1.06           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5580: SOUTHWEST CATHOLIC HEALTH NE | 15,430           | 0.32           | 5              | 5                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5609: GEMCARE HEALTH PLAN INC.     | 6,791            | 0.44           | 3              | 2                | 66.67      | 1                    | 33.33      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5640: IEHP HEALTH ACCESS           | 3,725            | 0.27           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5754: UNITEDHEALTHCARE INSURANCE C | 516              | 3.88           | 2              | 1                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| H5811: SCAN HEALTH PLAN             | 3,260            | 0.31           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5918: UNITEDHEALTHCARE INSURANCE C | 554              | 3.61           | 2              | 1                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| H5928: CARE1ST HEALTH PLAN          | 11,277           | 0.09           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H6360: KAISER FOUNDATION HP OF OHIO | 19,619           | 0.20           | 4              | 2                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 2                   | 50.00        | 0                   | 0.00       |
| H7292: ALAMEDA ALLIANCE JOINT POWER | 2,569            | 0.39           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H7731: MD CARE, INC.                | 13,371           | 0.15           | 2              | 0                | 0.00       | 1                    | 50.00      | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| H7949: PACIFICARE OF NEVADA, INC.   | 1,148            | 1.74           | 2              | 1                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| H9003: KAISER FOUNDATION HP OF THE  | 54,823           | 0.15           | 8              | 7                | 87.50      | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 12.50      |
| H9011: UNITEDHEALTHCARE OF FLORIDA, | 4,449            | 0.22           | 1              | 0                | 0.00       | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 100.00       | 0                   | 0.00       |
| H9104: SCAN HEALTH PLAN             | 63,406           | 0.47           | 30             | 25               | 83.33      | 1                    | 3.33       | 1                                 | 3.33       | 1                   | 3.33         | 2                   | 6.67       |
| R5287: UNITEDHEALTHCARE INSURANCE C | 129,253          | 0.47           | 61             | 29               | 47.54      | 13                   | 21.31      | 1                                 | 1.64       | 16                  | 26.23        | 2                   | 3.28       |
| R5342: UNITEDHEALTHCARE INSURANCE C | 21,127           | 0.24           | 5              | 2                | 40.00      | 0                    | 0.00       | 0                                 | 0.00       | 3                   | 60.00        | 0                   | 0.00       |
| R5674: SIERRA HEALTH AND LIFE INSUR | 4,732            | 0.63           | 3              | 1                | 33.33      | 2                    | 66.67      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| R7444: UNITEDHEALTHCARE INSURANCE C | 22,758           | 0.57           | 13             | 8                | 61.54      | 2                    | 15.38      | 0                                 | 0.00       | 3                   | 23.08        | 0                   | 0.00       |
| S5820: UNITEDHEALTHCARE INSURANCE C | -                | -              | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |

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**Expedited Reconsiderations Received During 2010, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=10: SEATTLE

| Contract                            | Mid-Yr<br>Enroll | Rate/<br>1,000 | Recons<br>2010 | Recons<br>Upheld | %<br>Uphld | Recons<br>Overturned | %<br>Overt | Recons<br>Partially<br>Overturned | %<br>PrtOv | Recons<br>Dismissed | %<br>Dismiss | Recons<br>Withdrawn | %<br>WthDr |
|-------------------------------------|------------------|----------------|----------------|------------------|------------|----------------------|------------|-----------------------------------|------------|---------------------|--------------|---------------------|------------|
| H0302: BANNER MEDISUN, INC.         | 19,584           | 0.10           | 2              | 1                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 50.00      |
| H0351: HEALTH NET OF ARIZONA, INC.  | 49,515           | 0.24           | 12             | 10               | 83.33      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 8.33         | 1                   | 8.33       |
| H0545: INTER VALLEY HEALTH PLAN, IN | 14,564           | 0.07           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H0562: HEALTH NET OF CALIFORNIA     | 131,156          | 0.31           | 41             | 23               | 56.10      | 7                    | 17.07      | 0                                 | 0.00       | 10                  | 24.39        | 1                   | 2.44       |
| H1302: BLUE CROSS OF IDAHO HLTH SER | 817              | 1.22           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1304: REGENCE BLUE SHIELD OF IDAHO | 3,836            | 2.35           | 9              | 6                | 66.67      | 3                    | 33.33      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H1350: BLUE CROSS OF IDAHO HEALTH S | 23,530           | 0.47           | 11             | 8                | 72.73      | 2                    | 18.18      | 1                                 | 9.09       | 0                   | 0.00         | 0                   | 0.00       |
| H2810: GROUP HEALTH OPTIONS         | 1,583            | 0.63           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H2906: HOMETOWN HEALTH PLAN         | 377              | 2.65           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3810: MID ROGUE INDEPENDENT PHYSIC | 3,798            | 0.53           | 2              | 1                | 50.00      | 1                    | 50.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3814: ATRIO HEALTH PLANS           | 4,270            | 0.23           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H3815: CITIZENS CHOICE HEALTHPLAN   | 10,299           | 0.19           | 2              | 1                | 50.00      | 0                    | 0.00       | 0                                 | 0.00       | 1                   | 50.00        | 0                   | 0.00       |
| H3817: REGENCE BLUECROSS BLUESHIELD | 53,027           | 0.72           | 38             | 27               | 71.05      | 9                    | 23.68      | 0                                 | 0.00       | 1                   | 2.63         | 1                   | 2.63       |
| H3864: PACIFICSOURCE COMMUNITY HEAL | 9,284            | 1.40           | 13             | 9                | 69.23      | 1                    | 7.69       | 1                                 | 7.69       | 2                   | 15.38        | 0                   | 0.00       |
| H4605: REGENCE BLUECROSS BLUESHIELD | 19,030           | 1.68           | 32             | 25               | 78.13      | 3                    | 9.38       | 1                                 | 3.13       | 2                   | 6.25         | 1                   | 3.13       |
| H5006: STERLING LIFE INSURANCE COMP | 65,457           | 0.11           | 7              | 3                | 42.86      | 2                    | 28.57      | 0                                 | 0.00       | 1                   | 14.29        | 1                   | 14.29      |
| H5009: REGENCE BLUESHIELD           | 17,180           | 0.93           | 16             | 11               | 68.75      | 4                    | 25.00      | 1                                 | 6.25       | 0                   | 0.00         | 0                   | 0.00       |
| H5010: ASURIS NORTHWEST HEALTH      | 1,678            | 2.98           | 5              | 4                | 80.00      | 1                    | 20.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5050: GROUP HEALTH COOPERATIVE     | 58,589           | 0.43           | 25             | 21               | 84.00      | 3                    | 12.00      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 4.00       |
| H5520: HEALTH NET LIFE INSURANCE CO | 38,523           | 0.03           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5649: CENTRAL HEALTH PLAN OF CALIF | 6,153            | 0.16           | 1              | 0                | 0.00       | 1                    | 100.00     | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5698: WINDSOR HEALTH PLAN, INC.    | 31,511           | 0.38           | 12             | 9                | 75.00      | 3                    | 25.00      | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H5826: COMMUNITY HEALTH PLAN OF WAS | 4,918            | 0.81           | 4              | 1                | 25.00      | 1                    | 25.00      | 0                                 | 0.00       | 2                   | 50.00        | 0                   | 0.00       |
| H5859: HEALTH PLAN OF CAREOREGON, I | 6,330            | 0.16           | 1              | 1                | 100.00     | 0                    | 0.00       | 0                                 | 0.00       | 0                   | 0.00         | 0                   | 0.00       |
| H9047: PROVIDENCE HEALTH PLAN       | 38,228           | 0.13           | 5              | 2                | 40.00      | 2                    | 40.00      | 1                                 | 20.00      | 0                   | 0.00         | 0                   | 0.00       |
| H9302: PUGET SOUND HEALTH PARTNERS, | 7,146            | 0.56           | 4              | 2                | 50.00      | 1                    | 25.00      | 0                                 | 0.00       | 0                   | 0.00         | 1                   | 25.00      |

*Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.*

**TABLE 6 - 2010 EXPEDITED APPEALS**  
**Annual Report of Medicare Reconsideration Activity:**  
**Expedited Reconsiderations Received During 2010, and Distribution of Final**  
**Decisions, by Region and Plan**

Region=TOTAL ALL REGIONS

| <b>Contract</b> | <b>Mid-Yr<br/>Enroll</b> | <b>Rate/<br/>1,000</b> | <b>Recons<br/>2010</b> | <b>Recons<br/>Upheld</b> | <b>%<br/>Uphld</b> | <b>Recons<br/>Overturned</b> | <b>%<br/>Overt</b> | <b>Recons<br/>Partially<br/>Overturned</b> | <b>%<br/>PrtOv</b> | <b>Recons<br/>Dismissed</b> | <b>%<br/>Dismiss</b> | <b>Recons<br/>Withdrawn</b> | <b>%<br/>WthDr</b> |
|-----------------|--------------------------|------------------------|------------------------|--------------------------|--------------------|------------------------------|--------------------|--|--------------------|-----------------------------|----------------------|-----------------------------|--------------------|
| <b>TOTAL</b>    | 11,735,818               | 0.43                   | 5,094                  | 3113                     | 61.11              | 945                          | 18.55              | 154  | 3.02               | 671                         | 13.17                | 211                         | 4.14               |

*Only Expedited Appeals are contained in this table, so percentages and the RATE both refer only to distribution of decisions and rate of expedited appeals per 1,000 members.*